Date: 2 May 1984
fROM: Water Treatment Plant Operator Foreman
To: All Operators, MCAS-110
suB: Water Flow, Reservoir Overflow

1. This month the water flow figures indicate approximately 6 million gallons difference between the raw and delivered water flow at MCAS 110. After considerable calibration of both meter and visual observation by me, it appears the differences in flow is caused by the treated water reservoirs running over. This month the difference is $6,000,000$ gallons of water. At the cost of $\$ 1.00$ per 1,000 gallons, this equates to a loss of $\$ 6,000.00$. This equals $\$ 200.00$ per day which equals the cost of 2 operators.
2. This cannot and will not be tolerated. Commencing immediately, treatment processes will be changed to preclude the reservoir running over by operator personnel. Plant shutdown or well shutdown will be used to keep reservoirs from running over. You will not use filter backwash to preclude reservoirs running over. Filter will be washed by feet of head loss as prescribed by standard Operating procedures.
3. Disciplinary action may be recommended for continued disregard of this order, i.e., the next water I see in the ditch better be rain water.

