NBCUniversal

July 6, 2011

The Honorable J. Randy Forbes U.S. House of Representatives 2438 Rayburn House Office Building Washington, D.C. 20515 The Honorable Mike McIntyre U.S. House of Representatives 2133 Rayburn House Office Building Washington, D.C. 20515

Dear Representatives Forbes and McIntyre:

Steve Burke has asked me to respond to your letter of June 24, 2011, expressing your concerns regarding the opening of our U.S. Open coverage on June 19, 2011, concerns we fully understand and share.

Our intent for the opening feature of the final round of the U.S. Open was to produce a patriotic piece keyed off the fact that our national golf championship was being played in our nation's capital. Unfortunately, a serious error in judgment was made by a small group of people. To be absolutely clear, this was not an ideological decision by the company and it was not discussed with or approved by any senior NBCUniversal official.

We have made quite clear – internally and externally – that the employees who made this decision were wrong. Not only were countless citizens justifiably upset, but also the actions of this small group cast a negative light on NBCUniversal, NBC, and NBC Sports, as well as our partners at the United States Golf Association. It was an inexcusable mistake in judgment and it will not be repeated.

As you noted in your letter, once senior management became aware of the issue, we immediately acknowledged our mistake on the air to a national audience and apologized – long before this became a well known incident. We also prepared a written apology and have made every effort to respond to every letter, email, and phone call reiterating our regret.

We are taking steps to prevent similar mistakes in the future. The employees involved have been reprimanded. And we have already implemented a new checks and balances process for preproduced pieces, ensuring that nothing will go on the air without senior-level approval, including and up to the executive in charge of production at any event.

We are confident that taking these steps will prevent further incidents and we are hopeful that our apologies will be accepted.

Sincerely, STE

Kyle McSlarrow President, Comcast and NBCUniversal, Washington, DC

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