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To: Andy Phelan

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Dear Andy,

It was a real pleasure speaking with you this afternoon. Being a board member of the Statewide Independent Living Council of Georgia and Money Follows the Person. We spoke earlier today and I wanted to share this questionnaire with resource information that I was able to compile and share with the disabled community. I will be adding more resources to share with your office at a later time as well. Please feel free to use and share it with anyone who may be in need. Please don't hesitate to contact me.

Best,

Yaser (Yas) Abdallah

What is the Disabled Community Experiencing from the Pandemic Questionnaire?

Q: When you are at home, can you eat when you want to?

A: One can order online: Grocery food store chains, fast food, or specialty restaurants are making drop off door deliveries.

Examples: Grocery Stores - Walmart, Kroger, Peapod, and Amazon Fresh.

Restaurant Delivery – Uber Eats, Grubhub, Door Dash, and pizza chains.

Q: Do you ever go without a meal when you need one?

A: No, meals can be prepared by my CNA or PSA.

Q: During the last week, did any family member or friends help you with things around the house?

A: No family members or friends, all cleaning chores were completed by my care employees.

Q: Can you see your friends and family when you want to see them?

A: No, everyone is not allowed to visit except for my care team.

Q: Can you get to the places you need to go to work, shopping, or the doctor's office?

A: For transportation purposes, Marta Paratransit (personal everyday trips) or Southeastern Trans. (medical appointments). To avoid having to go to doctor's appointments or for emergency room visits, Dispatch Health was used for medical urgent care that treats individuals at home.

Q: Is there anything you want to do outside [the facility/your home] that you cannot do now?

A: One is never safe especially for an individual with any type of autoimmune disease (MS) that should remain inside to avoid contamination.

Q: Do you go out to do fun things in your community?

A: No, one should avoid going out. A person can stay home and watch movies or by utilizing a PC, Laptop, table tor phone. One can use a free video calling service such as Zoom.

Q: Is there any medical care, such as a medical treatment or doctor's visits, which you have not received or could not get to within the past month?

A: To avoid having to go to doctor's appointments or for emergency room visits over the past month, Dispatch Health can be used for medical urgent care that treats individuals at home.

Q: During the past week have you felt sad or blue?

A: One can avoid being sad or blue. The best thing is to get involved in mediation that can be done online or to download an app.

What can we add to the data we collect to learn more about the impact of the pandemic?

Q: How has the coronavirus crisis changed your lifestyle or ability to do daily activities?

A: My life has changed considerably by not having to go out with no direct socializing.

Q: How has your daily life changed due to the coronavirus outbreak?

A: I have been living in quarantine since February 26th since the COVID-19 outbreak.

Q: How would you describe the impact of coronavirus outbreak on your life?

A: I have become a hermit.

Q: Have you experienced any difficulties related to the coronavirus crisis?

A: Not really.

Q: What are the thoughts or concerns you have amidst the coronavirus outbreak?

A: The thought of contracting the disease with the possibility of death due to my previous health conditions

Resources for Additional Assistance

Internal Revenue Service Coronavirus Tax Relief and Economic Impact Payments

For people that receive SSI and SSDI, the IRS will use the information on Form SSA-1099 and Form RRB-1099 to generate \$1,200 Economic Impact Payments to Social Security recipients who did not file tax returns in 2018 or 2019. Recipients will receive these payments as a direct deposit or by paper check, just as they would normally receive their benefits. https://www.irs.gov/coronavirus-tax-relief-and-economic-impact-payments

Government Assistance Programs

Individuals facing Hardship may be Eligible for Government Assistance. Get Matched with Financial Aid. Services: Low Income Housing, Food, Financial Assistance, Emergency Cash Aid, Insurance Discounts, and Car Loans. www.reliefbenefits.com/

Free Cell Phone with Service

Q Link Wireless, a person can receive Free Unlimited Talk. Instant Approval w/ Medicaid, Food Assistance. One can apply Online. No Monthly bill or Credit Check Data, Free Talk, Free Texting. www.qlinkwireless.com/free-service/limited-offer

Coronavirus Resources for Low-Income Households

Affordable Housing Online is monitoring the federal government's response to the coronavirus disease (COVID-19) outbreak and will maintain a list of resources to help low-income households navigate critical services during this unprecedented time. It also offers an online statewide database of available apartments. https://affordablehousingonline.com/

Georgia Department of Community Affairs

Georgia Department of Community Affairs provides information about rental properties across the state and helps people find housing. The service is available online 24 hours a day or through a toll-free, bilingual call center at 1-877-428-8844, available M-F, 9:00 am - 8:00 pm EDT.

http://www.georgiahousingsearch.org/About.html

A weekly service COVID-19 Updates

Check the HUD Website to find updates that address the suspension of inspections, programmatic information, and a Q&A considering COVID-19. This updated information is posted regularly to the <u>Multifamily website</u>. Please send your questions to <u>MFCommunications@hud.gov</u>.

Georgia Legal Aid

GeorgiaLegalAid.org is a statewide web site that provides law-related information to help Georgians help themselves with their legal problems. Go to their website and see services offered for COVID-19.

https://www.georgialegalaid.org/resource/covid-19-resource-list

Foundation for Financial Planning

The Foundation for Financial Planning offers a national website for pro bono financial planning. They provide financial support, technical assistance, training, and resources to enable nonprofits around the country to develop and sustain pro bono financial planning programs for the people they serve.

https://foundationforfinancialplanning.org/support-pro-bono/what-is-probono/

Dispatch Health

Dispatch is an urgent care service that can be delivered at the patient's home eliminating the need for an Urgent Care Center or Emergency room. Medical providers have experience in evaluating injuries and illnesses. Dispatch health is a 24-hour service available currently in the Atlanta Metropolitan Area. Requesting care can be as easy as downloading their mobile app, website, or call direct. They partner with most Medicare advantage, commercial, and Medicaid plans. Go on their website and locate by entering your zip code to ensure service to your home location. https://www.dispatchhealth.com/