

RETIREE BENEFITS AND ASSISTANCE RESOURCE GUIDE

HARRY REID

U.S. SENATOR FOR NEVADA



PLEASE VISIT OUR WEBSITE: REID.SENATE.GOV

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For more information regarding important policy issues on which I am working and the services provided by my offices, please visit <http://reid.senate.gov>.



Dear Nevada Retiree:

I believe it is helpful for Nevada’s seniors to know about the federal programs and benefits they have earned. This “Retiree Benefits and Assistance Resource Guide” will provide you with key information about important federal, state, and community-based programs. While this guide may not answer all of your questions, it should serve as a directory to further assistance.

I will continue to fight for Nevada’s seniors, working to develop programs that will allow older Americans to live independently and enjoy an active, secure retirement. I believe my record protecting and strengthening Social Security, Medicare, concurrent receipt for veterans, and disability assistance underscores my determination to assist Nevada’s seniors. Moreover, I have secured millions of dollars for facilities that serve seniors in our communities, to provide transportation and health services, as well as for tax relief for seniors. I will continue to work to secure resources for projects that directly benefit seniors in the Silver State.

Should you need any additional information on programs or issues covered in this guide, or if you have any problems with your federal benefits, please feel free to contact one of my offices for assistance.

Sincerely,

A handwritten signature in black ink that reads "Harry Reid". The signature is written in a cursive, flowing style.

Harry Reid
United States Senator

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Social Security

Social Security's retirement program has been a basic part of American life for over 70 years. In addition to benefits for retired workers, Social Security provides financial support to younger workers and their families who face a loss of income due to disability or the death of a family wage earner.

Social Security Benefits

The number of quarters you need to get Social Security retirement benefits depends on your date of birth. If you were born in 1929 or later, you need 40 quarters, or ten years of work. People born before 1929 need fewer than 40 quarters (39 if born in 1928, 38 if born in 1927, etc.). If you stop working before you have enough quarters to qualify for benefits, your quarters will remain on your Social Security record. If you later return to work, you can add more quarters so that you qualify. No retirement benefits can be paid until you have the required number of quarters.

Your benefit amount is based on your earnings averaged over most of your working career. Higher lifetime earnings result in higher benefits. Your benefit amount is also affected by your age at the time you start receiving benefits. The earliest age at which full Social Security benefits can be received is 65. However, beginning with people born in 1938 or later, that age is gradually increasing and will reach 67 for people born after 1959.

Early Retirement

You can start collecting Social Security benefits as early as age 62. If you take early retirement, however, your benefits will be reduced based on the number of months that you will receive checks before you reach full retirement age. If your full retirement age is 65, the reduction for starting your Social Security at age 62 ranges from 20 to 30 percent.

As a general rule, early retirement will give you about the same total Social Security benefits over your lifetime, but in smaller amounts to take into account the longer period over which you will receive your benefits.

Applying for Benefits

To begin receiving Social Security, you must file an application. You must be at least 61 years and 9 months old to apply for retirement benefits. If

you plan to stop working and apply for Social Security benefits, you should apply three months before your anticipated retirement date, but no more than four months before the date you want your benefits to start. If you plan to continue working and file for Social Security benefits, you should contact the Social Security Administration no later than January of the year that you plan to retire. Depending on your circumstances, you will need some or all of the following documents:

- Your Social Security card (or a record of your number).
- Your birth certificate.
- Your W-2 forms or self-employment tax return for this year and last.
- Your spouse's or any former spouse's birth certificate and Social Security number.
- Children's birth certificates and Social Security numbers, if applying for children's benefits.
- Your checking or savings account information to facilitate direct deposit.
- Your military discharge papers if you had military service before 1968.
- Your bank or other financial institution's Routing Transit Number and the account number, if you want your benefits electronically deposited.

You can apply for benefits on-line, in person, by mail, or over the telephone. Call Social Security's toll-free number at (800) 772-1213. If you are deaf or hard of hearing, you can call TTY at (800) 325-0778. You can also visit their website at www.ssa.gov for more information.

Social Security

Important Social Security Facts

Working While Receiving Benefits

Congress removed a significant barrier for older workers when it voted to eliminate the outdated Social Security earnings test for workers over the age of 65. The law allows recipients age 65 and older to work without losing benefits. For additional information on the earnings limit for those who are under 65 years of age and working, call the Social Security office at (800) 772-1213.

Pensions from Work Not Covered by Social Security

Many retirees are faced with offsets or reductions in their Social Security benefits that they did not anticipate. If you receive another pension from work where you paid Social Security taxes, it will not affect your Social Security benefits. However, if you receive a pension from work which was not covered by Social Security, such as the federal civil service or some state or local government employment, your Social Security benefit may be reduced or offset. This can affect the benefits of both you and your spouse.

Spousal and Child Benefits

The full benefit for a spouse is one-half of the retired worker's full benefit. If your spouse takes benefits before age 65, the amount to which you would be entitled is reduced. However, a spouse who is taking care of a child who is under 16 or disabled is entitled to one-half of your full benefits, regardless of age. If you are eligible for both your own retirement benefits and for benefits as a spouse, you will receive the higher benefit amount. If you have children eligible for Social Security (children up to age 18, children ages 18 and 19 who have not completed secondary school, and disabled children over 18), each will receive up to one-half of your full benefit. A surviving spouse is also eligible for monthly benefits based on your insured status. A widow or widower who is 60 years old or older, or who meets certain disability requirements, is eligible under your earnings record.

Disability Benefits

If you become severely disabled before age 65, you can start drawing monthly Social Security benefits just as if you had reached retirement age. Your dependents can also draw benefits on the same basis as if you were a retired employee. The time element in applying for disability insurance benefits is very important. A delay could result in losing your benefits.

To be eligible, you must offer proof by a doctor, hospital, or clinic where you have been treated that you are unable to do substantial work for pay due to physical or mental disability. This condition must have lasted, or be expected to last, at least 12 months, or be diagnosed as terminal. The amount of your monthly disability benefit is the same as the amount of the retirement benefit you would receive if you were already 65.

Benefit Payments

Once an application is filed, processed, and adjudicated, the applicant will receive a notice advising whether the claim has been approved. If the claim is approved, the applicant will receive another notice that will explain the amount of benefits and when they will begin. If the claim is not approved, the applicant's appeal rights and procedures will be explained.

Electronic Funds Transfer (EFT)

People receiving Social Security or Supplementary Security Income (SSI) benefits must have their benefits sent directly to a bank or other financial institution for deposit in a checking or savings account. EFT avoids the inconvenience and problems of getting checks cashed. And, beneficiaries are less likely to have their checks lost, stolen, destroyed, or forged. By law, Social Security and SSI beneficiaries who began receiving benefits after July 1996 must be paid by EFT. After March 1, 2013, beneficiaries and recipients are required to receive funds either by direct deposit or by the Direct Express debit card. For more information, please visit the Department of the Treasury's Go Direct website www.godirect.org.

Social Security

Taxes on Benefits

Up to 85 percent of Social Security benefits are included in taxable income for taxpayers with incomes above certain base amounts. The proceeds from the taxation of Social Security benefits are credited to the Social Security Trust Funds.

In the event that your Social Security benefits are taxable, contact Social Security and ask for Form W-4V. This form allows the Social Security Administration to automatically withhold taxes from your benefits. If you received benefits last year, you should receive a “Social Security Benefit Statement” (Form SSA-1099). It will show any deductions made by Social Security from your total benefits, such as Medicare premiums. If you do not receive your statement by early February, or if you believe it to be incorrect, call the Social Security Administration toll-free number at (800) 772-1213. For more information on whether any of your benefits are taxable, contact the Internal Revenue Service at (800) 829-1040.

Supplemental Security Income

Supplemental Security Income (SSI) is an income assistance program run by the Social Security Administration. It provides monthly payments to blind or disabled people who have little or no income. Individuals and couples are determined to be eligible if their countable income and resources do not exceed certain limits. SSI sets a minimum monthly income level and pays the difference between that figure and other income such as Social Security. SSI recipients can often qualify for food stamps, low-income housing, and other benefits.

Since SSI payments can be reduced by other income, SSI applicants must apply for any other benefits for which they are due. Social Security works with claimants to help them receive any other benefits for which they are eligible. People who receive SSI checks can also receive Social Security benefits, if eligible.

Supplemental Nutrition Assistance Program (SNAP)

SSI recipients may be eligible for the SNAP program, or food stamps. If a recipient or applicant lives in a household where everyone is receiving or

applying for SSI, Social Security will help the person complete the SNAP application. If a recipient or applicant does not live in a household where everyone is receiving or applying for SSI, an application for SNAP benefits must be made at the food stamp office. In either case, the US Department of Agriculture, which administers the SNAP program, determines eligibility and distributes the SNAP benefits.

Income and Assets

Under SSI, the term “income” means anything received that can be used to meet the needs for food, clothing, or shelter and is divided into two categories, earned and unearned. Earned income includes wages, net earnings from self-employment, and income received from sheltered places of employment. Unearned income includes Social Security benefits, workers or veteran’s compensation, pensions, annuities, rent, and interest. In general, a recipient can have assets, excluding a home, car, and household items, worth no more than \$2,000, while couples receiving benefits can have assets worth no more than \$3,000.

Applying for SSI

Anyone can apply for SSI by visiting a local Social Security office or by calling Social Security for an appointment with a representative. It is helpful if claimants have the following information on hand when applying:

- Your Social Security card (or a record of your number).
- Your birth certificate.
- Information about residence, such as mortgage or lease.
- Payroll slips, bank books, insurance policies, car registration, burial fund records, and other information about income and resources.
- Names, addresses, and telephone numbers of doctors, hospitals, and clinics where treated if applying for SSI due to disability or blindness.

For more information, call the Social Security Administration at (800) 772-1213, or visit their website at www.ssa.gov/ssi/index.htm.

Social Security

Nevada Social Security Offices

North Las Vegas

4340 Simmons St.
N. Las Vegas, NV 89032
Toll-free: (866) 614-9667

Las Vegas

1250 S. Buffalo Dr., Ste. 150
Las Vegas, NV 89117
Toll-free: (866) 704-4859

Las Vegas Card Center

1250 S. Buffalo Dr., Ste. 100
Las Vegas, NV 89117
Toll-free: (866) 614-4470

This office only handles the issuance of new and replacement Social Security cards.

Henderson/East Valley

10416 S. Eastern Ave.
Henderson, NV 89052
Toll-free: (800) 325- 0778
General Information/Services: (800) 772-1213

Reno

1170 Harvard Way
Reno, NV 89502
Toll-free: (888) 808-5481
General Information/Services: (800) 772-1213

Elko Resident Station

350 W. Silver St., Ste. 100
Elko, NV 89801
Toll-free: (866) 854-7647

*Office Hours: 9 a.m. to 3 p.m., Mon., Tues. & Fri. 9 a.m. to noon, Thurs.
Closed Wednesdays and federal holidays.*

For general information, call the Social Security toll-free number:

Toll-free: (800) 772-1213 • TTY users dial: Toll-Free: (800) 325-0778

Visit the website at www.socialsecurity.gov.

Medicare, a nationwide health insurance program, provides coverage to 50 million older and disabled Americans. Covered services include hospital care, physician services, and prescription drugs.

Medicare is health insurance for the following:

- People age 65 or older.
- People under age 65 with certain disabilities.
- People of any age with end-stage renal disease (permanent kidney failure requiring dialysis or a kidney transplant).

Strengthening Medicare for Nevada’s Seniors

In March 2010, I led the passage of the Patient Protection and Affordable Care Act of 2010, also known as health care reform, which provides immediate benefits to Nevada’s seniors. Our seniors have already seen a number of benefits from this new law, and will see many more when it is fully implemented in 2014. For more information or to read the law, please visit <http://www.healthcare.gov>.

Saving on Prescription Drugs

In Nevada, 21,000 seniors who fell into the Part D drug “donut hole” received a rebate check of \$250 in 2010 because of the passage of health care reform. In 2011, seniors started receiving a 50 percent discount on brand-name drugs and biologics bought while they were in the donut hole. Since the law was enacted, over 14,000 Nevadans seniors in the “donut hole” have saved an average of \$585 on prescription medications, and they can expect even more savings when the donut hole is completely closed in 2020.

Free Preventive Services

Health care reform also eliminated cost sharing on a number of preventive measures. Medicare now covers certain preventive services for seniors without charging the Part B coinsurance or deductible. These services can be extremely important for keeping seniors healthy. New Medicare enrollees receive annual wellness visit without cost sharing, while all “original Medicare” beneficiaries receive preventive services like flu shots, bone mass measurement, mammograms, diabetes screenings, and prostate cancer

screenings. In 2011 alone, 164,000 Medicare beneficiaries in Nevada received free preventive services. For a full list of preventive services now covered under Medicare with no cost-sharing, please visit <http://www.healthcare.gov/law/features/65-older/medicare-preventive-services/index.html> or call (800) MEDICARE (800-633-4227). TTY users call (877) 486-2048.

New Tools to Prevent Waste, Fraud and Abuse

Health care reform included many provisions to help in the fight against Medicare waste, fraud and abuse. These provisions include tougher sentencing rules for perpetrators of Medicare fraud, expanded efforts to recover overpayments, and the establishment of the Health Care Fraud Prevention and Enforcement Action Team (HEAT), a joint effort between the Department of Health and Human Services and the Department of Justice. Over the last three years, these efforts have resulted in the recovery of a record-breaking \$10.7 billion.

Medicare Enrollment

Medicare, a federal program, is primarily administered by the Centers for Medicare and Medicaid Services (CMS). CMS and the Social Security Administration (SSA) both handle some of the eligibility and application procedures, so you may sometimes receive Medicare-related mailings from the SSA.

When you apply for Social Security retirement benefits, you will be automatically enrolled in Medicare. If you do not apply for Social Security, you should still sign up for Medicare close to your 65th birthday to avoid paying a late enrollment penalty. It should be noted, however, that if you are age 65, actively working, and covered by your employer's health care plan, you do not have to sign up for Medicare. You have a few months to sign up for special enrollment with no penalty when your employment terminates.

If you do not qualify for Social Security because your work record is not long enough, you might still be eligible for Medicare coverage for a monthly charge. Younger people on Social Security disability are entitled to Medicare, but they have to wait at least two years before Medicare coverage can start. An exception to the 24-month waiting period for Medicare exists for those with Amyotrophic Lateral Sclerosis ("Lou Gehrig's Disease").

Free “Medicare & You” Guide

For detailed information about Medicare, please check the “Medicare & You” handbook from the Centers for Medicare and Medicaid Services. This handbook, published annually, includes important facts and changes about Medicare benefits. You can order a hard copy of the newest edition of the handbook at www.medicare.gov or by calling (800) MEDICARE (800-633-4227). TTY users call (877) 486-2048.

Free Confidential Personal Counseling

To receive free, personal counseling about Medicare benefits, please call the Nevada State Health Insurance Assistance Program at (702) 486-3478 or Toll-free at: (800) 307-4444.

Medicare Benefits

Medicare benefits are categorized into four parts:

- Medicare Part A typically pays for inpatient hospital expenses.
- Medicare Part B typically covers doctor fees and other outpatient health care expenses. (Please note that Part A and Part B are together often referred to as “Original Medicare.”)
- Medicare Part C, also known as Medicare Advantage, is an alternative to Original Fee-for-Service Medicare that uses private insurers to cover a combination of benefits from the other parts of Medicare.
- Medicare Part D generally covers prescription drug costs.

Your Medicare card will show the type of coverage you have, as well as the date your coverage began.

Medicare Part A (Hospital Insurance)

Medicare Part A benefits include: inpatient hospital care; limited skilled nursing facility services; home health care after a hospital stay; and hospice care. Most people age 65 or older do not pay a Part A premium because they paid Medicare taxes while working.

Seniors who do not qualify automatically might still be able to enroll for Part A, if they meet age and other requirements and pay some or the entire monthly Part A premium. Cost-sharing requirements for Part A include the annual deductible.

Medicare Part B (Medical Insurance)

Medicare Part B covers physicians' services, as well as outpatient hospital services, durable medical equipment such as wheelchairs, and other medical services such as physical therapy. Although Part B covers many kinds of health care, including some preventative services, it does not cover certain services and items such as routine dental care, dentures, hearing aids, and health care outside the United States.

Seniors who become entitled to Medicare Part A are also automatically enrolled in Part B, unless they state that they do not want it. A permanent late enrollment penalty is assessed if you do not sign up for Medicare Part B when you are first eligible. People who voluntarily enroll in Part A (because they are not automatically entitled to it) and beneficiaries with end-stage renal disease are required to enroll in Part B.

To stay enrolled in Part B, you need to pay the monthly Part B premium. The amount can vary depending on your income. This premium is typically deducted from your Social Security retirement check. Cost-sharing requirements for Part B include the annual deductible and a 20-percent coinsurance for most services. Medicare pays for the remaining 80 percent in most cases, although there are some cases in which you have to pay a greater share.

It should be noted that rules govern how doctors and other health care providers participate in Medicare Part B. These rules can affect which health care provider you can see and how much you will have to pay. When a physician accepts Medicare "assignment," they are supposed to accept the Medicare-approved amount as payment in full. This means that they are paid directly by Medicare, except for the deductible and coinsurance amounts that the patient must pay.

When a physician accepts Medicare not on "assignment," the patient has to pay the copayment and the amount above the Medicare-approved amount.

A federal law limits this “balance billing” practice to protect Medicare beneficiaries from being overcharged, although medical equipment suppliers are exempt from balance-billing restrictions. A few doctors are private contractors who bill patients directly outside the Medicare system.

Medicare Part C (Medicare Advantage)

In addition to Original Fee-for-Service Medicare, which allows you to see any doctor who accepts Medicare, you can choose to receive Medicare coverage through private insurance plans such as health maintenance organizations (HMOs). These private insurance options are part of Medicare Part C, which was formerly known as Medicare+Choice and is now called Medicare Advantage. Some Medicare Advantage plans offer a combination of hospital, physician, and prescription drug benefits. Monthly premiums and cost-sharing requirements vary from plan to plan.

Medicare Part D (Prescription Drug Plan)

Medicare Part D, the voluntary prescription drug benefit, subsidizes the cost of prescription drugs for Medicare beneficiaries. The Patient Protection and Affordable Care Act of 2010 improved Medicare Part D; it provides a new rebate for those who reach the coverage gap or “donut hole” in 2010 and eventually closes the coverage gap.

Private insurance plans deliver this coverage, with the monthly premiums and cost-sharing requirements (deductibles, copayments, and/or coinsurance amounts) varying from plan to plan and also depend on your income. Each plan may also impose other rules, such as restrictions on what medicines are covered and in what circumstances.

Beneficiaries meeting certain financial guidelines may be eligible for extra help. The extra help can pay for part of the monthly premiums, annual deductibles, and prescription copayments under the new prescription drug program. But, all plans must provide at least a standard level of coverage set by Medicare.

You may be automatically eligible for extra help if:

- You are enrolled in both Medicare and Medicaid.

- You are enrolled in a Medicare Savings Program [Qualified Medicare Beneficiary (QMB), Specified Low-Income Medicare Beneficiary (SLMB), or Qualified Individual (QI)] that helps pay for Medicare costs.
- You receive Supplemental Security Income (SSI).

Even if you do not automatically qualify, you might still be eligible for extra help if:

- Your annual income in 2012 was less than \$16,755 (\$1,398 monthly) for an individual or \$22,695 (\$1,892 monthly) for a married couple living together.

Even if your annual income is higher, you still may qualify for extra help if you meet one of the following conditions:

- You or your spouse supports other family members who live with you.
- You or your spouse has earnings from work.
- Your resources are less than \$13,070 for an individual or \$26,120 for a married couple living together. Resources include your savings and stocks but not your home or car.

The amounts listed here are for 2013 and may change each year. Even if you are not sure if you are eligible, you should still apply.

For more information, please contact Social Security at (800) 772-1213; Medicare at (800) 633-4227; or the Nevada State Health Insurance Advisory Program at (702) 486-3478 (local Las Vegas number) or toll-free at (800) 307-4444.

Medigap Coverage

Although Medicare pays a significant amount of health care costs, it does not cover all expenses. To cover these expenses, Medicare beneficiaries can buy supplemental insurance from private companies. These policies, often called Medigap plans, are designed specifically to fill in some of the gaps in Medicare coverage. Medigap policies pay most, if not all, co-

Medicare

insurance amounts and may provide coverage for Medicare's deductibles. For consumer guides to Medigap policies, you can contact the Nevada Division of Insurance in Carson City at (775) 687-4270 or in Las Vegas at (702) 486-4009. Counselors at the Nevada State Health Insurance Advisory Program are also available at (800) 307-4444.

Medicare Savings Programs

Medicare beneficiaries who meet certain financial guidelines might be eligible for extra help for their Medicare costs from Nevada Medicaid, even if they are not otherwise eligible for Medicaid. The Medicare Savings Programs include the Qualified Medicare Beneficiary (QMB), Specified Low-Income Medicare Beneficiary (SLMB), and Qualified Individual (QI) programs. These programs will pay all or some of Medicare's cost-sharing amounts, such as premiums, deductibles, and copayments.

If you meet the guidelines below, or even if you are not sure if you are eligible, you should apply.

- Your bank accounts, stocks, bonds, or other resources are not more than \$6,940 for an individual or \$10,410 for a couple.
- Your yearly income is less than \$15,324 (\$1,277 monthly) for an individual or \$20,676 (\$1,723 monthly) for a couple. These amounts are for 2010 and can change each year.

For more information, please contact the Nevada Division of Welfare and Supportive Services at (775) 684-7200 or toll-free at (800) 992-0900, or the Nevada State Health Insurance Assistance Program at (800) 307-4444.

Medicare State Health Insurance Assistance Program (SHIP)

Nevada's Medicare SHIP provides free, confidential, and one-on-one assistance and counseling for seniors who have questions or problems with their Medicare and supplemental health insurance benefits. The following services are provided:

- Information and eligibility on Medicare entitlements, benefits,

limitations, Medicaid (Qualified Medicare Beneficiaries and Specified Low-Income Medicare Beneficiaries), and managed care plans through Health Maintenance Organizations (HMOs).

- Assistance with claims, requests for reconsideration, and appeals processes under Medicare and supplemental insurance.
- Unbiased information to assist the consumer in determining supplemental insurance and long-term care insurance needs.
- Outreach information and materials for seniors and families through meetings, seminars, classes, health fairs, senior fairs, and the media.
- Referrals for coordination with federal and other state and community services.

The services offered by the program are FREE OF CHARGE AND CONFIDENTIAL. Senior citizens are assured that no selling or soliciting for insurance will occur. For additional information on SHIP or for individual counseling, please call: (800) 307-4444.

Governor's Office for Consumer Health Assistance

The Governor's Office for Consumer Health Assistance is another great resource for Nevada seniors. The office assists anyone having a problem with their health care provider, health insurance, or with information requests. The office was established to provide a single point of contact for consumers and injured workers and to assist them in understanding their rights and responsibilities under Nevada law and health care plans, including industrial insurance policies. The office is dedicated to providing assistance through information, counseling, education, and advocacy.

Governor's Office for Consumer Health Assistance

555 E. Washington Ave., Ste. 4800

Las Vegas, NV 89101

Tel: (702) 486-3587

Fax: (702) 486-3586

Toll-free: (888) 333-1597

Prescription Drugs

Medicare beneficiaries with limited incomes and resources might be eligible for extra help with their Medicare Part D expenses. For more information, please contact the Nevada State Health Insurance Assistance Program at (800) 307-4444.

In Nevada only, the “Senior Rx” program helps low-income seniors with Medicare Part D afford their medicines. Seniors who are not eligible for Medicare Part D can still receive financial assistance with their prescription drug costs. You may be eligible if:

- You are age 62 at the time of your application.
- You have lived continuously in Nevada for at least one year (12 consecutive months) prior to the date of application.
- Your annual income is less than \$26,836 for an individual or \$35,773 for a married couple. These amounts were effective July 1, 2012, and may change in the future.

Please note that you cannot receive full Medicaid benefits (prescription benefits) and Senior Rx at the same time. Even if you are not sure if you qualify, you may still want to apply because you may be eligible for up to \$5,100 in Senior Rx benefits per year.

Medicare Fraud and Abuse

The Nevada Senior Medicare Patrol (SMP) educates Nevadans on how to identify and protect against healthcare fraud in the Medicare/Medicaid system. Please contact Nevada SMP if you suspect fraud, errors, waste, or abuse to Medicare; if you are a retired professional senior who would be interested in volunteering; or if you are a member of senior group, law enforcement agency, or other interested community group that would like a presentation.

Nevada Senior Medicare Patrol (SMP)

1860 E. Sahara Ave., Bldg. 1820-205
Las Vegas, NV 89104

Toll-free: (888) 838-7305

Email: smpinfo@adsd.nv.gov

Also visit the U.S. Departments of Health and Human Services and Justice’s “STOP Medicare Fraud” webpage at www.stopmedicarefraud.gov for more information on protecting yourself from Medicare fraud.

Medicaid

Nevada's Medicaid program provides health care and long-term care coverage to eligible individuals and families with low incomes and limited resources. Nevada Medicaid is often confused with Medicare because both provide health care coverage, but the basic difference is that eligibility for Nevada Medicaid is based on financial need. In contrast, Medicare is available to almost all seniors and certain people with disabilities. When seniors have Medicare and Medicaid, Medicaid can pay for some Medicare costs. Medicaid can also help low-income Medicare beneficiaries with their Medicare expenses in certain cases, even if they do not qualify for Medicaid.

Benefits covered by Nevada Medicaid include doctor visits, hospital stays, outpatient hospital care, hospice care for terminally ill patients, some medical supplies and equipment, mental health, long-term nursing home care, and personal care services such as help with dressing and bathing. Seniors who have both Medicare and Medicaid have to receive their prescription drug benefits from Medicare. Depending on where you live, you may receive Medicaid-covered services through traditional fee-for-service provider networks and managed care. Nevada Medicaid does not reimburse an individual; it sends payments directly to the health care providers.

The eligibility and benefit rules for Nevada Medicaid can be very confusing and complicated. For more information about Nevada Medicaid, please contact one of the following offices.

Where to Apply for Medicaid

Nevada Division of Welfare and Supportive Services

Tel: (775) 684-0615 (*Northern Nevada*)

Tel: (702) 486-1646 (*Southern Nevada*)

Toll Free: (800) 992-0900

<https://dwss.nv.gov>

Nevada State Welfare District Offices

Carson City Central Office

(Administrative Office)

1470 College Pkwy.
Carson City, NV 89706

Tel: (775) 684-0500

Carson City District Office

2533 N. Carson St., Ste. 200
Carson City, NV 89701

Tel: (775) 684-0800

Fax: (775) 684-0844

Elko/Winnemucca District Office

1020 Ruby Vista Dr., Ste. 101
Elko, NV 89801

Tel: (775) 753-1233

Fax: (775) 777-1601

Ely District Office

725 Avenue K
Ely, NV 89301

Tel: (775) 289-1650

Fax: (775) 289-1645

Fallon District Office

111 Industrial Way
Fallon, NV 89406

Tel: (775) 423-3161

Fax: (775) 423-1450

Hawthorne District Office

1000 C St.
P.O. Box 1508
Hawthorne, NV 89415

Tel: (775) 945-3602

Fax: (775) 945-4439

Henderson District Office

520 S. Boulder Hwy.
Henderson, NV 89015

Tel: (702) 486-1001

Fax: (702) 486-1270

Las Vegas District Office – Belrose

700 Belrose St.
Las Vegas, NV 89107

Tel: (702) 486-1646

Fax: (702) 486-1634

Las Vegas District Office - Cambridge Center

3900 Cambridge St., Ste. 209
Las Vegas, NV 89119

Tel: (702) 486-9400

Tel: (702) 486-1646

Fax: (702) 486-9525

Las Vegas District Office – Flamingo

3330 E. Flamingo Rd., Ste. 55
Las Vegas, NV 89121

Tel: (702) 486-9400

Fax: (702) 486- 9401

Las Vegas District Office – Nellis

611 N. Nellis Blvd.
Las Vegas, NV 89110

Tel: (702) 486-4828

Fax: (702) 486-4737

Las Vegas District Office – Owens

1040 W. Owens Ave.
Las Vegas, NV 89106

Tel: (702) 486-1899

Fax: (702) 486-1802

Pahrump District Office

1840 Pahrump Valley Rd.
Pahrump, NV 89048

Tel: (775) 751-7400

Fax: (775) 751-7404

Reno District Office

4055 S. Virginia St.
Reno, NV 89502

Tel: (775) 684-7200
Fax: (775) 448-5094

Yerington District Office

215 W. Bridge St., Ste. 6
Yerington, NV 89447

Tel: (775) 684-0800
Fax: (775) 463-7735

Strengthening Medicaid for Nevada's Adults and Seniors

I led the passage of the Patient Protection and Affordable Care Act in 2010, which improves Medicaid in many ways that benefit seniors. Because of health care reform, Nevada will expand its Medicaid program to cover an additional 78,000 people under 65, with the federal government covering all medical costs for the first three years starting in 2014. As a result, nearly 3.3 million uninsured, low-income Americans ages 50-64 will be covered by Medicaid. Extending health insurance coverage to this group will also help to ensure that they are healthier when they become eligible for Medicare at age 65.

Health care reform also makes it easier for seniors who need long-term care to receive it in their homes and their own communities. Many states spend a large portion of their Medicaid long-term care funds on institutional care. By offering incentives to states to shift their Medicaid spending from institutions to the community, the law will help keep seniors in their homes.

Medicaid Fraud and Long-Term Care Abuse

Nevadans concerned about the quality of care provided in nursing homes and other long-term care facilities have several resources. In our state, the State Bureau of Licensure and Certification is responsible for licensing and certifying Nevada's nursing homes. To report problems or complaints about care in a nursing home, call the bureau in Carson City at (775) 687-4475 or in Las Vegas at (702) 486-6515. You may also email the bureau at BLCweb@health.nv.gov.

Bureau of Licensure and Certification

Carson City Office

727 Fairview Dr., Ste. E
Carson City, NV 89701

Tel: (775) 684-1030

Fax: (775) 684-1073

Las Vegas Office

4220 S. Maryland Pkwy., Bldg. D, Ste. 810
Las Vegas, NV 89119

Tel: (702) 486-6515

Fax: (702) 486-6520

To report Medicaid fraud, as well as patient abuse in long-term care facilities, contact the Nevada Attorney General's Division of Medicaid Fraud Control Unit at (775) 684-1100.

Finally, Nevada's Long-Term Care (LTC) Ombudsman Program is designed to address issues and problems faced by residents in long-term care facilities, which include residential facilities for groups. This program investigates reports of abuse, neglect, exploitation of seniors, and resident complaints. For more information, contact one of the following regional offices of the Nevada Aging and Disability Services Division.

Nevada Dept. of Health and Human Services

Aging & Disability Services Division Administration

Carson City

3416 Goni Rd., Ste. D-132
Carson City, NV 89706

Tel: (775) 687-4210

Fax: (775) 687-0574

Elko

1010 Ruby Vista Dr., Ste. 104
Elko, NV 89801

Tel: (775) 738-1966

Fax: (775) 753-8543

Reno

445 Apple St., Ste. 104
Reno, NV 89502

Tel: (775) 688-2964

Fax: (775) 688-2969

Las Vegas

1860 E. Sahara Ave.
Las Vegas, NV 89104

Tel: (702) 486-3545

Fax: (702) 486-3572

Email: adsd@adsd.nv.gov (*all offices*)

Veterans Benefits

Leading the Fight for Full Concurrent Receipt

For too many years, disabled veterans have had to forfeit their retirement pay dollar-for-dollar if they received disability compensation. I have worked long and hard to change the law so that our nation's veterans can receive the entirety of their earned compensation: both their retirement pay and disability compensation. Up until 2004, this "concurrent receipt" of both types of pay was forbidden by law.

Over the last ten years, my legislative efforts have paved the way for veterans to receive the entirety of their pay. Examples of these progressive changes to the law now allow:

- Veterans who are 100 percent disabled to receive both their retirement and disability benefits.
- Veterans classified as unemployable to receive both their retirement and disability pay as well as retired back pay retroactive to 2004.
- Veterans who are at least 50 percent disabled to receive both their retirement and disability benefits, phased-in over ten years. The phase-in period ends later this year.

Recently, I secured passage of an amendment to the Fiscal Year 2013 National Defense Authorization Act which ensures that our combat-disabled military retirees receive proper combat-related disability and retirement benefits by eliminating the "glitch" in the CRSC formula that can actually cause a reduction in their compensation amount when the VA increases their disability rating.

I will continue to fight on behalf of disabled veterans. That is why I was pleased to introduce the Retired Pay and Restoration Act of 2013 (S.234) which will provide the 625,000 remaining disabled veterans with a rating less than 50 percent with the benefits they have earned and deserve. For me, this is a simple matter of fairness. There is no reason to deny veterans who have served their country honorably the right to the full value of their retirement pay simply because their service also led to disability.

For more information on my ongoing legislation efforts regarding concurrent receipt, please feel free to contact my office.

Veterans Medical Benefits

Eligibility for U.S. Department of Veterans Affairs (VA) hospitalization and nursing home care is divided into two groups: mandatory and discretionary. The VA must provide hospital care and, if space and resources are available, may provide nursing home care to veterans in the mandatory category. Veterans in the discretionary category may be provided VA hospitalization and nursing home care if space and resources are available.

Veterans in the Mandatory Category Include:

1. Those with a service-connected disability.
2. Former prisoners of war.
3. World War II Veterans eligible for Medicaid.
4. Veterans receiving a VA pension.
5. Veterans with a disability not related to military service.
6. Low-income veterans.
7. Those whose income is no more than a certain level.
8. Veterans needing treatment for conditions that might be related to exposure to herbicides in Vietnam, e.g., Agent Orange; ionizing radiation in nuclear weapon tests; or the occupation of Japan.

After caring for veterans in the mandatory category, the VA may care for veterans in the discretionary category, which consists of veterans with a non service-connected disability.

Veterans whose disabilities are not related to military service are not considered mandatory. Discretionary category veterans pay an amount equal to the Medicare deductible for the first 90 days of hospital care and half the Medicare deductible for each additional 90 days of hospital care. For each 90 days of nursing care, an amount equal to the Medicare deductible is charged.

The VA also provides outpatient care with eligibility determined by such factors as whether the condition for which the veteran seeks treatment. Is it service-connected? What is the veteran's income? Could outpatient care prevent the need for hospitalization?

Veterans Benefits

Veterans Pension

Veterans with limited income who served during a period of war and are disabled not because of service may be eligible for a VA pension. The amount paid by the VA's Improved Pension Program varies depending on whether a veteran has dependents, has other sources of income such as Social Security, or requires aid and attendance by another individual in order to carry out the needs of everyday life.

Survivor Benefits

The VA pays dependency and indemnity compensation (DIC) to surviving spouses, unmarried children under age 18, children up to age 23 attending a VA-approved school, certain helpless adult children, and certain parents of veterans whose death was service-connected. DIC payments are also made to the survivors of a veteran whose death was not due to service.

A surviving spouse and the children of a non-service-connected veteran may also qualify for modest VA pensions with rates that vary according to the same factors as veteran pensions.

Educational benefits are also provided to the spouse and children of a veteran who is missing in action, who is permanently and totally disabled as a result of his/her service, or who died while rated permanently and totally disabled as a result of his/her service. Benefits may be provided for pursuit of a college degree or certificate from a business, technical, or vocational school, as well as for an approved apprenticeship, on-the-job training, and farm cooperative program.

Other Benefits

Veterans may be eligible for other benefits from the VA and other federal agencies, including:

- Home loan guarantees.
- Business loans or loan guarantees.
- Vocational rehabilitation to overcome a disability resulting from service that impairs a veteran's employment opportunities.

- Burial benefits such as grave markers for veterans discharged under other than dishonorable conditions and modest payments to partially offset the cost of funeral and burial arrangements for veterans receiving VA pensions or compensation.
- Grants to adapt homes to accommodate the special needs of veterans with certain service-connected disabilities.
- Job training assistance for disabled, Vietnam-era, and recently separated veterans.

Additional information on federal benefits for veterans can be obtained by calling a veterans' benefits counselor at (800) 827-1000; visiting www.va.gov or www.veterans.nv.gov; or by visiting your nearest VA office. Additionally, up-to-date information on VA facility locations in Nevada can be found at www.va.gov/landing2_locations.htm.

VA Regional Offices

Nevada Office of Veterans Services (Las Vegas)

6900 N. Pecos Rd., Rm. 1C237
North Las Vegas, NV, 89086

Tel: (702) 224-6025
Tel: (702) 791-9000, Ext. 46025
Fax: (702) 486-5268

Nevada Office of Veterans Services (Reno)

5460 Reno Corporate Dr.
Reno, NV 89511

Tel: (775) 688-1653
Tel: (866) 630-8387
Fax: (775) 688-1656

Nevada Offices of Veteran Services

Churchill County

485 W. B St., Ste. 103
Fallon, NV 89406

Tel: (775) 428-1177
Fax: (775) 423-9371

Elko County

155 S. 9th St.
Elko, NV 89801

Tel: (775) 777-1000
Fax: (775) 777-1055

Open Mondays and Fridays

Southern Nevada Satellite Office

4800 Alpine Pl., Second Floor
Las Vegas, NV 89107

Tel: (702) 791-9000

Veterans Benefits

Nevada VA Health Care System

Arville House Psychiatric

Day Program

1501 S. Arville St.

Las Vegas, NV 89102

Tel: (702) 259-4646

Carson Valley Outpatient Clinic

925 Ironwood Dr., Ste. 2102

Minden, NV 89423

Tel: (775) 782-5265

Elko Outreach Clinic

2715 Argent Ave.

Elko, NV 89801

Tel: (775) 738-0188

Tel: (800) 613-4012, ext. 2575

Fax: (775) 738-0197

Ely Community Based

Outreach Center

*William Bee Ririe Rural
Health Clinic*

6 Steptoe Circle

Ely, NV 89301

Tel: (775) 289-3612, ext. 131

Fax: (801) 584-5673

Henderson Vet Center

Readjustment Counseling Services

400 N. Stephanie St., Ste. 180

Henderson, NV 89014

Tel: (702) 791-9100

Tel: (877) 927-8387

Fax: (702) 433-5713

Healthcare for the Homeless Vets (HCHV)

916 W. Owens Ave.

Las Vegas, NV 89106

Tel: (702) 791-9077

Lahontan Valley

Outpatient Clinic

345 W. A St.

Fallon, NV 89406

Tel: (775) 428-6161

Fax: (775) 428-6171

Las Vegas Vet Center

Readjustment Counseling Services

1919 S. Jones Blvd., Ste. A

Las Vegas, NV 89146

Tel: (702) 251-7873

Tel: (877) 927-8387

Fax: (702) 251-7812

Mike O' Callaghan

Federal Hospital

4700 N. Las Vegas Blvd.

Nellis AFB, NV 89191

Tel: (702) 653-2273

Nevada State Veterans Home

100 Veterans Memorial Dr.

Boulder City, NV 89005

Tel: (702) 332-6784

Fax: (702) 332-6762

North Specialty Clinic at Nucleus Plaza

926 W. Owens Ave.

Las Vegas, NV 89106

Tel: (702) 791-9077

Northeast Primary Care Clinic

4461 E. Charleston

Las Vegas, NV 89104

Tel: (702) 791-9050

Northwest Primary Care Clinic

3968 N. Rancho Dr.

Las Vegas, NV 89130

Tel: (702) 791-9020

Pahrump Outpatient Clinic

2100 E. Calvada Blvd.
Pahrump, NV 89048

Tel: (775) 727-7535

Fax: (775) 751-6416

Reno Vet Center

5580 Mill St. Ste. 600
Reno, NV 89502

Tel: (775) 323-1294

Tel: (877) 927-8387

Fax: (775) 322-8123

**Southern Nevada VA
Medical Center**

6900 N. Pecos Rd.
Las Vegas, NV 89086

Tel: (702) 791-9000

Veterans Recovery Center

3525 W. Cheyenne Ave.
Las Vegas, NV 89032

Tel: (702) 791-9060

**VA Sierra Nevada
Healthcare System**

975 Kirman Ave.
Reno, NV 89502

Tel: (775) 786-7200

Tel: (888) 838-6256

www.reno.va.gov

**Telephone Care
24-Hour Nurse Advice Line**

Tel: (702) 791-9024

Tel: (877) 252-4866

Veterans Guest House

880 Locust St.
Reno, NV 89502

Tel: (775) 324-6958

Fax: (775) 324-6071

Email: info@veteransguesthouse.org

www.veteransguesthouse.org

Provides temporary housing for veterans and their family members when the veteran is receiving medical treatment at a VA Medical Center in Reno or other medical facility in the Reno/Sparks area.

Veterans Benefits

Veterans Memorial Cemeteries

Southern Nevada Veterans Memorial Cemetery

1900 Veterans Memorial Dr.
Boulder City, NV 89005

Tel: (702) 486-5920
Fax: (702) 486-5923

Northern Nevada Veterans Memorial Cemetery

14 Veterans Way
Fernley, NV 89408

Tel: (775) 575-4441
Fax: (775) 575-5713

Useful Phone Numbers for Veterans

CHAMPVA	Tel: (800) 733-8387
Debt Management	Tel: (800) 827-0648
Life Insurance	Tel: (800) 669-8477 or (800) 419-1473
Telecommunication Device for the Deaf (TDD) . . .	Tel: (800) 829-4833
Pension Management Center	Tel: (800) 827-1000
TRICARE	Tel: (877) 988-9378
Veterans Special Issues Helpline	Tel: (800) 749-8387
<i>(Surviving spouses, Gulf War, Agent Orange, Project 112/SHAD)</i>	

Medical Information

Medical Assistance

Access to Healthcare Network

Member Services Office

Reno Town Mall
4001 S. Virginia St., Ste. F
Reno, NV 89502

Tel: (775) 284-8989
Tel: (877) 385-2345
Fax: (775) 284-8991
Email: info@accesstohealthcare.org
www.accesstohealthcare.org

Carson City

1600 Medical Pkwy.
Carson City, NV 89703

Tel: (775) 445-7581

Elko

701 Walnut St.
Elko, NV 89801

Tel: (775) 753-4085

Fernley

595 Silver Lace Blvd.
Fernley, NV 89408

Tel: (775) 980-6091

Las Vegas

4530 S. Eastern Ave., Ste. 10
Las Vegas, NV 89119

Tel: (702) 489-3400

Reno

4001 S. Virginia St., Ste. F
Reno, NV 89502

Tel: (775) 284-8989

American Medical Response

Las Vegas

1200 S. Martin Luther King Blvd.
Las Vegas, NV 89102

Tel: (702) 671-6900

North Las Vegas

9 W. Delhi Ave.
North Las Vegas, NV 89032

Tel: (702) 650-9900

Barton Urgent Care and Family Practice

155 Hwy. 50
Stateline, NV 89449

Tel: (775) 589-8900
www.bartonhealth.org/facilities/urgent.php

Carson Valley Medical Center

1107 U.S. Hwy. 395
Gardnerville, NV 89410

Tel: (775) 782-1500
www.cvmchospital.org

Southern Nevada Health District

330 S. Valley View Blvd.
Las Vegas, NV 89107

Tel: (702) 759-1000
www.southernnevadahealthdistrict.org

Clark County Social Service

1600 Pinto Ln.
Las Vegas, NV 89106

Tel: (702) 455-4270
www.clarkcountynv.gov/depts/social_service/Pages/default.aspx

Community Health Center

916 W. Owens Ave.
Las Vegas, NV 89106

Tel: (702) 631-8800

Epicenter

2000 S. Maryland Pkwy
Las Vegas, NV 89104

Tel: (702) 735-7655

Governor's Office for Consumer Health Assistance

555 E. Washington Ave., Ste. 4800
Las Vegas, NV 89101

Tel: (702) 486-3587
Tel: (888) 333-1597
Fax: (702) 486-3586
Email: cha@govcha.state.nv.us
<http://dhhs.nv.gov/CHA>

HAWC Community Health Centers

Medical/Dental Center
1055 S. Wells Ave.
Reno, NV 89502

Tel: (775) 329-6300
Fax: (775) 333-5281 (*Medical*)
Fax: (775) 348-3893 (*Dental*)

Medical Center
175 E. Carson St., Ste. A
Virginia City, NV 89440

Tel: (775) 284-3570
Fax: (775) 284-3599

Nevada Secretary of State

Nothorn Nevada
101 N. Carson St., Ste. 3
Carson City, NV 89701

Tel: (775) 684-5708

Assistance with living wills

Las Vegas
555 E. Washington Ave., Ste. 5200
Las Vegas, NV 89101

Tel: (702) 486-2440

Assistance with living wills

Sierra Family Health Center

3325 Research Way
Carson City, NV 89706

Tel: (775) 887-5140
www.nvrhc.org/sierra.cfm

Obstetrical, gynecological, & primary medical care

Prescription Assistance

CARE Chest of Sierra Nevada

7910 N. Virginia St.
Reno, NV 89506

Tel: (775) 829-2273
www.carechest.org

Nevada Health Centers

Tel: (800) 787-2568
www.nvrhc.org/index.cfm

Nevada Senior Rx and Disability Rx

3416 Goni Rd., Ste. B-113
Carson City, NV 89706

Tel: (775) 687-4210, ext. 7
<http://dhhs.nv.gov>

The Medicine Cabinet

3450 W. Cheyenne Ave., Ste. 100
North Las Vegas, NV 89032

Tel: (702) 444-6082
Email: cs@tmcmeds.com
www.tmcmeds.com

Medical Information

University Medical Center

1800 W. Charleston Blvd.
Las Vegas, NV 89102

Tel: (702) 383-2000
www.umcsn.com

VA Southern Nevada Health Care System

6900 N. Pecos Rd.
N. Las Vegas, NV 89086

Tel: (702) 791-9000
www.lasvegas.va.gov/index.asp

Home Health Aides

Clark County Social Service Alternative Health Care Program

3900 Cambridge St.
Las Vegas, NV 89119

Tel: (702) 455-4270

Genesis Home Health Inc.

Elko

421 Railroad St.
Taber Bldg., Rm. 206
Elko, NV 89801

Tel: (775) 753-7626

Northern Nevada Care Chest

7910 N. Virginia St.
Reno, NV 89506

Tel: (775) 829-2273
Tel: (866) 206-5242
www.carechest.org

Winnemucca

33 W. 4th St.
Winnemucca, NV 89445

Tel: (775) 625-1002

Nevada Hospitals

Southern Nevada

Boulder City Hospital

901 Adams Blvd.
Boulder City, NV 89005

Tel: (702) 293-4111
Fax: (702) 293-0430
www.bouldercityhospital.org

Centennial Hills Hospital Medical Center

6900 N. Durango Dr.
Las Vegas, NV 89149

Tel: (702) 835-9700
www.centennialhillshospital.com

Desert Springs Hospital

2075 E. Flamingo Rd.
Las Vegas, NV 89119

Tel: (702) 733-8800
www.desertspringshospital.com

Desert View Hospital

360 S. Lola Ln.
Pahrump, NV 89048

Tel: (775) 751-7500
www.desertviewhospital.com

HealthSouth Hospital

(Rehabilitation)

1250 S. Valley View Blvd.
Las Vegas, NV 89102

Tel: (702) 877-8898
www.healthsouthlasvegas.com

(Rehabilitation)

10301 Jeffreys St.
Henderson, NV 89052

Tel: (702) 939-9400
www.hendersonrehabhospital.com

(Long-Term Acute Care)

2500 N. Tenaya Way
Las Vegas, NV 89128

Tel: (702) 562-2021

(Rehabilitation)

9175 W. Oquendo Rd.
Las Vegas, NV 89148

Tel: (702) 252-7342
www.healthsouthdesertcanyon.com

**Kindred Hospital
Las Vegas at Sahara**

(Long-Term Acute Care)

5110 W. Sahara Ave.
Las Vegas, NV 89146

Tel: (702) 871-1418
www.kindredhospitallv.com

**Kindred Hospital Las Vegas
Flamingo Campus**

2250 E. Flamingo Rd.
Las Vegas, NV 89119

Tel: (702) 784-4300
www.kindredhospitallvf.com

**Kindred Hospital Las Vegas at
St. Rose Dominican Hospital**

102 E. Lake Mead Pkwy, 3rd Floor
Henderson, NV 89015

Tel: (702) 856-0633
www.kindredhospitallvds.com

Mesa View Regional Hospital

1299 Bertha Howe Ave.
Mesquite, NV 89024
Exit 120

Tel: (702) 346-8040
www.mesaviewhospital.com

**Mike O'Callaghan
Federal Hospital**

4700 N. Las Vegas Blvd.
Nellis Air Force Base, NV 89191

Tel: (702) 653-2260
www.lasvegas.va.gov/facilities/mike_o_callaghan_federal_hospital.asp

Mountain View Hospital

3100 N. Tenaya Way
Las Vegas, NV 89128

Tel: (702) 255-5000
<http://mountainview-hospital.com>

North Las Vegas VA Hospital

6900 N. Pecos Rd.
North Las Vegas, NV 89086

Tel: (702) 791-9000
www.lasvegas.va.gov

North Vista Hospital

1409 E. Lake Mead Blvd.
N. Las Vegas, NV 89030

Tel: (702) 649-7711
<http://www.northvistahospital.com>

Progressive Hospital

(Long-Term Acute Care)

4015 S. McLeod Dr.
Las Vegas, NV 89121

Tel: (702) 433-2200
www.progressivehospital.com

**Southern Hills Hospital
Medical Center**

5400 S. Rainbow Blvd.
Las Vegas, NV 89118

Tel: (702) 853-3000
<http://southernhillshospital.com>

**Spring Valley Hospital
Medical Center**

5400 S. Rainbow Blvd.
Las Vegas, NV 89118

Tel: (702) 853-3000
www.springvalleyhospital.com

Medical Information

St. Rose Dominican Hospital

www.strosehospitals.org/index.htm

Rose de Lima Campus

102 E. Lake Mead Pkwy.
Henderson, NV 89015

Tel: (702) 564-2622

San Martin Campus

8280 W. Warm Springs Rd.
Las Vegas, NV 89113

Tel: (702) 492-8000

Siena Campus

3001 St. Rose Pkwy.
Henderson, NV 89052

Tel: (702) 616-5000

Summerlin Hospital

657 Town Center Dr.
Las Vegas, NV 89144

Tel: (702) 233-7000
www.summerlinhospital.com

Sunrise Hospital Medical Center

3186 S. Maryland Pkwy.
Las Vegas, NV 89109

Tel: (702) 731-8000
<http://sunrisehospital.com>

University Medical Center

1800 W. Charleston Blvd.
Las Vegas, NV 89102

Tel: (702) 383-2000
www.umcsn.com

Valley Hospital Medical Center

620 Shadow Ln.
Las Vegas, NV 89106

Tel: (702) 388-4000
<http://www.valleyhospital.net>

Central/Rural Nevada

Banner Churchill Community Hospital

801 E. Williams Ave.
Fallon, NV 89406

Tel: (775) 423-3151
www.bannerhealth.com/Locations/Nevada/Banner+Churchill+Community+Hospital

Battle Mountain General Hospital

535 S. Humboldt St.
Battle Mountain, NV 89820

Tel: (775) 635-2550
www.bmgh.org/index.php

Carson Valley Medical Center

1107 Highway 395
Gardnerville, NV 89410

Tel: (775) 782-1500
www.cvmchospital.org

Grover C. Dils Medical Center

700 N. Spring St.
P.O. Box 1010
Caliente, NV 89008

Tel: (775) 726-3171
Fax: (775) 726-3797
<http://gcdmc.org>

Humboldt General Hospital

118 E. Haskell St.
Winnemucca, NV 89445

Tel: (775) 623-5222
www.hghospital.ws

Northeastern Nevada Regional Hospital

2001 Errecart Blvd.
Elko, NV 89801

Tel: (775) 738-5151
www.nnrhospital.com/home.aspx

Nye Regional Medical Center

825 S. Main St.

P.O. Box 391

Tonopah, NV 89049

Tel: (775) 482-6233

www.nyeregionalmedicalcenter.com

Owyhee Clinic

1623 Hospital Loop

Owyhee, NV 89832

Tel: (775) 757-2415

www.shopaitribes.org/ochf

Pershing General Hospital

855 6th St.

P.O. Box 661

Lovelock, NV 89419

Tel: (775) 273-2621

Fax: (775) 273-3213

<http://pershinghospital.org>

South Lyon Medical Center

213 S. Whitacre St.

P.O. Box 940

Yerington, NV 89447

Tel: (775) 463-2301

Fax: (775) 463-7864

<http://southlyonmedicalcenter.org>

William Bee Ririe Hospital

1500 Ave. H

Ely, NV 89301

Tel: (775) 289-3001

www.wbrhely.org

*Northern Nevada***Carson Tahoe Regional Medical Center**

1600 Medical Pkwy.

Carson City, NV 89703

Tel: (775) 445-8000

www.carsontahoe.com

Incline Village Community Hospital

880 Alder Ave.

Incline Village, NV 89541

Tel: (775) 833-4100

Tel: (800) 419-2627

<http://tfhd.com/inclinehospital.asp>

St. Mary's Medical Center

235 W. 6th St.

Reno, NV 89503

Tel: (775) 770-3000

www.saintmarysreno.com

Northern Nevada Medical Center

2375 E. Prater Way

Sparks, NV 89434

Tel: (775) 331-7000

www.nnmc.com

Renown Rehabilitation Hospital

1495 Mill St.

Reno, NV 89052

Tel: (775) 982-3500

<http://www.renown.org>

RenownRehabilitationHospital

Renown Regional Medical Center

1155 Mill St.

Reno, NV 89052

Tel: (775) 982-4100

www.renown.org/regional

Renown South Meadows Medical Center

10101 Double R Blvd.

Reno, NV 89521

Tel: (775) 982-7000

www.renown.org/southmeadows

Medical Information

Tahoe Pacific Hospital-Meadows

10101 Double R Blvd.
Reno, NV 89521

Tel: (775) 331-1044

Fax: (775) 326-6185

www.lifecare-hospitals.com/hospital/tahoepacific

Tahoe Pacific Hospital-West

235 West Sixth St., Third Floor
Reno, NV 89503

Tel: (775) 770-7980

Fax: (775) 770-7976

www.lifecare-hospitals.com/hospital/tahoepacific

**VA Sierra Nevada
Healthcare System**

975 Kirman Ave.
Reno, NV 89502

Tel: (775) 786-7200

www.reno.va.gov

West Hills Hospital

(Psychiatric)

1240 E. Ninth St.
Reno, NV 89512

Tel: (800) 242-0478

www.westhillshospital.net

Caregivers and Support Groups

Americans are living longer today. Many seniors face the possibility of providing care for their own parents or spouses, or need help themselves in order to remain in their homes. A variety of agencies and organizations in Nevada provide programs to assist with independent living, transportation, and medical issues. Others offer guidance on nursing home placement, geriatric case management, respite care, and referral. The groups listed below provide such services and/or referral to relevant programs.

From basic needs to any health and human service program, one call to Nevada 2-1-1 offers access to:

- Basic human needs resources
- Physical and mental health resources
- Financial stability
- Programs for children, youth, and families
- Support for older Americans and persons with disabilities
- Volunteer opportunities and donations
- Support for community crisis or disaster recovery

24-Hour Crisis Call Center Line

Toll Free Tel: (800) 992-5757

Tel: (775) 784-8085

Southern Nevada Support Groups

Aging and Disability Services Division

1860 E. Sahara Ave.

Las Vegas, NV 89104

Tel: (702) 486-3545

Fax: (702) 486-3572

www.nvaging.net

Long-Term Care Ombudsman Program

Tel: (702) 486-6930

Tel: (888) 729-0571

www.nvaging.net/ltc.htm

**Adult Diabetes Education
Management Support Group
(ADEMS)**

6301 W. Charleston Blvd.
Las Vegas, NV 89146

Tel: (702) 349-7370
www.diabetes-lasvegas.org

Aid for AIDS of Nevada (AFAN)

1120 Almond Tree Ln.
Las Vegas, NV 89104

Tel: (702) 382-2326
Hotline: (702) 474-2437
Fax: (702) 366-1609
Email: earl@afanlv.org
www.afanlv.org

Alcoholics Anonymous

1431 E. Charleston Blvd., Ste. 15
Las Vegas, NV 89104

Tel: (702) 598-1888
www.lvcentraloffice.org

ALS of Nevada

4220 South Maryland Pkwy
Bldg. B, Ste. 104
Las Vegas, NV 89119

Tel: (702) 777-0500
www.alsonevada.org

**Alzheimer's Association Desert
Southwest Chapter**

(Southern Nevada Region)
5190 S. Valley View Blvd., Ste. 101
Las Vegas, NV 89118

Tel: (702) 248-2770
Fax: (702) 248-2771
www.alz.org/dsw

American Cancer Society

6165 S. Rainbow Blvd.
Las Vegas, NV 89118
Tel: (702) 798-6877
www.cancer.org

American Diabetes Association
5463 S Durango Dr, Ste. 100-A
Las Vegas, NV 89148

Tel: (702) 369-9995
Fax: (702) 260-0579
www.diabetes.org

American Lung Association

3552 W. Cheyenne Ave., Ste. 130
N. Las Vegas, NV 89032

Tel: (702) 431-6333
www.lungusa.org

**American Parkinson's Disease
Association**

P.O. Box 81884
Las Vegas, NV 89180

Tel: (702) 464-3132
www.apdasouthernnevada.org

**American Heart and American
Stroke Association**

(Clark County Division)
4445 S. Jones Blvd., Ste. B1
Las Vegas, NV 89103

Tel: (702) 367-1366
Tel: (800) AHA-USA-1
Tel: (888) 4-STROKE
www.americanheart.org
www.strokeassociation.org

Arthritis Foundation

1368 Paseo Verde Pkwy., Ste. 200
Henderson, NV 89102

Tel: (702) 367-1626
www.arthritis.org

**Artie J. Cannon Helping Hands
of Henderson**

102 E. Lake Meade Pkwy.
Henderson, NV 89015
Tel: (702) 616-6554

Caregivers and Support Groups

**Barbara Greenspun Women's
Care Center of Excellence –
Henderson**

100 N. Green Valley Pkwy.,
Ste. 330
Henderson, NV 89074
Tel: (702) 616-4900

**Barbara Greenspun Women's
Care Center of Excellence
Las Vegas**

7220 S. Cimarron Rd., Ste. 195
Las Vegas, NV 89113
Tel: (702) 616-4900

**Bereavement Support Group
Nathan Adelson Hospice**

4141 S. Swenson St.
Las Vegas, NV 89119
Tel: (702) 733-0320
www.nah.org

Blind Center of Nevada

1001 N. Bruce St.
Las Vegas, NV 89101
Tel: (702) 642-6000
www.blindcenter.org

Blindconnect, Inc.

6375 W. Charleston Blvd.,
WCL 200
Las Vegas, NV 89146
Tel: (702) 631-9009
Email: contact@blindconnect.org
www.blindconnect.org

Bridge Counseling Associates

1701 W. Charleston Blvd., Ste. 400
Las Vegas, NV 89102
Tel: (702) 474-6450
Fax: (702) 474-6463
Email: info@bcalv.com
www.bcalv.com

**Bureau of Vocational
Rehabilitation**

3016 W. Charleston Blvd., Ste. 200
Las Vegas, NV 89102
Tel: (702) 486-5230
<http://detr.state.nv.us>

**Catholic Charities of Southern
Nevada Senior Services**

1501 Las Vegas Blvd.
N. Las Vegas, NV 89101
Tel: (702) 385-2662
www.catholiccharities.com

*Meals on Wheels, Respite Care,
Senior Companion Program,
Retired Senior Volunteers, Senior
Employment*

Center for Compassionate Care

4131 Swenson St.
Las Vegas, NV 89119
Tel: (702) 796-3167

**Children of Older Parents
Support Group**

6161 W. Charleston Blvd., Bldg. 1
Las Vegas, NV 89146
Tel: (702) 486-5730

*Tuesdays, 6:30 p.m. to 8:00 p.m.
Open to the public. Free of charge*

City Mission of Las Vegas

2214 N. Pecos Rd.
Las Vegas, NV 89115
Tel: (702) 384-1930

**Clark County Senior Advocate
Program Referral Services**

1600 Pinto Ln., 2nd Fl.
Las Vegas, NV 89106
Tel: (702) 455-7051

Clark County Social Service

3900 Cambridge St., Ste. 202
Las Vegas, NV 89119

Tel: (702) 455-8645

Tel: (702) 455-8646

[www.accessclarkcounty.com/depts/
social_service/pages/senior.aspx](http://www.accessclarkcounty.com/depts/social_service/pages/senior.aspx)

*Alternative Health Care and
Homemaker Home Health Aide*

Comprehensive Cancer Center

3730 S. Eastern Ave.
Las Vegas, NV 89169

Tel: (702) 952-3400

**Deaf and Hard of Hearing
Advocacy Resource Center**

2575 Westwind Rd., Ste. CLas
Vegas, NV 89146

Tel: (702) 363-3323

**Divorced & Widowed
Adjustment, Inc.**

P.O. Box 12042
Las Vegas, NV 89112

Tel: (702) 735-5544

www.info4nv.org

**Down Syndrome Organization of
Southern Nevada**

5300 Vegas Dr.
Las Vegas, NV 89108

Tel: (702) 648-1990

Fax: (702) 648-2020

East Central Family Services

1800 E, Sahara Ave, Ste. 117Las
Vegas, NV 89119

Tel: (702) 631-7098

Easter Seals of Southern Nevada

6200 W. Oakley Blvd.
Las Vegas, NV 89146

Tel: (702) 870-7050

TTY: (702) 870-7050

Fax: (702) 870-7616

**East Side Adult Bereavement
Support Group**

4131 Swenson St.
Las Vegas, NV 89119

Tel: (702) 796-3184

**Fighting Fraud for Older
Consumers**

www.fraud.org/elderfraud

HACA-NET Senior Services

153 W. Lake Mead, Ste. 3-100
Henderson, NV 89015

Tel: (702) 566-0576

Tel: (702) 486-6770, ext. 243

HELP of Southern Nevada

1640 E. Flamingo Rd. #100
Las Vegas, NV 89119

Tel: (702) 369-4357

Fax: (702) 369-4089

Helping Hands of Vegas Valley

2320 Paseo Del Prado, B-112
Las Vegas, NV 89102

Tel: (702) 633-7264

Fax: (702) 649-6438

**Hemophilia Foundation
of Nevada**

7473 W. Lake Mead Blvd., Ste. 100
Las Vegas, NV 89128

Tel: (702) 564-4368

Fax: (702) 446-8134

www.hfnv.org

Caregivers and Support Groups

H2U Mountain View Hospital

8524 Del Web Blvd., Ste. 314
Las Vegas, NV 89134

Tel: (702) 255-5404

*Alzheimer's Care Givers & Oxygen
Support Givers*

Jewish Family Services Agency

4794 S. Eastern Ave.
Las Vegas, NV 89119

Tel: (702) 732-0304
Fax: (702) 794-2033
www.jfsalv.org

Las Vegas - Clark County Urban League

930 W. Owens Ave.
Las Vegas, NV 89106

Tel: (702) 636-3949
Email: info@lvccul.org
www.lvccul.org

Las Vegas Senior Lifeline Alice and Harry Goldberg Senior Center

2309-B Renaissance Dr.
Las Vegas, NV 89119

Tel: (702) 933-1191

Lend-A-Hand, Inc.

400 Utah St.
Boulder City, NV 89005

Tel: (702) 294-2363
Fax: (702) 294-3090

Leukemia and Lymphoma Society

6280 S. Valley View Blvd.,
Ste. 342
Las Vegas, NV 89118

Tel: (702) 436-4220
www.lls.org/snv

Lupus of Southern Nevada, Inc.

3061 S. Maryland Pkwy., Ste. 102c
Las Vegas, NV 89109

Tel: (702) 892-3635

Lutheran Social Services

73 Spectrum Blvd.
Las Vegas, NV 89101

Tel: (702) 639-1730
Fax: (702) 639-1736

Marian Residence

1521 Las Vegas Blvd.
Las Vegas, NV 89101

Tel: (702) 366-2090

*Transitional housing for women
60 and over.*

Mesquite Cancer Help Society (MCHS)

150 N. Yucca St., Ste. 36
Mesquite, NV 89024

Tel: (702) 346-0622
www.mesquitecancerhelp.com

Muscular Dystrophy Assn.

6320 W. Cheyenne Ave., Ste. 150
Las Vegas, NV 89108

Tel: (702) 822-6920
www.mdausa.org

National Kidney Foundation

15490 Ventura Blvd., Ste. 210
Sherman Oaks, CA 91403

Tel: (800) 747-5527

National Multiple Sclerosis Society

6000 S. Eastern Ave., Ste. 5C
Las Vegas, NV 89119

Tel: (702) 736-7272
www.nationalmssociety.org

**Nevada Alliance
Against Diabetes**
1440 N. Eastern Ave.
Las Vegas, NV 89101
Tel: (702) 876-4976

**Nevada Center for
Missing Loved Ones**
253 Elliot Rd., Ste. 16
Henderson, NV 89011
Tel: (702) 564-1466
www.ncmlo.org

**Nevada Council on Problem
Gambling**
5552 S. Fort Apache Rd. #100
Las Vegas, NV 89148
Tel: (702) 369-9740
www.nevadacouncil.org

**Nevada Parents
Encouraging Parents**
2101 S. Jones Blvd., Ste. 120
Las Vegas, NV 89146
Tel: (702) 388-8899
www.nvpep.org

Nevada Tobacco Users
6375 W. Charleston Blvd.,
Ste. A-172
Las Vegas, NV 89146
Tel: (702) 564-1466
www.livingtobaccofree.com

No to Abuse
621 S. Blagg Rd.
Pahrump, NV 89048
Tel: (775) 751-1118

**Parkinson's Support Group of
Southern Nevada**
1707 W. Charleston Blvd., Ste. 200
Las Vegas, NV 89102
Tel: (702) 564-5416

**R.A.G.E. Rebuilding
All Goals Efficiently**
2901 El Camino Ave., Ste. 102
Las Vegas, NV 89102
Tel: (702) 333-1038

Senior Fraud
[http://fightfraud.nv.gov/Seniors_](http://fightfraud.nv.gov/Seniors_new.htm)
[new.htm](http://fightfraud.nv.gov/Seniors_new.htm)

**Southern Nevada Senior Mental
Health Outreach Program**
6161 W. Charleston Blvd.
Las Vegas, NV 89146
Tel: (702) 486-5730

**St. Rose Dominican Hospital
Adult Diabetes Support Group**
1125 American Pacific Dr., Ste. E
Henderson, NV 89074
Tel: (702) 616-6545

**Susan G. Komen for the Cure,
Southern Nevada Affiliate**
4850 W. Flamingo Rd., Ste. 25
Las Vegas, NV 89103
Tel: (702) 822-2324
www.komensouthernnevada.org

**Us TOO Prostate Cancer
Support Group**
10441 W. Twain Ave.
Las Vegas, NV 89135
Tel: (702) 917-7779

University Health Services
1707 W. Charleston Blvd., Ste. 220
Las Vegas, NV 89102
Tel: (702) 671-5070

Caregivers and Support Groups

Northern Nevada Support Groups

Aging and Disability Services Division Offices and Long-Term Care Ombudsman Programs

Carson City Office

3416 Goni Rd., Bldg. D-132
Carson City, Nevada 89706

Tel: (775) 687-4210
Tel: (800) 992-0900, ext. 4210

Elko Office

1010 Ruby Vista Dr., Ste. 104
Elko, NV 89801

Tel: (775) 738-1966
Fax: (775) 753-8543

Reno Office

445 Apple St., Ste. 104
Reno, NV 89502

Tel: (775) 688-2964
Fax: (775) 688-2969
www.nvaging.net/ltc.htm

Alcoholics Anonymous

436 S. Rock Blvd.
Sparks, NV 89531

Tel: (775) 355-1151

ALS of Northern Nevada

1575 Delucchi Ln., Ste. 223
Reno, NV 89502

Tel: (702) 777-0500
www.alsofnevada.org

Alzheimer's Association of Northern Nevada Support Group

*Carson Tahoe Cancer Center
Conference Room*

1535 Medical Pkwy.
Carson City, NV 89703

Tel: (775) 883-0703
Tel: (775) 786-8061

Alzheimer's Association Northern Nevada Chapter

1301 Cordone Ave., Ste. 180
Reno, NV 89502

Tel: (775) 786-8061

American Cancer Society

691 Sierra Rose Dr., Ste. A
Reno, NV 89511

Tel: (775) 329-0600
Fax: (775) 329-8592

American Lung Association of Nevada

10615 Double R Blvd., Ste. 100
Reno, NV 89521

Tel: (775) 829-5864

American Parkinson Disease Assn., Inc.

1000 Locust St.
Reno, NV 89502

Tel: (775) 328-1715

American Red Cross

1190 Corporate Blvd.
Reno, NV 89502

Tel: (775) 856-1000
Fax: (775) 856-3030

Care Chest of Sierra Nevada

7910 N. Virginia St.
Reno, NV 89506

Tel: 775-829-2273
www.carechest.org

**Carson Tahoe Regional Medical
Center Behavioral Health Services**

1080 N. Minnesota St.
Carson City, NV 89703
Tel: (775) 445-7350
Tel: (800) 283-7671
www.carsontahoe.com

**Catholic Community Services
of Northern Nevada
St. Vincent's Center**

500 E. 4th St.
Reno, NV 89512
Tel: (775) 322-7073
Fax: (775) 322-8197
www.ccsnn.org

**Children of Aging Parents
Education and Support Group**

3700 Grant Dr., Ste. A
Reno, NV 89509
Tel: (775) 829-4700

**Continuum Caregiver
Support Group**

3700 Grant Dr., Ste. A
Reno, NV 89509
Tel: (775) 424-2339

**Coping with Caregiving
Support Group**

*Sally de Lipkau Renown
Institute for Cancer*
115 Mill St.,
Roseview Tower, Lower Level
Reno, NV 89502
Tel: (775) 982-6830

**Diabetes Awareness
Support Group**

Saint Mary's Center for Health
645 N. Arlington Ave., Ste. 200
Reno, NV 89503
Tel: (775) 770-3600

**Early Alzheimer's Support Group
– Carson City**

Carson City Senior Center
911 Beverly Dr.
Carson City, NV 89706
Tel: (775) 883-0703

**Early Alzheimer's Support Group
– Douglas County**

Merrill Gardens at Gardnerville
1565-A Virginia Ranch Rd.
Gardnerville, NV 89410
Tel: (775) 786-8061

**Early Alzheimer's Support Group
– Elko County**

Griswold Hall Conference Room
701 Walnut St.
Elko, NV 89801
Tel: (775) 340-2465

**Early Alzheimer's Support Group
– Humboldt County**

*Humboldt General Hospital
Conference Room*
118 E. Haskell St.
Winnemucca, NV 89445
Tel: (775) 625-2930

**Early Alzheimer's Support Group
– Lyon County**

Yerington Senior Center
117 Tilson Way
Yerington, NV 89447
Tel: (775) 463-4774

**Early Alzheimer's Support Group
– Washoe County**

Alzheimer's Association
1301 Cordone Ave., Ste. 180
Reno, NV 89502
Tel: (775) 786-8061

Caregivers and Support Groups

Ed Howden and Associates, Inc.

3500 Lakeside Ct., Ste. 205
Reno, NV 89509

Tel: (775) 826-8833

Tel: (800) 934-0428

Fallon Support Group for Caregivers of Persons with Memory Problems

310 E. Court St.
Fallon, NV 89406

Tel: (775) 784-4335

Fernley Senior Center

1170 W. Newlands Dr.
Fernley, NV 89408

Tel: (775) 530-7664

Group for Spouses – Carson City

Carson City Senior Center
911 Beverly Dr.
Carson City, NV 89706

Tel: (775) 883-0703

Hemophilia Treatment Center of Nevada

540 W. Plumb Ln., Ste. 200
Reno, NV 89509

Tel: (775) 657-8981

Tel: (877) 732-1956

Lend-A-Hand Senior Services

145 Mount Rose St.
Reno, NV 89509

Tel: (775) 322-8414

Fax: (775) 322-0789

Nevada Cancer Institute

645 N. Arlington St., Ste. 330
Reno, NV 89503

Tel: (775) 356-8800

Nevada Caregiver Support Center

Sanford Center for Aging
University of Nevada Reno,
M/S 0146
Reno, NV 89557

Tel: (775) 784-4335

Nevada Urban Indians, Inc.

Carson City Office
232 E. Winnie Ln.
Carson City, NV 89706

Tel: (775) 883-4439

Fax: (775) 883-6981

Reno Office

1475 Terminal Way
Reno, NV 89502

Tel: (775) 788-7600

Tel: (888) 885-8447

Email: info@nevadaurbanindians.org

www.nevadaurbanindians.org

Renown Health Diabetes Health Center

1500 E. 2nd St., Ste. 402
Reno, NV 89502

Tel: (775) 982-5073

Call for information on meeting topics and screenings for seniors.

Renown Support Groups

Tel: (775) 982-6830

Stroke Support Group
Renown Rehabilitation Hospital
Cafeteria Boardroom
1495 Mill St.
Reno, NV 89502
Tel: (775) 982-6201

**Tears and Rainbows
Bereavement Support Group**
2200 E. Long St.
Carson City, NV 89706
Tel: (775) 770-6018

Adult Day Care
Southern Nevada

**Adult Day Care Center
of Las Vegas**
901 N. Jones Blvd.
Las Vegas, NV 89108
Tel: (702) 648-3425

**Adult Day Care Center of
Henderson**
1201 Nevada State Dr.
Henderson, NV 89002
Tel: (702) 368-2273

**The Salvation Army Henderson
Adult Day Care**
830 E. Lake Mead Pkwy.
Henderson, NV 89015
Tel: (702) 565-8836
www.salvationarmysouthernnevada.org

Easter Seals of Southern Nevada
6200 W. Oakley Blvd.
Las Vegas, NV 89146
Tel: (702) 870-7050
TTY: (702) 870-7050
Fax: (702) 870-7649
<http://sn.easterseals.com>

**Nevada Adult Day
Healthcare Centers**
2008 S. Jones Blvd.
Las Vegas, NV 89146
Tel: (702) 319-4600

Northern Nevada

Angel Adult Day Center
1577 Vassar St.
Reno, NV 89502
Tel: (775) 348-8064
Fax: (775) 348-8068
www.renoadultday.com

**Brightpath Adult
Enrichment Center**
577 Walnut St.
P.O. Box 279
Elko, NV 89801
Tel: (775) 778-0547
Fax: (775) 738-0541
www.brightpathaec.org/

Continuum/ReGenerations
3700 Grant Dr., Ste. A
Reno, NV 89509
Tel: (775) 829-4700

**More To Life
Adult Day Health Center**
1963 E. Prater Way, Ste. 103
Sparks, NV 89434
Tel : (775) 358-1988

Mt. Grant General Hospital
200 S. A St.
Hawthorne, NV 89415
Tel: (775) 945-2461
Fax: (775) 945-0721
www.mtgrantgenhospital.org

Caregivers and Support Groups

Share the Day Adult Day Center

911 Beverly Dr.
Carson City, NV 89706

Tel: (775) 283-0259

Washoe County Adult Day Care Daybreak Program

1155 E. 9th St.
Reno, NV 89512

Tel: (775) 328-2575

Email: sr_info@washoecounty.us
www.washoecounty.us/seniorsrv/daycare.htm

Hospice Care

Southern Nevada

Always Better Care Home Health and Hospice

6950 W. Via Olivero Ave., Ste. B-4
Las Vegas, NV 89117

Tel: (702) 364-8006

Barton Memorial Hospital Home Health Hospice of the Valley

1107 Hwy. 395
Gardnerville, NV 89410

Tel: (775) 782-1510

Circle of Life Hospice

1575 Delucchi Ln., Ste. 214
Reno, NV 89502

Tel: (775) 827-2298

Creekside Hospice

3675 Pecos McLeod, Ste. 900
Las Vegas, NV 89121

Tel: (702) 650-7669

Family Home Hospice

8655 S. Eastern Ave.
Las Vegas, NV 89123

Tel: (702) 383-0887

Horizon Hospice

1250 Lamoille Hwy.
Elko, NV 89801

Tel: (775) 778-0612

Nathan Adelson Hospice

4141 Swenson St.
Las Vegas, NV 89119

Tel: (702) 733-0320

New Hope Hospice

8 Sunset Way, Ste. 101
Henderson, NV 89014

Tel: (702) 736-8180

Tel: (877) 445-4673

www.yourtrustedpartner.com

New Hope Hospice

3650 S. Pointe Circle, Ste. 112
Laughlin, NV 89029

Tel: (702) 298-4673

www.yourtrustedpartner.com

Odyssey Hospice

4011-A McLeod Dr.
Las Vegas, NV 89121

Tel: (702) 693-4904

www.odyssey-healthcare.com

Solari Hospice Care

5550 S. Jones Blvd.
Las Vegas, NV 89118

Tel: (702) 870-0000

Northern Nevada

Saint Mary's Hospice of Northern Nevada

235 W. 6th St.
Reno, NV 89503

Tel: (775) 770-3000

VistaCare

1625 E. Prater Way, Ste. 108
Sparks, NV 89434

Tel: (775) 825-5008
Fax: (775) 825-5140

Respite Care

*Southern Nevada***ALS of Nevada**

4220 S. Maryland Parkway
Bldg. B, Ste. 404
Las Vegas, NV 89119

Tel: (702) 777-0500
Email: admin@alsofnevada.org
www.alsofnevada.org

Alzheimer's Association Desert Southwest Chapter

Southern Nevada Region
5190 S. Valley View Blvd.
Ste. 104
Las Vegas, NV 89118

Tel: (702) 248-2770
www.alz.org/dsw

Catholic Charities of Southern Nevada

531 N. 30th St.
Las Vegas, NV 89101

Tel: (702) 382-0721
www.catholiccharities.com/
programs/service/seniorservices/
respitecareandsupportiveservices.
html

Easter Seals of Southern Nevada

6200 W. Oakley Blvd.
Las Vegas, NV 89146

Tel: (702) 870-7050
Fax: (702) 870-7616

Give Me A Break, Inc.

P.O. Box 620721
Las Vegas, NV 89162

Tel: (702) 898-2216
Tel: (866) 486-2275
www.givemeabreakinc.com
Email: gabinc@aol.com

HELP of Southern Nevada

1640 E. Flamingo Rd., #100
Las Vegas, NV 89119

Tel: (702) 369-4357
Fax: (702) 369-4089
Email: info@helpsonv.org
www.helpsonv.org

Helping Hands of the Vegas Valley

2320 Paseo del Prado
Bldg. B, Ste. 112
Las Vegas, NV 89102

Tel: (702) 633-7264
Email: info@hhovv.org
www.hhovv.org/

Lend-A-Hand, Inc.

400 Utah St.
Boulder City, NV 89005

Tel: (702) 294-2363
(Boulder City Residents Only)

*Northern Nevada***ALS of Nevada**

1575 Delucchi Ln.
Reno, NV 89502

Tel: (702) 777-0500
Email: admin@alsofnevada.org

Emeritus at the Seasons

5165 Summit Ridge Ct.
Reno, NV 89523

Tel: (775) 787-8200

Caregivers and Support Groups

Emeritus at Reno

3105 Plumas St.
Reno, NV 89509

Tel: (775) 828-5000

Home Instead Senior Care

205 Redfield Pkwy., Ste. 204
Reno, NV 89509

Tel: (775) 336-5333

Long-Term Care Information and Ombudsman Programs

*Southern Nevada***Aging and Disability
Services Division**

1860 E. Sahara Ave.
Las Vegas, NV 89104

Tel: (702) 486-3545

Fax: (702) 486-3572

**Clark County Social Service
Long-Term Care Unit Cambridge
Community Center**

3900 Cambridge St., Ste. 202
Las Vegas, NV 89119

Tel: (702) 455-8639

www.clarkcountynv.gov

*Northern Nevada***Aging and Disability
Services Division**

3416 Goni Rd., Bldg. D-132
Carson City, NV 89706

Tel: (775) 687-4210

Fax: (775) 687-0574

**Aging and Disability
Services Division**

445 Apple St., Ste. 104
Reno, NV 89502

Tel: (775) 688-2964

Fax: (775) 688-2969

**Aging and Disability
Services Division**

1010 Ruby Vista Dr., Ste. 104
Elko, NV 89801

Tel: (775) 738-1966

Fax: (775) 753-8543

**Reno Veterans Administration
Medical Center, Geriatric and
Extended-Care Program**

1000 Locust St.
Reno, NV 89502

Tel: (775) 786-7200

Legal Help and Advocacy

Programs to Compensate Victims of Violent Crime

Clark County District Attorney's Victim Witness Assistance Center

200 Lewis, Third Floor
Las Vegas, NV 89101

Tel: (702) 671-2525

Fax: (702) 455-5101

[www.clarkcountynv.gov/depts/
district_attorney/vwac/Pages/
default.aspx](http://www.clarkcountynv.gov/depts/district_attorney/vwac/Pages/default.aspx)

Victims of Crime Program

Southern Nevada

2200 S. Rancho Dr., Ste. 130
Las Vegas, NV 89102

Tel: (702) 486-2740

Fax: (702) 486-2825

www.voc.nv.gov

Northern Nevada

1050 E. William St., Ste. 400
Carson City, NV 89701

Tel: (775) 687-8428

Email: grown@voc.nv.gov

www.voc.nv.gov

Where to Turn with Legal Problems

Adult Care Connections

1600 W. Desert Inn Rd., Ste. 225
Las Vegas, NV 89160

Tel: (800) 822-2523

Carson and Rural Elder Law Program

(through the RSVP program)

2621 Northgate Ln., Ste. 6
Carson City, NV 89706

Tel: (775) 687-4680

Fax: (775) 687-4494

Clark County District Attorney Victim Witness Assistance Center

200 Lewis Ave., 3rd Fl.
Las Vegas, NV 89195

Tel: (702) 671-2525

Fax: (702) 455-5101

[www.accessclarkcounty.com/depts/
district_attorney/vwac/Pages/index.
aspx](http://www.accessclarkcounty.com/depts/district_attorney/vwac/Pages/index.aspx)

Legal Aid Center of Southern Nevada Pro Bono Project

200 S. 8th St.

Las Vegas, NV 89101

Tel: (702) 386-1070

Fax: (702) 386-0569

www.lacsn.org/pro-bono-project

Nevada Disability Advocacy & Law Center

Elko Office

905 Railroad St., Ste. 104B

Elko, NV 89801

Tel: (775) 777-1590

Tel: (800) 992-5715

Fax: (775) 753-1690

Email: elko@ndalc.org

www.ndalc.org

Northern Office

1865 Plumas St, Ste. 2

Reno, NV 89509

Tel: (775) 333-7878

Tel: (800) 992-5715

Fax: (775) 786-2520

Email: reno@ndalc.org

www.ndalc.org

Southern Office
6039 Eldora Ave., Ste. C, Box 3
Las Vegas, NV 89146

Tel: (702) 257-8150
Tel: (888) 349-3843
Fax: (702) 257-8170
Email: lasvegas@ndalc.org
www.ndalc.org

**Nevada Equal Rights
Commission**

Las Vegas
1820 E. Sahara Ave., Ste. 314
Las Vegas, NV 89104

Tel: (702) 486-7161
Fax: (702) 486-7054
<http://detr.state.nv.us/nerc.htm>

Northern Nevada
1675 E. Prater Way, Ste. 103
Sparks, NV 89434

Tel: (775) 823-6690
Fax: (775) 688-1292

Nevada Legal Services

Carson City
2621 Northgate Ln., Ste. 10
Carson City, NV 89706

Tel: (775) 784-3491
Tel: (800) 323-8666
<http://nlslaw.net>

Las Vegas
530 S. 6th St.
Las Vegas, NV 89101

Tel: (702) 386-0404
Tel: (866) 432-0404
Fax: (702) 388-1641
<http://nlslaw.net>

Reno
204 Marsh Ave., Ste. 101
Reno, NV 89509

Tel: (775) 284-3491

Tel: (800) 323-8666
Fax: (775) 284-3497
<http://nlslaw.net>

Elko
380 Court St., Ste. D
Elko, NV 89801

Tel: (775) 753-5880
Fax: (775) 735-5890

Senior Citizens Law Project

411 E. Bonneville Ave.
Las Vegas, NV 89101

Tel: (702) 229-6596

Senior Helpline Statewide

Tel: (877) 693-2163

**Special Advocates for Elders
(SAFE) of Washoe County**

P.O. Box 30083
Reno, NV 89520

Tel: (775) 325-6717

**Washoe County Senior
Law Project**

1155 E. Ninth St.
Reno, NV 89512

Tel: (775) 328-2592
Fax: (775) 328-6193

Victims of Crime Program

Southern Nevada
2200 S. Rancho Dr., Ste. 130
Las Vegas, NV 89102

Tel: (702) 486-2740

Northern Nevada
1050 E. William St.
Carson City, NV 89701

Tel: (775) 687-8428

Legal Help and Advocacy

Victim Witness Division of District Attorney Office

1 S. Sierra St.
P.O. Box 30083
Reno, NV 89501

Tel: (775) 328-3200

Volunteer Attorneys for Rural Nevadans

904 N. Nevada St., Ste. B
Carson City, NV 89703

Tel: (775) 883-8278

Tel: (866) 448-8276

Advocates for Elders

Nevada Aging and Disability Services Division Regional Offices

www.nvaging.net/advocate_for_elders.htm

Northern Nevada

455 Apple St., Ste. 104
Reno, NV 89502

Tel: 775-688-2964

Fax: 775-688-2969

1010 Ruby Vista Dr., Ste. 104
Elko, NV 89801

Tel: 775-738-1966

Fax: 775-753-8543

Southern Nevada

1860 E. Sahara Ave.
Las Vegas, NV 89104

Tel: 702-486-3545

Fax: 702-486-3572

Public Administrators

Clark County

515 Shadow Ln.
Las Vegas, NV 89106

Tel: (702) 455-4332

Fax: (702) 455-4717

Email: JJCahill@ClarkCountyNV.gov

Carson City

885 E. Musser St., Ste. 1028
Carson City, NV 89701

Tel: (775) 887-2260

Fax: (775) 887-2146

Email: aglover@carson.org

Churchill County

P.O. Box 63
Fallon, NV 89407

Tel: (775) 427-1115

Fax: (775) 423-8057

Douglas County

P.O. Box 1059
Minden, NV 89423

Tel: (775) 782-6216

Fax: (775) 782-9031

Email: cspringmeyer@co.douglas.nv.us

Elko County

P.O. Box 25
Elko, NV 89803

Tel: (775) 738-3171

Fax: (775) 753-9860

Email: janycej@frontier.com

Esmeralda County

P.O. Box 339
Goldfield, NV 89013

Tel: (775) 485-6352

Fax: (775) 485-6356

Email: Dj.escodaoffice@gmail.com

Eureka County

P.O. Box 556
Eureka, NV 89316

Tel: (775) 237-5263

Fax: (775) 237-5614

Email: Mr@euekanv.org

Humboldt County
501 S. Bridge St.
P.O. Box 909
Winnemucca, NV 89446
Tel: (775) 623-6370
Fax: (775) 623-6365
Email: Hcda-michael@hcnv.us

Lander County
P.O. Box 187
Battle Mountain, NV 89820
Tel: (775) 635-5195
Fax: (775) 635-8209
Email: Angie.lcda@gmail.com

Lincoln County
P.O. Box 60
Pioche, NV 89043
Tel: (775) 962-5171
Fax: (775) 962-5582
Email: lcda@lcturbonet.com

Lyon County
P.O. Box 745
Yerington, NV 89447
Tel: (775) 772-1661
Fax: (775) 722-1661
lcpadmunro@hdiss.net

Mineral County
P.O. Box 456
Hawthorne, NV 89415
Tel: (775) 312-0512
Fax: (775) 312-0512
helenejw@hotmail.com

Nye County - Tonopah Office
250 Highway 160, Ste. 7
Pahrump, NV 89060
Tel: (775) 751-4259
Fax: (775) 751-4329
Email: ffinlinson@co.nye.nv.us

Pershing County
P.O. Box 1167
Lovelock, NV 89419
Tel: (775) 273-7453
Fax: (775) 273-7453
Email: lkjinc@sbcglobal.net

Storey County
P.O. Box 496
Virginia City, NV 89440
Tel: (775) 847-0964
Fax: (775) 847-1007
Email: scda@storeycounty.org

Washoe County
P.O. Box 7360
Reno, NV 89510
Tel: (775) 861-4000
Fax: (775) 861-4041
Email: dcavallo@washoecounty.us

White Pine County
801 Clark St., Ste. 3
Ely, NV 89301
Tel: (775) 293-6565
Fax: (775) 289-1559
Email: kbrown@mwpower.net

If you have any concerns or comments about any of the programs listed that are under the direction of Clark County, call or visit the Public Response Office at (702) 455-4191, 500 S. Grand Central Pkwy., Las Vegas, NV 89106. Additional information is available at www.accessclarkcounty.com.

Telemarketing

Americans are being cheated out of close to \$60 billion annually through “electronic muggings” over the phone. Many Nevada seniors have lost their life savings to phony telemarketers. Even worse, after they have been cheated, they are targeted again by phony “reclamation” groups who promise to help them get their money back.

I held a hearing before the Senate Aging Committee to examine how fraudulent telemarketing operators target the elderly. Nevada has the highest rate of telemarketing scams in the nation. Here are some things you should know on how to avoid being scammed over the phone:

- It is illegal for a telemarketer to call you if you have asked not to be called. Calling times are restricted to the hours between 8:00 a.m. and 9:00 p.m.
- Telemarketers must tell you it is a sales call, the name of the seller, and what they are selling BEFORE they make a pitch. If it is a prize promotion, they must tell you that no purchase or payment is necessary to enter or win.
- It is illegal for telemarketers to lie or misrepresent any information about their goods and services.
- Before you pay, telemarketers must tell you the total cost of goods; any restrictions for getting or using them; and that a sale is final or non-refundable. In a prize promotion, they must tell you the odds of winning; that no purchase is necessary to win; and any restrictions or conditions related to receiving the prize.
- It is illegal for a telemarketer to withdraw money from your checking account without your express, verifiable authorization.
- Telemarketers cannot lie to get you to pay, no matter what method of payment you use. You do not have to pay for credit repair, recovery room, or advance fee loan/credit services until these services have been delivered. Your state law enforcement professionals now have the power to prosecute fraudulent telemarketers across state lines.

Helpful Hints to Remember

- If someone contacts you or a loved one with an unsolicited offer:
- Do not be afraid to hang up. It is okay to be rude!
- Do not give your financial information to callers you do not know.
- Do not be pressured into making an immediate decision.
- Get all information in writing before you agree to a purchase.
- If you are not sure, do not hesitate to ask someone else. Tell your friends, your neighbors, or your family about an offer or business you are considering. Ask them for feedback.

Look For The Warning Signs Of A Scam:

- You are asked to pay shipping and handling fees in order to get a “free” prize.
- You should never have to pay to receive a prize or enter a sweepstakes contest. If you do, it is illegal.
- You are asked to give confidential information such as a bank account number, a Social Security number, a date of birth, or a credit card number. Do not give your financial information—Social Security number, credit card, or bank account numbers—to callers you do not know. If it is a reputable group, this information will not be requested.
- The call happens outside of normal business hours, before 8 a.m. or after 9 p.m.

**If it sounds too good to be true,
then it probably is.**

Telemarketing

Suspect a Scam?

Help Is Available

Call the Nevada Attorney General Las Vegas office at (702) 486-3420; Carson City office at (775) 684-1100; or Reno office at (775) 688-1818.

You can also call the National Consumer League's National Fraud Information Center at (202) 835-3323, ext. 815, or visit their website at www.fraud.org.

National Do-Not-Call Registry

On February 13, 2003, I supported the Do-Not-Call Implementation Act, which helped Nevadans put an end to dreaded dinner-time telemarketing calls. I also supported the Do-Not-Call Improvement Act of 2007, which became law in February 2008. This measure further protects Nevadans from telemarketers. Your number will now stay on the "do not call" list permanently unless you request to have it removed. If you register with the National Do-Not-Call Registry, you will substantially limit the number of telemarketing calls you receive. Most telemarketers are required to remove numbers on the registry from their call lists, or they may be subject to a fine of up to \$11,000. (Please note that calls from political organizations are exempt from the requirements of the Do Not Call registry. Also, calls by or on behalf of tax-exempt, non-profit organizations and calls which are not commercials or do not include unsolicited advertisements are also exempt. This can include calls from charities, telephone surveyors, etc.) Call (888) 382-1222, or go to www.donotcall.gov to register for the Do-Not-Call Registry.

Internet Information

Discovering the Internet

New technology has opened a world of information to explore and discover. Seniors can send electronic mail anywhere in the world or chat with others who are on the Internet at the same time. Here are some websites to visit on the Internet:

- SeniorNet, www.seniornet.org, provides older adults access to computer technologies to enhance their lives and enable them to share their knowledge on-line.
- For information on Medicare, visit www.medicare.gov.
- For updated information on Social Security or to file a claim on-line, visit www.ssa.gov.
- For information on Senior Services in the State of Nevada, visit www.nvaging.net.
- For information on my work for Nevada, visit www.reid.senate.gov. To send me an email, visit www.reid.senate.gov/contact.
- For people age 55 and older who may need programs to assist them with prescription drugs, health care, utilities, and other items or services, visit www.benefitscheckup.com.
- For an up-to-date resource guide and information for caregivers, visit www.nevadaadrc.com/.
- The Alzheimer's Association CareFinder website has a special feature that allows families and individuals to receive a customized summary report with care recommendations and answers to specific questions, visit www.alz.org/carefinder.

Internet Fraud

The Internet is fast becoming an invaluable resource for seniors. More and more, seniors are using the Internet for communication, shopping, medical advice, companionship, and intellectual growth. Not having a computer should not discourage you from logging on and surfing the web. More than 30 senior and community centers throughout the Silver State have computers available with Internet access.

However, you should be careful when it comes to your privacy on-line. Here are some tips:

- Create passwords that are not easy to guess, and do not use the same password for all of your accounts. You can add numbers and special characters to your password to make it more secure. Do not share your passwords with others, but you can write them down on a piece of paper and keep it in a safe place.
- Do not give your on-line service account password to anyone, even someone claiming to be from your on-line service. Your account can be hijacked, and you can find unexpected charges on your bill.
- People are not always who they seem to be in cyberspace. Be careful about giving out your credit card number. The same applies to your Social Security number, phone number, and home address.
- Check with your on-line service or email provider for ways to reduce unsolicited commercial email. Learn to recognize junk email and delete it. Do not even read it first. Never download an email attachment or click on a link from an unknown source. Opening a file could expose your system to a virus.
- You can be defrauded on-line. If an offer is too good to believe, do not believe it. You can learn more about internet fraud at these two government websites:
 - http://www.fbi.gov/scams-safety/fraud/internet_fraud
 - <http://www.usa.gov/Citizen/Topics/Internet-Fraud.shtml>
- Credit rights and other consumer protection laws apply to Internet transactions. If you have a problem, tell a law enforcement agency.

Senior Protective Services and Emergency Help

Elder Protective Services provides crisis and emergency social work services to seniors who are reported to be victims of abuse, neglect, isolation, or exploitation.

As of July, 1, 2010, the Nevada Aging and Disability Services Division and local law enforcement agencies will be the sole entities responsible for receiving and investigating reports of elder abuse in Nevada.

Use the following numbers to report elder abuse to the Aging and Disability Services Division.

Las Vegas/Clark County

Tel: (702) 486-6930

Statewide/All Other Areas

Tel: (888) 729-0571

After hours, contact local law enforcement,
or call the Crisis Call Center at (800) 992-5757.

Nevada Aging and Disability Services Division Regional Offices

Administration - Carson City

3416 Goni Rd., Ste. D-132
Carson City, NV 89706

Tel: (775) 687-4210

Fax: (775) 687-0574

Las Vegas Regional Office

1860 E. Sahara Ave.
Las Vegas, NV 89104

Tel: (702) 486-3545

Fax: (702) 486-3572

Elko Regional Office

1010 Ruby Vista Dr., Ste. 104
Elko, NV 89801

Tel: (775) 738-1966

Fax: (775) 753-8543

Reno Regional Office

445 Apple St., Ste. 104
Reno, NV 89502

Tel: (775) 688-2964

Fax: (775) 688-2969

Email: adsd@adsd.nv.gov

(All Offices)

Emergency Shelters and Assistance

Southern Nevada

**Boulder City Welfare Services,
Inc. Emergency Aid of
Boulder City**

600 Nevada Hwy.
P.O. Box 60673
Boulder City, NV 89006
Tel: (702) 293-0332

Catholic Community Services

1511 N. Las Vegas Blvd.
Las Vegas, NV 89101
Tel: (702) 387-2282

HELP of Southern Nevada

1640 E. Flamingo Rd., Ste. 100
Las Vegas, NV 89119
Tel: (702) 369-4357 (HELP)
www.helpsonv.org

HopeLink

178 Westminster Way
Henderson, NV 89015
Tel: (702) 566-0576

Jewish Family Services

4794 S. Eastern Ave., Ste. C
Las Vegas, NV 89119
Tel: (702) 732-0304

**Las Vegas Rescue Mission and
Shelter for Hope**

480 W. Bonanza Rd.
Las Vegas, NV 89106
Tel: (702) 382-1766
www.vegasrescue.org

**Lutheran Social
Services of Nevada**

73 Spectrum Blvd.
Las Vegas, NV 89101
Tel: (702) 639-1730
www.lssnv.org

**Office of Suicide
Prevention - South**

1860 E. Sahara Ave.
Las Vegas, NV 89104
Tel: (702) 486-8225

Safe House

921 American Pacific Dr., Ste. 300
Henderson, NV 89014
Tel: (702) 451-4203

Salvation Army

35 W. Owens Ave.
Las Vegas, NV 89030
Tel: (702) 399-4403

The Shade Tree Shelter

1 W. Owens Ave.
Las Vegas, NV 89030
Tel: (702) 385-0072

**Weekend Emergency
Assistance Program**

*University United
Methodist Church*
4412 S. Maryland Parkway
Las Vegas, Nevada 89119
Tel: (702) 383-4054

Senior Protective Services and Emergency Help

Northern Nevada

Catholic Community Services

500 E. 4th St.
Reno, NV 89512

Tel: (775) 322-7073
www.catholiccharitiesnorthernnevada.org

Friends in Service Helping (FISH)

138 E. Long St.
Carson City, NV 89706
Tel: (775) 882-3474

Office of Suicide Prevention

445 Apple St., Ste. 104
Reno, NV 89502
Tel: (775) 443-7843

Salvation Army Reno

1931 Sutro St.
Reno, NV 89512
Tel: (775) 688-4555
www.salvationarmyreno.org

Volunteers of America Shelter

335 Record St., Ste. 231
Reno, NV 89512
Tel: (775) 322-7143

Meals on Wheels

The state of Nevada and local agencies sponsor “Meals on Wheels” programs that provide meals to senior citizens to help ensure adequate nutrition. Meals are made available to those who live on limited income; are incapacitated due to accident, illness, or frailty; or who are dependent on others to prepare meals due to emotional impairment. Please contact one of the following services or senior centers for more information.

Northern Nevada

Austin Senior Center

PO Box 211
Austin, NV 89310

Tel: (775) 964-2338

Battle Mountain Shoshone Band Council

37 Mountain View Drive #C
Battle Mountain, NV 89820

Tel: (775) 635-2004

Carson City Senior Center

911 Beverly Drive
Carson City, NV 89706

Tel: (775) 883-0703

Carlin Open Door Senior Center

320 Chestnut Street
PO Box 123
Carlin, NV 89822

Tel: (775) 754-6465

Churchill County Senior Center

310 East Court Street
Fallon, NV 89406

Tel: (775) 423-7096

Dayton Senior Center

320 Dayton Valley Road
PO Box 612
Dayton, NV 89403

Tel: (775) 246-6210

Douglas County Senior Center

2300 Meadows Lane
Gardnerville, NV 89410

Tel: (775) 783-6455

Duck Valley Senior Center

PO Box 219
Owyhee, NV 89832

Tel: (775) 757-3174

Duckwater Elder Center

PO Box 140068
Duckwater, NV 89314

Tel: (775) 863-0155

Elko Band Senior Center

511 Sunset Street
Elko, NV 89801

Tel: (775) 738-3030

Elko Indian Colony

1530 Silver Eagle Drive
Elko, NV 89801

Tel: (775) 738-0425

Elko Senior Citizens Center, Inc.

1795 Ruby View Drive
Elko, NV 89801

Tel: (775) 738-5911

Ely Shoshone Elders Center

250 Heritage Drive
Ely, NV 89301

Tel: (775) 289-6907

Eureka Senior Center

20 West Gold Street
PO Box 278
Eureka, NV 89316
Tel: (775) 237-5597

Fallon Paiute Shoshone Senior Center

1885 Agency Road
Fallon, NV 89406
Tel: (775) 423-7569

Fanny Komp Senior Center

728 7th Street
P. O. Box 211072
Crescent Valley, NV 89821
Tel: (775) 468-0466

Fernley Senior Center

1170 West Newlands Drive
Fernley, NV 89408
Tel: (775) 575-3370

Ft. McDermitt Paiute Shoshone Senior Center

111 North Reservation Road
PO Box 457
McDermitt, NV 89421
Tel: (775) 532-8259

Gerlach Senior Center

385 E. Sunset Blvd.
PO Box 69
Gerlach, NV 89412
Tel: (775) 557-2206

Lander County Senior Citizens Center

365 East 4th Street
Battle Mountain, NV 89820
Tel: (775) 635-5311

Lyon County Senior Services

1050 Pyramid Street
PO Box 1141
Silver Springs, NV 89429
Tel: (775) 577-5009

Lyon Food, Fun and Fellowship

117 Tilson Way
Yerington, NV 89447
Tel: (775) 463-6550

McGill Senior Citizens Center

(only open during lunchtime)
(temporarily closed)
1 Avenue K
PO Box 1237
McGill, NV 89318
Tel: (775) 235-7110

Mina Senior Center

821 8th Street
PO Box 195
Mina, NV 89422
Tel: (775) 573-2344

Mineral County Care and Share

975 K Street
PO Box 1058
Hawthorne, NV 89415
Tel: (775) 945-5519

Numaga Senior Center

PO Box 256
Nixon, NV 89424
Tel: (775) 574-0180

Pershing County Senior Center

PO Box 838
Loveland, NV 89419
Tel: (775) 273-2291

Reno-Sparks Indian Colony

34 Reservation Road
Reno, NV 89502

Tel: (775) 329-5162

Silver Sage Senior Center

213 First Street
PO Box 136
Wells, NV 89835

Tel: (775) 752-3280

Silver Springs Senior Center

2945 Ft. Churchill Road
Silver Springs, NV 89429

Tel: (775) 577-5014

Sparks Senior Center

97 Richards Way
Sparks, NV 89431

Tel: (775) 353-3110

Storey County Senior Center

PO Box 786
Virginia City, NV 89440

Tel: (775) 847-0957

Sun Valley Senior Center

115 West 6th Avenue
Sun Valley, NV 89433-7374

Tel: (775) 673-9417

Tahoe Douglas Senior Center

885 Highway 50
PO Box 1771
Zephyr Cove, NV 89448

Tel: (775) 588-5140

Walker River Senior Center

PO Box 220
Schurz, NV 89427

Tel: (775) 773-2224

Washoe County (Reno) Senior Citizens Center

1155 East 9th Street
Reno, NV 89512

Tel: (775) 328-2575

Washoe Tribe Senior Center

919 Highway 395 South
Gardnerville, NV 89410

Tel: (775) 265-8600

Tel: (866) 914-3983

White Pine Senior Center

1000 Campton Street
Ely, NV 89301

Tel: (775) 289-2742

Winnemucca Senior Center

1480 Lay Street
Winnemucca, NV 89445

Tel: (775) 623-6211

Yerington Paiute Tribe Elder Center

171 Campbell Lane
Yerington, NV 89447

Tel: (775) 883-8334

Yomba Tribal Council

HC 61 Box 6275
Austin, NV 89310

Tel: (775) 964-2463

Southern Nevada

Alamo Senior Center

20 Airport Road
PO Box 316
Alamo, NV 89001

Tel: (775) 725-3340

Amargosa Senior Center

HCR 69 Box 428
Amargosa, NV 89020

Tel: (775) 372-5413

Beatty Senior Center

150 A Avenue South PO Box 453
Beatty, NV 89003

Tel: (775) 553-2954

Boulder City Senior Center

813 Arizona St.
Boulder City, NV 89005

Tel: (702) 293-3320

**Catholic Charities Senior
Nutrition Program**

531 N. 30th St.
Las Vegas, NV 89101

Tel: (702) 385-5284

Fax: (702) 385-3206

www.catholiccharities.com/programs/service/seniorservices/indexmealsonwheels.html

**Cora Coleman Sunrise
Senior Center**

2100 Bonnie Ln.
Las Vegas, NV 89516

Tel: (702) 455-7617

Derfelt Senior Center

3343 W. Washington Ave.
Las Vegas, NV 89107

Tel: (702) 229-6601

Doolittle Senior Center

1930 J St.
Las Vegas, NV 89106

Tel: (702) 229-6125

Heritage Park Senior Center

300 S. Racetrack Rd.
Henderson, NV 89105

Tel: (702) 267-2950

**Jim Boyles Senior
(Overton) Center**

475 S. Moapa Valley Blvd.
Overton, NV 89040

Tel: (702) 397-8002

Las Vegas Senior Center

451 E. Bonanza Rd.
Las Vegas, NV 89101

Tel: (702) 229-6454

Laughlin Senior Center

1975 Arie St.
Laughlin, NV 89029

Tel: (702) 298-2592

**Lincoln Senior Center
Main and Atkins**

PO Box 508
Panaca, NV 89042

Tel: (775) 728-4477

Mesquite Senior Citizens

102 W. Old Mill Rd.
Mesquite, NV 89027

Tel: (702) 346-5290

**Nye County Senior
Nutrition Program**

1120 Globemallow Ln.
Tonopah, NV 89049

Tel: (775) 482-7300

Tel: (775) 482-7341

Olsen Senior Center

240 Front Street
PO Box 322
Caliente, NV 89008

Tel: (775) 726-3740

Pioche Senior Center

410 Auto Drive
PO Box 432
Pioche, NV 89043

Tel: (775) 962-5378

Social Networking

Social Networking and Companion Programs

AARP – Nevada Office
5820 S. Eastern Ave., Ste.190
Las Vegas, NV 89119
Tel: (866) 389-5652

**American Legion –
Paradise Post 149**
3470 Boulder Hwy.
Las Vegas, NV 89121
Tel: (702) 606-4633

**America the Beautiful – National
Parks and Federal Recreational
Lands Annual Pass**

Discounted senior lifetime pass information is available at www.store.usgs.gov/pass/senior.html. The Forest Service, National Park Service, Fish and Wildlife Service, Bureau of Land Management, and Bureau of Reclamation honor senior passes at sites where entrance or standard amenity fees are charged.

**Catholic Charities of
Southern Nevada Senior
Companion Program**
531 N. 30th St.
Las Vegas, NV 89101
Tel: (702) 382-0721

**City of Reno Parks, Recreation
& Community Senior Services**
Senior Connection Newsletter, Reno Senior Travelers, Reno Senior Dance Club, Brunch and Movie Club, Sierra Nevada Senior Games, Paradise Park Community Garden

Tel: (775) 334-2262
www.reno.gov/index.aspx?page=315

**City of Las Vegas Senior Citizens
Program Division**
Leisure Services Dept.
749 Veterans Memorial Dr.
Las Vegas, NV 89101
Tel: (702) 229-6297

Continuing Education, UNR
1041 N. Virginia St.
Reno, NV 89557
Tel: (775) 784-4046

Elks BPO Carson City
Lodge #2177
515 N. Nevada St.
Carson City, NV 89703
Tel: (775) 882-2177

Elks Lodge
1276 Pitt Rd.
Gardnerville, NV 89460
Tel: (775) 265-4523

Elks Lodge #1468
4100 W. Charleston Blvd.
Las Vegas, NV 89102
Tel: (702) 258-3557

Elks Lodge #1682
1217 Nevada Hwy.
Boulder City, NV 89005
Tel: (702) 293-2457

Fraternal Order of Eagles
www.foe.com/aerie-locator.aspx
Use “Aerie Locator” for a list of Nevada aeries.

**Fraternal Order of Police
Nevada State Lodge**
www.nevadafop.org

Knights of Columbus
1408 Velvet Leaf Dr.
North Las Vegas, NV 89032
Tel: (702) 387-9312

**Las Vegas Senior
Activities and Events**
*City of Las Vegas Ongoing
Senior Activities*
[http://vegas4locals.com/
lasvegassenioractivities.html](http://vegas4locals.com/lasvegassenioractivities.html)

Masonic Memorial Temple
2200 W. Mesquite Ave.
Las Vegas, NV 89106
Tel: (702) 382-6055

Masonic Temple Vegas Lodge
632 E. Charleston Blvd.
Las Vegas, NV 89104
Tel: (702) 382-1174

Moose Lodge
1600 Gragson Ave.
Las Vegas, NV 89101
Tel: (702) 399-9026

Moose Lodge Red Rock #252
4970 W. Charleston Blvd.
Las Vegas, NV 89146
Tel: (702) 878-9817

Nevada State Elks Association
www.nsea-elks.org/Lodges.html

Nevada Talking Book Services
100 N. Stewart St.
Carson City, NV 89701
Tel: (775) 684-3360

**Osher Lifelong
Learning Institute**
Warren Nelson Bldg.
401 W. 2nd St., Ste. 235
Reno, NV 89503
Tel: (775) 784-8053
Fax: (775) 784-8054
Email: olli@unr.edu
www.olli.unr.edu/About.html

Prince Hall Masonic Lodge
2700 W. Colton Ave.
N. Las Vegas, NV 89030
Tel: (702) 647-2095

Red Hat Society (ages 50+)
Tel: (866) 386-2850
Email: [memberservices@
redhatsociety.com](mailto:memberservices@redhatsociety.com)
www.redhatsociety.com

Red Rock Audubon Society
P.O. Box 96691
Las Vegas, NV 89193
Tel: (702) 390-9890

Reno Elks Lodge #597
597 Kumle Ln.
Reno, NV 89509
Tel: (775) 825-0597
Fax: (775) 825-0741

**Senior Companion Program
Lewis Elvirita Forum**
406 Pyramid Way
Sparks, NV 89431
Tel: (775) 358-2322

Social Networking

Senior Spectrum Newspaper

P.O. Box 7124
Reno, NV 89510

Tel: (775) 348-0717
Tel: (800) 253-3713
Fax: (775) 324-4474
Fax: (800) 843-8088
Email: Info@SeniorSpectrumNewspaper.com

Truckee Meadows Community College

Continuing Education
5270 Neil Rd., Ste. 216
Reno, NV 89502

Tel: (775) 829-9010

UNLV Academic 62+ Program

4505 Maryland Pkwy.
Las Vegas, NV 89154

Tel: (702) 774-4626
http://seniorprograms.unlv.edu/academic_62plus.html

Zelzah Shrine Temple

2222 W. Mesquite Ave.
Las Vegas, NV 89106

Tel: (702) 382-5554

Volunteer/Employment Opportunities

Southern Nevada

AARP Foundation Work Search

2975 S. Rainbow Blvd.
Las Vegas, NV 89146
Tel: (702) 648-3356

Affinity Hospice of Life

2700 E. Sunset Rd., Ste. D36
Las Vegas, NV 89120
Tel: (702) 380-1006

Catholic Charities of Southern Nevada Senior Services

1511 N. Las Vegas Blvd.
Las Vegas, NV 89101
Tel: (702) 382-0721
www.catholiccharities.com

*Foster Grandparent Program,
Respite Care and Supportive
Services, Retired & Senior
Volunteer Program, Senior
Companion Program, Telephone
Reassurance Program*

Medical Nutrition Therapy

Tel: (702) 385-5284

CHR, Inc.

2980 S. Jones Blvd., Ste. H
Las Vegas, NV 89146
Tel: (702) 889-4466

City of Las Vegas Park Ambassador Program

Tel: (702) 229-4924
www.lasvegasnevada.gov

Easter Seals Southern Nevada

6200 W. Oakley Blvd.
Las Vegas, NV 89146
Tel: (702) 870-7050
Fax: (702) 870-7649

FISH Emergency Assistance

1600 Cartier St.
Las Vegas, NV 89030
Tel: (702) 649-6522

Give Me A Break, Inc.

P.O. Box 620721
Las Vegas, NV 89162
Tel: (702) 898-2216
Tel: (866) 486-2275
www.givemeabreakinc.com

Goodwill of Southern Nevada Vocational Services

1280 W. Cheyenne Ave.
N. Las Vegas, NV 89030
Tel: (702) 597-1107
www.sngoodwill.org

Helping Hands of Vegas Valley

2320 Paseo Del Prado, Bldg. B-112
Las Vegas, NV 89102
Tel: (702) 633-7264
Fax: (702) 649-6438
Email: info@hhovv.org

Jewish Family Service Agency

4794 S. Eastern Ave., Ste. C
Las Vegas, NV 89119
Tel: (702) 732-0304
Fax: (702) 794-2033
www.jfsalv.org

Las Vegas Natural History Museum Volunteer Program

900 N. Las Vegas Blvd.
N. Las Vegas, NV 89101
Tel: (702) 384-3466

Lend-A-Hand of Boulder City

400 Utah St.
Boulder City, NV 89005
Tel: (702) 294-2363

Nevada Job Connect

3405 S. Maryland Pkwy.
Las Vegas, NV 89169
Tel: (702) 486-0100
Fax: (702) 486-0118

Nevada Senior Care Medicare Patrol

1860 E. Sahara Ave.,
Las Vegas, NV 89104
Tel: (888) 838-7305
Email: smpinfo@adsd.nv.gov
www.nevadaadrc.com/services-and-programs/medicare/smp

Opportunity Village - ARC

6300 W. Oakley Blvd.
Las Vegas, NV 89146
Tel: (702) 259-3700
Fax: (702) 259-3735

Rebuilding Together

611 S. 9th St.
Las Vegas, NV 89101
Tel: (702) 259-4900
<http://rebuildingtogether.org/>

S.A.F.E. House

921 American Pacific Dr., Ste. 300
Henderson, NV 89014
Tel: (702) 451-4203
Fax: (702) 451-4302
Email: samanthaw@safehousenv.org

SCORE (Counselors to America's Small Business)

Downtown
Las Vegas – City Center Place
300 S. 4th St., Ste. 250A
Las Vegas, NV 89101
Tel: (702) 388-6104
Email: info@scorelv.org

Social Networking

*Downtown Henderson –
Henderson Business
Resource Center*
112 Water St.
Henderson, NV 89015
Tel: (702) 992-7200

*Western Henderson –
Multigenerational Center of
Henderson*
250 S. Green Valley Pkwy.
Henderson, NV 89012
Tel: (702) 267-5819

*University of Nevada Las Vegas –
Paradise Campus*
851 E. Tropicana Ave., Bldg. 700
Las Vegas, NV 89119
Tel: (702) 895-4270

*Downtown Pahrump – Nevada
State Bank Building*
1301 S. Hwy. 160, 2nd Fl.
Pahrump, NV 89048
Tel: (775) 727-9471

*Mesquite Area – Chamber
of Commerce*
12 W. Mesquite Blvd., Ste. 107
Mesquite, NV 89027
Tel: (702) 346-2902

*North Las Vegas – Chamber
of Commerce*
3365 W. Craig Rd., Ste. 25
N. Las Vegas, NV 89032
Tel: (702) 642-9595

Senior Corp Program Services
2065 E. Sahara Ave., Ste. C
Las Vegas, NV 89104
Tel: (702) 382-0721
Fax: (702) 307-1203

**State of Nevada Casual
Labor Office**
1001 N. A St.
Las Vegas, NV 89106
Tel: (702) 486-3441

Northern Nevada

**AARP Senior Community
Service Employment Program**
1135 Terminal Way
Reno, NV 89502
Tel: (775) 323-2243

FISH Emergency Assistance
138 Long St.
Carson City, NV 89706
Tel: (775) 882-3474

Job Connect Carson City Office
1929 N. Carson St.
Carson City, NV 89701
Tel: (775) 684-0400
Fax: (775) 684-0466

Reno Office
Reno Town Mall
4001 S. Virginia St.
Reno, NV 89502

Tel: (775) 834-1970
Fax: (775) 834-1983

Sparks Office
1675 E. Prater Way, Ste. 103
Sparks, NV 89434

Tel: (775) 336-5400
Fax: (775) 336-5445
JOIN, Inc.

Carson City Office
1925 N. Carson St.
Carson City, NV 89701
Tel: (775) 283-0125

Reno Office

1201 Terminal Way, Ste. 104
Reno, NV 89502

Tel: (775) 336-4450

One Stop Job Link

4001 S. Virginia St., Ste. H
Reno, NV 89502

Tel: (775) 834-1970

www.nevadajobconnect.com

**Retired and Senior Volunteer
Program (RSVP)**

444 E. William St.
Carson City, NV 89701

Tel: (775) 687-4680

Fax: (775) 687-4494

**Retired and Senior Volunteer
Program (RSVP)**

Washoe County
800 Haskell St., Ste. 200
Reno, NV 89509

Tel: (775) 784-1807

Social Networking

Nevada Libraries

Southern Nevada

Alexander Library

1755 W. Alexander Rd.
N. Las Vegas, NV 89032

Tel: (702) 633-2880
www.cityofnorthlasvegas.com/departments/library/library.shtm

Aliante Library

2400 W. Deer Spring Way
N. Las Vegas, NV 89084

Tel: (702) 839-2980
www.cityofnorthlasvegas.com/departments/library/library.shtm

Blue Diamond Library

14 Cottonwood Dr.
Blue Diamond, NV 89004

Tel: (702) 875-4295
www.lvccld.org

Boulder City Library District

701 Adams Blvd.
Boulder City, NV 89005

Tel: (702) 293-1281
www.bclibrary.org

Centennial Hills Library

6711 N. Buffalo Dr.
Las Vegas, NV 89131

Tel: (702) 507-6100
www.lvccld.org

Clark County Library

1401 E. Flamingo Rd.
Las Vegas, NV 89119

Tel: (702) 507-3400
www.lvccld.org

Enterprise Library

25 E. Shelbourne Ave.
Las Vegas, NV 89123

Tel: (702) 507-3760
www.lvccld.org

Green Valley Library

2797 N. Green Valley Pkwy.
Henderson, NV 89014

Tel: (702) 207-4260
www.mypubliclibrary.com

Heritage Park Senior Center Library

300 S. Racetrack Rd.
Henderson, NV 89015

Tel: (702) 207-4258
www.mypubliclibrary.com
Indian Springs Library
www.mypubliclibrary.com

Las Vegas Library

833 N. Las Vegas Blvd.
Las Vegas, NV 89101

Tel: (702) 507-3500
www.lvccld.org

Indian Springs Library

715 Gretta Ln.
Indian Springs, NV 89018

Tel: (702) 879-3845
www.lvccld.org

James I. Gibson Library

100 W. Lake Mead Pkwy.
Henderson, NV 89014

Tel: (702) 565-8402
www.mypubliclibrary.com

Laughlin Library

2840 S. Needles Hwy.
Laughlin, NV 89029

Tel: (702) 507-4060
www.lvccld.org

Moapa Town Library

1340 E. Hwy. 168
Moapa, NV 89025

Tel: (702) 864-2438
www.lvccld.org

Moapa Valley Library
350 N. Moapa Valley Blvd.
Overton, NV 89040
Tel: (702) 397-2690
www.lvccld.org

Mount Charleston Library
75 Ski Chalet Place
Las Vegas, NV 89124
Tel: (702) 872-5585
www.lvccld.org
Meadows Library

Stupak Community Center
251 W. Boston Ave.
Las Vegas, NV 89102
Tel: (702) 474-0023
www.lvccld.org

Mesquite Library
121 W. First North St.
Mesquite, NV 89027
Tel: (702) 507-4080
www.lvccld.org

North Las Vegas Library
2300 Civic Center Dr.
North Las Vegas, NV 89030
Tel: (702) 633-1070

Pahrump Community Library
701 East St.
Pahrump, NV 89048
Tel: (775) 727-5930
www.pahrumplibrary.com

Paseo Verde Library
280 S. Green Valley Pkwy.
Henderson, NV 89012
Tel: (702) 492-7252
www.mypubliclibrary.com

Rainbow Library
3150 N. Buffalo Dr.

Las Vegas, NV 89128
Tel: (702) 507-3710
www.lvccld.org

Sahara West Library
9600 W. Sahara Ave.
Las Vegas, NV 89117
Tel: (702) 507-3630
www.lvccld.org

Spring Valley Library
4280 S. Jones Blvd.
Las Vegas, NV 89103
Tel: (702) 507-3820
www.lvccld.org

Summerlin Library
1771 Inner Circle Dr.
Las Vegas, NV 89314
Tel: (702) 507-3860
www.lvccld.org

Sunrise Library
5400 Harris Ave.
Las Vegas, NV 89110
Tel: (702) 507-3900
www.lvccld.org

West Charleston Library
6301 W. Charleston Blvd.
Las Vegas, NV 89146
Tel: (702) 507-3940

West Las Vegas Library
951 W. Lake Mead Blvd.
Las Vegas, NV 89106
Tel: (702) 507-3980
www.lvccld.org

Whitney Library
5175 E. Tropicana Ave.
Las Vegas, NV 89122
Tel: (702) 507-4010

Windmill Library

Social Networking

7060 Windmill Ln.
Las Vegas, NV 89113
Tel: (702) 507-6030
www.lvccld.org

Central/Rural Nevad

Alamo Branch Library
100 N. 1st St.
Alamo, NV 89001
Tel: (775) 725-3343

Amargosa Valley Library District
829 E. Farm Rd.
Amargosa Valley, NV 89020
Tel: (775) 372-5340
www.amargosalibrary.com

Austin Branch Library
88 Main St.
Austin, NV 89310
Tel: (775) 964-2428
www.elkocountylibrary.org/austinbranch.htm

Battle Mountain Library
625 Broad St.
Battle Mountain, NV 89820
Tel: (775) 635-2534

Beatty Library District
400 N. 4th St.
Beatty, NV 89003
Tel: (775) 553-2257
www.clan.lib.nv.us/polpac/library/clan/beatty.htm

Beowawe Library
Highway 306, Main St.
HC 66 Unit 1, Box 3
Beowawe, NV 89821
Tel: (775) 468-2103

Bunkerville Library
150 W. Virgin St.
Bunkerville, NV 89007
Tel: (702) 346-5238
www.lvccld.org

Caliente Branch Library
100 Depot Ave.
Caliente, NV 89008
Tel: (775) 726-3104
www.clan.lib.nv.us/polpac/library/clan/lincoln.htm

Carlin Branch Library
330 Memory Ln.
P.O. Box 1120
Carlin, NV 89822
Tel: (775) 754-6766

Churchill County Library
553 S. Maine St.
Fallon, NV 89406
Tel: (775) 423-7581
www.clan.lib.nv.us

Crescent Valley Library
5045 Tenabo Ave.
Crescent Valley Town Center
P.O. Box 211132
Crescent Valley, NV 89821
Tel: (775) 468-0249

Eureka Library
210 S. Monroe St.
Eureka, NV 89316
Tel: (775) 237-5307

Dayton Valley Branch Library
321 Old Dayton Valley Rd.
Dayton, NV 89403
Tel: (775) 246-6212
www.lyon-county.org/index.aspx?nid=249

Douglas County Library

1625 Library Ln.
Minden, NV 89423

Tel: (775) 782-9841
<http://douglas.lib.nv.us>

Elko County Library

720 Court St.
Elko, NV 89801

Tel: (775) 738-3066
www.elkocountylibrary.org

Elko County Bookmobile

720 Court St.
Elko, NV 89801

Tel: (775) 738-3066
Call for travel schedule.

Fernley Branch Library

575 Silver Lace Blvd.
Fernley, NV 89408

Tel: (775) 575-3366
www.lyon-county.org/index.aspx?nid=247

Fish Lake Library

Hwy 264 & Bluebird Ln.
Dyer, NV 89010

Tel: (775) 572-3311

Goldfield Public Library

P.O. Box 430
Goldfield, NV 89013

Tel: (775) 485-3236

Goodsprings Library

365 W. San Pedro Ave.
Goodsprings, NV 89019

Tel: (702) 874-1366
www.lvccld.org/about/branch_info.cfm?id=16

Humboldt County Library

85 E. 5th St.
Winnemucca, NV 89445

Tel: (775) 623-6388
www.clan.lib.nv.us/polpac/library/clan/HCL/humtest.htm

Humboldt County Bookmobile

85 E. 5th St.
Winnemucca, NV 89445

Tel: (775) 623-6388

Jackpot Branch Library

2301 Progressive Dr.
Jackpot, NV 89825

Tel: (775) 755-2356
www.elkocountylibrary.org/jackpotbranch.htm

Lake Tahoe Library

233 Warrior Way
Zephyr Cove, NV 89448

Tel: (775) 588-6411

Lyon County Library

20 Nevin Way
Yerington, NV 89447

Tel: (775) 463-6645
www.lyon-county.org/index.aspx?nid=238

Manhattan Library

Hwy 377 and Gold St.
Manhattan, NV 89022

Tel: (775) 487-2326

McDermitt Branch Library

135 Oregon Rd.
McDermitt, NV 89421

Tel: (775) 532-8014

Social Networking

Mineral County Library

First and A St.
P.O. 1390
Hawthorne, NV 89415
Tel: (775) 945-2778
www.clan.lib.nv.us/polpac/library/klan/mineral.htm

Pershing County Library

1125 Central Ave.
Lovelock, NV 89419
Tel: (775) 273-2216
www.pershingcounty.net/library.htm

Pioche Branch Library

63 Main St.
Pioche, NV 89043
Tel: (775) 962-5244

Round Mountain Public Library

73 Hadley Circle
Round Mountain, NV 89045
Tel: (775) 377-2215

Sandy Valley Library

650 W. Quartz Ave.
Sandy Valley, NV 89019
Tel: (702) 723-5333
www.lvccld.org

Searchlight Library

200 Michael Wendell Way
Searchlight, NV 89046
Tel: (702) 297-1442
www.lvccld.org/about/branch_info.cfm?id=23

Silver Peak Library

P.O. Box 128
Silverpeak, NV 89047
Tel: (775) 937-2215

Silver-Stage Branch Library

3905 Hwy. 50 W.
Silver Springs, NV 89429
Tel: (775) 577-5015
www.lyon-county.org/index.aspx?NID=250

Smith Valley Library

22 Day Ln.
Smith Valley, NV 89444
Tel: (774) 465-2369
<http://www.lyon-county.org/index.aspx?NID=251>

Storey County Library

95 S. R St.
Virginia City, NV 89440
Tel: (775) 847-0956

Tonopah Library District

167 S. Central St.
Tonopah, NV 89049
Tel: (775) 482-3374
www.clan.lib.nv.us/polpac/library/klan/tonopah.htm

Tuscarora Library

55 Weed St.
Tuscarora, NV 89834
Tel: (775) 756-6597

Wells Library

208 Baker St.
P.O. Box 691
Wells, NV 89835
Tel: (775) 752-3856

West Wendover Branch Library

590 Camper Dr.
W. Wendover, NV 89883
Tel: (775) 664-2510
www.elkcountylibrary.org/wendoverbranch.htm

White Pine County Library

950 Campton St.
Ely, NV 89301

Tel: (775) 293-6900
[www.clan.lib.nv.us/polpac/library/
clan/white/library.htm](http://www.clan.lib.nv.us/polpac/library/clan/white/library.htm)

Yerington Central Library

20 Nevin Way
Yerington, NV 89447

Tel: (775) 463-6645
www.lyon-county.org

Northern Nevada

Carson City Library

900 N. Roop St.
Carson City, NV 89701

Tel: (775) 887-2244
www.carsoncitylibrary.org

Downtown Reno Library

301 S. Center St.
Reno, NV 89501

Tel: (775) 327-8300

**Duncan-Traner
Community Library**

1650 Carville Dr.
Reno, NV 89512

Tel: (775) 333-5076

Gerlach Community Library

555 E. Sunset Blvd.
Gerlach, NV 89412

Tel: (775) 557-2326

Incline Village Library

845 Alder Ave., Bldg. A
Incline Village, NV 89451

Tel: (775) 832-4130

North Valleys Library

1075 N. Hills Blvd., Ste. 340
Reno, NV 89506

Tel: (775) 972-0281

Northwest Library

2325 Robb Dr.
Reno, NV 89523

Tel: (775) 787-4100

Senior Center Library

1155 E. 9th St.
Reno, NV 89512

Tel: (775) 328-2586

Sierra View Library

4001 S. Virginia St.
Reno, NV 89502

Tel: (775) 827-3232

South Valleys Library

15650A Wedge Pkwy.
Reno, NV 89511

Tel: (775) 851-5190

Spanish Springs Library

7100A Pyramid Lake Hwy.
Sparks, NV 89436

Tel: (775) 424-1800

Sparks Library

1125 12th St.
Sparks, NV 89431

Tel: (775) 352-3200

Verdi Community Library

270 Bridge St.
Verdi, NV 89439

Tel: (775) 345-8104
[http://www.washoecounty.us/
library/](http://www.washoecounty.us/library/)

All northern Nevada libraries are listed on www.washoe.lib.nv.us.

Social Networking

Senior Citizen and Community Centers

The senior citizen centers in Nevada offer a full range of social services and programs. The programs at each center are unique and provide such services as: adult day care, educational services, energy assistance programs, food assistance programs, health screening, home care support, income tax preparation, information and referral, library services, social/recreation programs, support groups, transportation, and volunteerism.

Senior Centers by County

Carson City

Carson City Senior Center

911 Beverly Dr.
Carson City, NV 89706

Tel: (775) 883-0703

Churchill County

**Fallon Paiute Shoshone
Senior Center**

1855 Agency Rd.
Fallon, NV 89406

Tel: (775) 423-7569

Churchill County Senior Center

310 E. Court St.
Fallon, NV 89406

Tel: (775) 423-7096

Clark County

**Alice and Harry Goldberg
Senior Center**

Las Vegas Senior Lifeline
2309-B Renaissance Dr.
Las Vegas, NV 89119

Tel: (702) 933-1191

Arturo Cambeiro Senior Center

330 N. 13th St.
Las Vegas, NV 89101

Tel: (702) 384-3746

**Black Mountain
Recreation Center**

599 Greenway Rd.
Henderson, NV 89015

Tel: (702) 267-4070

The Senior Center of Boulder City

813 Arizona St.
Boulder City, NV 89005

Tel: (702) 293-3320

Cambridge Recreation Center

3930 Cambridge St.
Las Vegas, NV 89119

Tel: (702) 455-7169

**Centennial Hills Active
Adult Center**

6601 N. Buffalo Dr.
Las Vegas, NV 89131

Tel: (702) 229-1702

Senior Center

2100 Bonnie Ln.
Las Vegas, NV 89156

Tel: (702) 455-7617

Derfelt Senior Center

3343 W. Washington Ave.
Las Vegas, NV 89107

Tel: (702) 229-6601

**Desert Breeze
Community Center**
8275 Spring Mountain Rd.
Las Vegas, NV 89117
Tel: (702) 455-8334

Doolittle Senior Center
1950 N. J St.
Las Vegas, NV 89106
Tel: (702) 229-6125

Downtown Senior

Services Center
310 S. 9th St. (at Bridger)
Las Vegas, NV 89101
Tel: (702) 229-6596

Dula Gymnasium
441 E. Bonanza Rd.
Las Vegas, NV 89101
Tel: (702) 229-6307

**Durango Hills Community
Center/YMCA**
3521 N. Durango Dr.
Las Vegas, NV 89129
Tel: (702) 240-9622

**East Las Vegas
Community Center**
250 N. Eastern Ave.
Las Vegas, NV 89101
Tel: (702) 229-1515

Heritage Park Senior Center
300 S. Racetrack Rd.
Henderson, NV 89015
Tel: (702) 267-2950

Howard Lieburn Senior Center
6230 Garwood Ave.
Las Vegas, NV 89107
Tel: (702) 229-1600

Helen Meyer Community Center
4525 New Forest Dr.
Las Vegas, NV 89147
Tel: (702) 455-7723

**Henderson
Multi-Generational Center**
250 S. Green Valley Pkwy.
Henderson, NV 89012
Tel: (702) 267-5800

Howard Lieburn Senior Center
6320 Garwood Ave.
Las Vegas, NV 89107
Tel: (702) 229-1600

Indian Springs Senior Center
715 Greta Ln.
Indian Springs, NV 89018
Tel: (702) 879-5250

**Jewish Community Center of
Southern Nevada**
9001 Hillpointe Rd.
Las Vegas, NV 89134
Tel: (702) 794-0090

**Jim Boyles Senior (Overton)
Center United Seniors, Inc.**
475 S. Moapa Valley Blvd.
Overton, NV 89040
Tel: (702) 397-8002

Las Vegas Senior Center
451 E. Bonanza Rd.
Las Vegas, NV 89101
Tel: (702) 229-6454

Laughlin Senior Center
1975 Arie St.
P.O. Box 32055
Laughlin, NV 89029
Tel: (702) 298-3413

Social Networking

Martin Luther King Senior Center

2420 N. Martin Luther King Blvd.,
Bldg. B
N. Las Vegas, NV 89032

Tel: (702) 636-0064

Mesquite Senior Center

102 W. Old Mill Rd.
Mesquite, NV 89024

Tel: (702) 346-5290

Moapa Band of Paiute Indians

P.O. Box 340
Moapa, NV 89025

Tel: (702) 865-2787

Moapa Valley Senior Center

325 Cooper St.
Overton, NV 89040

Tel: (702) 397-8002

Mountain Crest Park & Center

4701 N. Durango Dr.
Las Vegas, NV 89129

Tel: (702) 455-1905

North Las Vegas Neighborhood Senior Center

1638 N. Bruce St.
N. Las Vegas, NV 89030

Tel: (702) 633-1600

Paradise Park & Center

4775 McCloud Dr.
Las Vegas, NV 89121

Tel: (702) 455-7513

Parkdale Park & Center

3200 Ferndale St.
Las Vegas, NV 89121

Tel: (702) 455-7517

Robert E. Price Park & Center

2050 Bonnie Ln.
Las Vegas, NV 89156

Tel: (702) 455-7600

Searchlight Senior Center

575 S. Hwy. 95
Searchlight, NV 89046

Tel: (702) 297-1614

Silver Mesa Recreation Center

4025 Allen Ln.
N. Las Vegas, NV 89032

Tel: (702) 633-2550

Veterans Memorial Leisure Services Center

101 Pavilion Center
Las Vegas, NV 89144

Tel: (702) 229-1100

Walnut Community Center

3075 N. Walnut Rd.
Las Vegas, NV 89115

Tel: (702) 455-8402

West Flamingo Senior Center

6255 W. Flamingo Rd.
Las Vegas, NV 89103

Tel: (702) 455-7742

Whitney Senior Center

5712 E. Missouri Ave.
Las Vegas, NV 89122

Tel: (702) 455-7570

Winchester Cultural

Center & Park
3130 S. McLeod Dr.
Las Vegas, NV 89121

Tel: (702) 455-7340

YMCA of Southern Nevada

4141 Meadows Ln.
Las Vegas, NV 89107

Tel: (702) 877-9622
Douglas County

Douglas County Senior Center

2300 Meadows Ln.
Gardnerville, NV 89410

Tel: (775) 783-6455 (Valley)

Washoe Tribe Senior Center

919 Hwy. 395 S.
Gardnerville, NV 89410

Tel: (866) 914-3983

Tahoe Douglas Senior Center

885 Hwy. 50
P.O. Box 1771
Zephyr Cove, NV 89448

Tel: (775) 588-5140

Elko County

Carlin Open Door Senior Center

320 Chestnut St.
P.O. Box 123
Carlin, NV 89822

Tel: (775) 754-6465

Duck Valley Senior Center

P.O. Box 219
Owyhee, NV 89832

Tel: (775) 757-3174

Elko Indian Colony

P.O. Box 1638
Elko, NV 89801

Tel: (775) 738-0425

Elko Band Senior Center

511 Sunset St.
Elko, NV 89801

Tel: (775) 739-0425

Elko Senior Citizens Center, Inc.

1795 Ruby View Dr.
Elko, NV 89801

Tel: (775) 738-3030

South Fork Band Council

P.O. Box B-13
Lee, NV 89815

Tel: (775) 744-4273
www.temoaktribe.com/southfork.shtml

Silver Sage Senior Center

213 1st St.
P.O. Box 136
Wells, NV 89835

Tel: (775) 752-3820

Eureka County

Eureka Senior Center

20 W. Gold St.
P.O. Box 278
Eureka, NV 89316

Tel: (775) 237-5597

Fannie Komp Senior Center

728 7th St.
P.O. Box 211072
Crescent Valley, NV 89821

Tel: (775) 468-0466

Humboldt County

Ft. McDermitt Paiute Shoshone Senior Center

111 N. Reservation Rd.
P.O. Box 457
McDermitt, NV 89421

Tel: (775) 623-6211

Winnemucca Senior Center

1480 Lay St.
Winnemucca, NV 89445

Tel: (775) 623-6211

Social Networking

Lander County

Austin Senior Center
P.O. Box 211
Austin, NV 89310

Tel: (775) 964-2338

Battle Mountain**Shoshone Band Council**

37 Mountain View Dr., Ste. C
Battle Mountain, NV 89820

Tel: (775) 635-2004

Lander County Senior**Citizens Center**

365 E. 4th St.
Battle Mountain, NV 89820

Tel: (775) 635-5311

Yomba Tribal Council

HC 61, Box 6275
Austin, NV 89310

Tel: (775) 964-2463

Lincoln County

Alamo Senior Center

20 Airport Rd.
P.O. Box 316
Alamo, NV 89001

Tel: (775) 725-3340

Lincoln Senior Center

Main and Atkins
P.O. Box 508
Panaca, NV 89042

Tel: (775) 728-4477

Olsen Senior Center

240 Front St.
P.O. Box 322
Caliente, NV 89008

Tel: (775) 726-3740

Pioche Senior Center

410 Auto Dr.
P.O. Box 432
Pioche, NV 89043

Tel: (775) 962-5378

Lyon County

Dayton Senior Center

320 Old Dayton Valley Rd.
P.O. Box 612
Dayton, NV 89043

Tel: (775) 246-6210

Fernley Senior Center

1170 W. Newlands Dr.
Fernley, NV 89408

Tel: (775) 575-3370

Lyon County Senior Services

1050 Pyramid St.
P.O. Box 1141
Silver Springs, NV 89429

Tel: (775) 577-5009

Silver Springs Senior Center

2945 Ft. Churchill Rd.
Silver Springs, NV 89429

Tel: (775) 577-5014

Yerington Paiute

Tribe Elder Center
171 Campbell Ln.
Yerington, NV 89447

Tel: (775) 883-8334

Lyon Food, Fun and Fellowship

117 Tilson Way
Yerington, NV 89447

Tel: (775) 463-6550

Mineral County

Walker River Senior Center

P.O. Box 220
Schurz, NV 89427
Tel: (775) 773-2224

Mineral County Care & Share

975 K St.
P.O. Box 1058
Hawthorne, NV 89415
Tel: (775) 945-5519

Mina Senior Center

821 8th St.
P.O. Box 195
Mina, NV 89422
Tel: (775) 573-2344

Schurz Senior Citizens Center

1031 Hospital Rd.
Schurz, NV 86427
Tel: (775) 773-2224
Nye County

Amargosa Senior Center

HCR 69, Box 428
Amargosa, NV 89020
Tel: (775) 372-5413

Beatty Senior Center

150 A Ave. S.
P.O. Box 453
Beatty, NV 89003
Tel: (775) 553-2954

Duckwater Elder Center

P.O. Box 140068
Duckwater, NV 89314
Tel: (775) 863-0155

**Pahrump Valley Senior
Citizens Center**

1370 W. Basin Rd.
Pahrump, NV 89060
Tel: (775) 727-5008

Tonopah Senior Center

1 Senior Center Dr.
Tonopah, NV 89049
Tel: (775) 482-6450

Pershing County

Pershing County Senior Center

P.O. Box 838
Lovelock, NV 89419
Tel: (775) 273-2291

Storey County

Storey County Senior Center

P.O. Box 786
Virginia City, NV 89440
Tel: (775) 847-0957

Washoe County

Gerlach Senior Center

P.O. Box 69
Gerlach, NV 89412
Tel: (775) 557-2206

Numaga Senior Center

P.O. Box 256
Nixon, NV 89424
Tel: (775) 574-0180

Reno/Sparks Indian Colony

34 Reservation Rd.
Reno, NV 89502
Tel: (775) 329-5162

Social Networking

Sparks Senior Center

97 Richards Way
Sparks, NV 89431

Tel: (775) 353-3110

Sun Valley Senior Center

115 W. 6th Ave.
Sun Valley, NV 89433

Tel: (775) 673-9417

**Washoe County (Reno) Senior
Citizens Center**

1155 E. 9th St.
Reno, NV 89512

Tel: (775) 328-2575

White Pine County

Ely Shoshone Elders Center
250 Heritage Dr.
Ely, NV 89301

Tel: (775) 289-6907

Goshute Elders Center

P.O. Box 6104
Ibapah, UT 84034

Tel: (435) 234-1149

McGill Senior Center

(temporarily closed)

1 Ave. K
P.O. Box 1237
McGill, NV 89318

Tel: (775) 235-7110

White Pine Senior Center

1000 Campton St.
Ely, NV 89301

Tel: (775) 289-2742

Financial Assistance

American Red Cross

1771 E. Flamingo Rd., Ste. 206-B
Las Vegas, NV 89119

Tel: (702) 791-3311
www.redcrosslasvegas.org

CARE Chest of Sierra Nevada

7910 N. Virginia St.
Reno, NV 89506

Tel: (775) 829-2273
www.carechest.org

CenturyLink

330 Valley View Blvd.
Las Vegas, NV 89152

Tel: (702) 244-7400

Clark County Assessor

500 S. Grand Central Pkwy.
Las Vegas, NV 89155

Tel: (702) 455-3882
www.clarkcountynv.gov/assessor

Community Services Agency

1090 E. 8th St.
Reno, NV 89512

Tel: (775) 786-6023, ext. 203
www.csareno.org

Consumer Credit Affiliates

3100 Mill St., Ste. 111
Reno, NV 89502

Tel: (775) 337-6363
www.ccsnevada.org

**Consumer Credit
Counseling Service**

2650 S. Jones Blvd.
Las Vegas, NV 89146

Tel: (702) 364-0344
Tel: (800) 451-4505
www.ccsnevada.org

COX Communications

750 N. Rancho Dr.
Las Vegas, NV 89106

Tel: (702) 966-2286
www.cox.com

Emergency Aid for Boulder City

600 Nevada Hwy.
Boulder City, NV 89005

Tel: (702) 293-0332

Energy Assistance Program

2527 N. Carson St., Ste. 260
Nevada Power Home
Weatherization Program
2925 E. Patrick Ln., #D
Las Vegas, NV 89120

Tel: (702) 895-6220
Tel: (866) 920-7822
[www.nvenergy.com/brochures_ arch/comfort_savings.pdf](http://www.nvenergy.com/brochures_arch/comfort_savings.pdf)

Nevada Senior Care Foundation

145 Mt. Rose St.
Reno, NV 89509

Tel: (775) 284-6333

**Nevada State Welfare
Division of Welfare and
Supportive Services**

1470 College Pkwy.
Carson City, NV 89706

Tel: (775) 684-0500

The Salvation Army

1931 Sutro St.
Reno, NV 89512

Tel: (775) 688-4555
www.salvationarmyusa.org

**Senior Citizen Tax Assistance/
Rental Rebate Program**

Clark County Assessor's Office
10416 S. Eastern Ave.
Henderson, NV 89052

Tel: (800) 772-1213
www.clarkcountynv.gov/assessor

Washoe County Assessor's Office
1001 E. 9th St.
Reno, NV 89512

Tel: (775) 328--2233
www.washoecounty.us/assessor

Social Security Administration

4340 Simmons St.
N. Las Vegas, NV 89032

Tel: (866) 614-9667
www.ssa.gov

Social Security Administration

10416 S. Eastern Ave.
Henderson, NV 89052

Tel: (800) 772-1213
www.ssa.gov

Social Security Administration

1250 S. Buffalo Dr., Ste. 150
Las Vegas, NV 89117

Tel: (800) 772-1213
www.ssa.gov

**Southern Nevada Center for
Independent Living**

Main Office
6039 Eldora Ave., Ste. H-8
Las Vegas, NV 89146

Tel: (702) 889-4216
www.sncil.org

Satellite Office
4100 N. Martin Luther King, Ste.
100
North Las Vegas, NV 89032

Tel: (702) 649-3822
www.sncil.org

**State of Nevada Welfare Division
Low Income Home Energy
Assistance Program**

3330 E. Flamingo Rd., Ste. 55
Las Vegas, NV 89121

Tel: (702) 486-5000

Housing

Other forms of assistance available to senior citizens are designed to help them find affordable rental housing or assist older homeowners who desire to stay in their homes. The first step in determining which housing option is best for you, an aging parent, relative, or friend is to contact a housing counselor approved by the United States Department of Housing and Urban Development (HUD). For a listing of HUD approved housing counselors please call (800) 569-4287 or visit: <http://www.hud.gov/offices/hsg/sfh/hcc/hcs.cfm>.

Rental Assistance

HUD offers federal aid to local public housing authorities to provide housing and supportive services for low-income and disabled seniors. In order to allow residence to remain in their homes as they age, housing options may include single-family homes, townhouses or apartments depending on local availability and what level of care the senior needs. Voucher programs, such as Section 8 and Section 811, allow seniors to live in the housing of their choice and will subsidize the difference between the residents' contribution to the rent and the actual rent. Project-based assistance allow seniors to live in a specific housing complex or facility and are often the best option for seniors that would benefit from assisted living services. Rents are based on the residents' ability to pay. While participating in HUD housing programs, seniors may be eligible for other federally funded supportive and independent living services.

Contact your local housing authority for details, or visit: http://portal.hud.gov/portal/page/portal/HUD/topics/information_for_senior_citizens.

Nevada Rural Housing Authority

3695 Desatoya Dr.
Carson City, NV 89701

Tel: (775) 887-1795
Fax: (775) 887-1798

Reno Housing Authority

1525 E. 9th St.
Reno, NV 89512

Tel: (775) 329-3630
Fax: (775) 786-1712

Southern Nevada Regional Housing Authority

340 North 11th St.
Las Vegas, NV 89101

Tel: (702) 922-6850
Fax: (702) 922-6975

Homeownership Preservation

For those seniors who currently own a home, HUD offers programs such as mortgage modification and reverse mortgage assistance to help seniors stay in their home.

Reverse mortgages are increasing in popularity with seniors who have equity in their homes and want to supplement their income. The only reverse mortgage insured by the U.S. Federal Government is called a Home Equity Conversion Mortgage or HECM, and is only available through an FHA approved lender.

Mortgage modification constitutes a change in the terms of the loan, usually the interest rate and/or term, in response to the homeowner's inability to make the payments under the existing contract.

For more information on which housing option is best for you, please contact a HUD approved housing counselors at (800) 569-4287 or visit: <http://www.hud.gov/offices/hsg/sfh/hcc/hcs.cfm>

For more information about these programs, contact your local HUD field office, or visit: <http://portal.hud.gov/hudportal/HUD?src=/states/nevada>.

Las Vegas Field Office

302 E. Carson St., 4th Floor
Las Vegas, NV 89101

Tel: (702) 366-2100

Fax: (702) 388-6244

Reno Field Office

745 W. Moana Lane, Ste. 360
Reno, NV 89509

Tel: (775) 824-3700

Fax: (775) 824-4978

USDA Rural Development

The United States Department of Agriculture (USDA) Rural Development provides services to seniors living in rural areas. This agency provides assistance for very low-income housing repair loans and grants, rural rent assistance, and home loans. USDA Rural Development provides multi-family housing throughout the state for people with low to moderate incomes; some of this housing is reserved for people age 62 and older.

Rental Assistance

Similar to HUD rental assistance programs, the USDA Rural Rental Assistance program subsidizes the cost of rent for low income seniors. Seniors are required to contribute up to 30% of their eligible income toward rent with USDA paying the difference between the residents' contribution and actual rent.

Home Repair Assistance

The USDA Section 504 Home Repair and Grants program provides a combination of guaranteed low-low interest loans and grants to very low income families to remove health and safety hazards or modernize and improve the home.

For more information on these programs, visit the USDA Rural Development website at www.rurdev.usda.gov/nv, or contact one of the offices listed below.

USDA Rural Development State Office

1390 S. Curry St.
Carson City, NV 89703

Tel: (775) 887-1222
TDD: (775) 885-0841

USDA Rural Development - Elko Office

555 W. Silver St., Ste. 101
Elko, NV 89801

Tel: (775) 738-8468

USDA Rural Development - Fallon Office

111 Sheckler Rd.
Fallon, NV 89406

Tel: (775) 423-7541

USDA Rural Development - Las Vegas Office

5820 S. Pecos Rd. Bldg. A, Ste. 400
Las Vegas, NV 89120

Tel: (702) 262-9047

For additional information on things to consider when making a housing choice please visit: <http://www.usa.gov/Topics/Seniors/Housing.shtml>

Southern Nevada

**Catholic Charities of
Southern Nevada**

924 South Commerce St.
Las Vegas, NV 89106

Tel: (702) 382-9781
Fax: (702) 384-0677
www.catholiccharities.com

**Southern Nevada Regional
Housing Authority**

340 N. 11th St.
Las Vegas, NV 89101

Tel: (702) 922-6800

**Department of Housing and
Urban Development**

Foley Federal Bldg.
300 S. Las Vegas Blvd., Ste. 2900
Las Vegas, NV 89101

Tel: (702) 366-2100
www.hud.gov

Jewish Family Services Agency

4794 S. Eastern Ave., Ste. C
Las Vegas, NV 89119

Tel: (702) 732-0304
Fax: (702) 794-2033
www.jfsalv.org

Moapa Paiute

(Indian Housing Authority)

1 Lincoln St.
Moapa, NV 89025

Tel: (702) 865-2730

**Nevada Association of
Manufactured Home Owners, Inc.**

1121 Palm St., Ste. 7
Las Vegas, NV 89104

Tel: (702) 384-8428
Tel: (800) 576-2855

Fax: (702) 384-2574
Email: namh3@juno.com

Northern Nevada

**Confederate Tribes
of Goshute (IHA)**

P.O. Box 6104
195 Tribal Center Rd.
Ibapah, UT 84034

Tel: (435) 234-1138
Fax: (435) 234-1162
<http://goshutetribe.com/>

Duck Valley Housing Authority

P.O. Box 129
Owyhee, NV 89832

Tel: (775) 757-3589
Fax: (775) 757-37566

Ely Shoshone Tribe (IHA)

16 Shoshone Circle
Ely, NV 89301

Tel: (775) 289-3013
Fax: (775) 289-3156

Fallon Paiute

Shoshone Tribe (IHA)
2400 Agency Rd.
Fallon, NV 89406

Tel: (775) 423-3321
Fax: (775) 423-8416

Ft. McDermitt

Pai-Sho Tribes (IHA)
P.O. Box 457
McDermitt, NV 89421

Tel: (775) 532-8259
Fax: (775) 532-8060

Housing

Lovelock Paiute Tribe (IHA)

P.O. Box 878
Lovelock, NV 89419
Tel: (775) 273-7861
Fax: (775) 273-3802

Nevada Aging and Disability Services Division

Home and Community Based Waiver (HCBW)
3416 Goni Rd., Ste. D-132
Carson City, NV 89706
Tel: (775) 687-4210
Fax: (775) 687-0574
Email: adsd@adsd.nv.gov
<http://www.nvaging.net/hcbw.htm>

Nevada Rural Housing Authority

3695 Desatoya Dr.
Carson City, NV 89701
Tel: (775) 887-1795
Fax: (775) 887-1798
TDD: (800) 545-1833, ext. 545
Email: info@nvrural.org

Rental Assistance

Tel: (775) 887-1795
Email: renthelp@nvrural.org
Pyramid Lake Housing Authority

Physical Address:

204 Capitol Hill
Nixon, NV 89424

Mailing Address:

204 Nixon Ave.
Nixon, NV 89424

Tel: (775) 574-1026
Fax: (775) 574-1044

Reno-Sparks Indian Colony (IHA)

9055 Eagle Canyon Dr.
Sparks, NV 89441
Tel: (775) 785-1300
Fax: (775) 424-6004

Reno Housing Authority

1525 E. 9th St.
Reno, NV 89512
Tel: (775) 329-3630
Fax: (775) 786-1712
TDD: (775) 331-5138, ext. 204
www.renoha.org

Summit Lake Paiute Tribe (IHA)

1708 H St.
Sparks, NV 89431
Tel: (775) 827-9670
Fax: (775) 827-9678
www.summitlaketribe.org

VA Sierra Nevada Health Care System

975 Kirman Ave. Bldg. 1, Rm. 438
Reno, NV 89502
Tel: (775) 328-1401

Health Care for Homeless Veterans

Te-Moak Western Shoshone Housing Authority

525 Sunset St.
Elko, NV 89801
Tel: (775) 738-9238

Walker River Paiute Tribe

1022 Hospital Rd.
P.O. Box 220
Schurz, NV 89427
Tel: (775) 773-2306
Fax: (775) 773-2585

Washoe Housing Authority

1588 Watasheamu Dr.
Gardnerville, NV 89460

Tel: (775) 265-2410

*Includes Carson Colony,
Dresslerville Community, Stewart
Community, and Woodfords
Community.*

Winnemucca Colony

1985 Hanson St.
Winnemucca, NV 89445

Tel: (775) 722-3833

**Yerington Paiute Tribal Housing
Authority**

31 W. Loop Rd.
Yerington, NV 89447

Tel: (775) 463-2225

Yomba Shoshone Tribe (IHA)

HC 61, Box 6275
Austin, NV 89310

Tel: (775) 964-2463

Fax: (775) 964-2443

Transportation

Several organizations throughout Nevada provide seniors with transportation for medical appointments, shopping, or recreation for a nominal fee. You can also refer to the Helping Hands organizations listed previously.

Southern Nevada

CAT - Citizens Area Transit Para-Transit Services

600 S. Grand Central Pkwy.
Ste. 350
Las Vegas, NV 89106

Tel: (702) 676-1500
Fax: (702) 676-1518

Helping Hands of Henderson

102 E. Lake Mead Pkwy.
Henderson, NV 89015

Tel: (702) 616-6554
Fax: (702) 616-4858

Helping Hands of Vegas Valley

2320 Paseo Del Prado, B-112
Las Vegas, NV 89102

Tel: (702) 633-7264
www.hhovv.org

Helping Hands of N. Las Vegas

3640 N. 5th St., Ste 130
N. Las Vegas, NV 89032

Tel: (702) 649-7853
Tel: (702) 649-7864 (Spanish)
Fax: (702) 649-5149
www.jshhnlv.org

HELP of Southern Nevada

1640 E. Flamingo Rd.
Las Vegas, NV 89119

Tel: (702) 369-4357
www.helpsonv.org

Lend-A-Hand of Boulder City

400 Utah St.
Boulder City, NV 89005

Tel: (702) 294-2363

Lutheran Social Services of Nevada

Mailing Address:

P.O. Box 2079
Las Vegas, NV 89125

Physical Address:

73 Spectrum Blvd.
Las Vegas, NV 89101

Tel: (702) 639-1730
Fax: (702) 639-1736

Email: info@lssnv.org

Las Vegas Senior Lifeline

2309-B Renaissance Dr.
Las Vegas, NV 89119

Tel: (702) 933-1191

Senior Ride Program Aging and Disability Services Division

(Discounted Taxicab Coupons)

1860 E. Sahara Ave.
Las Vegas, NV 89104

Tel: 702-486-3581
[www.nvaging.net/
taxiassistanceprogram.htm](http://www.nvaging.net/taxiassistanceprogram.htm)

Silver Star Continuous Loop Route

Tel: (702) 228-7433
TDD: (702) 676-1834

Call for routes and times.

[www.rtcnv.com/wp-content/
themes/rtc/pdf/12/709\(03-23-11\).pdf](http://www.rtcnv.com/wp-content/themes/rtc/pdf/12/709(03-23-11).pdf)

**Southern Nevada
Transit Coalition**

260 E. Laughlin Civic Dr.
Laughlin, NV 89029

Tel: (702) 298-4435
Fax: (702) 298-7925
Email: sntc@cmaaccess.com
www.sntc.net

Silver Rider

797 Hardy Way
Mesquite, NV 89027

Tel: (702) 346-7006
Fax: (702) 346-3798
Email: silverrider@mesquiteweb.com
www.sntc.net

**Sun City Summerlin
Charities, Inc.**

10362 Sun City Blvd.
Las Vegas, NV 89134

Tel: (702) 254-5831
[www.suncitycharities.org/
index.html](http://www.suncitycharities.org/index.html)

United Seniors, Inc.

325 Cooper St.
Overton, NV 89040

Tel: (702) 397-8002

Northern Nevada

Agai-Dicutta Senior Center

1033 Hospital Rd.
P.O. Box 220
Schurz, NV 89427

Tel: (775) 773-2224
Fax: (775) 773-2585

Battle Mountain Band Council

37 Mountain View Dr., Bldg. B
Battle Mountain, NV 89820

Tel: (775) 635-2004

**CitiLift Bus Regional
Transportation Commission**

2050 Villanova Dr.
Reno, NV 89512

Tel: (775) 348-0412
(Reservations)

Lyon County Human Services

Transportation Specialist
1075 Pyramid St.
Silver Springs, NV 89429

Tel: (775) 577-5009, ext. 18

**Retired and Senior Volunteer
Program (RSVP)**

Physical Address

2621 Northgate Ln., Ste. 6
Carson City, NV 89706

Mailing Address

P.O. Box 1708
Carson City, NV 89702

Tel: (775) 687-4680

Fax: (775) 687-4494

www.nevadaruralrsvp.org

**Retired and Senior Volunteer
Program (RSVP)**

800 Haskell St.
Reno, NV 89509

Tel: (775) 784-7506

RTC ACCESS

(formerly CitiLift)

600 Sutro St.
Reno, NV 89512

Customer Service: (775) 348-0477

Trip Reservations: (775) 348-5438

Trip Cancellations: (775) 348-0444

Eligibility

Certification: (775) 348-0477

Fax: (775) 348-0450

Email: [rtctransitinfo@](mailto:rtctransitinfo@rtcwashoe.com)

[rtcwashoe.com](http://www.rtcwashoe.com)

[www.rtcwashoe.com/public-
transportation-2](http://www.rtcwashoe.com/public-transportation-2)

Transportation

Senior Companion Program

1380 Greg St., Ste. 212
Sparks, NV 89431

Tel: (775) 358-2322

Transportation Assistance

Churchill County Senior Center
Volunteer Program

Tel: (775) 428-2988

N.E.A.T. Bus

North Eastern Area Transit
4105 Idaho St.
Elko, NV 89801

Tel: (775) 777-1428

**Northern Nevada
Transit Coalition**

1450 Stitzel Rd.
Elko, NV 89801

Tel: (775) 738-7662

Washoe Senior Ride

Washoe County Senior Services
1155 E. 9th St.

Reno, NV 89512

Tel: (775) 328-2575

Tel: (775) 348-0477

www.rtcwashoe.com/public-transportation-2-91.html

Home Energy Assistance

Home energy assistance programs are available to help make your dwelling more energy efficient as well as to provide you with emergency assistance for fuel bills. The Energy Assistance Program helps reduce energy bills by making payments directly to the energy company on your behalf. The Weatherization Assistance Program helps you improve the energy efficiency of your homes by adding insulation, weather stripping, and minor home repair.

Southern Nevada

HELP of Southern Nevada Weatherization Assistance Program

1640 E. Flamingo Rd., Ste. 100
Las Vegas, NV 89119

*All of Clark County except
Henderson*

Tel: (702) 369-4357

<http://helpsonv.org>

Mon.-Thurs., 7 a.m. to 5 p.m.

City of Henderson Weatherization Assistance Program

Neighborhood Services
240 Water St., MSC 132
Henderson, NV 89009

Tel: (702) 267- 0730

www.cityofhenderson.com

Seniors Helping Seniors Energy Conservation Program

451 E. Bonanza Rd.
Las Vegas, NV 89121

Tel: (702) 382-4412

Mon.-Fri., 9 a.m. to 4 p.m.

Closed noon to 1 p.m.

Las Vegas Area Energy Assistance Program

3330 E. Flamingo Rd., Ste. 55
Las Vegas, NV 89121

Tel: (702) 486-1404

Northern Nevada

Community Services Agency

1090 E. 8th St.
Reno, NV 89512

Tel: (775) 786-6023

Carson City/Reno

Energy Assistance Program

2527 N. Carson St., Ste. 260
Carson City, NV 89706

Tel: (775) 684-0730

Churchill County Senior Center

310 E. Court St.
Fallon, NV 89406

Tel: (775) 423-7096

Dayton Senior Center

320 Old Dayton Valley Rd.
Dayton, NV 89403

Tel: (775) 246-6210

Social Services

1133 Spruce St.
Gardnerville, NV 89410

Tel: (775) 782-9825

*Weatherization Assistance Program
for Lyon, Carson, Douglas, Storey,
and Washoe Counties*

Nevada Rural Housing Authority

3695 Desatoya Dr.
Carson City, NV 89701

Tel: (775) 887-1795

*Weatherization Assistance Program for
All Other Nevada Counties*

Rural Nevada Development Corporation

1320 E. Altman St.
Ely, NV 89301

Tel: (775) 289-8519
Tel: (866) 404-5204

Project REACH

Project REACH (Relief through Energy Assistance to Prevent Customer Hardships), a NV Energy funded program administered through United Way of Southern Nevada, helps adults over age 62 who meet certain income guidelines. Project REACH is available year round until funds are exhausted. Please call one of the following United Way partner agencies to apply. For additional information, you can visit: www.nvenergy.com/home/assistance/projectreach.cfm.

- Caring, Helping, & Restoring Lives Inc. Tel: (702) 889-4466
- Clark County Senior Advocate Program. Tel: (702) 455-7051
- East Valley Family Service Tel: (702) 631-7098
- Equal Opportunity Board Tel: (702) 647-3307
- HELP of Southern Nevada Tel: (702) 369-4357
- Henderson Senior Center Tel: (702) 267-4156
- HopeLink Tel: (775) 566-0576, ext. 10
- Las Vegas - Clark County Urban League Tel: (702) 636-3949
- Lutheran Social Services of Nevada. Tel: (702) 639-1730
- Salvation Army Family Services Tel: (702) 649-8240
- United Labor Agency of Nevada Tel: (702) 648-3500

Nevada Identification Card

The Nevada Department of Motor Vehicles (DMV) issues a Nevada Identification Card (ID) for those people who do not have a valid Nevada driver's license. This card may be obtained by those who have never had a driver's license, or by those who have been asked to surrender their driver's license and need an original ID Card. To apply for an original Nevada ID Card, you must:

- Be a resident of Nevada and provide a Nevada street address.
- Provide acceptable proof of your identity (name and date of birth) and separate proof of your Social Security Number if one has been issued to you.
- Apply in person at your nearest DMV full-service office.
- Complete a driver's license/ID card application.
- Pay the required fee.
- Surrender an existing U.S. driver's license, permit, or ID card, if you have one.
- Have your picture taken. At the time of application, the examiner will take your picture, and you will be issued a temporary paper document, valid for up to 30 days, to use until your permanent ID card is mailed to you within ten business days.

The DMV does not accept other states' driver's licenses, instruction permits, or ID cards as proof of identity. Below is a list of documents that the DMV will accept as valid. These documents must be valid originals or certified copies that were issued in the United States (except for foreign passports). The office does not accept photocopies.

Proof of Identity

- Certified U.S.-issued Birth Certificate or Certified Abstract (hospital copies are not accepted)
- U.S. Passport (valid or expired less than one year)
- U.S. Military Identification or DD-214 Report of Separation

- Certificate of Citizenship or Naturalization
- Certificate of Degree of Indian Blood
- Consular Report of Birth Abroad
- Permanent or Temporary Card
- Valid Foreign Passport stamped “Processed for I-551”
- Arrival-Departure Record (I-94) with Visa or Passport
- Valid Employment Authorization Card
- Permit to Reenter the U.S.
- Refugee Travel Documents

Proof of Social Security Number

- Social Security Card
- W-2, 1099, 1099A, professionally-prepared federal income tax return or IRS correspondence with number listed
- Pay stub with number listed or other employment records
- U.S. Military Identification with full number listed
- U.S. Military DD-214 Report of Separation
- U.S. Veteran Identification card with full number listed

For additional information on obtaining or renewing a Nevada ID card, visit the State of Nevada Department of Motor Vehicles website at www.dmvnv.com, or call the office closest to you.

Las Vegas Tel: (702) 486-4368
 Reno/Carson City/Sparks Tel: (775) 684-4368
 Rural Nevada (Toll-free). Tel: (877) 368-7828
 TDD for the hearing impaired. Tel: (775) 684-4904

Voter Registration

Who can register to vote?

Nevada law provides that you must be 18 years of age or older, a U.S. citizen, and a resident of Nevada for 30 days preceding any election to vote. Any person who has been declared by a court to be mentally incompetent is not eligible to register and vote. Felons who have not been restored their civil rights are not eligible to register and vote; however, recent legislation has provided for automatic restoration of the right to vote for those who have been honorably discharged from prison, probation, or parole, with certain exceptions related to the seriousness of the crime committed.

Online Voter Registration

The Nevada Secretary of State's on-line voter registration program can only be used by those who are in possession of a Nevada Department of Motor Vehicles photo ID card or driver's license. This system will allow you to register for the first time in a new county or update an existing registration with your current county. To complete the on-line voter registration form go to <https://nvsos.gov/sosvoterservices/Registration/step1.aspx>.

Voter Registration Form

If you do not reside in an on-line voter registration eligible county, you may access the Secretary of State's on-line voter registration form at: www.nvsos.gov/SOSVoterRegForm/VoterForm.aspx.

You must PRINT, SIGN, and MAIL or DELIVER IN PERSON the completed form to the County Clerk/Registrar of Voters in the county where you reside.

Other Options for Registering to vote

Residents of Nevada can register to vote at any Nevada Department of Motor Vehicles office, at their County Clerk/Registrar of Voters' office, at various social service agencies, and on college campuses. Please see the following list for information on the County Clerk and Voter Registrar Offices in Nevada.

Changes to Current Registration

You will need to submit another voter registration form indicating your current information if you have changed your physical address, name, party affiliation, or otherwise have to update your voter registration status.

For more information on registering to vote, visit <http://nvsos.gov>.

County Clerks and Voter Registrars

Carson City County Clerk

885 E. Musser St., Ste. 1025
Carson City, NV 89701

Tel: (775) 887-2087

Fax: (775) 887-2146

Email: elections@ci.carson-city.nv.us

www.carson-city.nv.us

Churchill County Clerk

155 N. Taylor St., Ste. 110
Fallon, NV 89406

Tel: (775) 423-6028

Fax: (775) 423-7069

Email: khelton@churchillcounty.org

www.churchillcounty.org

Clark County Registrar of Voters

965 Trade Dr., Ste. A
N. Las Vegas, NV 89030

Tel: (702) 455-2784

Email: hll@ClarkCountyNV.gov

Clark County Elections

Department

P.O. Box 3909
Las Vegas, NV 89127

Tel: (702) 455-VOTE (8683)

Fax: (702) 455-2793

Email: elinfo@co.clark.nv.us

www.accessclarkcounty.com/elections

Douglas County Clerk

1616 8th St., 2nd Fl.
P.O. Box 218

Minden, NV 89423

Tel: (775) 782-9023

Fax: (775) 782-9016

Email: tthran@co.douglas.nv.us

<http://cltr.co.douglas.nv.us>

Elko County Clerk

571 Idaho St., 3rd Fl.
Elko, NV 89801

Tel: (775) 753-4600

Fax: (775) 753-4610

Email: wsmith@elkocountynv.net

www.elkocountynv.net

Esmeralda County Clerk Corner of Crook & Euclid

P.O. Box 547
Goldfield, NV 89013

Tel: (775) 485-6367

Fax: (775) 485-6376

Email: celgan@citlink.net

www.accessesmeralda.com

Eureka County Clerk

County Courthouse, Main St.
P.O. Box 677

Eureka, NV 89316

Tel: (775) 237-5262

Fax: (775) 237-6015

Email: jberg_ecct@eureka.nv.org

<http://co.eureka.nv.us>

Voter Registration

Humboldt County Clerk

50 W. 5th St., Ste. 207
Winnemucca, NV 89445

Tel: (775) 623-6343
Fax: (775) 623-6309
Email: coclerkts@hcnv.us
www.hcnv.us

Lander County Clerk

315 S. Humboldt St.
Battle Mountain, NV 89820

Tel: (775) 635-5738
Fax: (775) 635-5761
Email: clerk@landercountynv.org
www.landercounty.org

Lincoln County Clerk

181 N. Main St., Ste. 201
P.O. Box 90
Pioche, NV 89043

Tel: (775) 962-5390
Fax: (775) 962-5180
Email: lloyd@lincolnnv.com
www.lincolncountynv.org

Lyon County Clerk

27 S. Main St.
Yerington, NV 89447

Tel: (775) 463-6501
Fax: (775) 463-5305
Email: nbryan@lyon-county.org
www.lyon-county.org

Mineral County Clerk

105 S. A St., Ste. 1
P.O. Box 1450
Hawthorne, NV 89415

Tel: (775) 945-2446
Fax: (775) 945-0706
Email: clerk-treasurer@
mineralcountynv.org

Nye County Clerk

101 Radar Rd.
P.O. Box 1031
Tonopah, NV 89049

Tel: (775) 482-8127
Fax: (775) 482-8133
Email: smerlino@co.nye.nv.us
www.co.nye.nv.us

Pershing County Clerk

398 Main St.
P.O. Box 820
Lovelock, NV 89419

Tel: (775) 273-2208
Fax: (775) 273-3015
Email: dgiles@pershingcounty.net
www.pershingcounty.net/
clerktreasurer.htm

Storey County Clerk

B St., Drawer D
Virginia City, NV 89440

Tel: (775) 847-0969
Fax: (775) 847-0921
Email: vdixon@storeycounty.org
www.storeycounty.org

**Washoe County Registrar
of Voters**

P.O. Box 11130
Reno, NV 89520

Tel: (775) 328-3670
Fax: (775) 328-3747
Email: dburk@mail.co.washoe.
nv.us
www.co.washoe.nv.us/voters

White Pine County Clerk

801 Clark St., Ste. 4
Ely, NV 89301

Tel: (775) 289-2341
Fax: (775) 289-2544
Email: wpclerk@mwpower.net
www.whitepinecountyonline.com

State Offices

Southern Nevada

Aging Services Division	Tel: (702) 486-3545
Attorney General's Office Las Vegas	Tel: (702) 486-3420
Bureau of Consumer Protection Las Vegas.	Tel: (702) 486-3786
Consumer Health Assistance.	Tel: (702) 486-3587
Department of Education	Tel: (702) 486-6458
Department of Motor Vehicles	Tel: (702) 486-4368
Forestry Division	Tel: (702) 486-5123
Governor's Office	Tel: (702) 486-2500
Lieutenant Governor's Office	Tel: (702) 486-2400
Public Works Board	Tel: (702) 486-5115
State Parks.	Tel: (702) 486-5125
Veterans Services	Tel: (702) 224-6025
Victims of Crime.	Tel: (702) 486-2740
Voter Registration	Tel: (702) 455-0000

Northern Nevada

Aging and Disabilities Services	Tel: (775) 687-4210
Attorney General's Office Carson City.	Tel: (775) 684-1100
Attorney General's Office Reno	Tel: (775) 688-1818
Bureau of Consumer Protection Carson City	Tel: (775) 684-1180
Child and Family Services	Tel: (775) 684-4400
Consumer Protection.	Tel: (775) 688-1818
Department of Education	Tel: (775) 687-9200
Department of Motor Vehicles	Tel: (775) 684-4368
Governor's Office	Tel: (775) 684-5670
Lieutenant Governor's Office	Tel: (775) 684-7111
NV Division of Forestry	Tel: (775) 684-2500
Public Works Board	Tel: (775) 684-4141
State Parks.	Tel: (775) 684-2770
Veteran's Services	Tel: (775) 688-1653
Victims of Crime.	Tel: (775) 687-8428

Police Departments

(Non-Emergency)

Non-Emergency Business	Line: 311
Douglas County	Tel: (775) 782-5126
Las Vegas	Tel: (702) 229-3111
North Las Vegas	Tel: (702) 633-9111
Henderson	Tel: (702) 565-8933
Boulder City	Tel: (702) 293-9224
Laughlin	Tel: (702) 298-2223
Carson City	Tel: (775) 887-2011
Reno	Tel: (775) 334-2121
Sparks	Tel: (775) 353-2231

Hotlines

- 24-Hour Crisis Line Tel: (775) 784-8090
- 24-Hour Nurse Advice Line Tel: (702) 242-7330
Tel: (800) 288-2264
- Alcoholics Anonymous (AA) Tel: (702) 598-1888
- Alcohol-Drug Treatment Referral Tel: (800) 454-8966
- AIDS Hotline Tel: (800) 342-2437
- Clark County Child Abuse & Neglect Hotline Tel: (702) 399-0081
- Clark County Poison Control Tel: (800) 446-6179
Tel: (800) 222-1222
Tel: (702) 732-4989
- Crisis Call Center Tel: (800) 273-8255
*Sexual Assault Support Services, Suicide Prevention, Child/Elder Abuse
and Neglect Reporting, Telephone Support for People in Crisis, Information
and Referral*
- Domestic Violence Tel: (800) 500-1556
- Elder Protective Services
- Las Vegas/Clark County Tel: (702) 486-6930
- Statewide/All Other Areas Tel: (888) 729-0571
- Fraud Reporting Tel: (800) 266-8688
- Gambling Hotline Tel: (800) 332-0402
- Identity Theft Passport Tel: (877) 213-5227
- Information & Referral HELP
of Southern Nevada Tel: (702) 369-4357
- Medicare Fraud Patrol Project Tel: (888) 838-7305
- Missing Children Tel: (702) 486-3539
- Nevada 2-1-1 Line: 211
*Basic human needs resources; physical and mental health; resources;
financial stability; programs for children, youth, and families; support for
older Americans and persons with disabilities; volunteer opportunities and
donations; support for community crisis or disaster recovery*
- Nevada Tobacco Users Help Line Tel: (702) 877-0684
- Nevada Hwy. Patrol Tel: (702) 486-4100

Psychiatric Observation Unit	Tel: (888) 866-6642 Tel: (702) 486-8020
Rape Crisis Hotline	Tel: (702) 366-1640 Tel: (888) 366-1640
Safe Nest Domestic Violence	Tel: (702) 646-4981
Senior Helpline Statewide	Tel: (877) 693-2163
Southwest Passage (<i>Hablo Espanol</i>)	Tel: (702) 631-8722
Suicide Hotline	Tel: (800) 333-5580
Suicide Prevention Center of Clark County	Tel: (702) 731-2990
Suicide Prevention Hotline of Nevada	Tel: (877) 885-4673
Weekend Emergency Assistance	Tel: (702) 383-4054
WestCare Detoxification Center	Tel: (702) 383-4044
USA National Suicide Hotlines	Tel: (800) 784-2433 Tel: (800) 273-8255