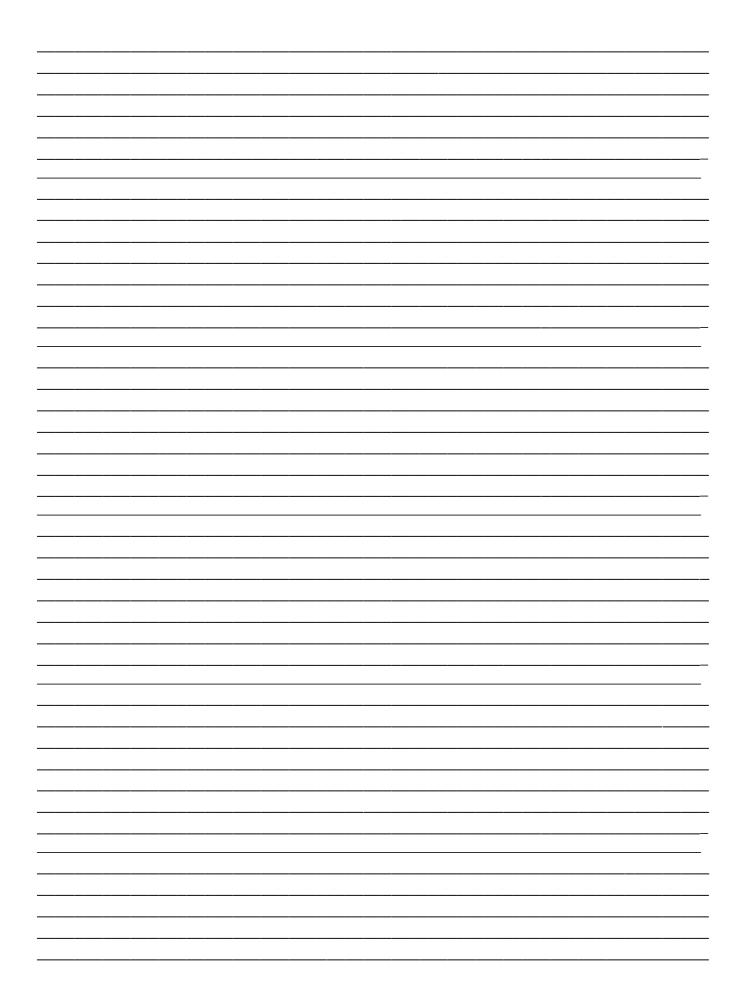


•		
First Name:	Last Name:	
Street Address:		
City:	State: 7	Zip Code:
Primary Phone #:	one #: E-Mail:	
Social Security #:	Claim #:	Date of Birth://
Department. (You may use the your concern, as well as the spe you type your statement, please	following lined page if needed). ecific outcome you are seeking. Ple note that the signature cannot be	r problem involving a Federal Agency or Include details about the current status of lease legibly write or type your statement; if by typed.
Due to the Privacy Act of 197 releasing any information with	4 (Public Law 93-579), Federal (	
Signature:		Date:
		evant documentation to the district office orker to confirm your information has been
□ U.S. Representative Judge Ted Po Eastern District Office 1801 Kingwood Drive, Suite 240 Kingwood, Texas 77339 Office: 281-446-0242 Fax: 281-446-0252 amy.harrison@mail.house.gov	Western D 710 N. Pos Houston, Office: 713 Fax: 713-6	

<sup>\*\*</sup>Please note that while I strive to assist my constituents, completing this form does not guarantee that my office will be able to assist you if your concern does not fall under the jurisdiction of the federal government.



## Frequently Asked Questions:

#### Q: Once you receive my Privacy Authorization Form what happens next?

**A:** When my caseworker, Amy Harrison, receives your form she will submit your inquiry to the appropriate agency. Receiving this initial response can take an average of 30 – 90 days. When my office gets an answer from the agency about your case we will contact you at that time with a response.

#### Q: Are there certain issues you cannot help me with?

A: I cannot assist with or intercede in any matter *before any court*, including one involving a <u>criminal charge</u>. Issues with private companies such as your <u>cable provider</u>, <u>Credit Card Company</u> or your <u>mortgage company</u> are also outside of my jurisdiction. Also, I cannot intercede in any <u>City</u>, <u>County</u> or <u>Municipal Government or State Issue</u>. (Examples of these include, but are not limited to, food stamps, road repairs, child support payments and probation.)

## Q: Why is it important for you to have two forms of Identification along with my Privacy Authorization Form?

**A:** This is important because it ensures that you are the person requesting assistance and not an unauthorized third party. Since most of the assistance provided by my Caseworkers is of a sensitive nature; providing two forms of I.D. helps my office to eliminate the possibility of fraud.

#### Q: Someone I know is having a problem; can I request your assistance on their behalf?

**A:** Unfortunately, I cannot initiate an inquiry with a federal agency without the <u>primary party's</u> consent. The person having the problem must be the one to initiate contact with my office, as well as fill out the Privacy Authorization Form. Additionally, Power of Attorney is not recognized by federal agencies, as it is granted by the State of Texas and not the federal government.

#### Q: I live outside of your district but I want your office to assist me, can you still help me?

A: Although I appreciate you contacting my office with your concerns, in the tradition of congressional courtesy I can only assist residents of my district. My office would be happy to forward your inquiry to your representative if requested. If you have already contacted your Congressional Representative and are not satisfied with the response, you can contact your Senators, John Cornyn and Ted Cruz, who represent the entire State of Texas.

# Q: My issue does not involve a Personal Situation. I would, however, like to suggest legislative changes which I feel would be beneficial; how do I do that?

A: This form is for casework with my district offices only. If you would like to speak to someone regarding legislation or a change in current laws, you can contact my Washington D.C. office toll free 1-866-425-6565.

### **Checklist**

I have signed and filled out <u>all</u> of the sections on the Privacy Authorization Form.

I have written an explanation of my issue <u>on</u> the provided Privacy Authorization Form.

I have included copies of <u>two</u> types of Identification.

I have read over the FAQ section of the Privacy Authorization Form.

I have included documentation which I feel is relevant to my case (when appropriate).

Before you return your Privacy Authorization form to either of my District Office's