

United States House of Representatives
Committee on Financial Services
2129 Rayburn House Office Building
Washington, D.C. 20515

To: Members of the Committee on Financial Services

From: FSC Majority Committee Staff

Date: September 26, 2016

Subject: September 29, 2016, Full Committee Hearing on “Holding Wall Street Accountable: Investigating Wells Fargo’s Opening of Unauthorized Customer Accounts”

The Committee on Financial Services will hold a hearing at 10:00 a.m. on Thursday, September 29, 2016 in Room 2128 of the Rayburn House Office Building entitled “Holding Wall Street Accountable: Investigating Wells Fargo’s Opening of Unauthorized Customer Accounts. This will be a one-panel hearing with the following witness:

- John Stumpf, Chairman and CEO, Wells Fargo & Company

Background

On September 8, 2016, Wells Fargo entered into consent orders with the Office of the Comptroller of the Currency (OCC), the Consumer Financial Protection Bureau (CFPB), and the City of Los Angeles for alleged unsafe and unsound sales practices, unfair and abusive practices, and unlawful, unfair, and fraudulent sales and related business acts and practices.

While neither admitting nor denying the allegations as part of the consent orders, Wells Fargo agreed to pay \$190 million in collective fines and restitution. The consent orders asserted that Wells Fargo had fired 5,300 employees over a five-year period for opening hundreds of thousands of deposit and credit card accounts without customers’ knowledge or consent. This was allegedly caused by the setting of aggressive sales quotas, pressure from managers to meet those quotas, and inadequate monitoring by Wells Fargo.

This hearing will examine the above-described matters.