- 1 {York Stenographic Services, Inc.}
- 2 RPTS J. BROWN
- 3 HIF085.020

This is a preliminary transcript of a Committee hearing. It has not yet been subject to a review process to ensure that the statements within are appropriately attributed to the witness or member of Congress who made them, to determine whether there are any inconsistencies between the statement within and what was actually said at the proceeding, or to make any other corrections to ensure the accuracy of the record.

- 4 WHERE HAVE ALL THE PATIENTS GONE?: EXAMINING THE PSYCHIATRIC
- 5 BED SHORTAGE
- 6 WEDNESDAY, MARCH 26, 2014
- 7 House of Representatives,
- 8 Subcommittee on Oversight and Investigations
- 9 Committee on Energy and Commerce
- 10 Washington, D.C.

- 11 The Subcommittee met, pursuant to call, at 10:02 a.m.,
- 12 in Room 2123 of the Rayburn House Office Building, Hon. Tim
- 13 Murphy [Chairman of the Subcommittee] presiding.
- Present: Representatives Murphy, Burgess, Blackburn,
- 15 Harper, Griffith, Johnson, Ellmers, DeGette, Braley,
- 16 Schakowsky, Butterfield, Castor, Tonko, Green, and Waxman (ex
- 17 officio).
- 18 Staff present: Leighton Brown, Deputy Press Secretary;

- 19 Karen Christian, Chief Counsel, Oversight; Noelle Clemente,
- 20 Press Secretary; Brad Grantz, Policy Coordinator, Oversight
- 21 and Investigations; Brittany Havens, Legislative Clerk; Sean
- 22 Hayes, Counsel, Oversight and Investigations; Alan Slobodin,
- 23 Deputy Chief Counsel, Oversight; Sam Spector, Counsel,
- 24 Oversight; Tom Wilbur, Digital Media Advisor; Jessica
- 25 Wilkerson, Legislative Clerk; Brian Cohen, Democratic Staff
- 26 Director, Oversight and Investigations, and Senior Policy
- 27 Advisor; Hannah Green, Democratic Staff Assistant; Elizabeth
- 28 Letter, Democratic Press Secretary; Karen Lightfoot,
- 29 Democratic Communications Director and Senior Policy Advisor;
- 30 Anne Morris Reid, Democratic Senior Professional Staff
- 31 Member; and Stephen Salsbury, Democratic Investigator.

32 Mr. {Murphy.} Good morning. I now convene this 33 morning's hearing titled ``Where Have All the Patients Gone?: 34 Examining the Psychiatric Bed Shortage.'' 35 Right after the December 14, 2012, elementary school 36 shootings in Newtown, Connecticut, the Subcommittee on 37 Oversight and Investigations began a review of federal programs and resources devoted to mental health and serious 38 39 mental illness. Recent events have shown the continuing 40 importance of this inquiry, including the September 2013 Navy 41 Yard shooting just a couple of miles from where we sit this 42 morning, in Washington, D.C. Other tragic cases, like Seung-43 Hui Cho, James Holmes, Jared Loughner, and Adam Lanza, all 44 exhibited a record of untreated severe mental illness prior 45 to their crimes. It is a reflection of the total dysfunction 46 of our current mental health system that despite clear 47 warning signs, these individuals failed to receive inpatient 48 or outpatient treatment for their illnesses that might have 49 averted these tragedies. And they all leave us wondering, 50 what would have happened if--51 What would have happened if Aaron Alexis was not just 52 given sleeping pills at the VA hospitals, or if there was an 53 available hospital bed or outpatient treatment available for 54 others who later became violent, involved in a crime, unable

- 55 to pay their bills, or tossed out on the street?
- Part of the problem is that our laws on involuntary
- 57 commitment are in dire need of modernization. It is simply
- 58 unreasonable, if not a danger to public safety, that our
- 59 current system often waits until an individual is on the
- 60 brink of harming himself or others, or has already done so,
- 61 before any action can be taken. The scarcity of effective
- 62 inpatient or outpatient treatment options in the community,
- 63 as illustrated by the premature release of Gus Deeds, son of
- 64 Virginia Senator Creigh Deeds, from emergency custody because
- 65 of the lack of psychiatric hospital beds, is also to blame,
- 66 and it is a sad, sad ending. In our heart we cannot begin to
- 67 imagine a parent's grief when told there is no place for your
- 68 son or daughter to get help.
- Nationwide, we face an alarming shortage in inpatient
- 70 psychiatric beds that, if not addressed, will result in more
- 71 tragic outcomes. This is part of the long-term legacy of
- 72 deinstitutionalization, the emptying out of State psychiatric
- 73 hospitals resulting from the financial burden for community-
- 74 based care being shifted from the State to the Federal
- 75 Government. With the deinstitutionalization, the number of
- 76 available inpatient psychiatric beds has fallen considerably.
- 77 The number of beds has decreased in the 1950s from 559,000 to
- 78 just 43,000 today. Back in the 1950s, half of every hospital

79 bed was a psychiatric bed. We needed to close those old

- 80 hospitals that had become asylums, lockups and, quite
- 81 frankly, they were dumping grounds.
- 82 But where did all the patients go? They were supposed
- 83 to be in community treatment. They were supposed to on the
- 84 road to recovery. But for many, that simply did not happen.
- 85 The result is that individuals with serious mental
- 86 illness who are unable to obtain treatment through ordinary
- 87 means are in too many cases homeless or entangled in the
- 88 criminal justice system, including being locked up in jails
- 89 or prisons.
- Right now, the country's three largest jail systems in
- 91 Cook County, Illinois, Los Angeles County; and New York City
- 92 have more than 11,000 prisoners receiving treatment on any
- 93 given day and are, in fact, the largest mental health
- 94 treatment facilities in the country. These jails are many
- 95 times larger than the largest State psychiatric hospitals.
- 96 Not surprisingly, neither living on the streets nor
- 97 being confined to a high-security cellblock are known to
- 98 improve the chances that an individual's serious mental
- 99 illness will stabilize, let alone prepare them, where
- 100 possible, for eventual reentry into the community, to find
- 101 housing, to find jobs, and to find confidence in their
- 102 future.

103 It is an unplanned, albeit entirely unacceptable 104 consequence of deinstitutionalization that the State 105 psychiatric asylums, dismantled out of concern for the humane treatment and care of individuals with serious mental 106 107 illness, have now effectively been replaced by confinement in 108 prisons and homeless shelters and tied to hospital beds. 109 What can we do earlier in people's lives to get them 110 evidence-based treatment, community support, and on the road 111 to recovery, not the road to recidivism? Where is the 112 humanity in saying there are no beds to treat a person 113 suffering from schizophrenia, delusions, and aggression and 114 so that what they are offered is sedation and being 115 restrained in ER hospital bed for days? 116 This morning, to provide some perspective on the far-117 reaching implications of the current psychiatric bed shortage 118 and to hear some creative approaches to address it, we will 119 be receiving testimony from individuals with a wealth of 120 experience across the full range of public services consumed 121 by the seriously mentally ill across our Nation. These 122 include Lisa Ashley, the mother of a son with serious mental 123 illness who has been boarded multiple times at the emergency 124 department; Dr. Jeffrey Geller, a psychiatrist and co-author 125 of a report on the trends and consequences of closing public 126 psychiatric hospitals; Dr. Jon Mark Hirshon, an ER physician

```
127
     and Task Force Chair on a recent study of emergency care
128
     compiled by the American College of Emergency Physicians;
129
     Chief Mike Biasotti, immediate past President of the New York
130
     State Association of Chiefs of Police and parent of a
131
    daughter with serious mental illness; Sheriff Tom Dart, of
132
     the Cook County, Illinois, Sheriff's Office, who oversees one
133
     of the largest single site county pre-detention facilities in
134
     the United States; the Hon. Steve Leifman, Associate
135
    Administrative Judge, Miami-Dade County Court, 11th Judicial
136
    Circuit of Florida; Gunther Stern, Executive Director of
137
    Georgetown Ministry Center, a shelter and clubhouse caring
138
     for Washington D.C.'s homeless; Hakeem Rahim, a Mental Health
139
     Educator and Advocate; LaMarr Edgerson, a Clinical Mental
140
    Health Counselor and Director at Large of the American Mental
141
    Health Counselors Association; and Dr. Arthur Evans, Jr.,
142
     Commissioner of Philadelphia's Department of Behavioral
143
    Health and Intellectual disAbility Services. I thank you all
144
     for being with us this morning and giving us so much of your
145
     time.
```

[The prepared statement of Mr. Murphy follows:]

147 \*\*\*\*\*\*\*\*\* COMMITTEE INSERT \*\*\*\*\*\*\*\*\*\*

- 148 Mr. {Murphy.} I would now like to give the ranking
- 149 member an opportunity to deliver brief remarks on her own.
- 150 Ms. DeGette.
- 151 Ms. {DeGette.} Thank you very much, Mr. Chairman. I
- 152 want to thank you for having this hearing and also for your
- 153 continued leadership on the important topic of mental health.
- 154 I want to thank all of the witnesses for appearing before us
- 155 today. I think this sets a record as the biggest panel we
- 156 have ever had in this subcommittee, and I am looking forward
- 157 to hearing each one of your perspectives. It is rare we ever
- 158 get so much knowledge and such a breadth gathered in one
- 159 place.
- 160 Mr. Rahim, I am especially glad that you are here with
- 161 us this morning. This is our fourth hearing in this
- 162 subcommittee on mental health during this Congress, but this
- is the first time we have ever heard directly from somebody
- 164 who can share his own personal history with mental illness
- 165 and sit before us as a testament to the possibility of
- 166 recovery. I know it takes a lot of courage to tell these
- 167 personal stories in public, and I want to commend you for
- 168 being here.
- 169 I also want to commend Ms. Ashley and Mr. Biasotti for
- 170 being here today as parents because I have been approached by

- 171 so many parents in my district who know that I am working on
- 172 these issues, talking to me about the heartbreak of having
- 173 young adults or teenagers who are dealing with these issues
- 174 and what it is like as a family member. All of you can add
- 175 really good perspective to this, and I want to thank you.
- 176 The question for this hearing, where have all the
- 177 patients gone, is a very important one. Individuals with
- 178 serious mental illnesses like bipolar disorder or
- 179 schizophrenia are showing up in emergency rooms, encountering
- 180 the criminal justice system and becoming homeless far too
- 181 often. One reason why this problem is getting worse is
- 182 because of budget cuts for mental health and addiction
- 183 services at the State and local level. The American Mental
- 184 Health Counselors Association reported that between 2009 and
- 185 2012, States have cut nearly \$5 billion in mental health
- 186 services.
- Mr. Chairman, I am concerned about the impact of these
- 188 cuts, and I hope that we can address them today, and also as
- 189 we continue our joint efforts to work towards comprehensive
- 190 mental health legislation, how we can address these cuts
- 191 because, to be honest, if there are no beds for folks to go
- 192 to, then anything we can do is going to be useless, and so we
- 193 are going to have to work with State and local governments to
- 194 figure out how to fund the appropriate amount of beds that we

- 195 need.
- 196 It is also important to address the issue of patients
- 197 with mental illnesses showing up in the ER, which we all know
- 198 is less effective and more expensive to receive treatment
- 199 than other alternatives, but I do think if these folks do
- 200 show up in the ER, there are ways to improve the way they are
- 201 treated there.
- But I also want to focus our attention on an even more
- 203 important question: how can we keep people with serious
- 204 mental illness out of the emergency room in the first place?
- 205 When people show up in the ER, it means that they have
- 206 reached a crisis point and that represents a broader failure
- 207 of our mental health system in this country. Our goal should
- 208 be preventing crises from arising in the first place by
- 209 investing in approaches to identify the early signs and
- 210 symptoms of mental illness and to make sure that patients
- 211 have quality health insurance and can get timely and
- 212 effective mental health treatment and support services, and I
- 213 will bet you every single provider, parent and patient in
- 214 this room would agree with what I just said.
- I don't want to downplay the concerns about the lack of
- 216 inpatient beds for patients who need them. Despite our best
- 217 efforts, there still will be instances where more intensive
- 218 interventions are needed. But I hope that we can agree that

219 these should be exceedingly rare occurrences and that having 220 more inpatient beds is only a partial solution. The benefits 221 provided by the Mental Health Parity and Addiction Equity Act 222 and the Affordable Care Act will help prevent these ER crises if implemented correctly. They will provide millions of 223 224 Americans with access to quality, affordable health insurance 225 that includes coverage for mental health services. We need 226 to build from these laws to support the continuum of mental 227 health services at all levels of government, and I must say, 228 I was very proud that we were able to include mental health 229 parity in the Affordable Care Act. This will be very important for patients. 230 231 We also need to remember that recovery, even for 232 individuals living with serious mental illness, is possible, 233 or certainly at least management. Mr. Rahim is proof that 234 individuals with access to the right range of services not 235 only can we greatly reduce the number of individuals in 236 crisis winding up in prisons or emergency rooms but we can 237 produce hardworking, contributing members of society as well. 238 As well as your bill that you have introduced, Mr. Chairman, 239 there is a lot of other legislation out there, and I know we 240 intend to continue working together to try to have some kind 241 of comprehensive legislation that will begin to address all

242

of these issues.

243	Thank you so much, Mr. Chairman.
244	[The prepared statement of Ms. DeGette follows:]
245	********* COMMITTEE INSERT *********

```
246
          Mr. {Murphy.} I thank the gentlelady for her comments,
247
     and yes, we will continue to work together.
248
          I now recognize the gentlelady from North Carolina, Mrs.
249
     Ellmers, if you want to make an opening statement.
250
          Mrs. {Ellmers.} Thank you, Mr. Chairman. I just want
251
     to make a brief statement, especially due to the size of our
252
     panel, and I am very anxious to hear from all of you on these
253
     issues.
254
          You know, I served as a nurse for 21 years before coming
255
     to Congress, and there is nothing that is more heartbreaking
256
     than when you see a situation of mental illness and a family
257
     who is struggling to deal with that. I just want to say
258
     thank you to all of you. I want to take that opportunity
259
     because you coming forward will help us to finally deal with
260
     the situation, and it is a multifaceted situation and we all
261
     have to come together. This is not a political one, this is
262
     not one that we can't reach across the aisle and work
     together on.
263
264
          So thank you to all of you, and God bless all of you.
```

266 \*\*\*\*\*\*\*\*\*\* COMMITTEE INSERT \*\*\*\*\*\*\*\*\*\*

[The prepared statement of Mrs. Ellmers follows:]

267 Mr. {Murphy.} The gentlelady yields back. Anybody on 268 this side want any more of the remaining time? If not, we 269 will now recognize the ranking member of the full committee, 270 Mr. Waxman, for an opening statement, 5 minutes. 271 Mr. {Waxman.} Thank you very much, Mr. Chairman. 272 Today's hearing addresses an important issue affecting 273 treatment and outcomes for patients with mental illnesses. 274 We will hear today that budget cuts and other factors have 275 resulted in a lack of inpatient beds for intensive 276 psychiatric treatment, meaning that patients with serious 277 mental illness who show up to the emergency room at a crisis 278 point are forced to wait far too long, for days at a time, 279 for an inpatient psychiatric bed. 280 This is a growing problem, but it is not a new one. 281 decade ago, as ranking member of the Oversight Committee, I 282 released a report finding that all too often, jails and 283 juvenile detention facilities have had to provide care for 284 individuals with mental illnesses. This report found that due to lack of available treatment, youth with serious mental 285 286 disorders were placed in detention without any criminal 287 charges pending against them. In other cases, youth who had 288 been charged with crimes but who had served their time or

were otherwise able to be released remained incarcerated for

- 290 extended periods of time because no inpatient bed,
- 291 residential placement or outpatient appointment was
- 292 available. That investigation found that two-thirds of
- 293 juvenile detention facilities were holding youth waiting for
- 294 mental health treatment, and that in one 6-month period,
- 295 nearly 15,000 incarcerated youth were waiting for mental
- 296 health services.
- 297 Mr. Chairman, I share your desire to end these
- 298 practices. That is why I supported the Affordable Care Act,
- 299 which provides health insurance coverage, including coverage
- 300 for mental illness, to millions of Americans, and that is why
- 301 I have opposed Republicans efforts to repeal this law and
- 302 take this coverage away. It is also why I hope that this
- 303 hearing does not ignore the elephant in the room: the impact
- 304 on millions of Americans with mental illnesses of the failure
- 305 by 24 States to expand their Medicaid programs under the
- 306 Affordable Care Act.
- 307 Last month the American Mental Health Counselors
- 308 Association released a new study titled ``Dashed Hopes,
- 309 Broken Promises, More Despair,'' and I would like to ask that
- 310 this report be made part of the hearing record.
- 311 Mr. {Murphy.} Without objection, yes, it will be
- 312 included.
- 313 [The information follows:]

314 \*\*\*\*\*\*\*\* COMMITTEE INSERT \*\*\*\*\*\*\*\*\*

Ī

- Mr. {Waxman.} Dr. Edgerson is here today to testify on
- 316 behalf of the organization, and I appreciate him joining us.
- The report found that the failure by States to expand
- 318 their Medicaid programs is causing nearly four million people
- 319 who are in serious psychological distress or have a serious
- 320 mental illness or substance disorder to go without health
- 321 insurance. That is four million Americans in need who are
- 322 left without coverage, largely because of Republican
- 323 governors' ideological obsession with rejecting everything
- 324 associated with the Affordable Care Act.
- Mr. Chairman, this includes over 200,000 people with
- 326 mental illnesses in your home State of Pennsylvania.
- 327 The report described the impact of this lack of
- 328 coverage, finding that ``The lack of health insurance
- 329 coverage keeps people with mental illness from obtaining
- 330 needed services and treatments and follow-up care with the
- 331 goal of achieving long-term recovery and quality of life.''
- This is a tragedy and a shame. If these four million
- 333 Americans obtained coverage, they would receive better
- 334 ongoing treatment and care, and they would be less likely to
- 335 end up in a hospital emergency room, or worse, a prison, with
- 336 a mental health crisis.
- 337 Mr. Chairman, I know you want to help individuals with

- 338 mental illnesses. We have both introduced mental health
- 339 legislation, and I hope that as we move forward, we can find
- 340 common ground with these bills.
- But the biggest and easiest step we can take to improve
- 342 care for those with serious mental illnesses is to make sure
- 343 they have health insurance. The Medicaid expansion is a good
- 344 deal for the States, and it is desperately needed by millions
- 345 of Americans. This committee should be working together to
- 346 make sure that regardless of where they live, Americans in
- 347 all 50 states can obtain this coverage.
- I yield back the balance of my time.
- [The prepared statement of Mr. Waxman follows:]
- 350 \*\*\*\*\*\*\*\*\* COMMITTEE INSERT \*\*\*\*\*\*\*\*\*

351	Mr. {Murphy.} The gentleman yields back. Thank you.
352	I also have a letter from the National Association of
353	Psychiatric Health Systems, also commenting on this topic
354	today of psychiatric beds, and so I ask without objection to
355	include that in the record as well.
356	[The information follows:]

357 \*\*\*\*\*\*\*\*\* COMMITTEE INSERT \*\*\*\*\*\*\*\*\*

358 Mr. {Murphy.} I have already introduced all of our 359 witnesses today, so I am now going to swear you in. So you 360 are aware, the committee is holding an investigative hearing, 361 and we have the practice of taking testimony under oath. Do 362 any of you object to taking an oath? All right. The Chair 363 then advises you that under the rules of the House and the rules of the committee, you are entitled to be advised by 364 365 counsel. Do any of you desire to be advised by counsel 366 during your testimony today? It shouldn't be an issue. Thank you. In that case, if you would please rise and raise 367 368 your right hand, and I will swear you in. 369 [Witnesses sworn.] 370 Mr. {Murphy.} You may now sit down, and you are under

oath and subject to the penalties set forth in Title XVIII,
section 1001 of the United States Code. We will now
recognize each of you to give a 5-minute opening statement.
I recognize first Ms. Ashley. Make sure your microphone
is on and it is pulled close to you. Thank you.

- 376 ^TESTIMONY OF LISA ASHLEY, PARENT OF A SON WITH SERIOUS
- 377 MENTAL ILLNESS; SACRAMENTO, CALIFORNIA; JEFFREY L. GELLER,
- 378 M.D., M.P.H., PROFESSOR OF PSYCHIATRY AND DIRECTOR OF PUBLIC
- 379 SECTOR PSYCHIATRY, UNIVERSITY OF MASSACHUSETTS MEDICAL
- 380 SCHOOL, WORCESTER, MASSACHUSETTS; JON M. HIRSHON, M.D.,
- 381 M.P.H., PH.D., FACEP, TASK FORCE CHAIR, 2014 AMERICAN COLLEGE
- 382 OF EMERGENCY PHYSICIANS NATIONAL REPORT CARD ON EMERGENCY
- 383 CARE, AND ASSOCIATE PROFESSOR, DEPARTMENT OF EMERGENCY
- 384 MEDICINE, UNIVERSITY OF MARYLAND SCHOOL OF MEDICINE,
- 385 BALTIMORE, MARYLAND; MICHAEL C. BIASOTTI, CHIEF OF POLICE AND
- 386 IMMEDIATE PAST PRESIDENT OF NEW YORK STATE ASSOCIATION OF
- 387 CHIEFS OF POLICE, AND PARENT OF A DAUGHTER WITH SERIOUS
- 388 MENTAL ILLNESS; NEW WINDSOR, NEW YORK; THOMAS J. DART,
- 389 SHERIFF, COOK COUNTY SHERIFF'S OFFICE, CHICAGO, ILLINOIS;
- 390 STEVE LEIFMAN, ASSOCIATE ADMINISTRATIVE JUDGE, MIAMI-DADE
- 391 COUNTY COURT, ELEVENTH JUDICIAL CIRCUIT OF FLORIDA, MIAMI,
- 392 FLORIDA; GUNTHER STERN, EXECUTIVE DIRECTOR, GEORGETOWN
- 393 MINISTRY CENTER, WASHINGTON, D.C.; HAKEEM RAHIM, ED.M., M.A.,
- 394 SPEAKER AND MENTAL HEALTH EDUCATOR AND ADVOCATE, HEMPSTEAD,
- 395 NEW YORK; LAMARR D. EDGERSON, PSY.D., LMFT, NBCCH, CLINICAL
- 396 MENTAL HEALTH COUNSELOR, DIRECTOR AT LARGE, AMERICAN MENTAL
- 397 HEALTH COUNSELORS ASSOCIATION, FAMILY HARMONY, ALBUQUERQUE,
- 398 NEW MEXICO; AND ARTHUR C. EVANS, JR., PH.D., COMMISSIONER,

- 399 DEPARTMENT OF BEHAVIORAL HEALTH AND INTELLECTUAL DISABILITY
- 400 SERVICES, UNIVERSITY OF PENNSYLVANIA, PHILADELPHIA,
- 401 PENNSYLVANIA

- 402 ^TESTIMONY OF LISA ASHLEY
- 403 } Ms. {Ashley.} Hello, and good morning, Mr. Chairman and
- 404 members of the subcommittee. Thank you for inviting me here
- 405 to tell my son's story with the emergency room department in
- 406 my vicinity.
- I am a Nurse Practitioner with a master's degree. I
- 408 have been in pediatric practice for 38 years, but that is not
- 409 why I am today. I am here as a mother of a son who is now 27
- 410 and diagnosed with paranoid schizophrenia 2 years ago. It
- 411 has been a long and difficult story which I share with many
- 412 parents.
- 413 My son was about 20 or 21 years old when I knew
- 414 something was wrong but it wasn't until he went homeless when
- 415 he was in L.A. and went missing for 3 weeks that I knew for
- 416 sure. Of course he saw nothing wrong. When I was finally
- 417 able to locate him, I brought him back to Sacramento. He
- 418 was delusional, thinking the FBI was watching him, there
- 419 were satellites in the sky monitoring his thoughts, having
- 420 auditory hallucinations, could not have a conversation,

- 421 laughing to himself, and not caring for his hygiene. Prior
- 422 to this, my son was extremely bright, received 740 out of
- 423 800 on his math SATs, was accepted to seven universities for
- 424 mechanical engineering. His bizarre behavior went on for
- 425 months but he refused to see a psychiatrist. He was bonded
- 426 to his primary medical provider, who saw him for several
- 427 times trying to get him on a hold. I felt helpless and
- 428 extremely frustrated. Even calling the police did not help
- 429 because they did not feel that he was a harm to himself or
- 430 others.
- I am specifically going to tell a story regarding his
- 432 hospital emergency department stays three times over a 2-year
- 433 period. Each time, I struggled with pain and anguish to see
- 434 my beautiful son taken in custody, especially for the first
- 435 time, because he didn't know how sick he was and how very
- 436 confused as to why he could not go home with me, and I cried
- 437 my heart out.
- 438 The first time was in May 2012. He had been a sick over
- 439 a year before I was able to get him some help. His first
- 440 time in the emergency room was approximately 12 hours. I
- 441 couldn't believe they had to hold him there that long, not
- 442 knowing there was a shortage of psych beds in the county. He
- 443 was then transferred to a psych facility locally and remained
- 444 2 weeks, just as long as my insurance would allow him.

- 445 Although it was very difficult to have my son hospitalized, I
- 446 know he was in good hands and relieved some of my anxiety,
- 447 but still, it was nothing like I had ever been through and
- 448 having to trust a system that was so foreign to you and
- 449 difficult, I worried every minute.
- 450 The second time was not quite as smooth. In January of
- 451 2013, my son asked voluntarily to be taken to the hospital
- 452 because his head felt like it was on fire. He was anxious
- 453 and very distressed. I dropped everything, knowing that he
- 454 was asking to go, he must have felt pretty bad. I brought
- 455 him to the same emergency room that morning, reached the
- 456 triage nurse. I identified myself as an employee and a nurse
- 457 practitioner. I explained my son was a paranoid
- 458 schizophrenic and he was in psychosis. I tried to remain
- 459 calm as the triage nurses took his blood pressure and
- 460 temperature and then assigned him to a gurney in the hallway
- 461 with at least eight other patients, which included children,
- 462 all waiting to be seen by a doctor. It was not long before
- 463 my son started to get agitated and wanting to leave. The
- 464 R.N. called the social worker to help intervene. She could
- 465 not quiet him down. As he tried to approach the exit, the
- 466 emergency room policeman tried to stop him by holding him
- 467 back. His behavior escalated. My son was screaming at him
- 468 not to touch him. When schizophrenics are in psychosis, they

469 do not want to be touched. In front of all the children and

- 470 adults waiting in the hallway, the police officer wrestled
- 471 him to the ground and handcuffed him.
- I tell you this because I brought him to the hospital
- 473 for medical treatment, not for police handcuffing him, and
- 474 their intervention escalating his psychosis made it worse.
- 475 If he had been able to go to some kind of psych facility, he
- 476 would have gotten the medical attention rather than police
- 477 detention. Doctors would have known how to deal with him,
- 478 calm him down, isolate him from others. The emergency room
- 479 is not a quiet place and they are not trained to deal with
- 480 psychiatric illnesses and certainly not serious mental
- 481 illness.
- They then placed him on a gurney and put him in four-
- 483 point restraints and they medicated him. He was there on a
- 484 Friday morning the whole day, all day Saturday, all day
- 485 Sunday and all day Monday afternoon because they could not
- 486 find a psych bed anywhere. He stayed in a room tied to his
- 487 bed for four days, heavily medicated. Seeing him helpless
- 488 tied to a bed for days was like a nightmare. This was my
- 489 son, and I was helpless except to keep him company and try to
- 490 reassure him things would be all right. I was angry they
- 491 couldn't find him a place. Does it really take that long to
- 492 find a psych bed?

493 Finally, on Monday, I was told there was an opening at a 494 hospital in San Francisco, which is 100 miles east of 495 Sacramento. They finally took him there later that day. I 496 was unable to be involved in his care because he was so far 497 away except for weekends. It was very frustrating. I didn't 498 understand why he needed to go so far away from his family 499 member, who cared for him and loved him. 500 By the way, if I hadn't had private insurance, he never 501 would have gone to that hospital because they don't accept 502 public monies, so because I had private insurance, they took 503 him. Otherwise, who knows? He might still be there. 504 The third time was in November. Again, his head was 505 burning and voices were screaming at him. I took him back to 506 the hospital. They put him on a gurney in the hallway again. 507 I was able to be proactive and talk with other providers 508 prior to this, and set up a plan so that the second 509 intervention would never, ever happen to him again. 510 able to make some phone calls, and after two days get him 511 into a local psych facility, where he stayed another 3 days. 512 My son is fairly stable since that time in November. He 513 has not required any additional hospitalization but he 514 attends regular psychiatric visits and takes his medications 515 regularly, and I pray every day that he continues to stay out

of the emergency room because there are no other alternatives

- 517 for him.
- 518 Thank you.
- [The prepared statement of Ms. Ashley follows:]
- 520 \*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\* INSERT A \*\*\*\*\*\*\*\*\*\*\*

521 Mr. {Murphy.} Thank you, Ms. Ashley. I appreciate your

- 522 moving testimony.
- I forgot to mention at the time to keep your comments to
- 524 5 minutes, so if you hear my gavel tapping, that is why.
- 525 Doctor, you are next.

526 ^TESTIMONY OF JEFFREY L. GELLER

527 Dr. {Geller.} Mr. Chairman, Representatives, ladies and 528 gentlemen, good morning. I am Dr. Jeffrey Geller, a board-529 certified psychiatrist, currently Professor of Psychiatry at 530 the University of Massachusetts Medical School, Medical 531 Director of the Worcester Recovery Center and Hospital, and 532 Staff Psychiatrist at the Carson Community Mental Health 533 Center. 534 I have consulted to public mental health systems and 535 State hospitals in one-half of the States in the United 536 States, the District of Columbia and Puerto Rico. I am the 537 author of 250 publications in the professional literature, 538 and the book, ``Women of the Asylum.'' I serve on many 539 professional boards but I come here today representing only 540 my own experience taking care of patients with serious mental 541 illness for 40 years. 542 Just yesterday, there were 22 psychiatric patients in a 543 general hospital emergency room in a city of 150,000 not far 544 from here waiting for disposition. Why? What is to be done? 545 On May 3, 1854, President Franklin Pierce vetoed a bill 546 that would have made the Federal Government responsible for 547 America's population with serious mental illness. His veto

548 message includes the following beliefs of his: State 549 hospitals or public psychiatric hospitals are meritorious 550 institutions doing good. They fulfill a historic role 551 belonging to the States, meeting the needs of a population 552 outside the purview of the Federal Government and susceptible 553 to becoming the responsibility of the Federal Government if the Federal Government provided any opportunity to the States 554 to shift the burden. 555 556 The Federal Government left the care of the serious 557 mentally ill to the States until Congress passed and 558 President Kennedy signed the Mental Retardation Facilities 559 and Community Mental Health Centers Construction Act of 1963. 560 From then until now, federal actions such as Medicaid, 561 Medicare, the IMD exclusion and many others have resulted in the unintended consequences of massive proportions, not the 562 563 least of which is deinstitutionalization. We created the 564 perfect formula for the current debacle: an expanding array 565 of fiscal incentives for States to move people out of state hospitals, inadequate resources to meet the needs of State 566 residents with serious mental illness in the community, no 567 568 beds in State hospitals to meet the needs of former State 569 hospital patients, who did not find the community the panacea 570 promised by the Supreme Court and were dangerous outside of 571 hospitals, no beds to meet the needs of new cases of serious

- mental illness requiring a hospital level of care, and a

  public more willing to build jails and prisons than hospitals

  because they found no solace in a state system they saw as

  pushing ill-prepared folks with mental illness into their
- 576 neighborhoods.

590

591

- 577 How did this lead to individuals waiting in hospital 578 emergency departments, or EDs, for weeks, sometimes a month? 579 Pick any State. There are no available beds in the State's 580 public psychiatric hospitals because there are too few beds. 581 A patient on the psychiatric unit in a general hospital has 582 been approved for transfer to the State hospital but cannot 583 be transferred because there is no available bed. 584 general hospital psychiatric unit is populated by some 585 patients who are stuck there awaiting state hospital 586 transfer. An individual is brought to the general hospital's 587 emergency department by police, family, ambulance, or comes 588 on her own. The individual was assessed and determined to 589 need hospitalization. The individual cannot be admitted to
- 592 What happens next is, a hospital emergency department 593 staff or a member of a contracted crisis team starts a bed 594 search. A bed search means calling every hospital in the 595 State seeking a bad. Frequently, the bed search is

department because there are no beds there.

the psychiatric unit in the same hospital as the emergency

596 fruitless. There are no beds available anywhere because all 597 the hospitals are in the same situation as the psychiatric 598 unit in the hospital the worker is calling from. 599 individual remains in the emergency department waiting for an 600 available bed. The days waiting benefit no one. The ED 601 becomes overcrowded. The patient is a patient in name only. 602 He is not getting treatment except that he is receiving food, 603 a bed or gurney, and maybe some medication. He might as well 604 be waiting on a bench in a train station. Or the individual 605 is simply released from the emergency department because 606 there is no place else for her to go. The threshold for 607 holding somebody in the emergency department awaiting admission keeps creeping up. Many released folks are picked 608 609 up by the police, processed through the courts, sent to the 610 State hospital for a forensic evaluation, further decreasing 611 available beds to the person awaiting a bed in the emergency 612 department. 613 Congress can enact measures to ameliorate the problems 614 of boarders in emergency departments. These include: 615 provide States with opportunities to obtain IMD exclusion waivers with maintenance of effort; make SSI and SSDI 616 617 payments to eligible individuals independent of where they 618 reside and require their contribution for room and board to 619 be the same in all locations including jails and prisons;

```
620 individuals keep their Medicaid and Medicare in all settings.
```

- 621 Improve the federal grant process for research into
- 622 prevention and early intervention; provide grants to States
- 623 to create or expand crisis intervention teams so that such a
- 624 program is available in every city and town; set fair and
- 625 reasonable Medicaid payment rates for psychiatric services at
- 626 community mental health centers and Federally Qualified
- 627 Health Centers; incentivize States to actually use the
- 628 assisted outpatient treatment statutes they have; define
- 629 Medicaid and Medicare payments to clubhouses in ways that do
- 630 not destroy the mission of clubhouses; incentivize States to
- 631 establish mental health courts.
- 632 Mr. Chairman, Representatives, it is time the Federal
- 633 Government took explicit action through bipartisan, bicameral
- 634 efforts to remedy the calamitous state of the public care and
- 635 treatment of persons with serious mental illness in the
- 636 United States today.
- 637 Thank you.
- [The prepared statement of Dr. Geller follows:]
- 639 \*\*\*\*\*\*\*\*\*\*\* INSERT B \*\*\*\*\*\*\*\*\*

640 Mr. {Murphy.} Thank you, Doctor.
641 Dr. Hirshon, you are recognized for 5 minutes.

642 ^TESTIMONY OF JON M. HIRSHON

Dr. {Hirshon.} In emergency departments throughout the country, we emergency physicians expect the unexpected. This is what we are trained to do. Even so, there is one thing that we all know is happening: increasing demand by patients

647 in need of acute psychiatric care.

Mr. Chairman and members of the subcommittee, thank you

649 for this opportunity to testify today on behalf of the

650 American College of Emergency Physicians. ACEP is the

651 largest specialty organization in emergency medicine with

652 more than 32,000 members in all 50 States and the District of

653 Columbia.

My purpose today is to help you understand that we are

655 in the midst of a national crisis, facing a dramatic increase

656 in vulnerable mental health patients seeking emergent and

657 urgent care. America's mental health services are

658 experiencing increasing demand while concurrently receiving

659 decreased funding, which drives psychiatric patients to the

660 ED, or emergency department.

In 2000, psychiatric patients to the ED accounted for

only 5.4 percent of all ED visits, but by 2007, that number

663 had risen to 12.5 percent, well over a doubling of the number

- 664 of psychiatric patients. Until more services and funding are
- 665 made available to address this crisis, EDs will be the safety
- 666 net for these patients. This is due in large part to the
- 667 federal Emergency Medicine Treatment and Labor Act, EMTALA,
- 668 which mandates medical screening evaluation and stabilization
- 669 for anyone seeking care in an ED. Additionally, unlike many
- 670 other health care settings, EDs are open 24 hours a day, 7
- 671 days a week every day of the year.
- Emergency physicians do their best to provide care to
- 673 patients with psychiatric conditions but the ED it not the
- 674 ideal location for these services. ED crowding leads to
- 675 delays in care and have been associated with poor clinical
- 676 outcomes. For patients with mental health and/or substance
- 677 abuse problems, prolonged ED stays are associated with
- 678 increased risk of worsening symptoms. Without available
- 679 appropriate inpatient resources for admitted patients, these
- 680 patients wait or are boarded in the ED until an inpatient bed
- 681 becomes available or an accepting facility can be found.
- When the normal capacity of the ED is overwhelmed with
- 683 boarded patients, there remains absolutely no room for surge
- 684 capacity, which would be critical in the event of a manmade
- 685 or natural disaster.
- In a recent ACEP survey, 99 percent of emergency
- 687 physicians reported admitting psychiatric patients daily

37

688 while 80 percent said that they were boarding psychiatric 689 patients in their EDs. Acutely ill psychiatric patients 690 require more physician, more nurse and more hospital 691 resources. ED staff spends more than three times as long 692 looking for a psychiatric bed as they would for a nonpsychiatric patient. 693 694 Other factors contribute to the extended ED boarding 695 times for psychiatric patients including defensive medicine 696 or threat of legal action, required preauthorization for 697 inpatient services, medical clearance prior to psychiatric 698 evaluation, substance abuse-related issues, and inadequate 699 outpatient services. As communities have seen, many of these 700 issues are systems issues and beyond the control of the 701 clinician. It is imperative that access to high-quality 702 inpatient and community mental health care be a priority. 703 I go into further detail on suggested solutions in my 704 written testimony but some important ones include full 705 capacity protocols to improve the movement of admitted 706 patients to inpatient floors, separate psychiatric ED and 707 behavioral health annexes to help address urgent and emergent 708 psychiatric needs, regionalized care and telemedicine to help 709 efficiently and effectively address increasing demand, as 710 well as the elimination of out-of-network insurance issues 711 and community and State mental health buy-in.

38

```
712
          Let me leave you with this: the increasing burden of
713
     mental illness in this country combined with a lack of
714
     resources to care for these individuals is a national crisis.
715
     Mass deinstitutionalization of mental health patients over
716
     the past few decades did not result in successful community
717
     integration of individuals needing psychiatric services, in
718
     part because the necessary services and funding were not put
719
     in place for adequate community support.
720
          Systematic changes are needed in the way we care for
721
     these individuals with mental illness in this country.
722
     we deal with these vulnerable individuals is an important
723
     measure of who we are as a society. Necessary resources must
724
     be made available for additional inpatient and outpatient
725
     treatment beds with the corresponding professional staff as
726
     well as for critically needed research. Otherwise mental
727
     health services will continue to deteriorate and these
728
     individuals, often our family members, will continue to be at
729
     risk for abuse and neglect, seeking care in EDs for lack of
730
     any other support.
731
          I thank you for your attention to this alarming problem.
732
          [The prepared statement of Dr. Hirshon follows:]
```

733 \*\*\*\*\*\*\*\*\*\*\* INSERT C \*\*\*\*\*\*\*\*\*\*

734 Mr. {Murphy.} Thank you, Doctor.

735 Chief Biasotti, you can pull that microphone right up

736 next to you, please. Thank you.

737 ^TESTIMONY OF MICHAEL C. BIASOTTI

- 738 } Chief {Biasotti.} Good morning, Chairman Murphy and Ms.
- 739 DeGette. I am the immediate past President of the New York
- 740 State Association of Chiefs of Police and Chief of Police in
- 741 New Windsor, New York. I am in my 38th year of service.
- My wife, Barbara, who is a psychologist, is here today
- 743 with me. We have a daughter with schizophrenia who has been
- 744 involuntarily hospitalized in excess of 20 times. Barbara
- 745 and I met when she, like many moms, turned to the police for
- 746 help when her, now our daughter became psychotic, disruptive
- 747 and threatening. She was self-medicating, unemployed and
- 748 deteriorating, despite my wife's heroic efforts to help her.
- 749 Then she went into assisted outpatient treatment. It saved
- 750 her life.
- 751 In 2011, while at the United States Naval Postgraduate
- 752 School's s Center for Homeland Defense and Security, I
- 753 published a survey of over 2,400 senior law enforcement
- 754 officers titled ``Management of the Severely Mentally Ill and
- 755 its Effect on Homeland Security.'' It found that the
- 756 mentally ill consume a disproportionate percentage of law
- 757 enforcement resources. Many commit low-level crimes. A
- 758 hundred and sixty thousand attempt suicide, 3 million become

- 759 crime victims, and 164,000 are homeless each year.
- 760 The survey essentially found that we have two mental
- 761 health systems today, serving two mutually exclusive
- 762 populations. Community programs serve those who seek and
- 763 accept treatment. Those who refuse, or are too sick to seek
- 764 voluntary treatment, become law enforcement responsibilities.
- 765 Officers in the survey were frustrated that mental health
- 766 officials seemed unwilling to recognize or take
- 767 responsibility for this second more symptomatic group.
- 768 Ignoring them puts patients, the public and police at risk
- 769 and costs more than keeping care within the mental health
- 770 system.
- 771 As an example, there are fewer than 100,000 mentally ill
- 772 in psychiatric hospitals but over 300,000 in jails and
- 773 prisons. The officers I surveyed pointed out the drain on
- 774 resources it takes to investigate, arrest, fill out paperwork
- 775 and participate in the trials of all of them. Add to that
- 776 the sheriffs, district attorneys, judges, prisons, jails and
- 777 correction officers it takes to manage each of them and you
- 778 see the scope of the problem.
- 779 Many more related incidents, like suicides, fights and
- 780 nuisance calls take police time, but don't result in arrest
- 781 or incarceration. Overly restrictive commitment standards
- 782 and the shortage of hospital beds are major sources of

783 frustration for officers. Hospitals are so overcrowded they 784 often can't admit new patients and discharge many before they 785 are stable. They become what we call round trippers or 786 frequent flyers. One officer referred to it as a human catch 787 and release program. Anyone who asks for help is generally 788 not sick enough to be admitted, so involuntary admission, 789 that is, being a danger to self or others, becomes the main pathway to treatment. Officers are called to defuse 790 791 situations and then have to drive in some cases hours to 792 transport the individual to hospitals and then wait hours in the emergency rooms, only to find the hospital refuses 793 794 admission because there are no beds or that the commitment 795 standard is so restrictive. The only remaining solution for 796 our officers is to arrest these people with serious mental 797 illness for whatever minor violation exists, something that 798 they are loathe to do to sick people who need medical help, 799 not incarceration. 800 Finally, while everyone knows that everyday mental 801 illness is not associated with violence, untreated serious 802 mental illness clearly is. The officers in the survey deal 803 with that reality every day. You in Congress dealt with it 804 when Ronald Reagan and Gabrielle Giffords were shot; two 805 guards in the Capitol building were killed, and the Navy Yard 806 shootings happened. Representatives DeGette, Gardner and

- 807 Griffiths have experienced the worst of the worst in their 808 States.
- We have to stop pretending that violence is not
- 810 associated with untreated serious mental illness. We have to
- 811 stop pretending that everyone is well enough to volunteer for
- 812 treatment and then self-direct their own care; some clearly
- 813 are not.
- As I wrote in the intro to the survey, police and
- 815 sheriffs are being overwhelmed dealing with the unintended
- 816 consequences of a policy change that in effect removed the
- 817 daily care of our Nation's severely mentally ill population
- 818 from the medical community and placed it with the criminal
- 819 justice system. This policy change has caused a spike in the
- 820 frequency of arrests of severely mentally ill persons, prison
- 821 and jail populations as well as the homeless population and
- 822 has become a major consumer of law enforcement resources
- 823 nationwide.
- 824 If I could make one recommendation, it would be to
- 825 prevent individuals from deteriorating to the point where law
- 826 enforcement becomes involved. Return care and treatment of
- 827 the most seriously ill back to the mental health system.
- 828 Make the seriously mentally ill first in line for services
- 829 rather than last. As a law enforcement officer and a father,
- 830 I know that treatment before tragedy is a far better policy

831	than treatment after tragedy.
832	Thank you so much.
833	[The prepared statement of Chief Biasotti follows:

834 \*\*\*\*\*\*\*\*\*\*\*\* INSERT D \*\*\*\*\*\*\*\*\*

835 Mr. {Murphy.} Thank you, Chief. 836 Mr. Dart, you are recognized for 5 minutes. 837 ^TESTIMONY OF THOMAS J. DART

844

838 } Sheriff {Dart.} Thank you, Mr. Chairman and the 839 committee, for having me here today.

I am the Sheriff of Cook County, and as the Sheriff, I
run the Cook County Jail, which is the largest single site
jail in the country. My office is in the jail. Our average
daily population is between 10,000 to 12,000 inmates and

845 Since becoming Sheriff in 2006, I have seen an explosion

846 in the percentage of seriously mentally ill individuals

costs about \$143 a day to house someone there.

847 housed in the jail. I have seen firsthand the devastating

848 impact cuts to mental health programs and services has had on

849 the mentally ill in Illinois. This is a crisis we must all

850 care about because it affects all of us. I find it ironic

851 that in the 1950s we thought it was inhumane to house people

852 in state hospitals but now in the 21st century we are okay

853 with them being in jails and prisons.

On any given day, an average of 30 to 35 percent of my

855 population suffers from a serious mental illness. The

856 diagnoses fall into two main categories: mood disorders such

857 as major depressive disorder or bipolar disorder, or a

858 psychotic disorder such as schizophrenia. While some

- 859 mentally ill individuals are charged with violent offenses,
- 860 the majority are charged with crimes seemingly committed to
- 861 survive, including retail theft, trespassing, prostitution
- 862 and drug possession.
- A cursory review of our statistics tells the story.
- 864 Last year in one of my living units, 1,265 men were in that
- 865 dorm on low-level drug-related offenses. The average length
- 866 of stay was 87 days. At \$143 a day, it costs over \$12,000
- 867 just to house these individuals pretrial because they cannot
- 868 afford to post a minimal bail or have nowhere to live. Many
- 869 of these inmates ultimately sentenced to probation, more
- 870 often than not, or sentenced to time while they were sitting
- 871 with me.
- The unfortunate and undeniable conclusion is that
- 873 because of dramatic and sustained cuts in mental health
- 874 funding, we have criminalized mental illness in this country
- 875 and county jails and State prison facilities are where the
- 876 majority of mental health care and treatment is administered.
- Three recent case studies illustrate this. J.J. was
- 878 arrested by the Chicago Police Department last May after a
- 879 failed attempt to steal sheets or towels from a local
- 880 Walgreens drug store. When we spoke to him shortly after his
- 881 arrest, he explained that he took the item off the shelf and
- 882 as walked past the cashier and he asked her to charge them.

- He was arrested and charged with retail theft. The value of the items he stole were \$29.99. He spent 110 days in my jail before being sentenced to probation. During his custody, he was stabilized on medication and received drug and mental health treatment. The taxpayers of Cook County spent close
- to \$16,000 after a failed attempt to steal \$29.99 worth of merchandise from Walgreens.
- J.D. suffers from a psychotic disorder and has visions
  that terrify him. He was arrested in California on a warrant
  from my county. While in custody in California, he removed
  one of his eyeballs in an attempt to stop seeing the visions.
  He lost sight in that eye. So we were alerted to this issue.
  He was transferred to our custody 2 weeks ago and recently
- attempted to remove his other eye. While staff acted
  quickly, we were able to stop that from occurring. We
  presently have him where he wears a helmet and face mask and
  has gloves on his hands.
- T.A. was arrested over 100 times. Her most recent
  arrest came after she attempted to steal \$20 from a person's
  purse during a church service. She is a chronic selfmutilator. She attacks her arms with her own fingernails or
  any objects she can find. To keep her safe while in our
  custody, we make special mittens for her that go up to her
  armpits. Incredibly, she was sentenced to a prison term and

recently was transferred to State hospital. We are awaiting right now her imminent return to Chicago. She has cost us, conservatively, the taxpayers, over a million dollars for all of her custody.

911 What we have done in our county now is my staff 912 interviews every detainee before they appear in bond court 913 regarding their mental health history. Those who admit to a 914 history are identified for the public defender's office and 915 then we make efforts to try to appeal to the judges for 916 alternative programs. Unlike State prisoners who have fixed 917 release dates, pretrial detainees may be released at any 918 time, which significantly complicates our ability to provide 919 discharge planning. The inmates are offered written 920 information on available community resources and enrollment 921 in County Care and allowed access to a telephone to contact 922 someone to arrange for transportation home or to identified 923 housing. If the inmate requires discharge to a facility in 924 the next day, we will shelter them overnight before we will 925 try to get them to a hospital. If the inmate requires 926 assistance with transportation to his or her home or a 927 shelter, we will drive them there. If the inmate is stable, 928 coordinated releases are typically initiated by our health 929 care provider and the steps are followed. Additionally, we 930 communicate with the party the inmate is being released to.

- 931 Once it is confirmed the party is outside the jail, someone
- 932 from our records unit will go out there to make sure that
- 933 person is there. The past practice always had been, we
- 934 released them out to the street where they would wander
- 935 around aimlessly for hours, if not days.
- 936 If the inmate is unstable and in need of psychiatric
- 937 hospitalization in the community, he or she is petitioned by
- 938 a licensed mental health professional. A certificate for
- 939 involuntary hospitalization is completed by psychiatrists and
- 940 accompanies the individual to the receiving hospital.
- 941 Finally, in August, I launched the Mental Health Help
- 942 Line. It is a 24-hour help line dedicated to assisting
- 943 former mentally ill detainees or families of mentally ill
- 944 detainees. The phone line is manned by members of my policy
- 945 team and supported by our mental health staff. It has been
- 946 an invaluable resource to the families who communicate with
- 947 us through this help line. We receive falls on this help
- 948 line 24 hours a day, 7 days a week.
- In conclusion, we are in an unsustainable position.
- 950 often refer to the jail as the last car on a long train.
- 951 Every single day and at every step before a person comes in
- 952 to the jail, there is discretion: discretion to arrest, to
- 953 charge and to set bond. But as custodian, I am obligated to
- 954 care for those in my custody. Every day I am faced with the

955	mental health crisis in this county and in the country. I
956	see the pain of those suffering from mental illness and the
957	pain of their families who have struggled to care for them
958	and provide them with resources. The question that plagues
959	me, that keeps me up at night, is where do we go from here?
960	As that question is debated, I will continue to do all I
961	can to care for, protect and advocate for increased funding
962	to address mental illness in our country and I will continue
963	to provide the best care I can for the mentally ill. This is
964	truly a crisis that we can no longer ignore.

965 Thank you.

966 [The prepared statement of Sheriff Dart follows:]

967 \*\*\*\*\*\*\*\*\*\*\*\*\* INSERT E \*\*\*\*\*\*\*\*\*\*

968 Mr. {Murphy.} Thank you, Sheriff.
969 I now recognize Judge Leifman for 5 minutes.

970 ^TESTIMONY OF STEVE LEIFMAN

991

971 Mr. {Leifman.} Thank you very much, Mr. Chairman, 972 members of the subcommittee. My name is Steve Leifman. 973 a Judge for Miami-Dade County and I chair the Florida Supreme 974 Court Task Force on Substance Abuse, Mental Illness and 975 Issues in the Court. 976 You asked where have the patients gone. Sadly, the 977 answer is jail and prisons, and this is an American travesty. 978 As you already stated, in 1955 there were some 550,000 people 979 in State psychiatric hospitals around this country. If 980 nothing had changed and we use today's population, there 981 would have been about 1.5 million people in State psychiatric 982 hospitals today. 983 Last year, 1.5 million people with serious mental 984 illnesses were arrested in this country. On any given day in 985 the United States, we have approximately 500,000 people with 986 serious mental illnesses in jails and prisons and another 987 850,000 in the community on some type of community control or 988 probation. Since 1955, we have closed 90 percent of the 989 hospital beds in this country and we have seen a corresponding increase of 400 percent of the number of people 990

going to jail with mental illnesses, and because jails are

- not conducive to treatment and courts do not know what to do
  with this population, people with mental illnesses generally
  stay four to eight times longer in jail than anyone else with
  the exact same charge who does not have a mental illness and
- 995 the exact same charge who does not have a mental illness and 996 costs seven times more.
- I had no idea that when I become a judge I was actually becoming the gatekeeper to the largest psychiatric facility in the State of Florida, and tragically, that is the Miami-Dade County Jail. I see more people on any given day with
- 1001 mental illness than most psychiatrists see in a month.

  1002 People with mental illnesses in this country are three
- times more likely to be arrested than to be hospitalized, and in my State, it is nine times more likely. The closing of the hospitals is not the only and primary reason all these individuals had ended up in hospitals. It is a combination
- 1007 that created the perfect storm. It includes the IMD
- 1008 exclusion. It includes what Medicaid pays for its services.
- 1009 It includes the war on drugs. It includes the reduction of
- $1010\,$  hospital beds. It includes the antiquated involuntary laws.
- 1011 They have all conspired to create this perfect, perfect
- 1012 storm. And if this wasn't bad enough, just listen to the
- 1013 costs this is having to our communities.
- 1014 We worked with the Florida Mental Health Institute at
  1015 the University of South Florida and Tampa. We wanted to know

1016 who the highest utilizers of criminal justice and mental 1017 health services were in my county so that we could wrap our 1018 arms around this population to see if we could get them 1019 services so they didn't keep reoffending. I thought I would 1020 get a list of thousands of individuals back. They send me a 1021 list of 97 people, and I guarantee every one of you have 1022 these same 97 in your communities. These 97 individuals, 1023 primarily men, primarily diagnosed with schizophrenia, over 5 1024 years were arrested 2,200 times. They spent 27,000 days in 1025 the Dade County Jail, 13,000 days at a psychiatric hospital 1026 or an emergency room, and cost taxpayers \$13 million, and we 1027 got absolutely nothing for it. We would have been better off 1028 sending them to Harvard and maybe giving them an opportunity 1029 for an education. It is an outrage. 1030 The other part of the problem is that where we spend our 1031 money is killing us. In Florida, we spend one-third of all 1032 of our adult public mental health dollars--that is almost a 1033 quarter of a billion dollars--to try to restore competency 1034 for 2,700 people. We have between 170,000 and 180,000 people in any given year in Florida who at the time of their arrest 1035 1036 need acute mental health care treatment but we spend a third 1037 of our money trying to restore competency so we can try these 1038 2,700 people. Well, 70 percent of these individuals have 1039 three things happen to them. Either the charges are dropped

1040 because the witnesses disappear, they get credit time served 1041 because they have been in the system so long and they walk 1042 out of the front door of the courthouse without any access to treatment, or they get probation and they walk out of the 1043 1044 courthouse with any access to treatment and we just spent a 1045 quarter of a billion dollars, and that money is coming out of 1046 the community mental health system, making it harder for 1047 people to get access. It actually meets the definition of 1048 insanity. We keep doing the same thing again and again and 1049 we expect a different outcome.

It is even worse at the prison level, and on the competency restoration, in the United States we are spending almost \$3.5 billion and we are getting very little return for that money.

1054 The fastest growing population in Florida's prisons are 1055 people with mental illnesses. While our prison population 1056 has begun to stabilize over the last 2 years, the mental 1057 health population continues to grow at exceedingly alarming 1058 rates. Over the last 15 years, the percentage of people with mental illnesses has grown by 178 percent. We went from 1059 1060 about 6,500 people with serious mental illnesses 15 years ago 1061 to 18,000 today. It is growing so fast that it is projected 1062 to double again in the next 10 years. Florida needs to start 1063 building 10 new prisons for the next 10 years just to get to

- 1064 this population. It will cost my State \$3.5 billion to deal
- 1065 with this population if we don't do something soon to correct
- 1066 the problem.
- 1067 We are looking at a huge cost and we are getting very
- 1068 little for our income. We have a three-legged stool that is
- 1069 wobbling and about to break, and there are three parts that I
- 1070 really hope that you are able to address. The first part is
- 1071 how and what we finance through federal Medicaid dollars for
- 1072 mental health services. It doesn't work. The second
- 1073 somebody is no longer a danger to self or others, Medicaid
- 1074 will cut the off and the hospital will discharge them back to
- 1075 the community, often to homelessness, often into the criminal
- 1076 justice system.
- 1077 The second part that needs to be addressed is the
- 1078 antiquated involuntary hospitalization laws. Most of these
- 1079 laws were written before we had TV, microwave ovens,
- 1080 computers, brain imaging and antipsychotic medication. It is
- 1081 an absurdity. The first laws come from 1788 out of New York.
- 1082 It doesn't work. People cannot get into the system to get
- 1083 treatment, and then when they are ready to be discharged,
- 1084 there is nothing for them.
- The third part is that we need to have a coordinated
- 1086 system in the criminal justice system to make sure we can
- 1087 take care of this population, and let me just make two quick

- 1088 points. We are doing some significant things in Miami-Dade 1089 County that are having huge impacts. We have trained over 1090 4,000 police officers in order to identify people with mental 1091 illnesses in the community. Last year, the city of Miami and 1092 Miami-Dade County did 10,000 mental health calls. 1093 4,000 officers only made 27 arrests out of these 10,000 1094 calls. Our jail audit plummeted from 7,800 to 5,000, 1095 allowing the county to close a jail and saving \$12 million. 1096 We also have post-arrest diversion programs where if someone 1097 comes in, we get them treated and make sure that they are not 1098 just discharged to the community without any assistance. 1099 We are saving lives, we are saving dollars, and we are 1100 starting to make the system work, but we need to fix those 1101 other three pieces. We also need to begin to use advanced 1102 technology, which we are beginning to do. We are part of a 1103 unique private and public partnership in Dade County where we 1104 are working to see if predictive analytics can actually be 1105 used in the behavioral health space so that we can have an 1106 unfragmented system of care, more accountability, and make 1107 sure that people with mental illnesses are treated fairly and
- 1109 Thank you very much.

properly.

1108

[The prepared statement of Judge Leifman follows:]

1111 \*\*\*\*\*\*\*\*\*\*\*\*\* INSERT F \*\*\*\*\*\*\*\*\*\*

Mr. {Murphy.} Thank you, Judge. I was afraid to gavel 1112 1113 a judge. Judge {Leifman.} And I appreciate that, and I won't 1114 1115 hold anyone in contempt today, so appreciate the 1116 reciprocation. 1117 Mr. {Murphy.} I don't think this is your jurisdiction, 1118 so we are good. 1119 Judge {Leifman.} Thank you.

Mr. {Murphy.} But thank you for your testimony.

Mr. Stern, you are recognized for 5 minutes.

1120

1121

1122 ^TESTIMONY OF GUNTHER STERN

1123 Mr. {Stern.} Thank you for hearing me today. I am here 1124 to talk about people are homeless with severe, untreated 1125 mental illness. I have been working with homeless people for 1126 nearly 30 years, for the last 24 at Georgetown Ministry 1127 Center. Our goal back in 1990 was to prosecutor ourselves 1128 out of business by ending homelessness. Instead, 1129 homelessness has become a career for me and so many others. 1130 It has now been 10 years since cities around the country including Washington, D.C., issued their 10-plan to end 1131 homelessness. Not much has changed. 1132 1133 Why is homelessness so hard to solve? From my 1134 perspective, it is because we lack the tools to intervene 1135 when a person's life has devolved to the point where he or 1136 she has moved out onto the street because of an untreated 1137 mental illness. When I began work with the homeless 1138 population nearly 30 years ago, deinstitutionalization was in 1139 full swing. At the time many people I was working with were 1140 cycling in and out of hospitals. The community mental health 1141 centers were trying to figure out what their role was. 1142 As deinstitutionalization has continued, I have noticed 1143 that it is increasingly harder to access beds for people in

- 1144 acute psychiatric crisis. In the past 2 years, I have only
- 1145 seen two people admitted to the hospital. More typically
- 1146 now, people referred for psychiatric crisis get poor or no
- 1147 intervention and are returned to the street, almost always
- 1148 because they refuse treatment.
- Georgetown Ministry Center brings free psychiatric and
- 1150 medical care to the streets but very few people with
- 1151 untreated mental illness are willing to engage in
- 1152 conversations with our psychiatrists about their mental
- 1153 health. It is the nature of the illness.
- However, when we talk about a shortage of beds for
- 1155 treatment, we are not talking about the people I work with
- 1156 because these people with limited or no insight into their
- 1157 illness don't think they need treatment and vehemently refuse
- 1158 treatment when it is offered.
- Homeless people are real people with families like yours
- 1160 and mine, families that care. Greg is someone I met sitting
- 1161 on a park bench near our center. He was shabbily dressed and
- 1162 smelled bed. He would drink, I assume to tame the voices
- 1163 that I knew he heard because of the frequent spontaneous
- 1164 smiles and grimaces. All this belied the fact that Greg was
- once a gifted constitutional lawyer who delighted his
- 1166 children with his dry wit. They were in their late teens
- 1167 when he began to show the signs of what would become a

- 1168 profoundly disabling bipolar disorder. Not long after, he 1169 disappeared. He would call occasionally on birthdays or out 1170 of the blue for no reason. The kids tried so hard to keep up with him. 1171 They wanted desperately to make him whole again 1172 but it was futile. Greg drifted from city to city around the 1173 country, ending up in our center, ultimately in our small 1174 shelter one winter 8 years ago. Greg was a delight some of the time. His thick southern drawl and witty conversation 1175 would enchant volunteers, but other times he was withdrawn 1176 1177 and surly. In January of 2006, Greg became sick. We 1178 encouraged him to go to the hospital and he said that he 1179 would. Instead, he disappeared. A week later I received a 1180 call from the medical examiner's office. They needed a body 1181 identified. It was Greq. The bodies never look the way you 1182 remember a person. Only Greg's face and hair showed from the 1183 white shroud covering his body. It took a few moments to 1184 work out that these were the features of the person that I 1185 once knew. 1186 A few years later, I met Greg's two adult children. 1187 They had learned he had died in Washington 3 years after the 1188
- They had learned he had died in Washington 3 years after the fact. Each of them traveled, one from New York, the other from Phoenix, to meet here and see the place where their dad spent his final days. They needed to know what his last days were like. I shared coffee with them, and they told stories

64

- 1192 about him and they asked questions about his final days.
- 1193 They laughed and they cried. You could tell that they loved
- 1194 and missed their father.
- There are so many stories I could tell if I had time
- 1196 about mothers, brothers, sons, daughters who have wept for
- 1197 their relatives lost to mental illness. If the families had
- 1198 the tools to intervene, they would intervene.
- 1199 Most of all, what I want to impart here is that people
- 1200 who live on the street are real people with families and
- 1201 hopes and dreams abandoned because of an illness that has
- 1202 robbed them of their competency. The other important
- 1203 takeaway is that almost all the people I see on the street
- 1204 are there because they have refused treatment, not for
- 1205 rational reasons but because illness has insidiously robbed
- 1206 them of their insight to understand that they have an illness
- 1207 and that treatment can help them.
- So finally, what I have concluded after nearly 30 years
- 1209 of working with people who are homeless is that all I can do
- 1210 is provide some comfort and harm reduction. Until we are
- 1211 given tools for more assertive interventions, we will not
- 1212 resolve homelessness.
- 1213 Thank you.
- [The prepared statement of Mr. Stern follows:]

1215 \*\*\*\*\*\*\*\*\*\*\*\* INSERT G \*\*\*\*\*\*\*\*\*\*

1216 Mr. {Murphy.} Thank you, Mr. Stern.

1217 Mr. Rahim, you are recognized for 5 minutes.

1218 ^TESTIMONY OF HAKEEM RAHIM

1239

1219 Mr. {Rahim.} Chairman Murphy, Ranking Member DeGette 1220 and members of the subcommittee, my journal with mental 1221 illness began in 1998 during my freshman year at Harvard 1222 University. That fall I experienced a terrifying panic 1223 attack. In that episode I had heart palpitations, sweaty 1224 palms and dizziness yet I did not know it was an anxiety-1225 induced state. What I did know, however, was the deep terror 1226 I felt. 1227 My journey continued when I had my first manic episode. 1228 During the spring of 1999, I roamed the streets of Hempstead, 1229 New York, possessed with a prophetic delusion that I had to 1230 share with any and every one I met. Concerned, my parents 1231 sent me to my father's homeland of Grenada to relax and be 1232 with family. However, while there, I plunged into a deep 1233 depression. I returned to Harvard that fall and struggled 1234 through the year battling anxiety and depression. 1235 In the spring of 2000, I was consumed by my second manic 1236 episode. My next 2 weeks were filled with sleepless nights 1237 and endless writing sessions. I showered less frequently and 1238 ate sporadically. During this manic episode, I experienced

psychosis. I had visions of Jesus, heard cars talking and

- 1240 spoke foreign languages. Upon hearing my condition, my 1241 parents rushed to pick me up from Harvard's campus. 1242 same evening, my parents decided to take me a psychiatric 1243 hospital in Queens. When we arrived to the emergency room, I was taken to the triage area. Over the next few hours, I was 1244 1245 held in a curtained room in the ER. I tossed and turned and 1246 remained restless, as now I had not slept in 24 hours. 1247 parents sat in the curtained room with me until I was 1248 admitted to the hospital later that night. 1249 Accompanied by two hospital aides, I was transported to 1250 the psychiatric ward in a hospital van. I walked through the 1251 dimly let ward door and was met by approximately six staff 1252 They gave me a hospital gown, requested I change 1253 into it, and encouraged me to relax when they noted my 1254 agitated state. When I continued to toss, the staff stated 1255 they were going to put straps around my arms and legs. After 1256 placing the straps, they then said they were going to give me 1257 a sedative to help me sleep. I felt a prick on my upper arm. 1258 The next morning I awoke, drowsy and unable to speak. I 1259 walked to the common room on the ward, sat down and began to 1260 hold my breath. I received another sedative. T was
- 1262 my mental confusion and the psychiatric medication

hospitalized for 2 weeks. The first week is a blurred due to

1263 administered to me.

1261

- 1264 However, I do remember some of my experiences. I
- 1265 interacted frequently with staff and the other patients. One
- 1266 staff member I felt an affinity toward and spoke with him
- 1267 frequently. He advised to focus on getting better and to not
- 1268 come back to the hospital as so many other patients had. My
- 1269 psychiatrist on the ward diagnosed me with bipolar disorder
- 1270 and briefly explained that I would be on several medications.
- 1271 Upon my release from the hospital I found and met with a
- 1272 psychiatrist in Brooklyn.
- During my hospitalization, I accepted my illness and
- 1274 began my arduous road to recovery. I cannot pinpoint what
- 1275 triggered my immediate acceptance, but I am grateful it did
- 1276 not take years for me to obtain insight. Over the course of
- 1277 my 16-year journey with mental illness, I have simultaneously
- 1278 embraced my diagnosis and realized that I am more than a
- 1279 label. I have embraced that I am more than medication,
- 1280 therapist appointments and support groups. I have learned
- 1281 that I am not bipolar, I am Hakeem Rahim, and not just any
- 1282 one piece of my treatment regimen.
- 1283 At the same time, I have learned that a good treatment
- 1284 regimen has to be accompanied by positive coping skills,
- 1285 diet, exercise for brain health, along with spirituality for
- 1286 spiritual perspective.
- The biggest challenge I faced getting to where I am now

- 1288 was openly acknowledging my mental illness. For so long, I
- 1289 felt a deep personal shame for having bipolar disorder. This
- 1290 shame was so entrenched that I even felt uncomfortable
- 1291 sharing my diagnosis with close friends and even family
- members.
- In 2012, I decided to speak openly and joined NAMI's In
- 1294 Our Own Voice program. Through the In Our Own Voice program,
- 1295 I have shared my story with over 600 people including
- 1296 individuals living with mental illness and their family
- 1297 members. Currently, I am the NAMI Queens/Nassau's Let's Talk
- 1298 Mental Illness presenter. Through the Let's Talk Mental
- 1299 Illness program, I have shared my story and provided much
- 1300 needed awareness to over 4,500 high school students and
- 1301 middle school students at 37 schools. I see the importance
- 1302 in and will continue to speak up for mental health and mental
- 1303 illness education in schools and beyond.
- 1304 Millions of people in America desire to give voice to
- 1305 their struggles, but cannot because of the stigma. I am
- 1306 fueled by the desire to break the silence. I am inspired by
- 1307 students who want to learn about mental illness to help a
- 1308 friend or a struggling parent who is hurting. I am
- 1309 strengthened by people who have decided to out themselves in
- 1310 an effort to normalize mental illness. Mental illness
- 1311 education and awareness is essential to combat stigma, end

- 1312 suffering and to normalize seeking help.
- I am grateful to my parents, family and loved ones who
- 1314 have supported me. I am also grateful for this committee for
- 1315 picking up this topic as well as this panel because it is my
- 1316 hope that the ideas put forth today will transform the
- 1317 already shifting conversation around mental illness, and I
- 1318 thank you very much.
- [The prepared statement of Mr. Rahim follows:]
- 1320 \*\*\*\*\*\*\*\*\*\*\*\*\* INSERT H \*\*\*\*\*\*\*\*\*\*

1321 Mr. {Murphy.} Thank you, Mr. Rahim. We appreciate 1322 that.

1323 Dr. Edgerson.

1324 ^TESTIMONY OF LAMARR D. EDGERSON

- 1325 } Mr. {Edgerson.} My name is Dr. LaMarr Demetri Edgerson,
- 1326 and I wish to thank the chairman and ranking member for the
- 1327 opportunity to testify today at this very important hearing
- 1328 on the psychiatric bed shortage. My doctorate is in
- 1329 psychology. I am a clinical mental health counselor and
- 1330 licensed marriage and family therapist.
- The population we are focusing on today is the
- 1332 population that I primarily serve in my private practice.
- 1333 Over the past year, I have served as the Director at Large
- 1334 for the American Mental Health Counselors Association, also
- 1335 known as AMHCA. I am here representing AMHCA's 7,100
- 1336 members. I am also a board member and two-time past
- 1337 President of the New Mexico Mental Health Counselors
- 1338 Association.
- 1339 Clinical mental health counselors are primary mental
- 1340 health care providers who offer high-quality, comprehensive,
- 1341 integrative, cost-effective services across the life span of
- 1342 the individual. We are uniquely qualified licensed
- 1343 clinicians trying to provide mental health assessment,
- 1344 prevention, diagnosis and treatment.
- I grew up in the welfare system with inadequate health

- 1346 insurance. Since the age of 18 years I have provided health 1347 care for patients. My career began as an enlisted member of 1348 the United States Air Force where I served for 20 years as a 1349 medic. As a clinical mental health counselor, I now see 1350 children, adults and families in a private practice in 1351 Albuquerque, New Mexico. My specialty is trauma. 1352 Evidence all around demonstrates the Nation's mental health care system is in crisis. It is generating increasing 1353 1354 demand for inpatient psychiatric beds while simultaneously 1355 decreasing its supply. Because patients have trouble 1356 accessing services in the community, they use the emergency 1357 department for basic and intermediate care. Our current 1358 mental health system still suffers from poor transition from 1359 inpatient institutions to community-based treatment. 1360 In a recent scholarly article, Ms. Nalini Pande estimated that psychiatric boarding lost nearly \$4 million a 1361 1362 year in revenue from service that could have been provided in
- 1364 Ms. Pande also found that as patients waited, sometimes for

lieu of boarding at just one 450-bed teaching hospital here.

- 1365 hours, some for days, their psychiatric health deteriorated.
- 1366 In a patient who often came in with manageable psychiatric
- 1367 illness subsequently turned into patients with acute needs.
- But still, there is more than meets the eye. We at
- 1369 AMHCA believe some policymakers are going down the wrong path

- 1370 in addressing the problem of hospital boarding. The barrier to treatment is accessing timely, effective, quality mental 1371 1372 health service in the community. Surmounting these barriers 1373 requires continuous comprehensive health insurance coverage 1374 that enables access to essential inpatient and outpatient 1375 care, prescription drugs, early intervention, and prevention 1376 programs. All of those essential benefits are provided in 1377 health plans governed by the Affordable Care Act and new 1378 State Medicaid expansion programs, and some are available to 1379 Medicare beneficiaries as well. 1380 We can work smarter to have a better health care system 1381 that systematically reduces crisis situations from 1382 developing. In addition to the importance of State Medicaid 1383 expansion, Medicare mental health services too have never 1384 been fully modernized to include newer providers like 1385 clinical mental health counselors and marriage and family 1386 therapists such as proposed by Representatives Chris Gibson 1387 and Mike Thompson in H.R. 3662. Comprehensive and stable 1388 health insurance coverage is the key to cost-effective, 1389 efficiently, timely mental health services in the United
- The new State Medicaid expansion effort has the
  potential for millions of currently uninsured Americans with
  mental health diagnoses to obtain greatly expanded access to

1390

States.

76

```
1394 mental health and substance use treatment in an integrated
```

- 1395 community-based setting with a person-centered treatment
- 1396 focus, the exact objectives, I believe, all policymakers are
- 1397 trying to achieve today.
- 1398 Unfortunately, 25 States are refusing to participate in
- 1399 the new Medicaid expansion program, which will continue to
- 1400 leave millions of uninsured people with serious mental health
- 1401 conditions out in the coverage cold. AMHCA believes it is a
- 1402 huge and costly mistake that Congress under Medicare and
- 1403 State policymakers under Medicaid have decided to deny their
- 1404 most vulnerable citizens State health insurance coverage with
- 1405 comprehensive health care and mental health services.
- 1406 In summary, Medicare and mental health provider coverage
- 1407 modernization and State Medicaid expansion will provide
- 1408 health insurance coverage to millions of people with serious
- 1409 mental health conditions who have had difficulty accessing
- 1410 needed and timely service. These changes are necessary to
- 1411 dramatically reduce the changes of future crisis situations
- 1412 and increasing emergency department visits.
- 1413 Thank you again for the opportunity to present this
- 1414 testimony today before the committee.
- [The prepared statement of Mr. Edgerson follows:]

1417 Mr.  $\{Murphy.\}$  Thank you, Doctor. We appreciate that.

Dr. Evans, you are recognized for 5 minutes.

1419 ^TESTIMONY OF ARTHUR C. EVANS, JR.

- 1420 } Mr. {Evans.} Thank you. Mr. Chairman Dr. Murphy,
- 1421 Ranking Member Representative DeGette and members of the
- 1422 committee, thank you for inviting me to participate in this
- 1423 hearing. I am Dr. Arthur C. Evans, Jr., Commissioner of the
- 1424 Philadelphia Department of Behavioral Health and Intellectual
- 1425 disAbility services, and I also have a faculty appointment at
- 1426 the University of Pennsylvania School of Medicine.
- I appear here today on behalf of the American
- 1428 Psychological Association, which is the largest scientific
- 1429 and professional organization representing psychology.
- 1430 As the Commissioner of the Department of Behavioral
- 1431 Health, my job is to ensure that the resources are deployed
- 1432 to address the needs of 1.5 million people in the city of
- 1433 Philadelphia.
- 1434 So today what I wanted to do is to talk as an
- 1435 administrator, as someone who is trained as both a scientist
- 1436 and a practitioner, and also a family member myself, and I
- 1437 want to start by saying I think all of the issues that we
- 1438 have heard today are solvable problems. I absolutely believe
- 1439 that. I think we have evidence both in Philadelphia and
- 1440 around the country that all of the issues that we have heard

- 1441 today are solvable I think with political will, with
- 1442 resources and with leadership.
- I really appreciate the family members who have
- 1444 testified today and especially Mr. Rahim, who gave his
- 1445 personal story, because I think that we have to hear that
- 1446 people can and do recover, and I want to start my comments by
- 1447 just giving a few examples of things that I think that we can
- 1448 do to improve the Nation's mental health systems.
- 1449 First of all, people can and do recover, and we know
- 1450 from the research, we know from clinical practice that given
- 1451 the right resources, given the right types of services,
- 1452 people can do really well who have even the most serious
- 1453 forms of mental illness. Unfortunately, our systems are set
- 1454 up in a way that they don't acknowledge that. We have
- 1455 systems that are geared towards maintaining people,
- 1456 addressing people when they are in crisis, and you heard some
- 1457 of the stories of people who have family members who have a
- 1458 very difficult time getting help, and the reason that is, is
- 1459 because of the way we finance our mental health system. It
- 1460 is diagnostically driven. People either have to have a
- 1461 diagnosis or to be in crisis. So one of the first issues I
- 1462 think we have to take on is, how are we financing our
- 1463 services and are we doing things and are we financing our
- 1464 service system in such a way that we have the resources to do

1465 outreach and to do early intervention.

1466 Secondly, I think that any discussion around psychiatric 1467 bed capacity has to deal with the efficiency of the current 1468 system. There are a number of things that we can do to improve the current efficiency, and I will give you a couple 1469 1470 of examples from Philadelphia. We have in Philadelphia a 1471 unit that has people who historically would have been in the 1472 State hospital, very long lengths of stay, numbering 1473 sometimes in the months. We have employed evidence-based 1474 practices, both on the unit and in deploying ACT teams, or 1475 Assertive Community Treatment teams, who have also been 1476 trained up in evidence-based practices, and we are starting 1477 to see a reduction in lengths of stay. I use that as an 1478 example because when we talk about increasing bed capacity 1479 and not addressing the inefficiencies in the current system, 1480 it is not a good use of our resources, and I think we have to 1481 take on those issues. 1482 Similarly, we use a pay-for-performance system because 1483 we believe as a payer that it is really important to have 1484 accountability around the services that are provided. 1485 have saved over \$4 million over a 2-year period simply by 1486 working with our inpatient treatment providers, focusing on 1487 things like continuity of care, making sure that when people 1488 are admitted that if they have a case manager that those

- 1489 people are coming onto the units, working with people so that
- 1490 there is a smooth transition. Those kinds of efficiencies
- 1491 can go a long way in increasing capacity.
- I also believe that we have to have a public health
- 1493 strategy. We cannot have simply a treatment strategy around
- 1494 this. When people have difficulty getting into services,
- 1495 sometimes that is because people don't know how to navigate
- 1496 the system but often it is because there is stigma associated
- 1497 with mental illness that prevents people from reaching out
- 1498 for help and so part of our strategies have to be to reduce
- 1499 stigma and make it more likely for people to reach out for
- 1500 help. That is one of the reasons that we support things like
- 1501 mental health first-aid that help people to understand how to
- 1502 intervene.
- 1503 Fourthly, I think that we have to think about cross-
- 1504 systems financing. Many of the issues--if you talk to mental
- 1505 health commissioners around the country and you ask them what
- 1506 are the top three issues, I would almost guarantee you that
- 1507 every single one of them would have housing as one of their
- 1508 top issues related to the administration of their system and
- 1509 so as we are talking about this, we have to think not only
- 1510 about services within the mental health system but we have to
- 1511 think about other services that people need to be successful.
- So with that, I will stop and hopefully we will have

1513	questions	that	we	can	talk	more	about	those.

1514 [The prepared statement of Mr. Evans follows:]

1515 \*\*\*\*\*\*\*\*\*\*\*\*\*\* INSERT J \*\*\*\*\*\*\*\*\*\*\*

Mr. {Murphy.} Thank you, Dr. Evans. As we go into 1516 1517 comments here, or questions from Members of Congress, I just 1518 want to have a special thank you for this panel. We have had 1519 a number of hearings and panels on this issue of mental 1520 health, and I recognize members have very busy lives and some 1521 are at other hearings and some are at other hearings and 1522 other areas, but for those members who missed your testimony, 1523 I think their lives are the poorer for it, and to watch how 1524 someone would walk through the system is pretty difficult. 1525 So let me recognize myself for 5 minutes. 1526 Ms. Ashley, your experience you related to us in your 1527 testimony concerning your son's admission and boarding in a 1528 local ER from hours to days, I mean, it is alarming to us. 1529 So were there any other places in the area, were you informed of any other place in the area where you could have taken 1530 1531 your son instead of having those long delays in the hospital? 1532 Ms. {Ashley.} You mean another emergency room? 1533 Mr. {Murphy.} Yes. 1534 Ms. {Ashley.} Well, my insurance only pays for the

hospital that we went to. 1536 Mr. {Murphy.} Okay. And Dr. Hirshon, in this case, and 1537 we had heard this also, for example, on 60 Minutes when State

1538 Senator Creigh Deeds was talking about his own son, he

- 1539 couldn't find a place. Is that part of the problem that
- 1540 occurs too with emergency rooms in terms of getting someone
- 1541 to--
- 1542 Mr. {Hirshon.} Yes, the issue of finding an inpatient
- 1543 facility can be very problematic. You have to find a place
- 1544 that is going to accept that patient, and historically, there
- 1545 may have been insurance issues as well. And so, you know, in
- 1546 Maryland we have tried to device mechanisms to improve this.
- 1547 One of the things we have now is kind of a central listing of
- 1548 the hospitals that have inpatient facilities, that have beds
- 1549 available, but even that is problematic getting the hospitals
- 1550 to buy into it. So this is a traditional problem, especially
- 1551 if you have someone who is got a dual diagnosis. Perhaps
- 1552 they are an adolescent with bipolar and maybe substance
- 1553 abuse. They can wait--I have had friends had patients weigh
- 1554 for 13 days in their emergency department looking for a place
- 1555 to stay.
- 1556 Mr. {Murphy.} Thank you.
- 1557 Sheriff Dart, any idea what your total costs per year in
- 1558 dealing with folks with mental illness in your jail are?
- 1559 Sheriff {Dart.} You know, Mr. Chairman, that has always
- 1560 been a difficult number for us to ascertain, but just as a
- 1561 rule of thumb, it is in the ballpark clearly double, closer
- 1562 to triple the cost of an average detainee, so we are talking

- 1563 just tripling every expense that we have there, but the
- 1564 difficulty where it gets to be sort of quantifying this is
- 1565 that they come back to us so quickly. So it isn't even as if
- 1566 you took the one detainee and said okay, he cost more than
- 1567 the other ones and--
- 1568 Mr. {Murphy.} You are talking about some of those
- 1569 costs, \$12,000 for pretrial costs and other things with that.
- 1570 Now, is any of this federal money that is used to help these
- 1571 patients, these inmates while they are there?
- 1572 Sheriff {Dart.} No, no, virtually none. It is all
- 1573 county-related money.
- 1574 Mr. {Murphy.} Okay. Let me ask also, in this past
- 1575 winter, I heard about a homeless man who had mental illness
- 1576 but Washington, D.C., couldn't take him in because it was
- 1577 only 32 degrees. But once the temperature hit zero, it would
- 1578 be okay. Is that true, this story that I heard, Mr. Stern?
- 1579 Mr. {Stern.} Actually, I think Washington did sort of a
- 1580 heroic job over past years. They had buses, metro buses out
- 1581 when it got, I think below 15 degrees, and there was
- 1582 hypothermia in effect under 32 degrees.
- 1583 Mr. {Murphy.} When I look upon this, and we talk about
- 1584 somebody being--we are not going to provide help until there
- 1585 is a crisis, they threaten to kill someone, themselves, or
- 1586 you had talked about people are not even aware of their

- 1587 symptoms. In this case, now they are an imminent threat
- 1588 because they are not even aware of their illness. It is sad
- 1589 that we have to go to that extent.
- 1590 Mr. {Stern.} Yes. I mean, the one thing that I would
- 1591 say is, on the day it got really cold, I went out to the bus,
- 1592 and there were three people on the bus. I then went under a
- 1593 bridge nearby and there was five or six people there who
- 1594 refused to go on the bus, so there is that.
- 1595 Mr. {Murphy.} Thank you.
- Dr. Evans, as you heard these stories about how much is
- 1597 spent--Judge Leifman talked about this, Sheriff Dart talked
- 1598 about this, all these other folks. If you had that kind of
- 1599 money, could you make a difference? I mean, we are spending
- 1600 it in hospital beds and emergency rooms where they are not
- 1601 getting treatment. We are spending it in jails. We are
- 1602 spending it in courts. Could you keep people out of those
- 1603 systems if Medicaid and other things paid for that kind of
- 1604 thing?
- 1605 Mr. {Evans.} There is no question that we can and we
- 1606 do. For example, in Philadelphia, take the issue of
- 1607 homelessness. Because we have a mayor that has been pretty
- 1608 interested in this issue, he has been able to convince the
- 1609 Philadelphia Housing Authority to make available Section 8
- 1610 vouchers to my department, which does homeless outreach.

- 1611 Over the last several years, we have had approximately 200
- 1612 vouchers a year, and with that, we have been able to get over
- 1613 500 people off of the streets of Philadelphia who were
- 1614 formerly homeless, many of whom have serious mental illness
- 1615 and/or substance use problems, and the way we were able to do
- 1616 that is to use those housing resources matched with Medicaid-
- 1617 funded behavioral health care services, and to date we have
- 1618 about 93 percent of those people are still in stable housing.
- 1619 So I think that these are solvable issues. I think it takes
- 1620 creative financing and I think it takes innovations in how we
- 1621 deliver services.
- Mr. {Murphy.} We look forward to hearing some specific
- 1623 comments from you and others too on what needs to change in
- 1624 some of the definitions of care so that money can be spent in
- 1625 helping people, preventing problems and treating them.
- I have to ask you, Mr. Rahim, because you have Ms.
- 1627 Ashley at the table here, who has a son who is a good man but
- 1628 dealing with schizophrenia, do you have advice for parents
- 1629 and for other people dealing with this?
- 1630 Mr. {Rahim.} I believe that Dr. Evans said it best,
- 1631 that mental illness is treatable and I think a lot of the
- 1632 panel said mental illness is treatable but I think we have to
- 1633 have the education to know that it is treatable and that it
- 1634 is something that you can overcome, and I think having faced

- 1635 this as well as evidence-based practices will do so much.
- 1636 Mr. {Murphy.} Thank you. That is a good message of
- 1637 hope.
- Ms. DeGette.
- 1639 Ms. {DeGette.} Thank you. Let me follow up on that
- 1640 statement, Mr. Rahim, by you and Dr. Evans.
- Dr. Evans, you talked about how evidence-based practices
- 1642 and lengths of stay can really be used for treatment, and
- 1643 part of the problem, part of some of these illnesses is
- 1644 people don't realize that they are ill, and part of it is
- 1645 stigma. So my question to you is, from what I understand
- 1646 from what you are saying and others, is that if we can
- 1647 identify someone with severe mental illness early on and get
- 1648 them into that treatment, we actually can stabilize their
- 1649 situation. Is that correct?
- 1650 Mr. {Evans.} That is absolutely correct, and the
- 1651 research is pretty clear on this. If you can intervene with
- 1652 people early, particularly after their first episode, and
- 1653 there are evidence-based treatments for people who are
- 1654 experiencing their first episode, you can dramatically change
- 1655 the trajectory of their illness and significantly improve
- 1656 clinical outcomes.
- 1657 Ms. {DeGette.} And I would assume you would agree with
- 1658 me that probably the way to do that early identification is

- 1659 not when they present in an emergency room or a jail,
- 1660 correct?
- 1661 Mr. {Evans.} That would be correct.
- 1662 Ms. {DeGette.} And I would assume, Dr. Hirshon, you
- 1663 would agree with that from an emergency room perspective as
- 1664 well. That is not the ideal way to identify a severe mental
- 1665 illness and treat it, correct?
- Dr. {Hirshon.} We take care of emergent and urgent, you
- 1667 know, acute psychiatric problems but my preference would be
- 1668 not to have to deal with that, I mean, to find support
- 1669 systems, both inpatient and outpatient, that they don't come
- 1670 at 3 o'clock in the morning homeless and cold because they
- 1671 have other place to go, and so yes, I would--
- 1672 Ms. {DeGette.} And have to find a bed.
- 1673 And Mr. Dart, you would agree with that from a penal
- 1674 perspective as well, correct?
- 1675 Sheriff {Dart.} Oh, absolutely, on two fronts. One,
- 1676 frankly, during the cold weather, we have people
- 1677 affirmatively commit offenses so they can come into our
- 1678 housing. I talk with the detainees on a regular basis. They
- 1679 will tell me frequently they don't want to leave the jail
- 1680 because it is the best place they can go for treatment, they
- 1681 feel safe, they don't get harmed out in the community, and we
- 1682 have had some where when we release them, they will try to

1683 break back into the jail as a result of that, and 1684 Congresswoman, the one thing that always has troubled me, 1685 when you think about it, each and every one of these people, we have a full file on them, not only on their criminal 1686 1687 background but their mental health needs. Why we can't 1688 follow them out in simple cast management type of fashion, 1689 and even if we just break the cycle for a short period of 1690 time, we would save tremendous amounts of money. 1691 Ms. {DeGette.} You don't know this, Sheriff, but I 1692 started my career as a public defender, and so I know this 1693 very, very well. I had so many clients in those days who you 1694 could just see they were severely mentally ill, and there was 1695 nothing we could do with them. 1696 Now, I want to ask you again, Dr. Hirshon, I mean, if we 1697 had a better system like one Dr. Evans is talking about to identify and to treat folks at an early stage, then when 1698 1699 somebody really did have an acute problem, the emergency 1700 system would be better equipped to deal with those folks 1701 because theoretically, there would be fewer of them, correct? 1702 Dr. {Hirshon.} Well, there would be fewer but there 1703 would also be more structure to support them. So a lot of 1704 this is the lack of a kind of systematic structure to support 1705 these people who are either coming in because they have acute

needs or because of their social circumstances. So the idea

- 1707 to have that improved structure both from a mental as well as
- 1708 social perspective I think are very critical.
- 1709 Ms. {DeGette.} Yes, and I want to ask you, Ms. Ashley,
- 1710 as a fellow mom here, you would much rather--you, as a nurse,
- 1711 identified that your son had severe psychiatric problems from
- 1712 an early stage but you didn't have any recourse to get him
- 1713 the kind of treatment he needed except for continually taking
- 1714 him to the emergency room. Is that what I hear you saying?
- 1715 Ms. {Ashley.} Yes, that is right. I worked very
- 1716 closely with his primary medical provider, who obviously knew
- 1717 there was something wrong with him, but my son would
- 1718 continuously deny going to the emergency room to get
- 1719 psychiatric evaluation. The psychiatric people were even
- 1720 willing to come to his medical appointment to evaluate him.
- 1721 That is how tight our community was. And still my son would
- 1722 say no, he would not go. So I actually had to set up a
- 1723 situation where he went to the emergency room to get lab work
- 1724 done and then have him received by the psychiatrist and his
- 1725 primary medical provider to put him on a hold.
- 1726 Ms. {DeGette.} Thank you.
- Now, Dr. Evans, just if you can briefly tell me, you
- 1728 have got several projects going on. Where do you get the
- 1729 funding for those projects?
- 1730 Mr. {Evans.} So Philadelphia is unique in that the city

- 1731 manages all of the public sector behavioral health services
- 1732 that come in. The city is capitated for the entire Medicaid
- 1733 population so we manage the Medicaid benefit for everyone who
- 1734 has--
- 1735 Ms. {DeGette.} So you are getting Medicaid benefits?
- 1736 Mr. {Evans.} They are getting Medicaid, but we also
- 1737 receive State, federal, local grant dollars as well.
- 1738 Ms. {DeGette.} And I just want to finish up with you,
- 1739 Mr. Rahim. You heard what Ms. Ashley was talking about. Her
- 1740 son was denying what was happening and she had to sort of
- 1741 trick him. What do you think about people who get diagnosed
- 1742 with these diseases? Is it the stigma? Is it the nature of
- 1743 the disease? And what is your opinion what we can do to get
- 1744 folks into treatment like you were able to do and to accept
- 1745 the disease, very briefly?
- 1746 Mr. {Rahim.} So I have to very much recognize that
- 1747 mental illness is individual to each person. There are so
- 1748 many different diagnoses, and each person, even with the same
- 1749 diagnosis, responds differently to the medication, responds
- 1750 differently to the knowledge that they may even have it, or
- 1751 even responds differently to their parents' care and concern.
- 1752 So I mean, with that -- and I do want to acknowledge that. I
- 1753 am a voice but I am not the only voice, and there are so many
- 1754 people out there, so I just want to acknowledge that to your

- 1755 point, that is, it is so different, and it is hard. This is
- 1756 hard, you know, this is not easy. So even if you have the
- 1757 care provided, it is still a journey, one, and two, you still
- 1758 have to recognize that everybody is different.
- 1759 Ms. {DeGette.} Thank you. Thank you very much, Mr.
- 1760 Chairman.
- 1761 Mr. {Murphy.} Thank you. I now recognize the vice
- 1762 chair of the full committee from Tennessee, Mrs. Blackburn,
- 1763 for 5 minutes.
- 1764 Mrs. {Blackburn.} Thank you, Mr. Chairman.
- I want to thank each of you for taking the time to be
- 1766 here and for your willingness to tell your stories, and I
- 1767 think it is such an important component, and it is important
- 1768 for us to have your insights as we look at the issue. The
- 1769 chairman has been on this since day one, and looking for a
- 1770 way to reach parity and to provide some certainty for those
- 1771 that suffer from mental illness. So we appreciate that you
- 1772 are helping us work through this process.
- 1773 Dr. Hirshon, I want to come to you first. Going back to
- 1774 the American College of Emergency Physicians 2014 State by
- 1775 State report card that is out there, and looking at the data
- 1776 relative to 5 years earlier, and you look at the declines in
- 1777 the psychiatric beds across the country. Has that been
- 1778 consistent in your rural, suburban and urban issues? Where

- 1779 are we seeing the greatest attrition in the number of beds?
- 1780 Because one of the things we hear from people, especially in
- 1781 our rural areas, is, they have no access and they don't know
- 1782 where to turn.
- 1783 Dr. {Hirshon.} So I would say that each jurisdiction,
- 1784 each region, each State is different. It is a little hard to
- 1785 say. But as a general rule, access to care in rural settings
- 1786 is much more difficult. And the other thing to recognize is
- 1787 that even if you have insurance, insurance doesn't mean
- 1788 access because you have to find someone who can take that
- 1789 insurance and who will be there to give you the services. So
- 1790 as a general rule, the rural settings and the areas in which
- 1791 there is fewer services are disproportionately impacted. So
- 1792 I would agree with that.
- 1793 Mrs. {Blackburn.} Okay. How do we fix that? How do we
- 1794 fix that disparity? What do you think? Because the access
- 1795 is so critical, and as you said, you may have access to the
- 1796 queue but that does not mean you have access to the
- 1797 physician, and what we are seeing with the implementation of
- 1798 Obamacare, the President's health care law. So many people
- 1799 say well, I have got an insurance card now, and of course, in
- 1800 Tennessee, we saw this with the advent of TennCare back in
- 1801 the 1990s but there was nowhere that they could go for the
- 1802 care or it may be 180 miles away, which is debilitating when

- 1803 you are trying to access this. So what do you think?
- Dr. {Hirshon.} I think again that, you know, not just
- 1805 psychiatric care but many types of care, you have to look for
- 1806 creative solutions, and one of the solutions for that is
- 1807 regionalization of care. So for example, if you have got a
- 1808 regional center of excellence for psychiatric care, to be
- 1809 able to utilize that either through telemedicine so they can
- 1810 do evaluations long distance or in a setting in which they
- 1811 don't have a psychiatric provider there or there is a way
- 1812 that you can use that regionalization to help improve the
- 1813 care I think is one potential model. I think we need to do
- 1814 research to look for better ways to be able to provide care,
- 1815 recognizing that our technology--there is an increased demand
- 1816 but our ability to perhaps meet that demand can be adjusted.
- 1817 Mrs. {Blackburn.} Okay.
- 1818 Ms. Ashley, I see you shaking your head. You like the
- 1819 idea of using the telemedicine concepts?
- 1820 Ms. {Ashley.} Yes. At UC Davis, we already use
- 1821 telemedicine for medical diagnoses and so forth, and so I
- 1822 definitely can see telemedicine with good case management
- 1823 follow-up definitely would be very helpful to the family and
- 1824 the consumer.
- 1825 Mrs. {Blackburn.} So would you classify that primarily
- 1826 as using the telemedicine concept as an assistance in early

- 1827 intervention or where would that have the greatest impact?
- 1828 Ms. {Ashley.} At the very beginning.
- 1829 Mrs. {Blackburn.} The very beginning, being able to
- 1830 utilize that.
- I have just a couple of seconds left. Dr. Geller,
- 1832 deinstitutionalization, and you talked about that in your
- 1833 testimony and you said it was not initiated as a considered
- 1834 policy but as an accident of history. I want you to expand
- 1835 on that for just a moment.
- 1836 Dr. {Geller.} Sure. If you look at the literature
- 1837 throughout the era, you don't find any literature that talks
- 1838 about deinstitutionalization before it happened. It was
- 1839 labeled retrospectively. Some of the downsizing occurred
- 1840 because of the introduction of psychotropic medications, and
- 1841 some because of advocacy. But the major incentive for
- 1842 deinstitutionalization is the IMD rule. The IMD exclusion
- 1843 means that if I am in a State hospital, my State pays dollar
- 1844 for dollar for my care. If I am in a community, my State
- 1845 pays no more than 50 cents on the dollar and may pay as
- 1846 little as 13 cents on the dollar. So that any State has a
- 1847 vested interest in moving people from State hospitals to the
- 1848 community, the cost shift from State tax dollars to federal
- 1849 tax dollars, and I believe that has been the major incentive.
- 1850 It was never designed policy.

- 1851 Mrs. {Blackburn.} So it was done for the money.
- 1852 I yield back.
- 1853 Mr. {Murphy.} Thank you. I now recognize Mr.
- 1854 Butterfield for 5 minutes.
- 1855 Mr. {Butterfield.} Thank you very much, Mr. Chairman,
- 1856 for convening this hearing, and thank all of the witnesses
- 1857 for your testimony today, but more importantly, thank you for
- 1858 your passion. I understand what mental health is all about,
- 1859 and I thank you so very much.
- I missed some of your testimony but I have been reading
- 1861 as quickly as I could. Dr. Edgerson's testimony, I have it
- 1862 in my hand, and it is very interesting and it is very
- 1863 correct. You dwell on the Medicaid expansion aspect of
- 1864 health care, and I thank you for raising that because that is
- 1865 critically important. As most of us know, this committee
- 1866 wrote the Affordable Care Act. It was written several years
- 1867 ago, and the Energy and Commerce Committee is the proud
- 1868 author of that legislation, and as part of that legislation,
- 1869 it was our intent to expand the Medicaid provision so that
- 1870 low-income, childless adults could receive the benefit of
- 1871 health care. We mandated that the States expand their
- 1872 program, and that part of the law was tested in the U.S.
- 1873 Supreme Court, and unfortunately, the Court said that we
- 1874 overstepped our authority, and even though it was a proper

1875 exercise of legislation that we could not compel the States 1876 to expand their Medicaid program, and that was very 1877 disappointing to me. And now 25 States have refused to 1878 participate in that expansion, and my State of North Carolina 1879 happens to one of those States. My State turns down nearly 1880 \$5 million per day which could help provide care to those 1881 with mental health issues, and so I am appalled, not only 1882 appalled at my State but the other States that have chosen 1883 not to expand their Medicaid program because we need it. 1884 The Medicaid expansion would not have been a cost to the 1885 States, at least for the first 3 years. All of the costs 1886 would be borne by the Federal Government. Following that, 1887 the Federal Government would pay 90 percent of the cost of 1888 care, and so we have low-income individuals all across the 1889 country who are suffering from mental health issues, from 1890 substance abuse who are not getting the care that they rightfully deserve. 1891 1892 I live in a low-income community. It is an African 1893 American community in North Carolina, and I can tell you that 1894 mental health and substance abuse issues are pervasive all 1895 across my community. Before coming to Congress 10 years ago, 1896 I was a trial judge, not only in my community but in 32 1897 counties throughout my region. I was one of 10 judges who 1898 presided over the most serious cases in 32 counties, and I

- 1899 can tell you that we need to extend a hand of friendship and
- 1900 a safety net for those who are in need. And so I applaud you
- 1901 for lifting up the whole idea of Medicaid expansion.
- Now I get to the question, Dr. Edgerson. I had to get
- 1903 that off my chest because I understand mental health, not as
- 1904 much as the 10 of you, but I clearly understand it. I
- 1905 understand the cost of not treating and detecting mental
- 1906 health issues, and I know that we would be a better nation if
- 1907 we just slowed down long enough to recognize the importance
- 1908 of this issue, and while I am on that, Mr. Chairman, I want
- 1909 to thank you. I think Ms. Blackburn was correct, that you
- 1910 have lifted this issue up as a priority of yours from day
- 1911 one, and I thank you for it.
- 1912 Dr. Edgerson, it is estimated that 189,000 people in my
- 1913 State with mental illness would be eligible for Medicaid if
- 1914 my State would expand Medicaid. How many of the individuals
- 1915 presenting in the emergency rooms with psychiatric and
- 1916 psychological issues would have avoided an emergency room
- 1917 visit if Medicaid had been expanded and they were able to
- 1918 seek treatment before their disease became a crisis?
- 1919 Mr. {Edgerson.} I cannot give you an exact number.
- 1920 However, what generally happens is, if there is not one thing
- 1921 that we know, we know we can go to the emergency department
- 1922 if we are having any kind of crisis. A lot of people do not

- 1923 necessarily have to go to an emergency department because the 1924 crisis can be averted in the beginning, and this is where I 1925 believe that clinical mental health counselors and marriage and family therapists can come in. So while I may not know 1926 1927 that I have a mental health issue, my friend or my family 1928 member may know, and they may be able to convince me or 1929 persuade me, hey, why don't you go and talk to this person 1930 here and maybe we can help you out, and for me, that is where 1931 the beginning steps are because once I create the 1932 relationship with that patient or client, then they are less 1933 likely to go into a crisis scenario and end up in an 1934 emergency department.
- 1935 Mr. {Butterfield.} Thank you.
- My next question is to you, Mr. Dart, and I heard some of your testimony earlier, and you talked about some people believe that jail is the best place for treatment, and you are absolutely correct. Some in the audience or some watching on television may find that incomprehensible but that is a fact in real life.
- When I was a trial judge, people would inappropriately—
  they didn't know they were being inappropriate—they would
  call me at home the night before their loved one was to be
  sentenced and they knew that the next day the loved one would
  probably be getting out of jail and returning to the

- 1947 community, and families would literally call me and beg me--
- 1948 many of them knew me personally. We had grown up together
- 1949 years ago. They would call and plead with me as a judge not
- 1950 to release their loved one because they could get better care
- 1951 and treatment in the facility as opposed to the community,
- 1952 and they felt that releasing their loved one would be a
- 1953 danger to the inmate and to the community. So thank you for
- 1954 bringing that up and reminding me of those days when I was on
- 1955 the bench.
- 1956 You have been very kind, Mr. Chairman. Thank you very
- 1957 much. I yield back.
- 1958 Mr. {Murphy.} I now recognized the vice chair of the
- 1959 subcommittee, Dr. Burgess, for 5 minutes.
- 1960 Dr. {Burgess.} Thank you, Mr. Chairman.
- 1961 Mr. Rahim, I just have to say, I don't think it was part
- 1962 of your prepared remarks but your comments about the
- 1963 individualization of care and the personalization of care,
- 1964 those words are golden and I hope that everyone on this dais
- 1965 heard those and will consider them.
- 1966 Dr. Geller, thank you for your thoughtful chronicling of
- 1967 the problem. I cannot go back as far as Franklin Pierce but
- 1968 I did practice medicine in the 1980s and 1990s, not
- 1969 psychiatry but more in the general medicine realm, but I
- 1970 remember during that time the vast expansion of psychiatric

```
1971
      facilities that occurred. I am not sure if I know why that
1972
      expansion occurred but then as a result of probably actions
1973
     by perhaps this subcommittee in April of 1992, a lot of that
1974
     was curtailed, and in fact, just researching for this
1975
     hearing, there is an article from 1993 that talked about in
1976
     one 4-year period the number of psychiatric institutions
1977
     doubled, and the graphic they have is 1984 to 1988.
1978
     a major scandal in the country. A company known then as
1979
     National Medical Enterprises eventually entered into some
1980
     sort of consent decree with the Department of Justice and
1981
     many of the private insurers sued the hospital company for
1982
      overutilization or overhospitalization of patients.
1983
           So it seems like we went from there where there was too
1984
     much activity going on to now where there is not enough.
1985
      can't help but feel the emphasis on administrative pricing
1986
      and not paying attention to the individual care that Mr.
1987
     Rahim talked about is perhaps responsible, but I think this
1988
      subcommittee would do well to remember that it was 20 years
1989
     ago where we were talking about a very different problem.
1990
     You were probably--I don't want to presuppose, but you were
1991
     probably in practice at that time. Is that correct?
1992
          Dr. {Geller.} Yes, sir.
1993
           Dr. {Burgess.} Do you recall the events that I am
```

1994

talking about?

- 1995 Dr. {Geller.} Yes, sir.
- 1996 Dr. {Burgess.} And what is your observation? I mean,
- 1997 help us here. You were there, a psychiatrist on the ground,
- 1998 when this was going on. In your opinion, what is it that
- 1999 happened that caused that rapid expansion of psychiatric meds
- 2000 and their overutilization and then the contraction that
- 2001 followed?
- 2002 Dr. {Geller.} The expansion that you are talking about
- 2003 was largely accounted for by private psychiatric hospitals,
- 2004 generally chain hospitals, that saw an opportunity to make
- 2005 money quickly. When managed care began to require pre
- 2006 authorization and the possibilities for admission became more
- 2007 stringent, those hospitals quickly disappeared. While all
- 2008 that is happening, the public psychiatric hospitals were
- 2009 still shrinking, and if I could take a moment?
- 2010 Mr. {Burgess.} Sure.
- 2011 Dr. {Geller.} What we seem to not be spending time on
- 2012 is that we are talking about psychiatric disorders, and while
- 2013 resources are necessary, ``build it and they will come'' does
- 2014 not apply to all the people who have psychiatric disorders.
- 2015 We had a demonstration of that in western Massachusetts. We
- 2016 had a federal court-ordered consent degree in 1978. Western
- 2017 Massachusetts, the catchment area, is larger than five of the
- 2018 States in the United States. At that time western

- 2019 Massachusetts had more per capita expenditure for mental
- 2020 health services than any State in the United States and there
- 2021 wasn't another State that came close. And we still had some
- 2022 of the same problems.
- 2023 Dr. {Burgess.} Yes, sir.
- 2024 Dr. {Geller.} We have a population, some of whom have
- 2025 something called anosognosia. They don't recognize they have
- 2026 an illness. You need more than just resources.
- 2027 Dr. {Burgess.} Let me ask you, Dr. Hirshon, in the few
- 2028 seconds I have left. I mean, you bought up EMTALA, and as a
- 2029 practicing physician, I am familiar with that. One of the
- 2030 great venerable institutions in my neck of the woods,
- 2031 Parkland Hospital, got into a great deal of difficulty with
- 2032 their psychiatric emergency room not too terribly long ago,
- 2033 in fact, put the whole institution at risk because of some
- 2034 federal regulations that they ran afoul of, but eventually
- 2035 they went to outsourcing their psychiatric emergency room to
- 2036 a private hospital facility. In your experience, does this
- 2037 seem like a--are more hospitals going to be doing this?
- 2038 Dr. {Hirshon.} My sense is that it is more complicated
- 2039 than simply a single answer. You have to look at it from
- 2040 both the patient's perspective as well as the provider's
- 2041 perspective, and coming up with solutions that allow you to
- 2042 meet the patient's needs. If it is outsourced in one

- 2043 jurisdiction, that might work, but again, I think recognizing
- 2044 that there is a limited number of resources, looking for ways
- 2045 to more efficiently and effectively utilize those resources
- will be key.
- 2047 Dr. {Burgess.} Thank you, Mr. Chairman. I will yield
- 2048 back.
- 2049 Mr. {Murphy.} Thank you. The doctor yields back.
- 2050 Mr. Tonko, you are recognized for 5 minutes.
- 2051 Mr. {Tonko.} Thank you, Mr. Chair, and I appreciate
- 2052 your continued use of this subcommittee to shed light on the
- 2053 issues related to mental health. For far too long now,
- 2054 mental health issues have been swept away in the shadows, so
- 2055 anything we can do to raise the profile and reduce the stigma
- 2056 associated with mental illnesses is a very worthy endeavor
- 2057 indeed.
- 2058 As amply demonstrated today, the lack of available
- 2059 psychiatric beds, particularly in time of crises, can be a
- 2060 pressing issue. For example, we all witnessed the tragedy
- 2061 that occurred in neighboring Virginia when State Senator
- 2062 Creigh Deeds was unable to locate an available bed for his
- 2063 son in time. However, we also all share a goal of
- 2064 deescalating in treating these types of situations before
- 2065 they do reach the stage where a patient requires hospital-
- 2066 based care.

2067 So with that in mind, Dr. Evans, from your experience, 2068 how can we improve our mental health delivery system in a way 2069 that reduces the demand factor for inpatient psychiatric 2070 care? 2071 Mr. {Evans.} Thank you for that question. I think 2072 that, you know, any discussion about psychiatric bed capacity 2073 focuses on expanding bed capacity, and I think that is a 2074 trap. Prior to being in Philadelphia, I was also the Deputy 2075 Commissioner in the State of Connecticut, so the past 15 2076 years I have been in administrative positions that have to 2077 make decisions about how resources are deployed in a mental 2078 health system, and I can tell you that the fundamental issue 2079 is that we have to build a very strong community-based 2080 system. That is the fundamental problem. Psychiatric bed 2081 capacity is only a symptom of a deeper problem, and I think 2082 you hear the testimony of all the people here, they talk about the difficulty when it is clear that a family member or 2083 2084 even a person is having a problem. Well, there are not the 2085 resources to do the kind of outreach to individuals when they 2086 are at that point, and the way we finance our service system, 2087 we have to wait until people are at a crisis point, and you 2088 know, that is not only the problem of the mental health 2089 systems but it really has to do with the fact that unless we 2090 create the kind of flexibility where mental health systems

- 2091 can do the kind of assertive outreach, we are going to
- 2092 continue to have this problem.
- 2093 I remember, maybe it was Dr. Geller that said, you know,
- 2094 one of the problems with mental illness is that often people
- 2095 don't recognize that they have a problem, and if people don't
- 2096 recognize that they have a problem, you can build as many
- 2097 beds as you want, people are not going to get there unless
- 2098 they are forced into those beds. The solution is to have
- 2099 resources in the community where people can--for example, in
- 2100 Philadelphia, we have mobile crisis teams that can go out and
- 2101 reach out to people before they are hospitalized. Those
- 2102 kinds of services I think are critical.
- 2103 Mr. {Tonko.} Thank you. And so as you build that
- 2104 infrastructure and that holistic response, Dr. Evans, what is
- 2105 the appropriate way to measure the amount of inpatient beds
- 2106 that would be required in a given community?
- 2107 Mr. {Evans.} I think that that is a very difficult
- 2108 question to answer, and people have used things like
- 2109 population and so forth. The reality is that it depends on
- 2110 how your service system is structured. If you have a service
- 2111 system that has resources on the front end, for example, in
- 2112 Philadelphia, we have a network of five crisis response
- 2113 centers, so we don't have the problem of people going to
- 2114 emergency departments who are in psychiatric crisis, not to

- 2115 the extent that you have in other cities. We have a mobile
- 2116 crisis team that can do outreach, and so in Philadelphia that
- 2117 might look different than another system that might be
- 2118 similarly resourced in terms of the amount of money but
- 2119 doesn't have those kinds of services.
- 2120 I think the issue is, we have to build a very strong
- 2121 community-based system that prevents people from going into
- 2122 crisis and we have to have the services so that when people
- 2123 come out of those beds, that we are able to help them in
- 2124 their process of recovery, we are able to help them to
- 2125 stabilize and we are able to do things like helping people
- 2126 get supported employment or to use supported employment, for
- 2127 example, which dramatically decreases hospitalization. So
- 2128 those kinds of community-based services are really important
- 2129 in terms of the capacity that you need.
- 2130 Mr. {Tonko.} Thank you. And Dr. Geller, in your
- 2131 testimony you rely heavily on the fact that State investments
- 2132 in mental health have been predicated upon where they can
- 2133 shift most of the cost to the Federal Government. In your
- 2134 opinion, how could we address the Medicaid IMD exclusion
- 2135 without leading to a disinvestment by our States' mental
- 2136 health services?
- 2137 Dr. {Geller.} That is an excellent question. In my
- 2138 testimony, I mentioned that the Federal Government should

- 2139 offer the IMD exclusion waiver to States, requiring a
- 2140 maintenance of effort. The American Psychiatric Association
- 2141 has a position statement that is rather specific on this--I
- 2142 could certainly provide it to you--that indicates that a
- 2143 State who took such a waiver would be required to continue
- 2144 its expenditure as averaged over the past 5 years from all
- 2145 sources that they spent previously. That is not just the
- 2146 department of mental health but the department of children's
- 2147 services, department of corrections and so on and so forth.
- 2148 If there was a requirement for maintenance of effort, there
- 2149 couldn't be a reverse shift.
- 2150 Mr. {Tonko.} Thank you. I agree with that maintenance
- 2151 of effort, so thank you very much, and again, to the entire
- 2152 panel, your testimony is very much appreciated.
- 2153 Mr. {Murphy.} I now recognize the gentleman from
- 2154 Virginia, Mr. Griffith, for 5 minutes.
- 2155 Mr. {Griffith.} Thank you, Mr. Chairman.
- 2156 First, Dr. Geller, if you could provide that information
- 2157 to me as well that you were just talking about?
- 2158 Dr. {Geller.} Yes, sir.
- 2159 Mr. {Griffith.} It is very interesting. I found your
- 2160 testimony and everybody's testimony very informative.
- 2161 Mr. Chairman, I appreciate you having these hearings. I
- 2162 have to say that I don't understand mental illness. It

2163 worries me because I don't, and it is one of those areas 2164 where I least like these hearings that the chairman has 2165 called because normally I have a pretty good idea of where I think we ought to go when it comes to these mental health 2166 2167 illnesses. I have to confess that I am learning something 2168 every time we have a hearing, but I am also concerned that I 2169 don't think that we have all the answers or that we have any 2170 idea what all the answers are, so I appreciate you all 2171 helping us try to figure that out. As representatives of the 2172 people, it is interesting because we are all trying, I think, 2173 Democrats and Republicans on this subcommittee, to figure out 2174 what we can do to make the situation better. 2175 I don't, however, believe that in the short term we are 2176 going to be able to make huge differences because we are 2177 going to have to do some trial and error. We are going to have to try to do some new things and some different things, 2178 2179 and I appreciate that. 2180 In that regard, I guess I will look to Mr. Dart and to 2181 Judge Leifman. How can we make the court system better? We 2182 are not going to overnight say okay, none of the folks with 2183 mental illnesses are going to come into the court systems, 2184 but what can we do to make the court system better? You have 2185 heard from Ms. DeGette, who has a public defender background, 2186 and Judge, now Congressman Butterfield. I was a criminal

- defense attorney for 27 years, and I have to commend one of
  my judges back home. He hasn't set up a mental health court
  but has a mental health docket where she deals with folks who
  have those issues and tries to identify those in advance so
  that they can have the experts present to help on that.
- But what types of things can we do to encourage the

  States and the federal system to do a better job? Until we

  fix it, what can we do to help out in the court systems?

  Sheriff {Dart.} Thank you, Congressman. I will be

  quick, because Judge Leifman and I have talked before about

  these things.
- 2198 Getting the courts more engaged is imperative. 2199 court system, they have been completely disengaged. you ask them about solutions, they say well, we have a mental 2200 2201 health court so it is done. Their mental health court 2202 usually handles about 150 cases total a year. I usually have 2203 about 3,500 mentally ill in my jail in a day. So we can't be 2204 diverted when people have programs that are inherently good 2205 but aren't getting at the heart of the problem.
- What we have been doing internally is trying to identify
  people literally as they are dropped off from being arrested
  the night before, downloading quickly their information on
  their mental illness, and then we put a file together for the
  public defender. I a former State's attorney. We put a file

- 2211 together for the public defender to plead with the judge that
- 2212 this person is not necessarily a criminal, put them in an
- 2213 alternative setting such as a nursing home setting. We have
- 2214 been doing that at my jail where I put electronic bracelets
- 2215 on their legs, I monitor them at this setting. The results
- 2216 are fantastic, as you can imagine, compared to what the other
- 2217 treatment would be, which is, I put them in a four by eight
- 2218 cell with a complete stranger with their own issues as well.
- 2219 So we have been doing that, and then on the back end, we
- 2220 have been pretty much winging it, and that is why,
- 2221 Congressman, when you talk about trial and error, that really
- 2222 is the route that we have been going. It can't get any worse
- 2223 than it is now so let us try some new things. So on the back
- 2224 end what we have been doing is, we are putting together case
- 2225 plans for them. We drive them to locations where we
- 2226 potentially can get housing for them so they can be there and
- 2227 be stabilized, and then we run a 24-hour hotline when they
- 2228 are in crisis to get out to them to help them. But it is
- 2229 just what you said, Congressman. We are at a trial-and-error
- 2230 stage right now but there are things such as that that
- 2231 certain judicial circuits could be doing. Others are better.
- 2232 Ours is a real struggle.
- 2233 Mr. {Griffith.} Judge?
- 2234 Judge {Leifman.} Thank you for your question. We have

- 2235 created an organization called the Judges Leadership 2236 Initiative with a parallel organization called the 2237 Psychiatric Leadership Group, and we are working with the American Psychiatric Foundation, and what we are doing now 2238 2239 is, we have about 400 judges involved in this operation and 2240 we are going around the country. We have developed a 2241 curriculum to teach judges how to identify people in court 2242 who may have a serious mental illness, how to deescalate a 2243 situation in court so they don't make it worse, but more importantly, how to work in the community to set up the kind 2244 2245 of supports you need to be able to divert this population, 2246 and so what we recommend are a couple things. A pre-arrest-2247 type diversion where you work with law enforcement to teach 2248 them a program called crisis intervention team policing where 2249 the police are actually taught how to deescalate, where to 2250 transport and how to avoid an arrest. Our statistics are 2251 phenomenal. As I mentioned, we have closed a jail as a 2252 result of our CIT officers in Dade County. We have also 2253 taught them to set up post-arrest diversion programs so that 2254 you take low-level offenses that don't need to be in jail or 2255 felonies that are nonviolent and you make sure that they get 2256 access to treatment.
- 2257 Sheriff Dart is correct. The mental health court only 2258 handles a fraction of the cases, and the data is such that

- 2259 unless they are taking the right people, they actually can do
- 2260 more harm than good, so you have to be very careful and you
- 2261 have to be educated.
- 2262 Mr. {Griffith.} And Mr. Chairman, I know I am out of
- 2263 time but could we give Chief Biasotti--I know I mispronounced
- 2264 that. I apologize. But could we give the chief a moment to
- 2265 comment on that as well?
- 2266 Mr. {Murphy.} Yes.
- 2267 Chief {Biasotti.} I would say our main concern law
- 2268 enforcement-wise are the seriously mentally ill group that
- 2269 are unaware of their illness. I mean, that is wherein the
- 2270 problem lies for us. The police departments, your county
- 2271 directors know who these certain group of people are because
- 2272 we deal with them every day, and there is answers that we can
- 2273 deal with that.
- In a case that we had not long ago, we had a woman
- 2275 severely mentally ill, went into a house, no one was home,
- 2276 took the pit bull and put it in a closet, went upstairs, took
- 2277 all the clothing out of the woman's clothes, put her dishes
- 2278 from upstairs downstairs, moved all the pictures, spent the
- 2279 day. The woman came home--the homeowner--and walked in on
- 2280 her and of course, you know, had a cow right then and there,
- 2281 called the police. The police come, and she was totally out
- 2282 of her mind, psychotic, carrying on. So when I arrived at

2283 the police station on a different matter, I heard this 2284 screaming coming from our booking area. She was in the 2285 booking area, you know, voices were talking to her and she was complaining she was being raped by whatever at the time 2286 2287 while she is sitting there. So I made a decision at that 2288 point, which a lot of people don't do, but being familiar 2289 with this topic I said listen, we are not arresting her for 2290 burglary. I said she is going to go to the psych unit but I 2291 am going to send a letter with her saying that she is 2292 obviously dangerous. She could have been killed. Whoever 2293 came home could have shot and killed her is most likely to 2294 happen. I said if we arrest her, she is going to go to the 2295 county jail, she is going to be a major problem for them. 2296 From there our officers are going to go out to grand jury 2297 where they are going to move to indict her for whatever. 2298 will be in jail for a year before they decide that she is so 2299 mentally ill that she can't stand trial, and then she will be 2300 back here again. I said so let us get her into the system 2301 now and put her through that service. But I accompanied that 2302 with a letter to our county mental health director saying I 2303 strongly suggest that, you know, she is proven to be 2304 dangerous, she has a long history, to herself, mostly; I 2305 suggest that you enter her into the assisted outpatient 2306 treatment program. This program, they provide the services

- 2307 to her through this program. She has not been a problem
- 2308 since. They monitor her, make sure that she is in some kind
- 2309 of treatment, and as long as she is in treatment, she is not
- 2310 a problem. However, if we went the legal system as we
- 2311 normally would do, we would be dealing with her every few
- 2312 weeks because she has anosognosia, she does not believe she
- 2313 is ill.
- 2314 And I know, you know, stigmatism is a big concern, and
- 2315 my wife and I both pray for the day that our daughter has the
- 2316 insight that Mr. Rahim has into her illness because I believe
- 2317 if she had that insight, she could seek what everybody is
- 2318 talking about, care in the community. It has been 20 years
- 2319 almost and she does not have that insight. She has voices,
- 2320 and they are, as she is concerned, a supreme being.
- 2321 Mr. {Griffith.} I hate to cut you off but my time is
- 2322 way over.
- 2323 Chief {Biasotti.} I am sorry.
- 2324 Mr. {Griffith.} That is all right. No, I appreciate
- 2325 the testimony.
- Thank you, Mr. Chairman, and I yield back.
- 2327 Mr. {Murphy.} That was valuable because New York, as I
- 2328 understand, has actually reduced their incarceration rates
- 2329 and homeless rates, I think by 70 percent. It has been a
- 2330 massive savings.

- 2331 Chief {Biasotti.} That is correct, through AOT.
- 2332 Mr. {Murphy.} Thank you. Ms. Schakowsky, you are
- 2333 recognized for 5 minutes.
- 2334 Ms. {Schakowsky.} Well, I am so glad I got here because
- 2335 I wanted to say a special welcome to my great friend, Sheriff
- 2336 Tom Dart. We were seatmates for a while in the Illinois
- 2337 General Assembly. And I wanted to really talk to you about a
- 2338 problem I know you are struggling with so much.
- The New York Times article `Inside a Mental Hospital
- 2340 Called Jail'' really focused on the largest mental health
- 2341 center in America. It is a huge compound here in Chicago
- 2342 with thousands of people suffering from mania, psychosis,
- 2343 other disorders, all surrounded by high fences and barbwire.
- 2344 That is the county jail.
- 2345 So I wish you would just briefly discuss how cuts to
- 2346 mental health programs and services have affected individuals
- 2347 with mental illness that are now in your custody.
- Sheriff {Dart.} Thank you so much, Congresswoman, and
- 2349 it is great seeing you again.
- You know, you almost don't know where to start because
- 2351 up until about 5 years ago, the normal process in our jail 5,
- 2352 6 years ago and, frankly, from my understanding, in most
- 2353 jails around the country now, when you get that court order
- 2354 to release somebody, you release them. The court is ordering

2355 their release and you have got to let them go, so you let 2356 them go. What we were seeing is out in front of our jail, 2357 there were people that just wandered around, stayed there, and as I had mentioned earlier, we have people trying to 2358 2359 break back in. One threw a planter through a window to crawl 2360 back into the jail, and then we had to arrest him. 2361 The reality of it is, is that when we were releasing 2362 people, they had nowhere to go, and in the face of that, in 2363 our State we have made tremendous cuts, I mean, just over the 2364 last 10 years. We are one of the leading States in cutting 2365 mental health funding, period, and in the city of Chicago, we 2366 just cut in half our clinics in the community. So when the 2367 people leave, not only do they have nowhere to go, there was 2368 no plan whatsoever, and as I had referenced earlier, I do 2369 think this is doable with not great expenditures because we literally have everything about this person in our 2370 2371 possession. So if you are trying to think of case plans and 2372 diagnosing them and what would be the best strategies, there 2373 is a myriad of things we can do, but when you have no place 2374 for them to go--I used to hand out a resource book in my 2375 first couple of years as sheriff to give people a place to 2376 go. I had to stop doing that because everything in it was 2377 wrong because most of the things that we were trying to steer people toward were all closing, and so we were then setting 2378

- 2379 them up to fail because there was nothing really out there.
- 2380 And so the cuts that are so tremendous, it has left all
- 2381 the locals including ourselves trying to devise unique,
- 2382 creative strategies on what to do including, as I say, I will
- 2383 drive people now. If I can find homes for them, we will
- 2384 drive them there. I mean, I will contact their family
- 2385 members ahead of time to get them to come pick people up, and
- 2386 mind you, we are happy to do this, but I don't think in
- 2387 anyone's estimation sheriffs should be doing this. We are
- 2388 supposed to lock people up, and that is really sort of
- 2389 supposed to be the end of it, but there is nothing else out
- 2390 there, and in our county in particular, it has really been
- 2391 bad, and it is desperate, and it is really heartbreaking. I
- 2392 talk with the detainees frequently, and do we have bad people
- 2393 in the jail who have committed offenses who are mental
- 2394 illness? Yeah, we have those. The vast majority of them,
- 2395 though, are good people who are suffering from mental illness
- 2396 and the reason they are there is because of the mental
- 2397 illness. It is not because they are a criminal, and yet we
- 2398 treat them like criminals, they are housed with criminals,
- 2399 and then when we leave them, we basically pat them on the
- 2400 back and say good luck and we will see you soon, and then we
- 2401 are all puzzled that they are back with me.
- 2402 Ms. {Schakowsky.} So it is not just a matter then of

- 2403 driving them to a place. It is that at the end of the day
- 2404 there is no place for many of them, right?
- 2405 Sheriff {Dart.} There is no place for them, and there
- 2406 is no one to work with them because they need a certain level
- 2407 of case managing to make sure they stay on their meds, that
- 2408 when they do go into crisis they are not left to doing what
- 2409 is going on right now, which they call myself and my staff
- 2410 and we try to figure out what we can help them with. There
- 2411 are things that we can do that will not be expensive that can
- 2412 help and it be a continuum of care. It could work with
- 2413 people. It won't be 100 percent successful but it can't
- 2414 conceivably be any worse than what we do now.
- 2415 Ms. {Schakowsky.} And what are those simple things?
- 2416 Sheriff {Dart.} Oh, upon leaving the jail, if I had
- 2417 someone from a county agency, State agency that would
- 2418 literally be their case manager who would just literally work
- 2419 with them through housing issues, staying on their meds so
- 2420 that they don't start self-medicating which is, you know, no
- 2421 surprise that we are having this heroin epidemic in our
- 2422 county because it is the next best thing to their meds is the
- 2423 heroin and so cheap these days. They stay on their meds.
- 2424 Housing--there is some housing available. It is not the best
- 2425 but it is not that expensive. I was paying for housing out
- 2426 of my own budget but I have run out of money now. So as

- 2427 Judge Leifman said, if we had a continuum working with the
- 2428 medical side but also with the judiciary, we could have
- 2429 something that could be somewhat of a model for a lot of
- 2430 people and not that expensive.
- 2431 Ms. {Schakowsky.} Thank you very much, and thanks for
- 2432 what you are doing.
- 2433 Sheriff {Dart.} Thank you so much. It is great seeing
- 2434 you.
- 2435 Mr. {Murphy.} I just want to follow, Sheriff Dart. You
- 2436 heard Chief Biasotti talk about New York has assisted
- 2437 outpatient treatment where they make sure, as long as that
- 2438 person has been shown to be a safety risk or they have had an
- 2439 episode of violence or jail time before, they can work with a
- 2440 judge and they work on an agreement to stay on their
- 2441 medication and get in treatment. Now, I understand you don't
- 2442 have that in Cook County. Am I correct?
- 2443 Sheriff {Dart.} No. We just had some intervention just
- 2444 literally days ago from our State Supreme Court to try to
- 2445 rearrange and help our local judiciary in doing their job,
- 2446 but we have not had engagement from our judiciary. I will be
- 2447 honest with you: you need an enlightened judiciary who
- 2448 clearly understands the distinction between criminal law and
- 2449 mental illness and know that there is other paths to go.
- 2450 Because otherwise you are left with, frankly, Mr. Chairman,

- 2451 isolated judges who get it, who will run certain courts and
- 2452 frankly take risks. We for years now, as I say, have been
- 2453 putting all these files together to hand to the public
- 2454 defender to just show the mental health background here, the
- 2455 lack of criminality, and yet they go up and they might as
- 2456 well be talking in a foreign language to the judge. The
- 2457 judge does the same thing. They throw them in the jail and
- 2458 we continue to do the same work.
- 2459 So an enlightened judiciary that is engaged with it, and
- 2460 it does happen in other jurisdictions. It would be
- 2461 absolutely remarkable. It would save money.
- 2462 Mr. {Murphy.} Thank you. Mrs. Ellmers, you are
- 2463 recognized for 5 minutes.
- 2464 Mrs. {Ellmers.} Thank you, Mr. Chairman, and again,
- 2465 thank you to the panel. This is one of those situations
- 2466 where I have questions for every one of you, but
- 2467 unfortunately, we don't have enough time for that, so I will
- 2468 try to stay focused to the point of how we can as legislators
- 2469 help this issue and try to focus on those areas where we
- 2470 think there is the greatest need, at least to get it started,
- 2471 because Mr. Dart, as you have pointed out, we are in a pretty
- 2472 bad place right now so anything we do is going to improve the
- 2473 situation, and I am very concerned about those who are being
- 2474 released from jail and, you know, not able to continue their

- 2475 treatment, because as you have pointed out, it is just
- 2476 cyclic, and Mr. Biasotti as well.
- 2477 Ms. Ashley, I do want to go back to one of the issues
- 2478 that has been raised, and I know we are discussing medical
- 2479 coverage. I know some of my colleagues are saying if we just
- 2480 had a bigger Medicaid system, that that might actually help
- 2481 the situation. You know, obviously you know we are dealing
- 2482 with that every day here, trying to make our health care
- 2483 coverage system work better. If I remember correctly from
- 2484 your testimony and previous questions, you said you have
- 2485 private insurance that your son was able to receive treatment
- 2486 under. Is that correct?
- 2487 Ms. {Ashley.} Yes, it is. I have him as a disabled
- 2488 adult under my insurance.
- 2489 Mrs. {Ellmers.} Okay. So you actually have insurance
- 2490 coverage but still had the difficulties. It wasn't just an
- 2491 issue of here is my insurance card, therefore I am going to
- 2492 get mental health services for my son?
- 2493 Ms. {Ashley.} Right. In fact, he is denied some
- 2494 services in the community because he does have private
- 2495 insurance.
- 2496 Mrs. {Ellmers.} I see. Okay.
- 2497 Ms. {Ashley.} Even though he has SSI and Medi-Cal, they
- 2498 have no way to bill the insurance to get it denied and then

- 2499 go on Medi-Cal, so I don't even have access to a lot of the
- 2500 support services that are available in my community because
- 2501 he is on private insurance, and people have even told me to
- 2502 take him off private insurance, and really, having private
- 2503 insurance is what gets him hospitalized quickly because the
- 2504 lights go off when they see that I have private insurance
- 2505 versus Medi-Cal or Medicaid.
- 2506 Mrs. {Ellmers.} I see. Now, to that point, one of the
- 2507 things that I was wondering, when you were describing your
- 2508 situation in the emergency room, and I have seen this in so
- 2509 many hospitals where they literally brought me to the
- 2510 designated area in the emergency room that they have
- 2511 literally put together because of this situation so that they
- 2512 can give the best treatment possible but they are still
- 2513 hampered because they are obviously not a psychiatric unit,
- 2514 and they are dealing with the situation. Was he able to at
- 2515 least start receiving mental health treatment while he was
- 2516 there in the emergency room? I mean, was that pretty much at
- 2517 a standstill until he received the psychiatric bed?
- 2518 Ms. {Ashley.} Right. He was put in four-point
- 2519 restraints and heavily sedated until they transferred him to
- 2520 the hospital.
- 2521 Mrs. {Ellmers.} Okay. And you did mention that, so I
- 2522 thank you for that. And again, that is an area we are trying

- 2523 to fix. You know, there are so many pieces and parts to this
- 2524 issue.
- 2525 Mr. Biasotti, one of the things that I would like to
- 2526 clarify even just for committee is the difference between
- 2527 civil commitment and forensic commitment, if you can answer
- 2528 that question, because I think that will help us as well
- 2529 because I think sometimes we do find ourselves again
- 2530 struggling with the situation of those who do not acknowledge
- 2531 that they have a problem and yet they are having a psychotic
- 2532 episode.
- 2533 Chief {Biasotti.} And that is where the problem lies.
- 2534 The police will bring the person from their home or from
- 2535 wherever the instance occurs to the emergency room, usually
- 2536 against their will, under a State code for imminent
- 2537 dangerousness and then they are relying on the interview at
- 2538 the hospital for the psychiatrist to make a determination
- 2539 that they meet the standards to hold for a 72-hour period for
- 2540 evaluation for commitment under that standard. So I think
- 2541 Dr. Geller could probably help me with the difference between
- 2542 the civil--I am more familiar with how we would do it.
- 2543 Mrs. {Ellmers.} Dr. Geller, would you like to expand on
- 2544 that then?
- 2545 Dr. {Geller.} Sure. Every State has its mental health
- 2546 act, and that allows people to be civilly committed, usually

- 2547 on a standard of dangerous to self, dangerous to others or
- 2548 gravely in need of care, and there is no crime involved.
- 2549 Forensic commitment would mean that a person has been charged
- 2550 and booked and then they are going to be committed usually
- 2551 initially for a determination of competency to stand trial,
- 2552 criminal responsibility, or both, that you heard about
- 2553 earlier. If they cannot stand trial or are found not guilty
- 2554 by reason of insanity, then they can be further committed
- 2555 under a criminal statute of that State.
- 2556 Mrs. {Ellmers.} And yes, Dr. Hirshon?
- 2557 Dr. {Hirshon.} I think it may State by State but in my
- 2558 State, what happens is, there is a fixed number of inpatient
- 2559 beds, and these individuals who are on forensic, not the ones
- 2560 who have been convicted but they are often the pretrial folks
- 2561 will be taking up the beds that I will be looking for from
- 2562 the emergency department. So it doubly impacts it because it
- 2563 then backs up my system because the forensic folks are being
- 2564 housed in that situation.
- 2565 Chief {Biasotti.} And if I could add, from a law
- 2566 enforcement aspect, most of the people that we are talking
- 2567 about we are bringing in not because of crimes, we are
- 2568 bringing them in just because of bizarre activity or
- 2569 dangerousness. The criminal aspect, we would have to make an
- 2570 arrest and it would go through the jail system and they would

- 2571 arrange for psychiatric evaluation.
- 2572 Mrs. {Ellmers.} And Judge Leifman, I think you look
- 2573 like you wanted to indicate, and I realize I have gone over
- 2574 my time but I would love to hear from you.
- 2575 Judge {Leifman.} What is happening is, the forensic
- 2576 beds are actually taking over the civil beds, because it is
- 2577 constitutional, because if you are arrested on a felony
- 2578 generally and you are incompetent to stand trial, you have to
- 2579 go--
- 2580 Mrs. {Ellmers.} To a--
- 2581 Judge {Leifman.} --for competency restoration. So as
- 2582 the States don't want to expand those budgets, they just
- 2583 start to use the civil beds for forensic beds. So it is
- 2584 really creating this horrible pressure.
- 2585 Mrs. {Ellmers.} I see. Well, thank you all, and Mr.
- 2586 Rahim too and Ms. Ashley for your personal stories. It is so
- 2587 important for us to hear because we need to understand how we
- 2588 can deal with this situation better, and again, thank you to
- 2589 all of you. This has been a very, very good subcommittee
- 2590 hearing, and I am hoping that we will really be able to fix
- 2591 this problem. Thank you.
- 2592 Mr. {Murphy.} Thank you, Mrs. Ellmers. I now recognize
- 2593 Mr. Harper for 5 minutes.
- 2594 Mr. {Harper.} Thank you, Mr. Chairman, and thank each

- 2595 of you for being here and helping us, and we hope in the
- 2596 process we will be able to look at some suggestions and
- 2597 directions and things that may help you.
- 2598 Chief Biasotti, if I could ask you, you know, you have
- 2599 described obviously law enforcement being the front line on
- 2600 counteracting the impacts of serious mental illness in the
- 2601 community. What kind of burden is this on your resources and
- 2602 your department?
- 2603 Chief {Biasotti.} Well, that is the problem. That is
- 2604 what my paper focused on, and it was that most police
- 2605 agencies are very small in this country. The big cities are
- 2606 the anomalies. So for instance, in my department, which is
- 2607 considered midsized with an authorized staff of 50 officers,
- 2608 we will have three or four cars per shift, a minimum of three
- 2609 on the road per shift. So normally when we deal with a
- 2610 severely mentally ill person who is acting violent, it
- 2611 requires at least two of our officers. So that is two out of
- 2612 three people available. Now we have one officer for a
- 2613 municipality, a good-sized municipality, until those officers
- 2614 are free. A lot of times the ambulance can't take them
- 2615 because they are too combative and the hospital wants you to
- 2616 stay with them while they are in the emergency room until
- 2617 they make a determination as they are staying, which is
- 2618 because if they decide they are not staying, they don't want

- 2619 this psychotic person in their lobby and you need to take
- 2620 them back to where you came from. So it is a great depletion
- 2621 of resources for law enforcement nationwide, especially those
- 2622 in the rural areas.
- 2623 Mr. {Harper.} You know, I actually was a city
- 2624 prosecutor for about 6 years before I came here, and that was
- 2625 always the thing, and I appreciate what you said you do
- 2626 because sometimes you know they don't need to be
- 2627 incarcerated; they need to get help. Because not every
- 2628 department does it that way. So I want to commend you for
- 2629 that.
- 2630 Chief {Biasotti.} Well, it is difficult because you
- 2631 also have a crime victim that doesn't understand why the
- 2632 person that broke into their house is not going to jail, so
- 2633 you have to have cooperation on a lot of levels. But also to
- 2634 that end, what I wanted to bring up quick is, I got to work
- 2635 with Governor Cuomo's office in the SAFE Act, the back end,
- 2636 Kendra's Law, and one thing that I think we are hopeful is
- 2637 going to make a change is, one of the changes in Kendra's Law
- 2638 mandates that in prison settings, those who are receiving
- 2639 psychiatric care in the prison will be evaluated upon release
- 2640 for inclusion into an assisted outpatient treatment program,
- 2641 which hadn't happened before. Before that, your time is up
- 2642 and you're out the door and there goes your treatment. So we

- 2643 are hoping that that is going to make changes and lessen
- 2644 recidivism.
- 2645 Mr. {Harper.} Thank you very much.
- 2646 Dr. Evans, I was looking at your title as we were going
- 2647 here, and I am also seeing what Ms. Ashley has gone through
- 2648 on a personal level, and what you have too, Chief. I have a
- 2649 24-year-old son with fragile X syndrome, so he has
- 2650 intellectual disabilities. So how do you distinguish
- 2651 between, you know, classic mental illnesses or someone with
- 2652 an intellectual disability that someone who is not trained
- 2653 may not recognize? Give us some wisdom or advice. What do
- 2654 you--how do you handle that?
- 2655 Mr. {Evans.} Sure. So the easy way to make the
- 2656 distinction is that if a person has an intellectual
- 2657 disability, that is pretty much permanent. So those kinds of
- 2658 disabilities are lifelong, and our goal there is not
- 2659 necessarily recovery but it is really to help people have a
- 2660 high quality of life, to have self-determination. Mental
- 2661 illnesses are treatable, and one can have a very severe
- 2662 mental illness, schizophrenia, for example, bipolar illness,
- 2663 and can recover and can do well. It doesn't happen all the
- 2664 time but the majority of the time and so that is really the
- 2665 distinction. We work with people differently based on that.
- 2666 Mr. {Harper.} You know, with my son, if he were out by

- 2667 himself, if he was maybe in a sensory overload moment, it
- 2668 might be misinterpreted as to what he has, so training and
- 2669 understanding and realizing that every case, every person is
- 2670 different I know is an important thing for you.
- 2671 Mr. {Evans.} It is, and I think that educating the
- 2672 community about mental illnesses and intellectual
- 2673 disabilities I think is a real important part of this because
- 2674 you have heard the impact that stigma has on people reaching
- 2675 out for help, on the shame that comes with that, and I think
- 2676 that our strategies have to not only include how do we change
- 2677 the service system but like we have done with other illnesses
- 2678 like cancer. You know, 30, 40 years ago, people used to
- 2679 whisper that and now people have marches about that and walks
- 2680 about that, and I think it has changed how people reach out
- 2681 for help when they need it. It has changed how we fund
- 2682 research and treatment. And I think the same thing applies
- 2683 to mental illness and behavioral health conditions.
- 2684 Mr. {Harper.} Thank you, Dr. Evans, and thanks to each
- 2685 of you. Mr. Chairman, I yield back.
- 2686 Mr. {Murphy.} Thank you. Dr. Burgess asked, we have
- 2687 two items here from the New York Times and from Freedom
- 2688 magazine regarding some cases from 1992 and 1993 that he
- 2689 would like to have submitted into the record, so without
- 2690 objection.

 2693 Mr. {Murphy.} And Ms. DeGette, you have a clarifying 2694 question? Ms. {DeGette.} I just have a clarifying comment, Mr. 2695 2696 Chairman, and I just want to say again, I have been on this 2697 subcommittee for 18 years, and this is, I think, maybe the 2698 best panel we have ever had, so thank you all for coming. 2699 You have practical solutions. You had different takes on the 2700 mental health system, and I hope that each of you will be 2701 willing to make yourselves a resource to the chairman and 2702 myself as we move forward in our efforts. 2703 Chief, you referred to Kendra's Law, and I just wanted 2704 2705 am wrong. I understand what this is. It is a law that was

to put in the record what that is, so you can correct me if I am wrong. I understand what this is. It is a law that was passed in New York that establishes more structured treatment combined with resources across the mental health system, and it is designed to get treatment to folks earlier on without having them participate in the penal system like Sheriff Dart was talking about or in the emergency room system. It is designed to get them treatment. But of course, you have to have an investment to do that of resources.

2713 The chairman and I were up here talking about this, and 2714 if you did have this investment of resources and you were 2715 really able to implement things like this, it would actually

- 2716 probably save money because you wouldn't be putting these
- 2717 people in incarceration or in very expensive ER situations.
- 2718 Every single person here is nodding their head. I would like
- 2719 to just say that for the record.
- Thank you very much.
- 2721 Chief {Biasotti.} If I can say, the shame of it is, we
- 2722 have 45 States that have a very similar law but very few use
- 2723 it.
- 2724 Ms. {DeGette.} Because they are probably not putting
- 2725 the resources into it, right?
- 2726 Chief {Biasotti.} That is correct.
- 2727 Ms. {DeGette.} Thank you. And we are going to try to
- 2728 work to see what the federal partnership that we can have
- 2729 with all 50 States to help this along.
- Thank you, Mr. Chairman.
- 2731 Mr. {Murphy.} Thank you. And Chief, along those lines,
- 2732 I understand, for example, California has a law on the books
- 2733 but only Nevada County, only one county, uses it.
- 2734 Chief {Biasotti.} In California, it is optional by
- 2735 county, and only one county, correct.
- 2736 Mr. {Murphy.} Let me say this. Deep thanks--oh, Dr.
- 2737 Burgess wants a brief comment.
- 2738 Dr. {Burgess.} Just as a brief follow-up. Dr. Evans,
- 2739 in your testimony you talk about the introduction of peer

- 2740 specialists. This has come up before in briefings that we
- 2741 have. This strikes me as likely one of the most cost-
- 2742 effective ways to get rational treatment decisions and to
- 2743 keep people in their treatment. So I do hope you will share
- 2744 with the committee your experience with that. We are
- 2745 constrained under budgetary rules. We can never score a
- 2746 savings from something that will actually save money. It
- 2747 always scores as a cost. But perhaps this is one of those
- 2748 areas where spending the money wisely would in fact be a good
- 2749 investment. I thank you for bringing that to our committee
- 2750 today.
- 2751 Mr. {Evans.} Could I just--
- 2752 Dr. {Burgess.} Sure.
- 2753 Mr. {Murphy.} Real quick.
- 2754 Mr. {Evans.} I think that there are data that support
- 2755 that peer services are cost-effective. I think it is
- 2756 probably the most important thing that we have done in our
- 2757 service that not only gives people hope but one of the real
- 2758 challenges is keeping people engaged in treatment, and we
- 2759 have found nothing that is more effective than a person who
- 2760 has gone through the experience, connecting with another
- 2761 individual, and keeping that person connected, giving that
- 2762 person hope, frankly. It makes a huge difference, and we
- 2763 have one program where we have instituted peers. We have

- 2764 reduced our crisis visits by a third, and half of those
- 2765 visits would have resulted in an inpatient stay. So we have
- 2766 saved millions of dollars, we believe, by implemented peer
- 2767 services.
- 2768 Dr. {Burgess.} Thank you. I yield back.
- 2769 Mr. {Murphy.} Mr. Rahim, you wanted to comment on that?
- 2770 Mr. {Rahim.} Again, thank you so much for giving
- 2771 patients voice, and I think a couple of words. I know Mr.
- 2772 Dart talked about enlightenment, but I think enlightenment
- 2773 means compassion, dignity and education. So I think each of
- 2774 us has an ability to be compassionate and we have ability to
- 2775 treat each patient as an individual and with dignity, and I
- 2776 think through contact with people who are doing well and then
- 2777 that follow-up education as a foundation and groundwork, we
- 2778 can do so much good. So I do thank you again.
- 2779 Mr. {Murphy.} And again, my thanks to the whole panel.
- 2780 Just a couple of suggestions. While you are in town, I hope
- 2781 you stop in at your Member of Congress and say it is
- 2782 important to do some mental health reforms.
- 2783 I am committed to do this. It has been since 1963, as
- 2784 you referenced, Dr. Geller, the last time this country really
- 2785 did some major mental health reforms. It is long overdue. I
- 2786 know you are all passionate about this but I hope you
- 2787 energize your own Members of Congress as well to help them

- 2788 understand the importance of moving forward on this.
- 2789 Even though you spoke for 5 minutes and you added a few
- 2790 minutes to other things, oftentimes people go through life
- 2791 and wonder if their voice makes a difference, it does. Your
- 2792 does, and it will continue to echo throughout the House of
- 2793 Representatives and this Nation. So I thank you a great deal
- 2794 for all that. And Mr. Rahim, you used the word ``hope.''
- 2795 Where there is no help, there is no hope, and we will make
- 2796 sure we continue to work on that help.
- 2797 So in conclusion, again, thank you to all the witnesses
- 2798 and members that participated in today's hearing. I remind
- 2799 members they have 10 business days to submit questions for
- 2800 the record, and I ask that all witnesses agree to respond
- 2801 promptly to the questions. Thanks so much. God bless.
- 2802 [Whereupon, at 12:25 p.m., the subcommittee was
- 2803 adjourned.]