



COVID-19 CRISIS RESOURCES FOR BROOKLYN



CONGRESSWOMAN
YVETTE D. CLARKE
9TH DISTRICT OF NEW YORK



As New Yorkers we've faced uncertain times before—from 9/11, to the Great Financial Recession 2008 and Superstorm Sandy and the Coronavirus Pandemic. As Brooklynites we continue to demonstrate our resilience in the face of extreme adversity.

I thank you for all of the sacrifices you are making to help keep Central and South Brooklyn as healthy and protected as we can be in the face of COVID19.

To all of our Essential Workers who are playing such critical roles in helping us to survive during such perilous times, we are truly grateful for your courage and selfless dedication.

As your Congresswoman, I am working hard to make sure that our communities receive the help we need to preserve in this time of crisis, we have passed the CARES Act as part of a series of emergency measures to bring relief to our health care infrastructure, our families and

our communities. I know that there is much more that needs to be done and I am focused on delivering the federal resources we need to recover and rebuild from the COVID19 Pandemic of 2020.

Yvette D. Clarke

USCIS

- **USCIS emergencies:** individuals may call the USCIS Contact Center at 1-800-375-5283.
- **Check your case status:** <https://egov.uscis.gov/casestatus/landing.do>
- **Check processing times:** <https://egov.uscis.gov/processing-times/>
- **USCIS-related COVID Questions:** <https://www.uscis.gov/about-us/uscis-response-covid-19>

STATE DEPT

- **State Dept. Emergency Hotlines, U.S. and Canada:** 1-888-407-4747; Overseas: 1-202-501-4444
- **State Dept. Smart Traveler Enrollment/Website:** <https://step.state.gov/>
- **State Dept. COVID updates:** <https://travel.state.gov/content/travel/en/traveladvisories/ea/covid-19-information.html>

PASSPORT ISSUES

- **For Passport Issues/Emergency Appointments:** 1-877-487-2778 (1-888-874-7793 TDD/TTY)
- **After Hours:** 202-647-4000
- **For all other questions:** <https://travel.state.gov/content/travel/en/traveladvisories/ea/passport-covid-19.html>

VETERAN'S AFFAIRS

- **COVID-Related Questions:** <https://www.va.gov/coronavirus-veteran-frequently-asked-questions/>
- **Questions/Concerns:** 800-827-1000

IRS

- **IRS Questions/Services:** <https://www.irs.gov/>
- **IRS Stimulus Payment FAQ:** <https://www.irs.gov/coronavirus/get-my-payment-frequently-asked-questions>
- **Individuals:** 800-829-1040; **Businesses:** 800-829-4933

SOCIAL SECURITY

- **For Social Security Services:** 1-800-772-1213 (TTY 1-800-325-0778).
- **General Social Security Questions:** www.ssa.gov/ask
- **COVID-Specific Questions:** <https://www.ssa.gov/coronavirus/>

SBA

- **COVID-Related SBA Resources:** <https://www.sba.gov/page/coronavirus-covid-19-small-business-guidance-loan-resources>
- **COVID Relief Options:** <https://www.sba.gov/funding-programs/loans/coronavirus-relief-options>
- **Paycheck Protection Program FAQ:** <https://www.sba.gov/funding-programs/loans/coronavirus-relief-options/paycheck-protection-program-ppp>
- **SBA's Disaster Loan Assistance:** 1-800-659-2955 (TTY: 1-800-877-8339) or by e-mail at disastercustomerservice@sba.gov.
- **SBA Answer Desk:** answerdesk@sba.gov or 800-827-5722 (ASL Support: 855-440-4960)

STUDENT LOANS

- **COVID Related FAQ:** <https://studentaid.gov/announcements-events/coronavirus>
- **NON-COVID FAQ:** <https://studentaid.gov/help-center/answers/landing>
- **General Number:** 1-800-433-3243
- **Student Loan Support Center:** 1-800-557-7394

HOUSING & URBAN DEVELOPMENT

- **General Inquiries:** 202-708-1112
- **COVID-related FAQ:** <https://www.hud.gov/coronavirus>

BENEFIT ELIGIBILITY/APPLICATIONS

- **For SNAP or cash assistance:** <https://a069-access.nyc.gov/accesshra/>
- **For everything else:** <https://access.nyc.gov/>

UNEMPLOYMENT ASSISTANCE

- **Information:** <https://labor.ny.gov/unemploymentassistance.shtm>
 - **Apply here:** labor.ny.gov.
 - **Questions regarding Cares Act/Unemployment:** <https://labor.ny.gov/ui/cares-act.shtm>
 - **Assistance finding employment:** <https://www1.nyc.gov/site/sbs/careers/virtual-wf1cc.page.nyc.gov/>
- ## FOOD ASSISTANCE:
- **Resources:** NYC.gov/GetFood
 - **Locations near you:** <https://dsny.maps.arcgis.com/apps/webappviewer/index.html?id=35901167a9d84fb0a2e0672d344f176f>
 - **SNAP/Food Stamps:** <https://a069-access.nyc.gov/accesshra/>
 - **NYC free meal distribution:** <https://www.schools.nyc.gov/freemeals>
 - **Neighborhood Guides to Food Assistance:** <https://www.hungerfreeamerica.org/neighborhood-guides-food-assistance>
 - **City Harvest Mobile Markets:** <https://www.cityharvest.org/programs/mobile-markets/>
 - **Emergency Food Delivery:** <https://cv19engagementportal.cityofnewyork.us/#/display/5e7555117ad6750216160409> or call 1-866-888-8777

HEALTHCARE ASSISTANCE:

- **Apply for Medicaid:** <https://a069-access.nyc.gov/accesshra/>
- **Counseling on Medicare MSP, LIS, and other Medicare low-income programs:** <https://www1.nyc.gov/site/dfta/services/health-insurance-assistance.page>

FINANCIAL ASSISTANCE:

- **Cash Assistance:** <https://a069-access.nyc.gov/accesshra/>
- **Home Energy Assistance Program Grant:** <https://www1.nyc.gov/site/hra/help/energy-assistance.page>
- **New York Disaster Interfaith Services (NYDIS):** 212-669-6100
- **Free One-on-One Financial Counseling:** <https://www1.nyc.gov/site/dca/consumers/get-free-financial-counseling.page>

MENTAL HEALTH ASSISTANCE:

- **Resources:** https://thrivenyc.cityofnewyork.us/mental_health_support_while_home
- **Call:** 888-NYC-WELL (888-692-9355), Text "WELL" to 65173 or visit NYC.gov/nycwell

DOMESTIC AND GENDER-BASED VIOLENCE:

- **NYC Family Justice Center, Brooklyn:** 718-250-5113
- **24 Hour Hotline:** 800-621-4673
- **NYC HOPE Resource Directory:** www.nyc.gov/NYCHOPE

FUNERAL & BURIAL GUIDANCE:

- **Resources:** <https://www1.nyc.gov/site/helpnownyc/get-help/funeral-burial-guidance.page>

RESOURCES FOR IMMIGRANTS DURING COVID19:

- **Resources:** <https://www1.nyc.gov/site/immigrants/help/city-services/resources-for-immigrant-communities-during-covid-19-pandemic.page>

MAYOR'S OFFICE FOR PEOPLE WITH DISABILITIES

- **Resources:** <https://www1.nyc.gov/site/mopd/resources/covid-19-resources-for-people-with-disabilities.page>
- **Voice Phone:** 212-788-2830; **Video Phone:** 646-396-5830

NYC DEPARTMENT OF VETERANS' SERVICES

- **Resources:** <https://www1.nyc.gov/site/veterans/index.page>
- **Phone:** 212-416-5250

CATHOLIC CHARITIES COMMUNITY SERVICES

- **General Resources:** 1-888-744-7900
- **Immigrant and Refugee Services:** immigration.services@archny.org or call 212-419-3700

EMERGENCY ASSISTANCE

- **In case of emergency:** 911
- **For urgent food and hunger needs:** 1-866-888-8777.
- **For temporary housing assistance:** 311
- **For mental health or substance abuse help:** 1-800-543-3638.
- **For domestic violence services:** 1-800-621-4673

OFFICE LOCATIONS

Washington, DC Office
2058 Rayburn House Office Building
Washington, DC 20515
Phone: (202) 225-6231
Fax: (202) 226-0112

Brooklyn Office
222 Lenox Road, Suites 1 & 2
Brooklyn, NY 11226
Phone: (718) 287-1142
Fax: (718) 287-1223

STAY CONNECTED



@RepYvetteClarke @RepYvetteClarke Clarke.House.gov @RepYvetteClarke