# TRANSITIONS: ECONOMIC SUPPORT AND RESOURCE GUIDEBOOK FOR INDIVIDUALS AND FAMILIES

Compiled and Distributed by:

Congressman Gary C. Peters *Member of Congress* 

The information included in this guidebook was compiled by the Office of Congressman Gary C. Peters. The purpose of this guidebook is to highlight and explain opportunities for federal, state and local assistance for workers who have been displaced. This guide is not intended to be a comprehensive look at all assistance opportunities, rather it is meant to highlight those programs of interest to Michigan and the 9th Congressional District. Detailed information can be found by contacting the appropriate federal or state agencies as the information is subject to change. Additional requirements and guidance may be published at the discretion of the relevant agencies.

## TRANSITIONS: ECONOMIC SUPPORT AND RESOURCE GUIDEBOOK FOR INDIVIDUALS AND FAMILIES

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## Unemployment Insurance, Benefits, and Services

**Unemployment Insurance:** 

Administrator	Michigan's Unemployment Insurance Agency
Description	Unemployment insurance (UI)provides temporary unemployment benefits to eligible workers who become unemployed through no fault of their own and who are either looking for new jobs, in approved training, or awaiting recall to employment. In Michigan, some unemployed workers may be eligible for extended benefits under the federal emergency unemployment compensation program until December 31, 2009. This will provide up to an additional 20 weeks of benefits to unemployed workers who have exhausted their state unemployment benefits. Further, because Michigan is considered a high unemployment state, unemployed workers will receive up to 13 weeks of additional benefits for a total of up to 33 weeks of emergence unemployment compensation. In addition, the American Recovery and Reinvestment Act provides federal funding to increase regular and emergency unemployment benefits by \$25 per week through the end of 2009.
Contact Information	Phone number: 1-866-500-0017 or 1-800-638-3995 www.michigan.gov/uia/0,1607,7-118210179,00.html

**COBRA Continuation Coverage:** 

U.S. Department of Labor
To provide individuals and their families with a premium subsidy of 65 percent of the COBRA continuation premiums for a maximum of 9 months of coverage only with respect to involuntary terminations that occurs on or after September 1, 2008, and before January 1, 2010. The full premium subsidy is limited by a taxpayer's adjusted gross income (AGI), \$125,000 for individuals and \$250,000 for joint filers and is phased out for individuals with an AGI between \$125,000 and \$145,000 and families with an AGI between \$250,000 and \$290,000. It provides a special 60-day election period for a qualified beneficiary who is eligible for a subsidized premium and who has not elected COBRA continuation coverage as of the date of enactment or who is no longer enrolled on the date of enactment, for example, because the beneficiary was unable to continue paying the premium.
Recession-related job loss threatens health coverage for many families. This provision is intended to provide targeted assistance to individuals and families who have been involuntarily terminated to enable them to afford premium payments for health insurance coverage under COBRA. The Joint Committee on Taxation estimates that this provision would help 7 million people maintain their health insurance by providing a vital bridge for workers who have been forced out of their jobs in this recession.
http://www.dol.gov/dol/topic/health-plans/cobra.htm
1-866-4-USA-DOL

#### **Government Funded Health Insurance:**

Administrator	Department of Health Services
Purpose	Michigan has many health care programs available to children, families, and adults who meet certain eligibility requirements. The goal of these health care programs is to ensure that essential health care services are made available to those who otherwise would not have the financial resources to purchase them
Eligible Activities	All of the health care programs in Michigan have income limits and some programs also have an asset limit. These income and asset limits vary with each program.  If you need help with past, unpaid medical expenses, your coverage may begin three months before your application month. Ask about retroactive medical coverage.  Once you have been determined eligible for Medicaid you will receive a mihealth card. Each member of the family receives their own card. <b>Do not throw this card away.</b> Most people who receive Medicaid must join a health plan. You will need to show your mihealth card and your health plan card when you receive medical services
Website	http://www.michigan.gov/dhs/0,1607,7-124-5453_5530-20591,00.html
Phone	(248) 975-4800

Most doctors' offices are willing to work with patients, please speak with your healthcare professional about payment arrangements.

Oakland County Health Department:

www.oakgov.com/health/program\_service/

Clinic Hours: Monday: Noon – 8:00 PM Tuesday through Friday: 8:30 AM – 5:00 PM

County Service Center

1200 North Telegraph, Building 36 East Pontiac, MI 48341

Phone: 248-424-7046 Fax: 248-858-0178

#### General Clinic Services:

#### HIV:

- Confidential and Anonymous Counseling and testing
- Referral service
- Education

**Immunizations:** State and federal eligibility requirements apply for most childhood vaccines. Some immunizations are available on a fee schedule and only available to certain age groups. Call 1-800-848-5533 for more information

Immunizations are available to protect against:

• Diphtheria, Pertussis, Mumps, Haemophillus Influenza Type B (HIB), Hepatitis B, Meningitis (meningococcal), Rotavirus, Influenza, Tetanus, Measles, Rubella, Hepatitis A, Human Papilloma Virus (HPV4), Polio, Chicken Pox (Varicella), Pneumonia, Shingles (Zostavax)

#### Pregnancy:

- Education
- Urine Pregnancy Testing
- Sexually Transmitted Disease and HIV Testing
- Immunization Assessment
- Referral Service

#### **Sexually Transmitted Diseases:**

- Education
- Assessment
- Diagnosis
- Treatment
- Referral Services

#### **Tuberculosis:**

- Education
- Skin Testing
- X-Rays
- Treatment
- Case Management
- Referral Services
- Fact Sheet for Tuberculosis

#### **Nuisance Diseases:**

Examples, head lice and scabies

- Education
- Assessment
- Diagnosis
- Counseling
- Treatment

## The following Health Care information has been provided by the Metro Net Library Consortium

www.metronet.lib.mi.us/toughtimes

#### Free or Low Cost Primary Care:

Name	Gary Burnstein Community Health Clinic
Address	90 University Dr. Pontiac, MI 48342
Website	www.garyburnsteinclinic.org
Email	burnsteinchc@sbcglobal.net
Phone	248.758.1690
Services	Medical, Dental, RX, Hearing, Social Services

Name	Mercy Place Clinic
Address	55 Clinton St. Pontiac, MI 48342
Phone	248.333.0840

## Employment Training Services

**Employment Training Services - Adult:** 

Administrator	Michigan Department of Labor & Economic Growth, Michigan Works!
Description	The purpose is to train unemployed adults in high demand industries. Funding will ensure that supportive services and needs-related payments are available to support the employment and training needs of unemployed workers in Michigan.
Funding	Michigan will receive \$30.8 million in formula funding
Contact Information	Michigan Department of Labor & Economic Growth 1-517-335-5858 http://www.michigan.gov/mdcd/0,1607,7-122-1679_1821_2793,00.html

**Employment Training Services - Dislocated Workers:** 

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Administrator	Michigan Department of Labor & Economic Growth, Michigan Works!
Description	The Dislocated Worker Program provides workforce investment activities that increase the employment, retention, earnings, and occupational skill level of participants. Eligible dislocated workers include individuals who have been terminated, laid off, received a notice for termination or layoff, employed at a facility that will close within 180 days, among others.
Funding	Michigan will receive \$78.4 million in funding
Contact Information	Michigan Department of Labor & Economic Growth 1-800-285-WORK http://www.michigan.gov/mdcd/0,1607,7-122-1679_1823_2815,00.html

**Employment Training Services - Youth:** 

Employment Training Services – Touch.	
Administrator	Michigan Department of Labor & Economic Growth, Michigan Works!
Description	Services available under the youth program include tutoring, study skills training, alternative secondary school offerings, summer employment opportunities, paid and unpaid work experience, occupational skill training, leadership development opportunities, supportive services, adult mentoring, follow-up services, and comprehensive guidance and counseling. ARRA also raises the age of eligibility for youth services provided with the additional funds through age 24 to allow local programs to reach young adults.
Funding	Michigan will receive \$73.9 million in funding
Contact Information	Michigan Department of Labor & Economic Growth 1-800-285-WORK (9675) http://www.michigan.gov/mdcd/0,1607,7-122-1679_1821_2785,00.html

## Funding Assistance

Michigan No Worker Left Behind Program (NWLB):

Administrator	The State of Michigan, Michigan Works! Service Center
Administrator	Ü , Ü
Description	The program is intended to help accelerate the transition of thousands of
	workers into well-paying, high-demand jobs and industries. The NWLB
	provides funds of up to \$5,000 per year for 2 years to any community college,
	university, or other approved training center. "Green jobs" training is available
	at many of the community colleges and universities in southeast Michigan and
	across the state as part of the NWLB Green Jobs Initiative.
	All displaced workers, workers who have received a notice of termination or
Eligible	layoff from employment, any employed person with a family income of less than
Applicants	\$40,000 per year, and must have graduated from high school but not enrolled
	in a full-time college or university.
Contact Information	Phone Number: 1-800-285-WORK
	www.michigan.gov/nwlb
	www.michiganworks.org

#### YouthBuild:

Administrator	Employment & Training Administration, U.S. Department of Labor
Description	Funding goes towards competitive grants for services focused on at-risk youth, so that they can gain education and occupational credentials while constructing or rehabilitating affordable housing.
Funding	\$50 million was included in the American Recovery and Reinvestment Act (ARRA) for YouthBuild Programs
Contact	Phone Number: 1-877-872-5627
Information	www.doleta.gov/youth_services/youthbuild.cfm

Supplemental Nutrition Assistance Program (SNAP):

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Administrator	Michigan Department of Human Services
Description	SNAP, formerly the Food Stamp Program, is a food assistance program that helps low-income individuals and families purchase food. The American
	Recovery and Reinvestment Act included \$20 billion for SNAP, which includes a 13.6 percent increase in maximum food stamp benefits
Website	http://www.michigan.gov/dhs/0,1607,7-124-5453_5527-21832,00.html
Phone	1-517-373-2035

## Local and Regional Training Programs

Former Auto Engineers Retraining Program:

Administrator	Michigan Technological University, General Motors Corporation, the Engineering Society of Detroit (ESD)
Description	This is a program to retrain displaced automotive engineers. The program offers a one-semester, three credit course in advanced propulsion technology that teaches the fundamentals of calibrating hybrid vehicle powertrains.
Location	Weekly classes are held at ESD headquarters in Southfield, in addition to online lectures, hands-on lab training at the GM Proving Grounds in Milford and GM's Powertrain Headquarters in Pontiac.
Eligible Applicants	Laid-off automotive engineers with a B.S. in engineering. Enrollment in the program is limited to 60 people and the program is expected to be offered again in the fall.
Contact Information	Phone Number at ESD: 1-248-353-0735 To apply: Linda LaPointe of ESD at <u>llapointe@esd.org</u>

**Unemployed Workers Over 40:** 

Administrator	Operation ABLE of Michigan in Detroit
Description	A full-time, eight-week computer and job search course which includes training on word processing, business communications, the Microsoft suite of software (Office, Excel, Access, and PowerPoint), employability skills, and customer service.
Eligible	Job seekers over 40 years old are eligible for the course.
Applicants	
Contact	Phone Number: 1-313-832-0922 or
Information	ability@operationable.org

**Automation Alley Program for Displaced Workers:** 

	7 - 108-um 10- 2-5p-u00u 110-1-0-51
Administrator	Automation Alley
Description	This program for displaced workers has a core curriculum in technical and academic training in high-wage technical manufacturing positions.
Location	Automation Alley's Advanced Manufacturing Training Center
Eligible	Displaced workers looking for advanced training for manufacturing jobs.
Applicants	
Contact	Phone number: 1-800-427-5100
Information	www.automationalley.com

**Great Lakes Trade Adjustment Assistance Center:** 

Administrator	The Great Lakes Trade Adjustment Assistance Center at the University of
	Michigan
	The center helps small manufacturing businesses that have been negatively
Description	impacted by imports improve their competitiveness and long-term viability. The
_	GLTAAC has successfully assisted over 300 companies in the region.
Location	University of Michigan – Ann Arbor
	A firm eligible for assistance must be certified as "trade impacted" by the U.S.
Eligible	Department of Commerce. The firm must
Applicants	be a manufacturer with wholly owned subsidiary status in Michigan and have
	been a business at least two years.
Contact	Phone Number: 1-877-877-5439
Information	Email: gltaac@umich.edu, www.gltaac.org

Ann Arbor Spark Program for Former Executives:

Administrator	Ann Arbor Spark – Participating companies include: Accord Biomaterials Inc., Foresee Results Inc., Cielo MedSolutions L.L.C., MyBuys Inc., GDI Infotech Inc.
Description	This five-month Shifting Gears program is designed for corporate executives looking to transfer their large-company knowledge to skills for small companies. The program includes small-business workshops, in-class sessions, a three-day practice simulation, and a two-week pro bono project with a local small business. The course provides networking opportunities, career mentoring, and interview practice.
Eligible	Experienced corporate professionals. The cost of the program is \$2,000 and it
Applicants	begins in August.
Contact	www.annarborusa.org/career-services/shifting-gears
Information	

Michigan Opportunity Partnership:

Administrator	The State of Michigan Department of Labor and Economic Growth. Employer from business and industry (regardless of size), health care, skilled trades, associations, organized labor, community colleges and universities, the Michigan Works!System, and Michigan's Regional Skills Alliances have pledged jobs and support.
Description	The partnership provides targeted skills training for labor sectors experiencing significant shortages, contacts 35,000 employers to identify immediate job openings, and works directly with employers to fill job vacancies.
Eligible	All job seekers are eligible and encouraged to apply.
Applicants	
Contact	Phone Number: 1-800-285-WORK
Information	www.michiganworks.org, www.michigan.gov/mdcd

Michigan Unemployment Insurance Agency Online Tutorials:

Administrator	Michigan Unemployment Insurance Agency (UIA)
Description	The Michigan UIA will soon release webcasts for unemployed workers and employers. These webcasts are intended to inform dislocated workers about Agency programs and service, and may also serve as guides and tutorials.
Contact Information	http://www.michigan.gov/uia/0,1607,7-118213931,00.html

## Local College and University Programs

Oakland University Scholarship Program:

Administrator	Oakland University and Michigan Works!
	The university is offering competitive scholarships of \$5,000 per year for two
Description	years. The scholarship covers certificate programs
Description	in financial planning, paralegal services, assistive, vocational, and licensed
	practical nursing, medical administration, and patient care.
Location	Oakland University campus in Rochester
Eligible	All interested applicants must register with Michigan Works before registering
Applicants	at Oakland University to be eligible for the scholarship program
Contact	www.michiganworks.org , www.oakland.edu/quality
Information	

Film Classes at Oakland Community College:

Administrator	Oakland Community College and S3 Entertainment Group L.L.C.
Description	The combined partnership offers noncredit courses and internships in film classes in order to help course participants to gain entry into Michigan's growing film industry.
Location	Oakland Community College in Oakland County
Course Information	The course is taught for two weeks with classes Monday-Thursday from 5:30pm to 8:30 pm and 8 hour sessions on Saturdays at the S3 studio in Ferndale. The cost of the course is \$1,850 each.
Contact	Website: www.s3eg.com,
Information	Email: FIT@s3eg.com

Other Programs offered by **Oakland Community College** through the No Worker Left Behind Program <a href="http://www.oaklandcc.edu/wfdev/nwlb/">http://www.oaklandcc.edu/wfdev/nwlb/</a> Call 248-232-4000 for more information

#### #: 911 DISPATCH ACADEMY

A: Accounting
Architecture
Auto Service Technician Program Series I
Automobile Servicing

**B:** Basic Fire Fighter Training

**Basic Police Training** 

**Business Administration** 

Business Administration with a Concentration in Accounting

Business Information Systems Associates Degree

Business Information Systems Certificate

#### **C:** CAD Architectural Applications

Ceramic Technology

Collision Auto Repair Technology

Collision Auto Repair-Detailer/Painter Assistant

Collision Auto Repair/Nonstructural Repair Technology Option

Collision Auto Repair/Paint and Refinish Technology Option

Computer Aided Design & Drafting Tech/Lev II Cert of Achieve

Computer Aided Design & Drafting Technology/CAD Eng Tech

Computer Aided Design & Drafting Technology/Machine Tool

Computer Aided Design & Drafting Technology/Vehicle Design

Computer Aided Design & Drafting/CAD Eng Tech Certificate

Computer Aided Design and Drafting - CAD Architectural Apps

Computer Aided Design and Drafting Tech/Lev I Certificate of Ach

Computer Aided Design and Drafting Tech/Machine Tool Option

Computer Aided Design and Drafting Tech/Vehicle Design Cert

Computer Information Systems CISCO internetworking

Computer Information Systems/CISCO Networking Cert of Achieve

Computer Information Systems/Computer Support Certificate

Computer Information Systems/Computer Support Option

Computer Information Systems/CyberSecurity Certificate

Computer Information Systems/Database Admin Certif of Achieve

Computer Information Systems/Homeland Security

Computer Information Systems/Multimedia Communication

Computer Information Systems/Network Admin Certif of Achieve

Computer Information Systems/Network Specialist Certificate

Computer Information Systems/Object-Oriented Software Eng

<u>Computer Information Systems/Software Engineering Certif</u> Computer Information Systems/Software Engineering Option

Computer Information Systems/Sys Admin Certif of Achievement

Computer Information Systems/Systems Analysis

Computer Information Systems/Systems Analysis Option

Computer Information Systems/Tech. for Homeland Security

Computer Information Systems/Web Developer Certificate

Computer Information Systems/Web Master Certificate

Computer Information Systems/Web Software Eng Cert of Achieve

Computer Support Engineering Tech A+ Prep Cert of Achieve

Computer Support Engineering Technology

Computer Support Engineering Technology Certificate

Concrete Construction Manager Certificate of Achievement

Construction Business Owner Certificate of Achievement

Construction Contract Administrator Certificate of Achievement

Construction Marketing Certificate of Achievement

Construction Project Management Certificate of Achievement

Control Systems Technology

Cosmetology Management Option

Cosmetology/Stylist Option

**Court and Caption Reporting** 

Court and Caption Reporting Certificate

Criminal Justice - Corrections

Criminal Justice/Generalist

Criminal Justice/Law Enforcement

Criminal Justice/Police Evidence Technology

Culinary Arts

Culinary Arts /Baking and Pastry Arts

**D:** Dental Assisting/Assistant

Dental Hygiene

**Diagnostic Medical Sonography** 

Drafting

**E:** <u>Electrical Trades Technology/Electromechanical</u>

Electrical Trades Technology/Electromechanical Certificate

Electrical Trades Technology/Industrial Electrical

Electrical Trades Technology/Industrial Electrical Certifi

**Emergency Fire Dispatch Training** 

**Emergency Medical Services** 

Emergency Medical Services Basic EMT Certificate of Achieve

Emergency Medical Services Fire Fighter/Paramedic Tech

Emergency Medical Services Intermediate Certificate

Emergency Medical Services Paramedic Certificate

Environmental Systems Technology/AdvHtg,Vent.,AC,Refrig,Tech

Environmental Systems Technology/Air Conditioning Certificate

Environmental Systems Technology/Facilities Mgt. Option

Environmental Systems Technology/Heat, Vent, AC, Refrig Tech

Environmental Systems Technology/Heating Certificate

Environmental Systems Technology/Refrigeration Certificate

Environmental Systems Technology/Special Interest Option

Exercise Science and Technology Certificate

Exercise Science and Technology

Exercise Science and Technology/Business Option

#### F: Facilities Maintenance Technician Program

Film Industry Production Accounting

Film Industry Program

Film Industry Training Grip/Electrician/Generator Operator

Film Industry Training Into to the Art Department

Film Industry Training Intro to the Camera Department

Film Industry Training Overview

Film Mechanical Special FX Training

Fine Arts/Visual

Fire Fighter Technology Associates Degree

Fire Fighter Technology Certificate

Fire Protection and Safety Technology/Technician

#### G: General Accounting

General Studies

Global Studies

Global Studies Certificate

Graphic Design

#### H: Health Care Administration

Health Care Administration Certificate

Hospital Pharmacy Technology

**Hospital Pharmacy Technology Certificate** 

Hotel Management

#### I: Interior Design

#### L: Landscape Design

Landscape Design Certificate

Landscape Design Certificate of Achievement

Landscape Horticulture Associates Degree

Landscape Horticulture Certificate

Landscape Horticulture Certificate of Achievement

Liberal Arts

Library Technician

Library Technician Certificate

#### M: Machine Tool Numerical Control Technology

Machine Tool Technology Metal Cutting Certificate

Machine Tool Technology/Machinist

Management Development Construction Management Certificate

Management Development Construction Management Professional

Management Development/Administrative Office Mgt Option

Management Development/Business Management Option

Management Development/Concrete Construction Management

Management Development/Construction Management Option

Management Development/Entrepreneurship Option

Massage Therapy

Massage Therapy Certificate

Med Assist/Med Insurance Coding & Billing Certif of Achieve

Med Assisting/Med Office Clinical Procedures

**Medical Assisting** 

Medical Assisting Certificate

Medical Assisting/Ophthalmic Assisting Certificate of Achieve

Medical Assisting/Phlebotomy Certificate of Achievement

**Medical Transcription** 

Medical Transcription Certificate

Mental Health/Social Work

Molecular Biotechnology

Music Certificate

Music Performance/Instrumental Option

Music Performance/Vocal Option

Music/Composition/Music Theory

#### N: Nuclear Medicine Technology

**Nursing** 

Nursing -/Practical Nurse Education Modified Career Ladder

Nursing/Second Year Nursing Completion Option

Nursing/Transitional LPN to ADN Track

#### P: Paralegal Associates

Paralegal Certificate

Photographic Technology

Photographic Technology Certificate

Pre-Histologic Technology

Pre-International Commerce

ProE Advanced Part Modeling Wildfire 3.0

ProE Creating Production Drawings Wildfire 3.0

ProE Freeform Surface Modeling Wildfire 3.0

ProEngineer 4.0 Program

ProEngineer Surface Modeling Wildfire 4.0

ProEngineer Wildfire 4.0 - Introduction

#### R: Radiation Therapy Technology - Co-op Program

Radiologic Technology

Respiratory Therapy

Restaurant Management

Road Construction Apprentice Readiness

Robotics / Automated Systems Tech - Programmable Controllers

Robotics / Automated Systems Technology

#### S: Science

Science Technologies/Technicians, Other

Sign Language Interpreter

SolidWorks Cosmos Motion Training

SolidWorks CosmosWorks Professional Training

SolidWorks Essentials

SolidWorks Mechanical Design "Black Belt" Training

#### Surgical Technology

T: Theatre

W: Welding Technology

### Other Area Schools and Programs

Eastern Michigan University "Return to Learn":

Administrator	Eastern Michigan University
Description	EMU offers assistance to any students who wish to complete their degree.
Location	EMU's main campus is located in Ypsilanti, however, EMU offers classes in satellite locations in Brighton, Detroit, Flint, Grand Rapids, Jackson, Livonia, Monroe, Traverse City and Washtenaw County. (NOTE: Not all programs are offered in all locations). EMU also offers online classes.
Contact Information	Admissions Office: 1-734-487-5978  "Return to Learn"Information: <a href="http://www.emich.edu/returntolearn/index.html">http://www.emich.edu/returntolearn/index.html</a> Program Application: <a href="http://www.emich.edu/admissions/apply.php">http://www.emich.edu/admissions/apply.php</a>

Eastern Michigan University "Shifting Gears":

Administrator	Eastern Michigan University, taught by Dr. Dianna Wong
Description	Eastern Michigan University's School of Business, working in collaboration with Spark East, offers the program "Shifting Gears" which assists displaced corporate executives in developing the skills necessary to succeed in smaller, start-up settings.
Location	Spark East is located in downtown Ypsilanti.
Contact	Phone Number: 1-734-622-0882
Information	1-734-478-6030

Lawrence Technological University Tuition Break:

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Administrator	Lawrence Technological University	
Description	The university is offering grants that will fund 50 percent of tuition for 400 displaced workers (200 undergraduate and 200 graduate students) until graduation. These tuition grants are part of the \$3 million Recovery Starts Here grant program.	
Location	Lawrence Technological University campus in Southfield	
Eligible Applicants	Interested applicants must be able to attend the university full time and submit dated buyout letters, separation agreements, or unemployment applications.	
Contact	Admissions Office: 1-248-204-3160	
Information	Program Application: www.ltu.edu/recovery	

**Automation Alley Talent Transition Program** 

Automation And	y faicht fransition frogram
Administrator	Automation Alley – Lawrence Technological University staff members are working in collaboration with General Dynamics Land Systems, Raytheon Co., and the U.S. Army Tank Research, Development, and Engineering Center in the defense industry.
Description	The program helps schools customize retraining and certificate programs based in the hiring needs of local industries.
Location	Lawrence Technological University in Southfield and the U.S. Army Tank Research, Development, and Engineering Center in Warren
Contact	Phone number: 1-800-427-5100
Information	www.automationalley.com

**Education and Career Opportunity Center:** 

Administrator	The Michigan Technical Education Center at the Henry Ford Community
	College and the Southeast Michigan Community Alliance
	The center provides employment, education, and counseling services, such as
Description	job search skills training, search assistance, financial aid information and
	referrals to retraining programs.
Location	Henry Ford Community College in Dearborn
Eligible	All displaced workers may contact the Michigan Technical Education Center for
Applicants	further information.
Contact	Phone Number:1-313-317-6600
Information	<pre>mtec@hfcc.edu , www.hfcc.edu/mtec/</pre>

Local Community College Short-Term Training Programs:

Administrator	Henry Ford Community College (HFCC), Wayne County Community College(WCCC), Washtenaw Community College(WCC), Monroe County
	Community College (MCCC)
Description	These local community colleges offer short-term training and education programs as part of the No Worker Left Behind program. These courses are intended to give individuals the skills necessary to enter employment in a shorter time period. The training programs vary from accounting to theater to web design.
Location	Henry Ford Community College in Dearborn, Wayne County Community College in several locations of Wayne County, Washtenaw Community College in Ann Arbor, and Monroe County Community College in several locations of Monroe County.
Contact	http://www.michigan.gov/nwlb/0,1607,7-242-48247_44644_44670,00.html
Information	www.mycareereducation.org

## Unemployment Service Centers in Oakland County

Keep Michigan Working:

Administrator	State of Michigan
Description	A database with links for job opportunities and training.
Contact	www.mi.gov/jobs
Information	

Michigan Works! Talent Bank:

Administrator	Michigan Works!
Description	A website where workers can search for jobs and employers can contact
	interested potential employees. Michigan Works!
	Provides workforce training and job search assistance.
Contact	Phone Number: 1-800-285-WORK
Information	www.michiganworks.org

Southeast Michigan Community Alliance (SEMCA):

Administrator	Michigan Works!, SEMCA
Description	SEMCA is one of 25 Michigan Works! Agencies designed by the state to simplify public and business access to educational training, self-help and economic development opportunities.
Contact	25363 Eureka Rd, Taylor, MI 48180
Information	1-734-229-3500

## Local Unemployment Service Centers:

Oakland County Michigan Works! Service Centers:

Name	Ferndale Career Center
Address	713 East Nine Mile Road
	Ferndale, MI 48220
Phone	248-545-0222
Hours	Monday thru Friday 8:00am-5:00pm

Name	Job Link Career Center
Address	1847 North Perry Street
	Pontiac, MI 48340
Phone	248-276-1777
Hours	Mon, Tue, Thurs and Fri 8:00am-5:00pm
	Wednesday 8:00am-7pm

Name	North Oakland Career Center
Address	2218 S. Milford Road
	Highland, MI 48357
Phone	248-889-0410
Hours	Monday thru Friday 8:00am-5:00pm

Name	North Oakland Career Center
Address	1370 S. Lapeer Road Oxford, MI 48371
Phone	248-269-2399
Hours	Monday thru Friday 8:00am-5:00pm

Name	Southfield Career Center
Address	21030 Indian Southfield, MI 48034
Phone	248-796-4550
Hours	Monday thru Friday 8:00am-5:00pm

Name	Troy Career Center
Address	550 Stephenson Highway Troy, MI 48083
Phone	248-823-5101
Hours	Monday thru Friday 8:00am-4:30pm

Name	Novi Service Center
Address	31150 Beck Road
	Novi, MI 48377
Phone	248-926-1820
Hours	Monday thru Friday 8:00am-5:00pm

Name	Waterford Career Center
Address	5195 Pontiac Lake Road Waterford, MI 48328
Phone	248-682-3417
Hours	Monday thru Friday 8:00am-5:00pm

Name	Arab Community Center for Economic and Social Services (ACCESS)
Description	The center provides employment services and job training.
Address	2651 Saulino Court

	Dearborn, MI 48120
Phone	1-313-842-7010
Website	www.accesscommunity.org

Name	M-TEC at Henry Ford Community College
Description	The center provides internet access, job search assistance, information and referral
	services to education and training programs, and career counseling.
Address	3601 Schaefer Road
	Dearborn, MI 48126
Phone	1-313-317-6600
Website	www.hfcc.edu/mtec/

# Contact Information for Housing, Financial, and Legal Counseling

Oakland County Free Housing and Foreclosure Counseling (State or Federally Approved):

Name	Oakland County Housing Counseling
	, , ,
Phone	248-858-5402, 1-888-350-0900 ext. 85402
1 HOHC	240-050-5402, 1-000-550-0500 CAL 05402
Address	250 Elizabeth Lake Road
	250 Elizabeth Lake Koat
	0-:4- 1000
	Suite 1900
	D 12 NT 40041
	Pontiac, MI 48341
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Name	Michigan Foreclosure Prevention Project
Phone	1-248-443-8068

Name	GreenPath Debt Solutions
Phone	1-888-860-4167
Address	38505 Country Club Drive
	Suite 210
	Farmington Hills, MI 48331

Name	Lighthouse of Oakland County
Phone	248-920-6000
Address	46156 Woodward Avenue
	Pontiac, MI 48342

Name	Oakland Livingston Human Service Agency
Phone	248-209-2790
Address	196 Cesar E. Chavez Avenue
	PO Box 430598
	Pontiac, MI 48343

Name	ACCEL
Phone	1-866-643-8114
Address	38505 Country Club Drive
	Suite 220
	Farmington Hills, MI 48331

Oakland County Free Legal Counseling:

Name	Legal Aid and Defender Association
Phone	1-313-967-5555
Legal	1-877-964-4700
Matters:	
A d d	613 Abbott Street
Address	Detroit, MI 48226
Website	www.ladadetroit.org
	Legal Aid and Defender provides legal assistance in all non-family law matters
Description	including housing, bankruptcy, consumer protection, elder law, etc. There is an
	income requirement to be eligible for services.

Name	Lakeshore Legal Aid
Phone	248-335-0125
Website	www.oakgov.com/lawlib/news/lakeshore.html
Description	A collaboration of Lakeshore Legal Aid and Cooley Law School provides legal assistance in all family law matters including divorce, custody, parenting time, paternity, child support, guardianship and domestic violence. FLAP provides services at clinics hosted at the Adams-Pratt Oakland County Law Library every other Wednesday from 1:00 p.m. to 4:00 p.m.

Name	Oakland Mediation Center, Inc.
Phone	1-248-338-4280
A 4 4	550 Hulet Drive
Address	Suite 102
	Bloomfield Hills, MI 48302

## Contact Information for General Assistance and Human Services

#### General Assistance / Human Services Portal:

Name	United Way of Southeast Michigan
Phone	Dial 2-1-1 to reach a live operator and assistance
Website	www.uw211southcentral.org

#### **Food and Nutrition Assistance:**

Name	State of Michigan Food Assistance Program (FAP)
Phone	1-800-481-4989

Name	Fish and Loaves Community Food Pantry
Phone	1-734-442-0031
Website	www.downriverfishandloaves.org

Name	Gleaners Community Food Bank of Southeastern Michigan
Phone	1-313-923-3535 or 1-866-453-2637
Website	www.gcfb.org

Name	Food Gatherers (Ann Arbor)
Phone	1-734-761-2796
Website	www.foodgatherers.org

Name	Yad Ezra
Address	2850 W. 11 Mile Road Berkley, MI 48072
Phone	248-548-FOOD
Website	www.yadezra.org

Name	Forgotten Harvest
Address	21800 Greenfield Road
	Oak Park, MI 48237
Phone	248-967-1500
Website	www.forgottenharvest.org

Name	Open Door Outreach Center
Address	7170 Cooley Lake Road Waterford, MI 48327
Phone	248-360-2930
Hours	Tuesday-Friday 10am-4:30pm

Name	Lakecrest Baptist Church
Address	35 Airport Road Waterford, MI 48327
Phone	248-681-3214
Hours	Monday-Friday 8-4pm, by appointment only

Name	Catholic Social Services of Oakland County
A 4 4	53 Franklin
Address	Pontiac, MI 48341
Phone	248-334-3595
Website	www.cssoc.org
Hours	Monday-Thursday 8:30am-7:30pm

Name	F.I.R.S.T Program/United Way
Address	50 Wayne Street Pontiac, MI 48342
Phone	248-874-1621

Name	Lighthouse Emergency Services (Pontiac)
Address	46156 Woodward Avenue
	Pontiac, MI 48342
Phone	248-920-6100
Hours	Monday-Friday 9am-12pm and 1-4pm

Name	Hospitality House
	1600 W. West Maple Road, Suite B
Address	PO Box 284
	Walled Lake, MI 48390
Phone	248-960-9975
Website	www.hospitalityhousefoodpantry.org
Hours	Mondays 12pm-8pm, Thursdays 10am-2pm, Saturdays 11am-2pm

#### Mental Health Resources

The following Information was provided by Samaritan Counseling Center of Southeastern Michigan

http://www.samaritancounselingmichigan.com

29887 West Eleven Mile Road Farmington Hills, MI 48336-1309

Phone: 248-474-4701

Email: info@samaritancounselingmichigan.com

#### Alcoholism:

Name	The Mayo Clinic
Website	http://www.mayoclinic.com/health/alcoholism/DS00340

Name	National Drug Intervention
Phone	1-800-338-0710
Website	http://nationalinterventions.org
Information	Nationwide referrals for alcoholism treatment. Interventions work!

**Anonymous Groups:** 

Name	Alcoholics Anonymous
Address	AA of Oakland County
	168 University Drive
	Pontiac, MI 48342
Phone	248-332-6116
	24 HOUR HOTLINE: 248-332-3521
Email	aa_oakland@sbcglobal.net

Name	AA of Greater Detroit
Address	380 Hilton
	Room #1
	Ferndale, MI 48220
Phone	248-541-6565

Name	Emotions Anonymous
Address	First Presbyterian Church, Library
	1669 W. Maple Road
	Birmingham, MI 48009
Time	Tuesdays 7:30 PM

Name	Emotions Anonymous
Address	Beaumont Hospital
	City Administration Building
	Conference Room C
	3601 W. 13 Mile Road
	Royal Oak, MI 48073
Time	Sundays 4 PM

Name	National Association for Children of Alcoholics
Local Affiliate	Maplegrove 6777 West Maple Road West Bloomfield, MI 48322
Phone	248-661-6170
Website	www.nacoa.net

#### **Child and Adolescent Disorders:**

Name	New Oakland Child-Adolescent and Family Center
	West Bloomfield Center
Local	5600 W. Maple Road
Affiliate	Suite D-402
	West Bloomfield, MI 48322
Phone	248-855-1540
Website	http://www.newoakland.org/about-newoak.html

#### **Crisis Hotlines:**

Name	Suicide Prevention Hotline
Phone	1-800-273-TALK (8255)

Name	Oakland County
Phone	248-456-0909

#### Counseling Agencies:

Name	Michigan Mental Heatlh Networker
What	Directory of Michigan Mental Health Agencies
Website	http://mhweb.org/oakland/mh_index/html
Information	This website contains an extensive list of mental health agencies through out the state, specifying locations

Name	Advanced Counseling Services, PC
What	Providing Public Health, Mental Health, and Substance abuse counseling
Phone	248-213-0501
Website	http://www.advancedcounseling.org

Name	Advanced Counseling Services, PC
Local Affiliate	29201 Telegraph Road
	Suite 550
	Southfield, MI 48034
Phone	248-213-0501
Fax	248-213-0521

Name	Advanced Counseling Services, PC
Local Affiliate	6770 Dixie Hwy. Suite 312 Clarkston, MI 48346
Phone	248-922-2300
Fax	248-922-2304

Name	Burdette & Doss Psychological Services
Address	17342 West 12 Mile Road
	Suite 100
	Southfield, MI 48076
Phone	248-559-0737
Purpose	Providing Substance Abuse and Mental Health Counseling

#### **Catholic Social Services of Oakland County:**

http://www.cssoc.org

Purpose: Providing Adoption Services, Mental Health counseling and substance abuse services.

There is a limited sliding scale available for those experiencing financial hardship

Location	Auburn Hills
Address	3300 South Adams Road Auburn Hills, MI 48326
Phone	248-537-3300
Fax	248-537-3306

Name	Lake Orion
Address	715 N. Lapeer Road Lake Orion, MI 48362
Phone	248-693-7526

Name	Royal Oak
Address	1424 East Eleven Mile Road
	Royal Oak, MI 48067
Phone	248-548-4044
Fax	248-548-9239

Name	Waterford
Address	6637 Highland Road
	Waterford, MI 48327
Phone	248-666-8870
Fax	248-666-5023

#### **Domestic Violence:**

Name	Oakland County Coordinating Council against Domestic Violence
Address	1410 South Telegraph
	Bloomfield Hills, MI 48302
Phone	248-456-8158 ext. 210
Fax	248-292-5294
Website	http://www.domesticviolence.org/intro.html

Name	Common Ground Sanctuary
Website	http://www.commongroundsanctuary.org
Phone	248-456-0909
Toll Free	1-800-231-1127

Name	HAVEN (Help Against Violent Encounters Now)
Website	http://www.haven-oakland.org
Phone	248-334-1274
Toll Free	1-877-922-1274
Location	CONFIDENTIAL
Purpose	Food & Counseling adult victims of domestic violence and their children

Name	Women's Survival Center
Website	http://www.womenssurvivalcenter.org
Phone	248-335-1520

#### **Homeless Shelters:**

Name	Shelter Hotline
Phone	1-800-A-SHELTER (2-7435837)
Hours	Open 24 hours a day, 7 Days a week

Name	Pontiac Rescue Mission
A 4.4	35 E. Huron
Address	Pontiac, MI 48342
Phone	248-334-2187
Purpose	Food & Counseling for men and women age 18 and over, Minors in emergency
	situations only

Name	Salvation Army
Address	34 Oakland
	Pontiac, MI 48059
Phone	248-334-2407, after hours please call 248-674-4420
Purpose	Food, transportation & counseling for men, women and families

Name	The Sanctuary
Address	1222 S. Washington
Address	Royal Oak, MI 48087
Phone	248-547-2260
Purpose	Food & Counseling for runaways & girls ages 10-17

#### Referrals:

Name	United Way 211 Referral Service
Phone	Dial 211 or 1-800-552-1183 24 hours a day, 7 days a week
	Offers referrals to over 5000 services in the Tri-County area in the areas of
Purpose	Employment, Personal Issues, Housing, Utilities, Credit Counseling, Health and
_	Education for individuals and families ranging in age from children to seniors

#### Women's Issues:

Name	Women's Resource Center at Schoolcraft College
	Room 120
Address	1751 Radcliff Street
	Garden City, MI 48135
Phone	734-462-4400 ext. 6051
Website	http://www.schoolcraft.edu

Name	Women's Resource Center at Schoolcraft College
	McDowell Center, Suite 225
Address	18600 Haggerty Road
	Livonia, MI 48152-2696
Phone	734-462-4443
Fax	734-462-4552
Email	wrc@schoolcraft.edu

Name	WomenCenter at Oakland Community College
Contact	Arlene Frank
Phone	248-522-3541

Name	Living Waters International Women's Ministry
Address	18922 Farmington Roadm Suite 105 Livonia, MI 48152
Phone	313-363-9749
Website	http://www.LWIWM.org

## Oakland County Public Libraries that provide Free Internet Access

Name	Auburn Hills Public Library
Address	3400 E. Seyburn Drive
	Auburn Hills, MI 48326
Phone	248-370-9466
Website	http://auburn-hills.lib.mi.us
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Name	Berkley Public Library 3155 Coolidge Highway
Address	Berkley, MI 48072
Phone	248-546-2440
Website	www.berkley.lib.mius
	WWW. Company of the C
Name	Birmingham Baldwin Public Library
Address	300 W. Merrill
	Birmingham, MI 48009
Phone	248-647-1700
Website	www.baldwinlib.org
	D1 C 11 M 1' D 11' L'1
Name	Bloomfield Township Public Library  1099 Lone Pine Road
Address	Bloomfield Hills, MI 48302
Phone	248-642-5800
Website	www.btpl.org
	WWW.DCDIOLS
Name	Clawson Blair Memorial Library
Address	416 N. Main Street
	Clawson, MI 48017
Phone	248-588-5500
Website	www.cityofclawson.com/blairlibrary.htm
Name	Farmington Community Library – TWO locations
Name	23500 Liberty Street. Farmington, MI 48335
Address	32737 West 12 Mile Road, Farmington Hills, MI 48334
Phone	248-553-3570
Website	www.farmlib.org/fcl.html
Name	Franklin Public Library
Address	32455 Franklin Road
	Franklin, MI 48025
Phone	248-851-2254
Website	www.franklin.lib.mi.us
Name	Orion Township Library
	825 Joslyn Road
Address	Lake Orion, MI 48362
Phone	248-693-3000
Website	www.orion.lib.mi.us
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Name   Oakland County Library   Research Library   Research Library   1200 N. Telegraph - Dept. 453   Pontiac, MI 48341   Phone   248-858-9738   Website   www.oakgov.com/reslib/index.html   Name   Pontiac Public Library   60 East Pike Street   Pontiac, MI 48342   Phone   248-758-3942   Website   www.pontiac.lib.mi.us   Name   Rochester Hills Public Library   300 Olde Towne Road   Rochester Hills Public Library   Address   Soo Olde Towne Road   Rochester Hills Number   Rochester Hills Public Library   248-656-2900   Website   www.rhpl.org   Name   Royal Oak Public Library   222 East ElevenMile Road   Address   Royal Oak, MI 48067   Phone   248-246-3700   Website   www.ropl.org   Name   Troy Public Library   Soo Website   www.ropl.org   Name   Troy Public Library   Soo Website   www.troy.org   Name   Soo Website   www.troy.org   Name   Soo Website   www.troy.org   Name   Waterford Township Public Library   Soo Website   www.troymi.gov/library   Name   Waterford Township Public Library   Soo Website   www.troymi.gov/library   Name   Waterford Township Library   Leggett Branch   Soo Website   www.weterford.lib.mi.us/branch   Name   Waterford Township Library   Leggett Branch   Soo Water Bloomfield Township Library   Address   Address   Address   Address   Phone   248-681-2036   Name   West Bloomfield Township Library   Westacres Branch   Address   Westacres Branch   Address   Calmerce   West Bloomfield Library   Westacres Branch   A		
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