Congress of the United States

House of Representatives

COMMITTEE ON OVERSIGHT AND REFORM 2157 RAYBURN HOUSE OFFICE BUILDING WASHINGTON, DC 20515-6143

> Мајовиту (202) 225–5051 Миховиту (202) 225–5074 http://oversight.house.gov

August 13, 2019

Mr. Robert Normile Executive Vice President, Chief Legal Officer, and Secretary Mattel Inc. 636 Girard Avenue East Aurora, NY 14052

Dear Mr. Normile:

We are writing to request information about the design, safety and recall of the Rock 'n Play Sleeper, and about Mattel's ongoing efforts to recall inclined sleeper products and accessories. Fisher-Price, which is a wholly-owned subsidiary of Mattel, recalled these products on April 12, 2019, after *Consumer Reports* published an investigation on April 8, 2019, finding that the Rock n' Play was tied to at least 32 infant deaths.¹

Reports indicate that Fisher-Price released the Rock 'n Play "with no clinical research into whether it was safe, and, rather than seeking the advice of pediatricians, consulted just a single doctor—a family physician from Texas whose expertise had already been doubted by judges and who would eventually lose his medical license." The design of the Rock 'n Play also reportedly conflicted with longtime guidelines on safe infant sleep, yet Fisher-Price continued to market the product encouraging parents to allow infants to sleep "all night" long in the Rock 'n Play. Play.

These reports raise serious concerns about the internal and regulatory processes for introducing new products for infants and children into the market and the marketing tactics used to sell those products. For these reasons, the Committee requests that you produce the following documents by August 27, 2019, covering the period from January 1, 2008, to the present

¹ Fisher-Price Rock 'n Play Sleeper Should Be Recalled, Consumer Reports Says, Consumer Reports (Apr. 8, 2019) (online at www.consumerreports.org/recalls/fisher-price-rock-n-play-sleeper-should-be-recalled-consumerreports-says/).

² Fisher-Price Invented a Popular Baby Sleeper Without Medical Safety Tests and Kept Selling It, Even as Babies Died, Washington Post (May 30, 2019) (online at www.washingtonpost.com/business/economy/how-fisher-price-invented-a-popular-baby-sleeper-without-safety-tests-and-kept-it-on-the-market-even-as-babies-died/2019/05/30/78c2707a-7731-11e9-b3f5-5673edf2d127 story.html).

³ Rock 'n Play Recall and the Myth of 'Sleeping Through the Night: What Parents Should Know, USA Today (May 14, 2019) (online at www.usatoday.com/story/life/allthemoms/2019/05/14/rock-n-play-gone-babies-shouldnt-sleep-through-night-anyway/1144698001/).

- 1. All organization charts showing the names and roles of Mattel or Fisher-Price executives and employees involved with:
 - a. the design of the Rock 'n Play;
 - b. analyzing the safety of the Rock 'n Play;
 - c. monitoring and analyzing adverse events associated with the Rock 'n Play;
 - d. the initial launch of the Rock 'n Play; and
 - e. marketing the Rock 'n Play, either to consumers or retailers;
- 2. All documents and communications related to any discussions with internal or external doctors, scientists, consultants, or experts regarding the safety or design of the Rock 'n Play;
- 3. All documents and communications related to marketing strategy for the Rock 'n Play, including any internal communications or external communications with any third parties;
- 4. All draft and final marketing materials for the Rock 'n Play directed towards consumers or retailers, including any internal comments on drafts;
- 5. All documents and communications related to potential or actual injuries associated with the Rock 'n Play, including but not limited to injuries or deaths resulting from falls, suffocation, or strangulation;
- 6. All data related to serious injuries or deaths resulting from any Fisher-Price product marketed for children or infants;
- 7. All documents and communications related to substantial risk of injury or unreasonable risk of serious injury or death associated with the Rock 'n Play, including but not limited to documents or communications referring or relating to whether information known to Fisher-Price triggered mandatory or voluntary reporting obligations to the Consumer Product Safety Commission (CPSC) or other similarly situated government agency or entity;
- 8. All communications with or submissions to the CPSC referring or relating to the Rock 'n Play;
- 9. All documents and communications related to revenue or profits associated with the Rock 'n Play, including any estimates, projections, or return on investment calculations; and

Mr. Robert Normile Page 3

10. Documents sufficient to show policies and procedures that Fisher-Price and Mattel use to test consumer products for infant safety, including prior to releasing a product and after receiving adverse event information.

The Committee on Oversight and Reform is the principal oversight committee of the House of Representatives and has broad authority to investigate "any matter" at "any time" under House Rule X.

An attachment to this letter provides additional instructions for responding to the Committee's request. If you have any questions regarding this request, please contact Committee staff at (202) 225-5051.

Thank you for your prompt attention to this matter.

Sincerely,

Elijah E. Cummings

Chairman

Raja Krishnamoorthi

Chairman

Subcommittee on Economic and

Consumer Policy

Enclosure

cc: The Honorable Jim Jordan, Ranking Member

Responding to Committee Document Requests

- 1. In complying with this request, produce all responsive documents that are in your possession, custody, or control, whether held by you or your past or present agents, employees, and representatives acting on your behalf. Produce all documents that you have a legal right to obtain, that you have a right to copy, or to which you have access, as well as documents that you have placed in the temporary possession, custody, or control of any third party.
- 2. Requested documents, and all documents reasonably related to the requested documents, should not be destroyed, altered, removed, transferred, or otherwise made inaccessible to the Committees.
- 3. In the event that any entity, organization, or individual denoted in this request is or has been known by any name other than that herein denoted, the request shall be read also to include that alternative identification.
- 4. The Committees' preference is to receive documents in electronic form (i.e., CD, memory stick, thumb drive, or secure file transfer) in lieu of paper productions.
- 5. Documents produced in electronic format should be organized, identified, and indexed electronically.
- 6. Electronic document productions should be prepared according to the following standards:
 - a. The production should consist of single page Tagged Image File ("TIF"), files accompanied by a Concordance-format load file, an Opticon reference file, and a file defining the fields and character lengths of the load file.
 - b. Document numbers in the load file should match document Bates numbers and TIF file names.
 - c. If the production is completed through a series of multiple partial productions, field names and file order in all load files should match.
 - d. All electronic documents produced to the Committees should include the following fields of metadata specific to each document, and no modifications should be made to the original metadata:

BEGDOC, ENDDOC, TEXT, BEGATTACH, ENDATTACH, PAGECOUNT, CUSTODIAN, RECORDTYPE, DATE, TIME, SENTDATE, SENTTIME, BEGINDATE, BEGINTIME, ENDDATE, ENDTIME, AUTHOR, FROM, CC, TO, BCC, SUBJECT, TITLE, FILENAME, FILEEXT, FILESIZE, DATECREATED, TIMECREATED, DATELASTMOD, TIMELASTMOD,

INTMSGID, INTMSGHEADER, NATIVELINK, INTFILPATH, EXCEPTION, BEGATTACH.

- 7. Documents produced to the Committees should include an index describing the contents of the production. To the extent more than one CD, hard drive, memory stick, thumb drive, zip file, box, or folder is produced, each should contain an index describing its contents.
- 8. Documents produced in response to this request shall be produced together with copies of file labels, dividers, or identifying markers with which they were associated when the request was served.
- 9. When you produce documents, you should identify the paragraph(s) or request(s) in the Committees' letter to which the documents respond.
- 10. The fact that any other person or entity also possesses non-identical or identical copies of the same documents shall not be a basis to withhold any information.
- 11. The pendency of or potential for litigation shall not be a basis to withhold any information.
- 12. In accordance with 5 U.S.C.§ 552(d), the Freedom of Information Act (FOIA) and any statutory exemptions to FOIA shall not be a basis for withholding any information.
- 13. Pursuant to 5 U.S.C. § 552a(b)(9), the Privacy Act shall not be a basis for withholding information.
- 14. If compliance with the request cannot be made in full by the specified return date, compliance shall be made to the extent possible by that date. An explanation of why full compliance is not possible shall be provided along with any partial production.
- 15. In the event that a document is withheld on the basis of privilege, provide a privilege log containing the following information concerning any such document: (a) every privilege asserted; (b) the type of document; (c) the general subject matter; (d) the date, author, addressee, and any other recipient(s); (e) the relationship of the author and addressee to each other; and (f) the basis for the privilege(s) asserted.
- 16. If any document responsive to this request was, but no longer is, in your possession, custody, or control, identify the document (by date, author, subject, and recipients), and explain the circumstances under which the document ceased to be in your possession, custody, or control.
- 17. If a date or other descriptive detail set forth in this request referring to a document is inaccurate, but the actual date or other descriptive detail is known to you or is otherwise apparent from the context of the request, produce all documents that would be responsive as if the date or other descriptive detail were correct.

- 18. This request is continuing in nature and applies to any newly-discovered information. Any record, document, compilation of data, or information not produced because it has not been located or discovered by the return date shall be produced immediately upon subsequent location or discovery.
- 19. All documents shall be Bates-stamped sequentially and produced sequentially.
- 20. Two sets of each production shall be delivered, one set to the Majority Staff and one set to the Minority Staff. When documents are produced to the Committee on Oversight and Reform, production sets shall be delivered to the Majority Staff in Room 2157 of the Rayburn House Office Building and the Minority Staff in Room 2105 of the Rayburn House Office Building. When documents are produced to the Committee on Financial Services, production sets shall be delivered to the Majority Staff in Room 2129 of the Rayburn House Office Building and the Minority Staff in Room 4340 of the O'Neill House Office Building. When documents are produced to the Permanent Select Committee on Intelligence, production sets shall be delivered to Majority and Minority Staff in Room HVC-304 of the Capital Visitor Center.
- 21. Upon completion of the production, submit a written certification, signed by you or your counsel, stating that: (1) a diligent search has been completed of all documents in your possession, custody, or control that reasonably could contain responsive documents; and (2) all documents located during the search that are responsive have been produced to the Committee.

Definitions

The term "document" means any written, recorded, or graphic matter of any nature 1. whatsoever, regardless of how recorded, and whether original or copy, including, but not limited to, the following: memoranda, reports, expense reports, books, manuals, instructions, financial reports, data, working papers, records, notes, letters, notices, confirmations, telegrams, receipts, appraisals, pamphlets, magazines, newspapers, prospectuses, communications, electronic mail (email), contracts, cables, notations of any type of conversation, telephone call, meeting or other inter-office or intra-office communication, bulletins, printed matter, computer printouts, teletypes, invoices, transcripts, diaries, analyses, returns, summaries, minutes, bills, accounts, estimates, projections, comparisons, messages, correspondence, press releases, circulars, financial statements, reviews, opinions, offers, studies and investigations, questionnaires and surveys, and work sheets (and all drafts, preliminary versions, alterations, modifications, revisions, changes, and amendments of any of the foregoing, as well as any attachments or appendices thereto), and graphic or oral records or representations of any kind (including without limitation, photographs, charts, graphs, microfiche, microfilm, videotape, recordings and motion pictures), and electronic, mechanical, and electric records or representations of any kind (including, without limitation, tapes, cassettes, disks, and recordings) and other written, printed, typed, or other graphic or recorded matter of any kind or nature, however produced or reproduced, and whether preserved in writing, film, tape, disk, videotape, or otherwise. A document bearing any notation not a

- part of the original text is to be considered a separate document. A draft or non-identical copy is a separate document within the meaning of this term.
- 2. The term "communication" means each manner or means of disclosure or exchange of information, regardless of means utilized, whether oral, electronic, by document or otherwise, and whether in a meeting, by telephone, facsimile, mail, releases, electronic message including email (desktop or mobile device), text message, instant message, MMS or SMS message, message application, or otherwise.
- 3. The terms "and" and "or" shall be construed broadly and either conjunctively or disjunctively to bring within the scope of this request any information that might otherwise be construed to be outside its scope. The singular includes plural number, and vice versa. The masculine includes the feminine and neutral genders.
- 4. The term "including" shall be construed broadly to mean "including, but not limited to."
- 5. The term "Company" means the named legal entity as well as any units, firms, partnerships, associations, corporations, limited liability companies, trusts, subsidiaries, affiliates, divisions, departments, branches, joint ventures, proprietorships, syndicates, or other legal, business or government entities over which the named legal entity exercises control or in which the named entity has any ownership whatsoever.
- 6. The term "identify," when used in a question about individuals, means to provide the following information: (a) the individual's complete name and title; (b) the individual's business or personal address and phone number; and (c) any and all known aliases.
- 7. The term "related to" or "referring or relating to," with respect to any given subject, means anything that constitutes, contains, embodies, reflects, identifies, states, refers to, deals with, or is pertinent to that subject in any manner whatsoever.
- 8. The term "employee" means any past or present agent, borrowed employee, casual employee, consultant, contractor, de facto employee, detailee, fellow, independent contractor, intern, joint adventurer, loaned employee, officer, part-time employee, permanent employee, provisional employee, special government employee, subcontractor, or any other type of service provider.
- 9. The term "individual" means all natural persons and all persons or entities acting on their behalf.