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OCTOBER 2003

**UNITED STATES
PATENT AND TRADEMARK OFFICE**

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Cashier's Office (Patent Search Room)	703-308-0649		
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Copyright Information - United States Copyright Office See www.copyright.gov	202-707-3000		202-707-6737
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Location:	2011 South Clark Place, Crystal Plaza Two, Lobby Level (left side entrance of building)		
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To Obtain a Copy of the Fee Schedule	800-786-9199	703-305-7786	703-305-7785
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Inspection of Patent Files	703-308-2733		
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International Liaison Staff	703-308-6853	703-308-6879	
International Patent Application Information	703-305-3257	703-305-2919	
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Inventors Assistance Program	800-786-9199	703-305-8825	
Send e-mail to: independentinventor@uspto.gov			
For complaints regarding invention promotion firms see also www.uspto.gov/web/offices/com/iip/index.htm			
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Journal of the Patent and Trademark Office Society (JPTOS)	n/a	703-519-7449	
Send Fax to number provided or send e-mail to: jptos.org			
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Legislative and International Affairs, Office of	703-305-9300	703-305-8885	
Library, Biotechnology - Chemical	703-308-4478	703-308-4460	
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Manual of Classification, Patent To purchase, call the Superintendent of Documents, See also Government Printing Office	202-512-1800	202-512-2250	
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Manual of Patent Examining Procedure (MPEP)	703-305-8850		
Content questions	703-305-8813	703-305-8825	
For Submissions Concerning the Manual of Patent Examining Procedure, See Special Mail Stops for Patent Mail in the Mailing Addresses Section.			
To Purchase a Paper Copy or Subscribe to a Print Publication of the MPEP, call the Superintendent of Documents (Government Printing Office)	202-512-1800	202-512-2250	
To Purchase the MPEP on DVD-ROM	703-306-2600	703-306-2737	
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Board of Patent Appeals and Interferences (BPAI)	703-308-9797		
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Trademark Trial and Appeal Board (TTAB)	703-308-9330		
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NTEU 245 Employee Representative	703-308-9106 ext. 269		
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Official Gazette Trademarks, Subscriptions See Government Printing Office	202-512-1800	202-512-2250	
Official Searches (lost patent or trademark files)	703-305-1801		
On-Line Order Entry Management System (OEMS)			
To Order by Phone 8:30 a.m. to 12 Midnight	703-308-9726 800-972-6382		
To Order by Fax 24 Hours a Day		703-305-8759	
Send e-mail to: dsd@uspto.gov			
Oppositions, Trademark	703-308-9300		
Patent Academy	703-308-9660	703-308-9690	
Patent and Trademark Office Documents (Certified or Uncertified)	703-308-9726 800-972-6382	703-308-7048	
Customer Service	800-972-6382 703-308-9726		
Delivery Box Rental	703-308-9726		
To Order via the Internet: ptcs@uspto.gov			
Order Forms Available at: http://www.uspto.gov/go/ptcs/			
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Patent Application Information Retrieval (PAIR) Technical Support See http://pair.uspto.gov/cgi-bin/final/help.pl#about	703-305-3028		
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PCT Operations Receptionist	703-305-3165	703-305-3230	
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Products and Services Catalog (to request a copy)	800-786-9199 703-308-4357	703-305-7786	703-305-7785
Provisional Applications for Patent, General Information	800-786-9199 703-308-4357	703-305-7786	703-305-7785
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	General Information/Receptionist	703-308-1234	703-872-9305
	Director	703-308-1123	703-305-7230
Art Unit 1621	Organic Chemistry	703-308-4532	
Art Unit 1623	Organic Chemistry		
Art Unit 1624	Heterocyclic Organic Compounds	703-308-4716	
Art Unit 1625	Heterocyclic Compounds and Uses	703-308-4698	
Art Unit 1626	Organic Chemistry	703-308-4537	
1630	Molecular Biology, Bioinformatics, Nucleic Acids, Recombinant DNA and RNA, Gene Regulation, Gene Therapy, Nucleic Acid Amplification, Animals and Recombinant Plants, Combinatorial/Computational Chemistry		
	General Information/Receptionist	703-308-1234	703-305-7230
	Director	703-308-1123	703-305-7230
Art Unit 1631	Bioinformatics	703-308-4028	
Art Unit 1632	Animals, Animal Cloning, Gene Therapy, Embryonic Stem Cells	703-305-4051	
Art Unit 1634	Nucleic Acid Hybridization, Probes, SNPs, Apatmers, Genotyping, Halotyping	703-308-1152	
Art Unit 1635	Antisense Nucleic Acid Compositions and Methods	703-308-4003	

Patent Technology Centers (continued)

		Telephone	Fax
1630	Molecular Biology, Bioinformatics, Nucleic Acids, Recombinant DNA and RNA, Gene Regulation, Gene Therapy Nucleic Acid Amplification, Animals and Recombinant Plants, Combinatorial/Computational Chemistry (continued)		
Art Unit 1636	Gene Expression	703-308-4003	
Art Unit 1637	Nucleic Acid Amplification, Primers, Genotyping, Halotyping	703-308-1119	
Art Unit 1638	Transgenic Plants	703-308-4310	
Art Unit 1639	Combinatorial/Computational Chemistry	703-308-1119	
1640	Immunology, Receptor/Ligands, Cytokines, Recombinant Hormones, and Molecular Biology Thereof		
	General Information/Receptionist	703-308-0196	703-305-7230
	Director	703-308-2035	703-305-7230
Art Unit 1641	Specific Binding Assays and Apparatus	703-305-3399	
Art Unit 1642	Antibody Engineering and Cancer Immunology	703-308-3995	
Art Unit 1644	Cellular Immunology	703-308-3973	
Art Unit 1645	Bacterial, & Parasitic Immunology and Specific Binding Assays	703-308-3909	
Art Unit 1646	Receptors; Cytokines and Recombinant Hormones and Neuroimmunology	703-308-6564	
Art Unit 1647	Receptors; Cytokines and Recombinant Hormones and Neuroimmunology	703-308-4623	
Art Unit 1648	Viral Immunology	703-308-4027	
1650	Fermentation, Microbiology, Isolated and Recombinant Proteins/Enzymes		
	General Information	703-308-1234	703-305-2742
	Director	703-308-2035	703-305-7230
Art Unit 1651	Fermentation and Microbiology	703-308-4743	
Art Unit 1652	Recombinant Enzymes	703-308-4216	
Art Unit 1653	Recombinant Proteins	703-308-2923	
Art Unit 1654	Peptides, Proteins, Methods of Treatment, Enzymes, Enzyme Assays, and Plant Extracts	703-306-3220	
1660	Plants		
	General Information	703-308-1234	703-305-2742
	Director	703-308-2035	703-305-7230
Art Unit 1661	Plants	703-308-4205	

Patent Technology Centers (continued)

		Telephone	Fax
1700	Chemical and Materials Engineering		
	General Information/Receptionist	703-308-0661	
	Customer Service Center	703-306-5665	
	RightFax:		
	Before Final		703-872-9310
	After Final		703-872-9311
	Customer Service		703-872-9309
1710	Synthetic Resins		
	General Information/Receptionist	703-308-0661	703-305-3599
	Director	703-308-1495	703-872-9310
Art Unit 1711	Polymer Chemistry	703-308-2462	
Art Unit 1712	Polymer Chemistry	703-308-2340	
Art Unit 1713	Polymer Chemistry	703-308-2450	
Art Unit 1714	Polymer Chemistry	703-306-2777	
1720	Fluid Separation and Agitation, Metal Foundry, Welding, Plastic Modeling Apparatus, Fuels and Related Compositions		
	General Information/Receptionist	703-308-0661	703-305-3599
	Director	703-308-1495	703-872-9310
Art Unit 1722	Molding Apparatus	703-308-3836	
Art Unit 1723	Liquid Separation	703-308-0457	
Art Unit 1724	Air Separation	703-308-1261	
Art Unit 1725	Laser Welding and Metal Fusion Bonding	703-308-3318	
1730	Glass & Paper Making, Tobacco, Non-Metallic Molding, Adhesive Bonding, Tires and Coating Apparatus		
	Director	703-308-1495	703-872-9310
Art Unit 1731	Glass Manufacturing, Paper Making and Tobacco	703-308-1164	
Art Unit 1732	Plastic & Nonmetallic Article Shaping or Treating Processes	703-305-5493	
Art Unit 1733	Adhesive Bonding and Tires	703-308-2058	
Art Unit 1734	Adhesive Bonding and Coating Apparatus	703-308-3853	
1740	Glass & Paper Making, Tobacco, Non-Metallic Molding, Adhesive Bonding, Tires and Coating Apparatus		
	General Information/Receptionist	703-308-0661	703-305-3599
	Director	703-308-1193	703-872-9310
Art Unit 1742	Metallurgy	703-308-1146	
Art Unit 1743	Chemical Analysis	703-308-4037	
Art Unit 1744	Chemical Reactors & Sterilizing	703-308-2920	

Patent Technology Centers (continued)

		Telephone	Fax
1740	Glass & Paper Making, Tobacco, Non-Metallic Molding, Adhesive Bonding, Tires and Coating Apparatus (continued)		
Art Unit 1745	Batteries	703-308-2383	
Art Unit 1746	Cleaning and Chemical Etching	703-308-4333	
1750	Chemical Products and Processes, Solar Cells and Sputtering Apparatuses		
	General Information/Receptionist	703-308-0661	703-305-3599
	Director	703-308-1495	703-872-9310
Art Unit 1751	Detergent & Dyes	703-308-4708	
Art Unit 1752	Radiation Imagery	703-308-2303	
Art Unit 1753	Radiation Imagery	703-308-3322	
Art Unit 1754	Inorganic Compounds	703-308-3837	
Art Unit 1755	Organic & Inorganic Compositions	703-308-3823	
Art Unit 1756	Radiation Imagery	703-308-2464	
1760	Food Technology, Petroleum Processing, Coating and Etching		
	General Information/Receptionist	703-308-0661	703-305-3599
	Director	703-308-1495	703-872-9310
Art Unit 1761	Food Technology	703-308-3959	
Art Unit 1762	Coating Methods	703-308-2333	
Art Unit 1763	Single Crystal and Etching	703-308-1633	
Art Unit 1764	Distillation, Mineral Oil & Hydrocarbons	703-308-6824	
Art Unit 1765	Semiconductor Etching & Single Crystal Growth	703-305-2667	
1770	Stock Materials and Miscellaneous Articles		
	General Information/Receptionist	703-308-0661	703-305-3599
	Director	703-308-1495	703-872-9310
Art Unit 1771	Stock Materials	703-308-2414	
Art Unit 1772	Stock Materials	703-308-4251	
Art Unit 1773	Stock Materials	703-308-2367	
Art Unit 1774	Stock Materials	703-308-0449	
Art Unit 1775	Stock Materials	703-308-3822	

Patent Technology Centers (continued)

		Telephone	Fax
2100	Computer Architecture, Software, & Information Security		
	General Information/Receptionist	703-305-3900	703-308-9051
	Customer Service Representative	703-306-5631	703-308-6306 703-308-6296 703-305-3991
	Right Fax:		
	Before Final		703-746-7239
	After Final		703-746-7238
	Customer Service		703-746-7240
2120	Miscellaneous Computer Applications		
	General Information/Receptionist	703-305-3900	703-305-3719
	Director	703-306-5484	703-305-3719
Art Unit 2121	Generic Control Systems and Artificial Intelligence	703-305-0282	703-305-3718
Art Unit 2122	Compilers & Software Development	703-305-4552	703-305-1396
Art Unit 2123	Simulation & Modeling, Emulation of Computer Components	703-305-9704	703-305-1396
Art Unit 2124	Arithmetic Processing/Calculating and Compilers & Software Development	703-305-9662	703-305-1396
Art Unit 2125	Manufacturing Control Systems and Chem/Mech/Electrical Control	703-308-0538	703-305-9724
Art Unit 2126	Interprogram/Interprocess Communications	703-305-8498	703-305-3718
Art Unit 2127	Computer Task Management	703-308-1108	703-305-3718
2130	Cryptography and Security		
	General Information/Receptionist	703-305-3900	703-305-3719
	Director	703-306-5484	703-305-3719
Art Unit 2131	Computer Security & Cryptography	703-305-9648	703-308-1823
Art Unit 2132	Computer Security & Cryptography	703-305-1830	703-308-1823
Art Unit 2133	Error Detection & Correction	703-305-9595	703-308-1823
Art Unit 2134	Computer Security & Cryptography	703-308-4789	703-308-1823
2140	Computer Networks		
	General Information/Receptionist	703-305-3900	703-305-3719
	Director	703-306-5484	703-305-3719
Art Unit 2141	Computer Networks & Plural Computers	703-305-4003	703-305-3718
Art Unit 2142	Computer Networks & Plural Computers	703-305-9703	703-305-7201
Art Unit 2143	Computer Networks & Plural Computers	703-308-5221	703-305-3718

Patent Technology Centers (continued)

		Telephone	Fax
2150	Computer Networks		
	General Information/Receptionist	703-305-3900	703-305-3719
	Director	703-306-5484	703-305-3719
Art Unit 2153	Computer Networks & Plural Computers	703-305-4792	703-305-7201
Art Unit 2154	Computer Networks & Plural Computers	703-305-9678	703-306-5454
Art Unit 2155	Computer Networks & Plural Computers	703-308-6662	703-305-3718
Art Unit 2157	Computer Networks & Plural Computers	703-308-7562	703-305-7201
2170	Graphical User Interface (GUI), Databases		
	General Information/Receptionist	703-305-3900	703-305-3719
	Director	703-306-5484	703-305-3719
Art Unit 2171	Data Base and File Management	703-308-1436	703-308-5403
Art Unit 2172	Data Base and File Management	703-305-4393	703-308-6606
Art Unit 2173	Operator Interface	703-308-3116	703-305-9731
Art Unit 2174	Operator Interface	703-308-0640	703-305-7239
Art Unit 2175	Data Base and File Management	703-305-3830	703-305-7239
Art Unit 2176	Document Processing	703-305-9792	703-746-7239
Art Unit 2177	Data Base and File Management	703-305-9790	703-308-6606
Art Unit 2178	Document Processing	703-308-5186	703-308-5403
2180	Computer Architecture		
	General Information/Receptionist	703-305-3900	703-305-3719
	Director	703-308-2100	703-305-3719
Art Unit 2181	Data Bus and Interrupt Processing & Access Control	703-305-4815	703-305-3718
Art Unit 2182	Input/Output	703-308-3301	703-306-5404
Art Unit 2183	Processor Architecture & Instruction Processing	703-305-9712	703-305-9731
Art Unit 2184	Reliability	703-305-9713	703-305-3718
Art Unit 2185	System Configuration/Timing/Power Control	703-305-9717	703-306-5404
Art Unit 2186	Computers: Memory Access & Control	703-305-3821	703-308-6606
Art Unit 2187	Computers: Memory Access & Control	703-308-1756	703-305-9731
Art Unit 2188	Computers: Memory Access & Control	703-306-2903	703-308-6606
Art Unit 2189	Data Bus and Interrupt Processing & Access Control	703-305-4815	703-305-3718

Patent Technology Centers (continued)

		Telephone	Fax
2600	Communications		
	General Information/Receptionist	703-305-4700	703-872-9313
	Customer Service Representative	703-306-0377	703-872-9313
	RightFax:		
	Before Final		703-872-9314
	After Final		703-872-9315
	Customer Service		703-872-9313
2610	Television		
	Director	703-305-9700	703-308-5355
Art Unit 2611	Interactive Video Distribution	703-305-4380	703-308-5359
Art Unit 2612	Video Camera	703-305-4929	703-308-5359
Art Unit 2613	TV Signal Bandwidth Reduction & TV System Applications	703-308-4856	703-308-5359
Art Unit 2614	TV Signal Processing, Transmission, Receiving & Display	703-305-4795	703-308-5359
Art Unit 2615	TV Signal Recording	703-305-4929	703-308-5359
2620	Image Analysis, Fax		
	Director	703-305-9700	703-308-5359
Art Unit 2621	Color Image Processing, Segmentation of Image, Histogram Processing, Compression of Image, Image Pattern Recognition, Application of Image Analysis, Transformation & Pre-Processing of Image	703-305-4706	703-308-5397
Art Unit 2622	Printing, Facsimile, Enhancement or Restoration of Image, Gray Level to Binary Conversion	703-305-4712	703-308-5397
Art Unit 2623	Color Image Processing, Segmentation of Image, Histogram Processing, Compression of Image, Image Pattern Recognition, Application of Image Analysis, Transformation & Pre-Processing of Image	703-308-6604	703-308-5397
Art Unit 2624	Printing, Facsimile, Enhancement or Restoration of Image, Gray Level to Binary Conversion	703-308-7452	703-308-5397
2630	Digital, Optical, and General Communications		
	Director	703-305-4800	703-308-5401
Art Unit 2631	Digital Communication	703-305-4378	703-305-3988
Art Unit 2632	General Electrical Communication	703-305-4717	703-305-3988
Art Unit 2633	Optical Communication	703-305-4729	703-305-3988
Art Unit 2634	Digital Communication	703-305-4714	703-308-6743
Art Unit 2635	Selective Communication and General Electrical Communication	703-305-4704	703-305-3988

Patent Technology Centers (continued)

		Telephone	Fax
2640	Audio Speech Processing and Wired Telephone		
	Director	703-305-4800	703-308-5401
Art Unit 2642	Wired Telephone	703-305-4731	703-308-5403
Art Unit 2643	Videoconferencing, Wired Telephone, Audio	703-305-4708	703-305-9508
Art Unit 2644	Audio, Generic Repeaters, Linguistics	703-305-4386	703-308-5403
Art Unit 2645	Wired Telephone	703-305-4895	703-308-5403
2650	Dynamic Information Storage and Retrieval		
	Director	703-305-4800	703-308-5401
Art Unit 2651	Dynamic Magnetic Information Storage & Retrieval	703-308-4825	703-305-7201
Art Unit 2652	Dynamic Information Storage & Retrieval	703-305-9687	703-305-9731
Art Unit 2653	Dynamic Optical Information Storage & Retrieval	703-305-6137	703-305-3988
Art Unit 2654	Speech Signal Processing & Natural Language	703-305-4379	703-305-9508
2660	Multiplex Communications		
	General Information/Receptionist	703-305-4800	703-308-5401
Art Unit 2661	Multiplex Communication and Internet Telephone	703-305-4703	703-308-6743
Art Unit 2662	Multiplex Communication and Internet Telephone	703-305-4744	703-305-3988
Art Unit 2663	Multiplex Communication and Internet Telephone	703-305-5340	703-308-6743
Art Unit 2664	Multiplex Communication and Internet Telephone	703-305-4366	703-305-3988
Art Unit 2665	Multiplex Communication and Internet Telephone	703-308-6602	703-746-5868
2670	Computer Graphics and Display Systems		
	General Information/Receptionist	703-305-9700	703-308-5355
Art Unit 2671	Computer Graphics, Hardware Systems, Display Storage Devices, and 3D Animation	703-305-9798	703-308-6606
Art Unit 2672	Display Attribute Controller, Object Processing, Graph/Font/Shape Generating and Digitizers	703-305-4713	703-308-6606
Art Unit 2673	Digitizers, CRT/Flat Panel/Computer Display, User Interface	703-305-4938	703-308-6606
Art Unit 2674	Digitizers, CRT/Flat Panel/Computer Display, User Interface	703-305-4709	703-308-6606
Art Unit 2675	Digitizers, CRT/Flat Panel/Computer Display, User Interface	703-305-9720	703-308-6606
2680	Radio Communications		
	General Information/Receptionist	703-305-4800	703-308-5401
Art Unit 2681	Radio Communications	703-305-4778	703-305-9508
Art Unit 2682	Radio Communications	703-308-6739	703-305-9508
Art Unit 2683	Radio Communications	703-308-5318	703-308-6306
Art Unit 2684	Radio Communications	703-308-7745	703-308-5403
Art Unit 2685	Radio Communications	703-305-4385	703-305-9508

Patent Technology Centers (continued)

		Telephone	Fax
2800	Semiconductors, Electrical and Optical Systems and Components		
	General Information/Receptionist	703-308-1782	
	Customer Service Representative	703-306-3329	703-872-9306
	Fax Center		703-308-7722 703-305-3432 703-308-7724 703-308-7382 703-305-3431
	RightFax: Before Final After Final Customer Service		703-872-9318 703-872-9319 703-872-9317
2810	Semiconductors, Electrical Circuits, Static Memory, and Digital Logic		
	General Information/Receptionist	703-308-0956	703-308-7382
	Director	703-308-0659	703-305-1341
Art Unit 2812	Semiconductors	703-308-3325	
Art Unit 2813	Semiconductors	703-308-4940	
Art Unit 2814	Semiconductors/Manufacturing	703-308-4918	
Art Unit 2815	Semiconductors	703-308-1690	
Art Unit 2817	Electronic Components	703-308-4909	
Art Unit 2819	Digital Logic	703-305-3493	
Art Unit 2822	Semiconductors/Manufacturing	703-308-4905	
Art Unit 2826	Semiconductors	703-308-6601	
Art Unit 2827	Circuit Board/Semiconductor Packing	703-308-1233	
Art Unit 2829	Semiconductors/Manufacturing & Measuring	703-308-1233	
2820	Semiconductors, Electrical Circuits, Static Memory, and Digital Logic		
	General Information/Receptionist	703-308-0956	703-308-7382
	Director	703-308-0659	703-305-1341
Art Unit 2811	Semiconductors	703-308-2772	
Art Unit 2816	Electronic Circuits	703-308-4876	
Art Unit 2818	Static Memory/Semiconductors	703-308-4910	
Art Unit 2821	Electronic Circuits	703-308-4856	
Art Unit 2823	Semiconductors/Manufacturing	703-306-2794	
Art Unit 2824	Static Memory/Semiconductors	703-308-2816	
Art Unit 2825	Semiconductors/Manufacturing	703-308-1323	
Art Unit 2828	Coherent Light Generators (Laser)	703-308-3098	

Patent Technology Centers (continued)

		Telephone	Fax
2830/2840	Power Generation and Distribution, Music, Electrical Components and Control Circuits		
	General Information/Receptionist	703-308-0956	703-308-7382
	Director	703-306-3431	703-308-7725
Art Unit 2831	Electrical Conductors	703-308-3682	
Art Unit 2832	Electrical Elements	703-308-7619	
Art Unit 2833	Electrical Connectors	703-308-2319	
Art Unit 2834	Motor Structure, Generators	703-308-1371	
Art Unit 2835	Electrical Housing/Cooling	703-308-4815	
Art Unit 2836	Control Circuits	703-308-3119	
Art Unit 2837	Components	703-308-3370	
Art Unit 2838	Power Supplies	703-308-1680	
Art Unit 2839	Electrical Components	703-308-2710	
Art Unit 2841	Circuit Boards	703-308-3121	
2850/2860	Photocopying, Recorders, Printing, Measuring and Testing		
	General Information/Receptionist	703-308-0956	703-308-7382
	Director	703-306-3431	703-308-7725
Art Unit 2851	Photocopying/Photography	703-308-2848	
Art Unit 2852	Photocopying	703-308-1373	
Art Unit 2853	Recorders & Printing	703-308-4896	
Art Unit 2854	Printing	703-305-6619	
Art Unit 2855	Measuring & Testing	703-308-4816	
Art Unit 2856	Measuring & Testing	703-308-4705	
Art Unit 2857	Measuring & Testing	703-308-1677	
Art Unit 2858	Measuring & Testing	703-308-0750	
Art Unit 2859	Measuring & Testing	703-308-3875	
Art Unit 2861	Recorders & Printing	703-308-0079	
Art Unit 2862	Measuring & Testing	703-308-0750	
Art Unit 2863	Measuring & Testing/Data Processing	703-308-3126	

Patent Technology Centers (continued)

		Telephone	Fax
2870/2880	Liquid Crystals, Optical Elements, Optical Systems, Fiber Optics, Lasers, Electric Lamps, Registers, Optics, Measuring, Radiant Energy		
	General Information/Receptionist	703-308-0956	703-308-7382
	Director	703-308-0530	703-305-3594
Art Unit 2871	Liquid Crystals	703-305-3492	
Art Unit 2872	Optical Elements	703-305-0024	
Art Unit 2873	Optical Systems	703-308-4883	
Art Unit 2874	Fiber Optics and Lasers	703-308-4819	
Art Unit 2875	Illumination	703-305-4939	
Art Unit 2876	Registers	703-305-3503	
Art Unit 2877	Optics-Measuring	703-308-4881	
Art Unit 2878	Radiant Energy	703-308-4090	
Art Unit 2879	Electric Lamps	703-305-4794	
Art Unit 2881	Radiant Energy	703-308-4782	
Art Unit 2882	X-Ray & Gamma Ray Systems	703-308-4858	
2900	Designs See 3700/2900 Mechanical Engineering, Manufacturing, and Products and Designs		

Patent Technology Centers (continued)

		Telephone	Fax
3600	Transportation, Construction, Electronic Commerce, Agriculture, National Security and License & Review		
	Customer Service Representative	703-306-5771	703-872-9325
	General Information/Receptionist	703-308-1113	703-305-7687
	RightFax:		
	Before Final		703-872-9326
	After Final		703-872-9327
	Customer Service		703-872-9325
3610	Surface Transportation		
	General Information/Receptionist	703-308-1113	703-305-7687
	Director	703-308-1134	
Art Unit 3611	Land and Motor Vehicles	703-308-1113	
Art Unit 3612	Bodies and Tops, Freight Accommodation	703-308-3102	
Art Unit 3616	Land and Motor Vehicles	703-308-2089	
Art Unit 3617	Railways, Boats and Wheels	703-308-0230	
Art Unit 3618	Land and Motor Vehicles	703-308-0885	
3620	Electronic Commerce		
	General Information/Receptionist	703-308-1113	703-305-7687
	Director	703-308-1020	
Art Unit 3621	Business Crypto	703-305-9768	
Art Unit 3622	Incentive Programs, Coupons	703-305-8469	
Art Unit 3623	Operations Research, Voting, Transportation	703-305-9643	
Art Unit 3624	Finance & Banking, Accounting	703-308-1065	
Art Unit 3625	E-Shopping	703-308-1344	
Art Unit 3626	Health Care, Insurance	703-305-9588	
Art Unit 3627	Point of Sale, Inventory, Accounting	703-308-5183	
Art Unit 3628	Finance & Banking, Accounting	703-305-9779	
Art Unit 3629	Business Processing, Cost/Price, Reservations	703-308-2702	
3630	Static Structures, Supports, and Furniture		
	General Information/Receptionist	703-308-1113	703-305-7687
	Director	703-308-1020	
Art Unit 3632	Supports	703-308-2156	
Art Unit 3634	Closures, Partitions, Ladders, Scaffolds and Racks	703-308-2686	
Art Unit 3635	Static Structures	703-308-0839	
Art Unit 3636	Chairs and Seats	703-308-0827	
Art Unit 3637	Static Structures	703-308-2486	

Patent Technology Centers (continued)

		Telephone	Fax
3640	Aeronautics, Agriculture, Fishing, Trapping, Vermin Destroying, Plant and Animal Husbandry, Weaponry, Nuclear Systems, and License & Review		
	General Information/Receptionist	703-308-1113	703-305-7687
	Director	703-306-4180	
Art Unit 3641	Firearms, Ammunition, Explosives and Nuclear Systems	703-306-4198	
Art Unit 3643	Animal and Plant Husbandry, Fishing, Trapping and Butchering	703-308-2574	
Art Unit 3644	Aeronautics, Animal and Plant Husbandry	703-306-4159	
3650	Material and Article Handling		
	General Information/Receptionist	703-308-1113	703-305-7687
	Director	703-308-1134	
Art Unit 3651	Conveying, Conveying Controls, Sheet Material Associating	703-308-2560	
Art Unit 3652	Article or Material Handling, Elevators, Traversing Hoists, and Hoist Line Implements	703-308-3248	
Art Unit 3653	Classifying, Separating and Sorting Solids, Coin Handling, Sheet Feeding, and Article Dispensing	703-306-4173	
Art Unit 3654	Winding, Tensioning, or Guiding, Advancing Indeterminate Length Material, Pushing and Pulling Implements	703-308-2688	
3660	Computerized Vehicle Controls and Navigation, Radio Wave, Optical and Acoustic Wave Communication, Closures, Connections, and Hardware		
	General Information/Receptionist	703-308-1113	703-305-7687
	Director	703-306-4180	
Art Unit 3661	Computerized Vehicle Controls and Navigation	703-308-3873	
Art Unit 3662	Radio, Optical and Acoustic Wave Communication	703-306-4171	
Art Unit 3663	Optical Communication and Computerized Vehicle Controls and Navigation	703-305-8233	

Patent Technology Centers (continued)

		Telephone	Fax
3670	Wells, Earth Boring/Moving/Working, Excavating, Mining, Harvesters, Bridges, Roads, and Petroleum,		
	General Information/Receptionist	703-308-1113	703-305-7687
	Director	703-306-4180	
Art Unit 3671	Harvesters, Planting, Excavating, Earth Working, Bridges and Roads	703-308-3870	
Art Unit 3672	Wells and Earth Boring	703-308-2151	
Art Unit 3673	Beds, Mining and Hydraulic Earth Engineering	703-308-2978	
Art Unit 3676	Locks, Safes, Seals, and Miscellaneous Hardware	703-308-3179	
Art Unit 3677	Deposit and Collection Receptacles, Undertaking, Jewelry, and Buttons, Buckles and Clasps	703-306-4115	
Art Unit 3679	Rotary Shafts, Gudgeons, Housings, and Flexible Couplings for Rotary Shafts, and Joints and Connections, Threaded Fasteners, and Pipe Joints and Couplings	703-308-1159	
3680	Machine Elements and Power Transmissions		
	General Information/Receptionist	703-308-1113	703-305-7687
	Director	703-308-1134	
Art Unit 3681	Differentials, Planetary Transmissions and Power Delivery Controls	703-308-0830	
Art Unit 3682	Machine Elements, Lubrication, Bearings; Endless Belt and Friction Gear Transmissions; Spring, Weight or Animal Powered Motors	703-308-3668	
Art Unit 3683	Fluid Pressure and Analogous Brake Systems, Brakes and Spring Devices	703-308-3421	

Patent Technology Centers (continued)

		Telephone	Fax
3700/2900	Mechanical Engineering, Manufacturing, and Products		
	Customer Service Center	703-306-5648	703-308-7957
	RightFax:		
	Before Final		703-872-9302
	After Final		703-872-9303
	Customer Service		703-872-9301
3710	Amusement and Education Devices		
	General Information/Receptionist	703-308-1148	703-305-3579
	Director	703-308-1078	703-305-3579
	Art Unit 3711	703-308-2126	
	Art Unit 3712	703-308-1745	
	Art Unit 3713	703-308-4119	
	Art Unit 3714	703-308-1806	
3720	Packages, Containers, Manufacturing Devices & Processes, Machine Tools & Hand Tools		
	General Information/Receptionist	703-308-1148	703-305-3579
	Director	703-308-1078	703-305-3579
	Art Unit 3721	703-308-2187	
	Art Unit 3722	703-308-2159	
	Art Unit 3723	703-308-2687	
	Art Unit 3724	703-308-1082	
	Art Unit 3725	703-308-2687	
	Art Unit 3726	703-308-1513	
	Art Unit 3727	703-308-2572	
	Art Unit 3728	703-308-2672	
	Art Unit 3729	703-308-1789	
3730	Medical Instruments, Diagnostic Equipment, Treatment Devices, Surgery & Surgical Supplies		
	General Information/Receptionist	703-308-0858	703-305-3590
	Director	703-308-0873	703-308-2742
	Art Unit 3731	703-308-2496	
	Art Unit 3732	703-308-2582	
	Art Unit 3736	703-308-3130	
	Art Unit 3737	703-308-3256	
	Art Unit 3738	703-308-2111	
	Art Unit 3739	703-308-0994	

Patent Technology Centers (continued)

		Telephone	Fax
3740	Thermal & Combustion Technology, Motive and Fluid Power Systems, Textile Manufacturing and Apparel		
	General Information/Receptionist	703-308-0861	703-308-7764
	Director	703-308-0975	703-308-4741
Art Unit 3742		703-308-1327	
Art Unit 3743		703-308-0101	
Art Unit 3744		703-308-2597	
Art Unit 3745		703-308-1044	
Art Unit 3746		703-308-0102	
Art Unit 3747		703-308-2696	
Art Unit 3748		703-308-2623	
Art Unit 3749		703-308-1935	
3750	Fluid Handling & Dispensing		
	General Information/Receptionist	703-308-0861	703-308-7764
	Director	703-308-0975	703-308-4741
Art Unit 3751		703-308-2580	
Art Unit 3752		703-308-2087	
Art Unit 3753		703-308-0871	
Art Unit 3754		703-308-1946	
3760	Body Treatment, Kinestherapy, and Exercising		
	General Information/Receptionist	703-308-0858	703-305-3590
	Director	703-308-0873	703-308-2742
Art Unit 3761		703-308-2702	
Art Unit 3762		703-308-5181	
Art Unit 3763		703-308-3552	
Art Unit 3764		703-308-2672	
Art Unit 3765		703-305-1024	

Patent Technology Centers (continued)

		Telephone	Fax
2900	Designs for Articles of Manufacture		
	General Information/Receptionist	703-305-3290	703-308-2742
	Customer Service Representative	703-306-5631	
	RightFax:		
	Before Final		703-872-9322
	After Final		703-872-9323
	Customer Service		703-872-9321
	Director	703-308-0873	703-308-2742
Art Unit 2911	Design Patent Applications under 35 USC 171	703-305-3255	
Art Unit 2912	Design Patent Applications under 35 USC 171	703-305-3170	
Art Unit 2913	Design Patent Applications under 35 USC 171	703-305-3107	
Art Unit 2914	Design Patent Applications under 35 USC 171	703-305-3260	

Trademark Law Offices

	Telephone	Fax	TTY
Law Office 102	703-308-9102	703-746-8102	
Law Office 103	703-308-9103	703-746-8103	
Law Office 105	703-308-9105	703-872-9825	
Law Office 106	703-308-9106	703-746-8106	
Law Office 108	703-308-9108	703-746-8108	
Law Office 110	703-308-9110	703-746-8110	
Law Office 111	703-308-9111	703-746-8111	
Law Office 112	703-308-9112	703-746-8112	
Law Office 113	703-308-9113	703-746-8113	
Law Office 114	703-308-9114	703-746-8114	
Law Office 115	703-308-9115	703-872-9875	
Law Office 116	703-306-7900	703-746-8116	

Emergency Telephone Numbers

	Telephone	Fax	TTY
Arlington County Emergency	911		911
Arlington County Police and Fire Non-emergency	703-558-2222		703-558-2222
Burns Security *	703-413-0150		
Federal Protective Service	202-708-1111		
USPTO Current Operating Status (in event of an emergency)	703-308-5014		
USPTO Security Office-24/7 guard posts	703-306-9000		
Virginia Relay Center - TTY Assistance	800-828-1140		800-828-1120

* (Crystal City guard service under contract to Charles E. Smith Company. Burns Security replaced Vance Security.)

Special Mail Stops for Patent Mail

Effective May 1, 2003, the United States Patent and Trademark Office has a new address for some mail. See Correspondence with the United States Patent and Trademark Office, 68 Fed. Reg. 14332 (March 25, 2003). The mail stop should generally appear as the first line in the address, but the term "Mail Stop" may be abbreviated "MS". Special mail stop designations should be used to allow forwarding of particular types of mail to the appropriate areas as quickly as possible. Such mail may be forwarded to the appropriate area without being opened. Only the specified type of document should be placed in an envelope addressed to one of these special mail stops. If any documents other than the specified type identified for each special mail stop are addressed to that mail stop, they will be significantly delayed in reaching the appropriate area for which they are intended. See also www.uspto.gov/web/offices/com/sol/og/2003/week35/patboxs.htm. Some correspondence may only be submitted via the Office's electronic filing system (EFS). Instructions on how to file and what can be filed via EFS are posted on the Office's Internet Web site www.uspto.gov under the Electronic Business Center section.

Please address mail to be delivered by the United States Postal Service (USPS) as follows:

Mail Stop _____
 Commissioner for Patents
 P. O. Box 1450
 Arlington, VA 22313-1450

Please address mail to be delivered by other delivery services (Federal Express (FedEx), UPS, DHL, Laser, Action, etc.) as follows:

U.S. Patent and Trademark Office
 2011 South Clark Place
 Customer Window, Mail Stop _____
 Crystal Plaza Two, Lobby, Room 1B03
 Arlington, Virginia 22202

Designation	Explanation
Mail Stop 12	Contributions to the Examiner Education Program.
Mail Stop 24	Complaints against invention promoters/promotion firms.
Mail Stop 313(c)	Petitions under 37 CFR 1.313(c) to withdraw a patent application from issue after payment of the issue fee and any papers associated with the petition, including papers necessary for a continuing application or a request for continued examination (RCE).
Mail Stop AF	Amendments and other responses after final rejection, other than an appeal brief.
Mail Stop Appeal Brief - Patents	For appeal briefs under 37 CFR 1.192 or reply briefs under 37 CFR 1.193(a).
Mail Stop Application Number	For fee and petitions under 37 CFR 1.182 to obtain Mail Stop Designation received and/or application number for patent applications prior to the Office's standard notification (return post card or the official "Filing Receipt," "Notice to File Missing Parts," or "Notice of Incomplete Application").
Mail Stop Comments Patents	Public comments regarding patent related regulations and procedures.
Mail Stop Conversion	Requests under 37 CFR 1.53(c) (2) to convert a nonprovisional application to a provisional application and requests under 37 CFR 1.53(c) (3) to convert a provisional application to a nonprovisional application.
Mail Stop CPA	Requests for Continued Prosecution Applications (CPA's) under 37 CFR 1.53(d).
Mail Stop DAC	Petitions decided by the Office of Petitions including petitions to revive and petitions to accept late payment of issue fees or maintenance fees.
Mail Stop DD	Disclosure Documents or materials related to the Disclosure Document Program.

Special Mail Stops for Patent Mail (continued)

Designation	Explanation
Mail Stop Design	The filing of all design patent applications that do not request expedited examination under 37 CFR 1.55.
Mail Stop Expedited Design	Only to be used for the initial filing of design applications accompanied by a request for expedited examination under 37 CFR 1.155. (Design applicants seeking expedited examination may alternatively file a design application and corresponding request under 37 CFR 1.155 by hand-delivering the application papers and request directly to the Design Group Director's office.)
Mail Stop EBC	Mail for the Electronic Business Center.
Mail Stop Issue Fee	All communications following the receipt of a PTOL-85, "Notice of Allowance and Fee(s) Due," and prior to the issuance of a patent should be addressed to Mail Stop Issue Fee , unless advised to the contrary. Issue fee payments can also be faxed to 703-746-4000. Assignments are the exception. Assignments (with cover sheets) should be faxed to 703-306-5995 or submitted in a separate envelope and sent to Mail Stop Assignment Recordation Services , Director of the U. S. Patent and Trademark Office, P. O. Box 1450; Alexandria, VA 22313-1450.
Mail Stop Missing Parts	Reply to the Notice to File Missing Parts of Application and associated papers and fees. Note that such correspondence may also be faxed to 703-746-4060.
Mail Stop MPEP	Submissions concerning the Manual of Patent Examining Procedure.
Mail Stop Non-Fee Amendment	Non-fee amendments to patent applications. (Use Mail Stop AF for replies after final rejection.)
Mail Stop Patent Application	New patent applications and associated papers and fees.
Mail Stop Patent Ext.	Applications for patent term extension and any communications relating thereto.
Mail Stop Petition	Petitions to be decided by the Office of Petitions including petitions to revive and petitions to accept late payment of issue fees or maintenance fees.
Mail Stop PG PUB	Correspondence regarding publication of patent applications not otherwise provided, including requests for early publication made after filing, rescission of non-publication request, corrected patent application publication, refund of publication fee.
Mail Stop PG PUB - ABD	Petitions under 37 CFR 1.138 to expressly abandon an application to avoid publication of the application.
Mail Stop PG PUB DRAWINGS	Drawings to be included in a patent application publication (replacement drawings for drawings included with a patent application on filing).
Mail Stop PCT	Mail related to applications filed under the Patent Cooperation Treaty.
Mail Stop Provisional - Patent Application	The filing of all provisional patent applications and any communications relating thereto.
Mail Stop RCE	Requests for continued examination under 37 CFR 1.114.
Mail Stop Reconstruction	Correspondence pertaining to the reconstruction of lost patent files.
Mail Stop Ex Parte Reexam	Requests for Reexamination for original request papers only .
Mail Stop Inter Partes Reexam	Requests for Inter Partes Reexamination for <i>original</i> request papers and for all <i>subsequent</i> correspondence other than correspondence to the Office of the Solicitor (see 37 CFR §§ 1.1(a)(3) and 1.302(c)).
Mail Stop Reissue	All new and continuing reissue application filings.
Mail Stop Sequence	Submission of diskette for applications with sequence listings.

Special Mail Stops for Trademark Mail

To expedite processing, the Office encourages parties to file documents through the Trademark Electronic Application System, at www.uspto.gov/teas/index.html, wherever possible.

Effective May 1, 2003, the mailing addresses for filing trademark-related documents on paper have changed. See notices at 68 FR 19371 (April 21, 2003) and 68 FR 14332 (March 25, 2003).

All trademark-related correspondence filed by mail, except for documents sent to the Assignment Services Division for recordation and requests for copies of trademark documents, should be addressed to:

Mail Stop _____
Commissioner for Trademarks
2900 Crystal Drive
Arlington, VA 22202-3514

The mail box designations previously listed in TMEP §305.01 are no longer in use.

Designation	Explanation
Mail Stop NEW APP FEE	New trademark applications and fees.
Mail Stop TTAB FEE	Oppositions, cancellation petitions, and ex parte appeals.
Mail Stop TTAB NO FEE	Interferences, motions, and extension requests.
Mail Stop STATUS NO FEE	Written status inquiries.
Mail Stop POST REG FEE	Affidavits, renewals, corrections and amendments.
Mail Stop RESPONSES NO FEE	Responses to Examining Attorneys' Office actions and Post Registration actions.

Special Mail Stops Applicable to Both Patent and Trademark Mail

The following special mail stop designations are applicable to both patent and trademark mail, and the recommendations for "Special Mail Stops for Patent Mail" should be followed for the types of mail listed below.

Please address mail to be delivered by the United States Postal Service (USPS) as follows (unless otherwise instructed):

Mail Stop _____
 Director of the U. S. Patent and Trademark Office
 P. O. Box 1450
 Alexandria, VA 22313-1450

Designation	Explanation
Mail Stop 3	Mail for the Office of Personnel from the National Finance Center (NFC).
Mail Stop 6	Mail for the Office of Procurement.
Mail Stop 8	All papers for the Office of the Solicitor <i>except</i> communications relating to <i>pending litigation and disciplinary proceedings</i> ; papers relating to pending litigation in court cases shall be mailed only to the Office of the Solicitor, P. O. Box 15667, Arlington, Virginia 22215 and papers relating to pending disciplinary proceedings before the Administrative Law Judge or the Director shall be mailed only to the Office of the Solicitor, P. O. Box 16116, Arlington, VA 22215.
Mail Stop 11	Mail for the Electronic Ordering Service (EOS).
Mail Stop 13	Mail for the Employee and Labor Relations Division (Office of Human Resources). (See Mail Stop 171 for Vacancy Announcement Applications).
Mail Stop 16	Mail related to refund requests.
Mail Stop 17	Invoices directed to the Office of Finance.
Mail Stop 24	Mail for the Inventors Assistance Program, including complaints about Invention Promoters.
Mail Stop 171	Vacancy Announcement Applications.
Mail Stop Assignment Recordation Services	All assignment documents, security interests, and other documents to be recorded in the Assignment records. Note that documents with cover sheets faxed to 703-306-5995 are processed much more quickly than those submitted by mail.
Mail Stop Congressional Relations	Mail for the Office of Congressional Relations.
Mail Stop Document Services	All requests for certified or uncertified copies of patent or trademark documents.
Mail Stop EEO	Mail for the Office of Civil Rights.
Mail Stop Enforcement	Mail for the Office of Enforcement.
Mail Stop Interference	Communications relating to interferences and applications and patents involved in interference.
Mail Stop International Relations	Mail for the Office of International Relations.
Mail Stop M Correspondence	Correspondence related to maintenance fees other than payments of maintenance fees in patents . For payments of maintenance fees in patents , see Special Box Applicable to Payment of Patent Maintenance Fees .
Mail Stop OED	Mail for to the Office of Enrollment and Discipline.

Special Mail Stop Applicable to Assignment Services Division

Requests to record documents in the Assignment Services Division can be filed electronically at <http://etas.uspto.gov>. Paper documents and cover sheets to be recorded in the Assignment Services Division should be sent to:

Mail Stop Assignment Recordation Services
Director of the United States Patent and Trademark Office
P. O. Box 1450
Alexandria, VA 22313-1450

Special Box Applicable to Deposit Account Replenishments

Send payment to replenish deposit accounts to:

Director of the United States Patent and Trademark Office
P.O. Box 70541
Chicago, IL 60673

Special Box Applicable to Payment of Patent Maintenance Fees

Send payment of maintenance fees in patents not submitted electronically over the Internet at www.uspto.gov to:

United States Patent and Trademark Office
P.O. Box 371611
Pittsburgh, PA 15250-1611

Correspondence related to maintenance fees, other than payments of maintenance fees in patents, is not to be mailed to the address above. See **Mail Stop M Correspondence**.

Special Mail Stop Applicable to Refund Requests

The Refunds Branch functions as the receiving office for all refund requests. The Branch is responsible for coordinating, processing and providing status of refund requests, and answering customer inquiries about refunds. It generally takes four to six weeks for a refund request to be processed and a refund to be issued.

Please send all **Refund Requests** to:

Mail Stop 16
Director of the United States Patent and Trademark Office
P. O. Box 1450
Alexandria, VA 22313-1450

Special Box Applicable to Requests for Certified or Uncertified Copies of Trademark Documents Filed on Paper

Copies of trademark documents can be ordered through the Office's website at <https://www3.uspto.gov/oems25p/index.html>. Requests for certified or uncertified copies of trademark documents filed on paper should be sent, with an authorization to charge the fee to a credit card or USPTO deposit account, to:

Mail Stop Document Services
Director of the United States Patent and Trademark Office
P. O. Box 1450
Alexandria VA 22313-1450

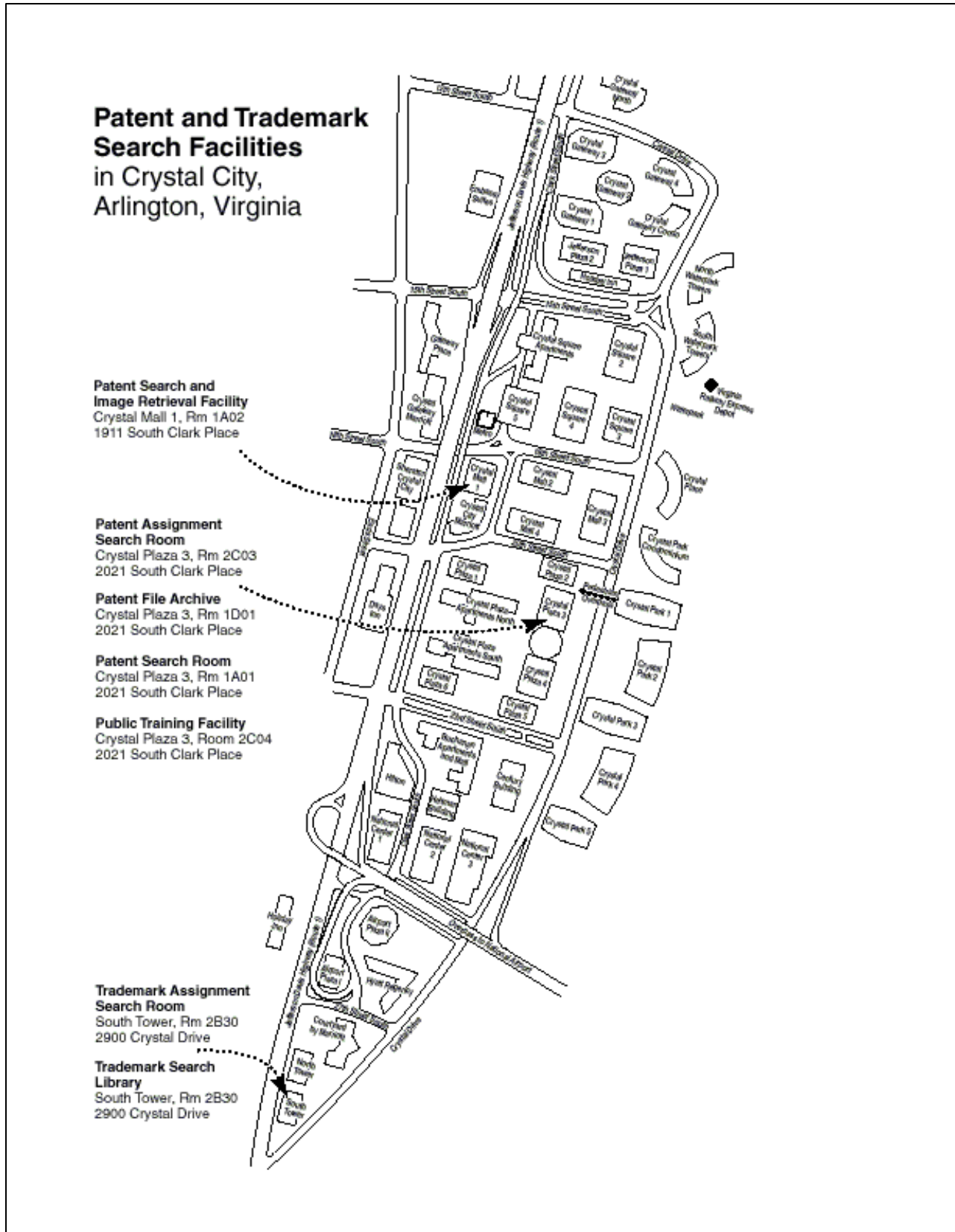
Other USPTO Mailing Addresses

<u>Designation</u>	<u>Address</u>
<u>USPTO Contact Center (General Information Services Division)</u>	USPTO Contact Center U.S. Patent and Trademark Office Crystal Plaza 3, Room 2C02 P. O. Box 1450 Alexandria, VA 22313-1450
<u>General Requirements for Admission to the Examination for Registration to Practice in Patent Cases Before the U.S. Patent and Trademark Office</u>	Copies of the three previous exams may be purchased for study for \$15.00 each (available by mail): Mail Stop OED Director of the U. S. Patent and Trademark Office P. O. Box 1450 Alexandria, VA 22313-1450
<u>Journal of the Patent and Trademark Office Society (JPTOS)</u>	JPTOS Box 2600 Arlington, VA 22202
<u>Public Affairs, Office of</u>	Office of Public Affairs U.S. Patent and Trademark Office Crystal Park 2, Suite 0100 P. O. Box 1450 Alexandria, VA 22313-1450
<u>Public Records, Office of</u>	Office of Public Records U.S. Patent and Trademark Office Crystal Gateway 4, Suite 300 1213 Jefferson Davis Highway Arlington, VA 22215
<u>Solicitor, Office of</u>	Papers relating to pending litigation in court cases shall be mailed only to: Office of the Solicitor U.S. Patent and Trademark Office P. O. Box 15667 Arlington, VA 22215 Papers relating to pending disciplinary proceedings before the Administrative Law Judge or Director only shall be mailed to: Office of the Solicitor U.S. Patent and Trademark Office P. O. Box 16116 Arlington, VA 22215

Building Street Addresses

Building	Street Address	City, State Zip
Crystal Gateway 2	1225 Jefferson Davis Highway	Arlington, VA 22202
Crystal Gateway 4	1213 Jefferson Davis Highway	Arlington, VA 22202
Crystal Mall 1	1911 South Clark Place	Arlington, VA 22202
Crystal Plaza 1	2001 Jefferson Davis Highway	Arlington, VA 22202
Crystal Plaza 2	2011 South Clark Place	Arlington, VA 22202
Crystal Plaza 3	2021 South Clark Place	Arlington, VA 22202
Crystal Plaza 3/4	2021 South Clark Place	Arlington, VA 22202
Crystal Plaza 4	2201 South Clark Place	Arlington, VA 22202
Crystal Plaza 6	2221 South Clark Street	Arlington, VA 22202
Crystal Square 2	1725 Jefferson Davis Highway	Arlington, VA 22202
Crystal Square 4	1745 Jefferson Davis Highway	Arlington, VA 22202
Crystal Square 5	1755 Jefferson Davis Highway	Arlington, VA 22202
Crystal Park 1	2011 Crystal Drive	Arlington, VA 22202
Crystal Park 2	2121 Crystal Drive	Arlington, VA 22202
Crystal Park 3	2231 Crystal Drive	Arlington, VA 22202
Crystal Park 5	2451 Crystal Drive	Arlington, VA 22202
North Tower	2800 Crystal Drive	Arlington, VA 22202
South Tower	2900 Crystal Drive	Arlington, VA 22202

Crystal City Map



E-mail Inquiries

USPTO Contact Center (formerly General Information Services Division)

Although USPTO policy precludes responding to certain kinds of questions, a substantial amount of assistance and information can be provided via e-mail. Address your e-mail inquiry to:

usptoinfo@uspto.gov

To assist in routing your request for a prompt and accurate response, please enter one of the following broad categories in the Subject line of the e-mail message:

Patents

Trademarks

General Information on USPTO

Electronic Business Support (Electronic Applications)

Products and Services

You may expect to receive acknowledgement of receipt with a tracking number immediately. You should receive a response or status within 7 Federal working days.

Patent Electronic Filing System

You may address e-mail inquiries to the Electronic Business Center (EBC) Customer Service Center at:

efs@USPTO.gov

To Order Copies Via the Internet

Address e-mail to **www3.uspto.gov/oems25p/index.html**

Employee Locators

USPTO Employee Locator

You may search the **USPTO Employee Locator** by name, telephone number, or organization code via the Internet at:

www.uspto.gov/web/menu/emploc.htm

Department of Commerce Person Finder

The Department of Commerce, of which USPTO is a part, also provides a "Person Finder" on their Web site at:

<http://dir.commerce.gov/>

A search will provide the employee name, telephone number, e-mail address, and bureau information contained in their directory.

Federal Holidays Remaining in 2003

Holiday	Date
Columbus Day	Monday, October 13
Veterans' Day	Tuesday, November 11
Thanksgiving Day	Thursday, November 27
Christmas Day	Thursday, December 25

Federal Holidays in 2004

Holiday	Date
New Year's Day	Thursday, January 1
Martin Luther King, Jr.'s Birthday	Monday, January 19
Washington's Birthday	Monday, February 16
Memorial Day	Monday, May 31
Independence Day Observance	Monday, July 5
Labor Day	Monday, September 6
Columbus Day	Monday, October 11
Veterans' Day	Thursday, November 11
Thanksgiving Day	Thursday, November 25
Christmas Day Observance	Friday, December 24

A current list of Federal Holidays can be viewed on the Internet at www.opm.gov/fedhol/index.htm

Patent and Trademark Depository Libraries (PTDLs)

The **Patent and Trademark Depository Library Program** consists of 86 Patent and Trademark Depository Libraries (PTDLs) in 49 states, the District of Columbia, and Puerto Rico. Call ahead for hours of operation, services, and fees. Additional information about PTDLs may be found on the Internet at www.uspto.gov/go/prdl/.

State	Library	Telephone
Alabama	Auburn University: Ralph Brown Draughon Library *	334-844-1737
	Birmingham Public Library	205-226-3620
Alaska	Anchorage: Z. J. Loussac Public Library, Anchorage Municipal Libraries	907-562-7323
Arkansas	Little Rock: Arkansas State Library *	501-682-2053
California	Los Angeles Public Library *	213-228-7220
	Sacramento: California State Library	916-654-0069
	San Diego Public Library	619-236-5813
	San Francisco Public Library *	415-557-4500
	Sunnyvale Center for Innovation, Invention & Ideas, Sunnyvale Public Library **	408-730-7300
Colorado	Denver Public Library	720-865-1711
Connecticut	Hartford Public Library	860-695-6300
Delaware	Newark: University of Delaware Library	302-831-2965
District of Columbia	Washington: Founders Library, Howard University	202-806-7252
Florida	Fort Lauderdale: Broward County Main Library *	954-357-7444
	Miami-Dade Public Library *	305-375-2665
	Orlando: University of Central Florida Libraries	407-823-2562
	Tampa Campus Library, University of South Florida	813-974-2729
Georgia	Atlanta: Library and Information Center, Georgia Institute of Technology	404-894-4508
Hawaii	Honolulu: Hawaii State Library *	808-586-3477
Idaho	Moscow: University of Idaho Library	208-885-6584
Illinois	Chicago Public Library	312-747-4450
	Springfield: Gwendolyn Brooks Illinois State Library	217-782-5659

* PTDL with access to WEST

** Partnership PTDL with access to WEST, EAST, and X-Search

Patent and Trademark Depository Libraries (continued)

State	Library	Telephone
Indiana	Indianapolis-Marion County Public Library *	317-269-1741
	West Lafayette: Siegesmund Engineering Library, Purdue University	765-494-2872
Iowa	Des Moines: State Library of Iowa	515-242-6541
Kansas	Wichita: Ablah Library, Wichita State University *	800-572-8368
Kentucky	Louisville Free Public Library	502-574-1611
Louisiana	Baton Rouge: Troy H. Middleton Library, Louisiana State University	225-388-8875
Maine	Orono: Raymond H. Fogler Library, University of Maine	207-581-1678
Maryland	College Park: Engineering and Physical Sciences Library, University of Maryland	301-405-9157
Massachusetts	Amherst: Physical Sciences and Engineering Library, University of Massachusetts	413-545-1370
	Boston Public Library *	617-536-5400, ext. 2226
Michigan	Ann Arbor: Media Union Library, The University of Michigan	734-647-5735
	Big Rapids: Abigail S. Timme Library, Ferris State University	231-591-3602
	Detroit: Great Lakes Patent and Trademark Center, Detroit Public Library **	313-833-3379
Minnesota	Minneapolis Public Library *	612-630-6120
Mississippi	Jackson: Mississippi Library Commission	601-961-4111
Missouri	Kansas City: Linda Hall Library *	816-363-4600, ext. 724
	St. Louis Public Library *	314-241-2288, ext. 390
Montana	Butte: Montana Tech Library of the University of Montana	406-496-4281
Nebraska	Lincoln: Engineering Library, University of Nebraska-Lincoln *	402-472-3411
Nevada	Las Vegas - Clark County Library District	702-507-3421
	Reno: University Library, University of Nevada-Reno	775-784-6500, ext. 257
New Hampshire	Concord: New Hampshire State Library	603-271-2239
New Jersey	Newark Public Library	973-733-7779
	Piscataway: Library of Science and Medicine, Rutgers University	732-445-2895

* PTDL with access to WEST

** Partnership PTDL with access to WEST, EAST, and X-Search

Patent and Trademark Depository Libraries (continued)

State	Library	Telephone
New Mexico	Albuquerque: Centennial Science and Engineering Library, The University of New Mexico	505-277-4412
New York	Albany: New York State Library	518-474-5355
	Buffalo and Erie County Public Library	716-858-8900
	New York: Science, Industry and Business Library, New York Public Library	212-592-7000
	Rochester: Central Library of Rochester and Monroe County	585-428-8110
	Stony Brook: Science and Engineering Library, State University of New York at Stony Brook	631-632-7148
North Carolina	Charlotte: J. Murrey Atkins Library, University of North Carolina at Charlotte	(Not Yet Operational)
	Raleigh: D. H. Hill Library, North Carolina State University *	919-515-2935
North Dakota	Grand Forks: Chester Fritz Library, University of North Dakota	701-777-4888
Ohio	Akron-Summit County Public Library	330-643-9075
	Cincinnati: The Public Library of Cincinnati and Hamilton County	513-369-6971
	Cleveland Public Library *	216-623-2870
	Columbus: Science and Engineering Library, Ohio State University	614-292-3022
	Dayton: Paul Laurence Dunbar Library, Wright State University	937-775-3521
	Toledo/Lucas County Public Library *	419-259-5209
Oklahoma	Stillwater: Edmon Low Library, Oklahoma State University *	405-744-7086
Oregon	Portland: Paul L. Boley Law Library, Lewis & Clark College	503-768-6786
Pennsylvania	Philadelphia: The Free Library of Philadelphia	215-686-5331
	Pittsburgh: The Carnegie Library of Pittsburgh	412-622-3138
	University Park: Paterno Library, Pennsylvania State University	814-865-6369
Puerto Rico	Bayamón: Learning Resource Center, University of Puerto Rico	787-786-5225
	Mayagüez: General Library, University of Puerto Rico	787-832-4040 ext. 2022
Rhode Island	Providence Public Library	401-455-8027
South Carolina	Clemson: R. M. Cooper Library, Clemson University	864-656-3024
South Dakota	Rapid City: Devereaux Library, South Dakota School of Mines and Technology	605-394-1275

* PTDL with access to WEST

** Partnership PTDL with access to WEST, EAST, and X-Search

Patent and Trademark Depository Libraries (continued)

State	Library	Telephone
Tennessee	Nashville: Stevenson Science and Engineering Library, Vanderbilt University	615-322-2717
Texas	Austin: McKinney Engineering Library, The University of Texas at Austin	512-495-4500
	College Station: Texas Intellectual Property Partnership (TIP ²), Texas A & M University Libraries **	979-458-1819
	Dallas Public Library *	214-670-1468
	Houston: The Fondren Library, Rice University *	713-348-5483
	Lubbock: Texas Tech University Library	806-742-2282
	San Antonio Public Library	210-207-2500
Utah	Salt Lake City: Marriott Library, University of Utah *	801-581-8394
Vermont	Burlington: Bailey/Howe Library, University of Vermont	802-656-2542
Virginia	Richmond: James Branch Cabell Library, Virginia Commonwealth University *	804-828-1104
Washington	Seattle: Engineering Library, University of Washington *	206-543-0740
West Virginia	Morgantown: Evansdale Library, West Virginia University *	304-293-4695, ext.5113
Wisconsin	Madison: Kurt F. Wendt Library, University of Wisconsin-Madison	608-262-6845
	Milwaukee Public Library	414-286-3051
Wyoming	Cheyenne: Wyoming State Library	307-777-7281

* PTDL with access to WEST

** Partnership PTDL with access to WEST, EAST, and X-Search