

Middle School Consumer Action Scavenger Hunt Student Worksheet



Visit the Federal Citizen Information Center's website at www.pueblo.gsa.gov. Click on the "Consumer Help" link or the "Consumer Action Website" link, or directly type in the URL (www.consumeraction.gov). Or use a print copy of the **Consumer Action Handbook** (CAH) to complete the following assignment.

Name: _____ **Class:** _____
Date: _____ **Score:** _____

1. If you are solicited by teenagers selling items like candy or magazine subscriptions door-to-door what should you ask for?
 - a. Identification verifying the name of the company
 - b. The sales prospective
 - c. The address of the company selling the items
 - d. Both a and c

2. Your little brother is online all the time surfing and playing games. You know that kids can be taken advantage of while online and want to know more about protecting children's privacy on the Internet.

What act protects them? _____

Until what age? _____

3. True/False. According to Federal Trade Commission Telemarketing Sales Rule, it is legal for telemarketers to make calls after 8 a.m. and before 9 p.m.

4. Before you buy the used moped that you have just taken for a test ride, you need to have it inspected by:

5. Government programs can help provide some consumers with health care coverage. Which one of the following is a government-sponsored health program?
- a. Medicare
 - b. Social Security
 - c. Veterans Administration
 - d. Food Stamps

6. What is telephone cramming?

7. True/False. Federal regulators limit your liability to \$50.00 if you report the loss of an ATM card within two business days, and limit your loss to \$250.00 if you report it after more than two business days.

8. The new student in your class has a hearing disorder. She says that she is able to call people using the TTY. What does TTY stand for?

9. Your parents used a mail order catalog to buy you all the action figure accessories that you want to finish decorating your bedroom. It has been six weeks and your stuff has not arrived. Since no specific delivery time was stated in the catalog, how long does the company have to ship your order?

- a. Within 10 business days
- b. One month
- c. Six weeks
- d. Within 30 days of receiving your order

10. Everyone keeps telling you that you need to protect your private information such as your telephone number and where you live. Your parents warn you to keep financial information private, and you've recently seen a news release about people who steal credit cards and bank account numbers. List three things that you can do to protect your privacy.
