

October 25, 2022



Congressional Communiqué

**CONSTITUENTS NEED TO SCHEDULE
PASSPORT SERVICES
AT MIAMI PASSPORT AGENCY
BY CALLING
NATIONAL PASSPORT INFORMATION CENTER
APPOINTMENTS ARE AVAILABLE!**

IMPORTANT REMINDER FOR CONGRESSIONAL OFFICES:

Congressional Offices need to direct constituents to the National Passport Information Center first, before contacting the Miami Passport Agency for passport appointment assistance.

The Miami Passport Agency should be contacted for assistance ONLY in situations where: 1) the constituent has already called the National Passport Information Center; and 2) the constituent has been unable to secure an appointment before their scheduled international travel date.

Constituents contacting your Congressional Office for an appointment should always be directed to call the National Passport Information Center (NPIC) first at: 1-877-487-2778

A Customer Service Representative will then speak in person with your constituent – in either English or Spanish - and schedule an appointment.

To make an appointment, constituents need to call the National Passport Information Center, at 1-877-487-2778, Monday through Friday, from 8:00 a.m. to 10:00 p.m. Eastern Time (excluding Federal holidays).

Many constituents are failing to contact the National Passport Information Center for an appointment and turning to Congressional Offices when this is unnecessary, since passport appointments are readily available.

We appreciate your assistance in publicizing that appointments can be made by calling the National Passport Information Center, that everyone must have an appointment in order to obtain passport services at the Miami Passport Agency, and that there is no “walk-in” service.

Thank You!