

From: HOME SYS-MASSMAIL

Sent: Tuesday, February 27, 2007 8:43 AM

Subject: Upcoming House Subcommittee Hearings

1. February 27, 2007

TO: Great Lakes Zone Employees

FROM: _____, Senior Vice President

SUBJECT: I: Upcoming House Subcommittee Hearings

On Wednesday, February 28, the House Financial Services Subcommittee on Oversight and Investigations will begin hearings to examine the insurance industry's response to Hurricane Katrina.

U.S. Representative Gene Taylor of Mississippi and Mississippi Attorney General Jim Hood are scheduled to provide testimony. As vocal critics of State Farm, their testimony will not accurately represent State Farm or our response to Katrina. Robert Hartwig, President of the Insurance Information Institute, will testify on behalf of the insurance industry.

No one from State Farm, nor any other insurance carrier, has been invited to testify. However, we will make every effort to respond and tell our story as appropriate.

Also that day, U.S. District Judge L.T. Senter will hold several hearings on the company's proposed settlement in Mississippi.

We anticipate increased media coverage as a result, and realize people you come into contact with may have questions. To help you respond, we will post the latest information on the Keeping the Promise in the Gulf Coast intranet site.

An article in this weekend's New York Times as well as three editorials from the Wall Street Journal (Robin Hoods, Steal Magnolia, Senator Lott Floods the Zone) and a piece from the Chicago Tribune have provided supportive commentary leading up to this week's events.

Thank you for your exemplary and continued dedication to our customers in the wake of these large-scale media events.