

*Dear neighbor:*

The South Shore, Cape and Islands are home to some of Massachusetts' most unique, vibrant communities. Our towns are the cornerstone of this country and their great history begins the narrative of America's story. It is my great honor to be our district's voice in Congress.

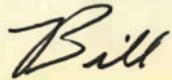
As your Representative, one of the most important things I can do at home is help resolve issues you may have with a federal agency.

If you are facing a federal problem, our staff can answer your questions, find solutions or simply cut through the red tape. While we cannot order a federal agency to decide a matter in your favor, we often can help to get you a prompt response and resolution.

Our website – [www.keating.house.gov](http://www.keating.house.gov) – provides a number of resources for residents of Massachusetts' 10th District, from information on legislative issues to instructions on how to set-up a Capitol tour... and everything in between. It is also the most cost effective way for you to communicate with me. I realize, however, that not all residents have access to the internet, which is why this brochure was mailed to you.

Hundreds of issues that make a difference to the residents in our district are voted on each year. So that I may best represent you in Congress, I encourage you to share your opinions, personal experiences and questions. I look forward to hearing from you.

*Warm regards,*



## Bill Keating At Your Service

### QUINCY OFFICE

1250 Hancock Street, Suite 802N  
Quincy, MA 02169  
Phone: (617) 770-3700  
Toll Free: (800) 794-9911  
Office Hours: M-F, 9:00-5:00

### CAPE COD & ISLANDS

297 North Street, Suite 312  
Hyannis, MA 02601  
Phone: (508) 771-0666  
Toll Free: (800) 870-2626  
Office Hours: M-F, 9:00-5:00

### WASHINGTON, DC OFFICE

315 Cannon House Office Bldg  
Washington, DC 20515  
Phone: (202) 225-3111  
Office Hours: M-F, 9:00-5:30

### Don't forget to visit Bill's ONLINE OFFICE:

[www.keating.house.gov](http://www.keating.house.gov)  
for additional constituent  
resources

1250 Hancock Street, Suite 802N  
Quincy, MA 02169

# Guide to Constituent Services



**Congressman Bill Keating**  
Proudly Representing  
the Residents of Massachusetts'  
10th Congressional District



This mailing was prepared, published, and mailed at taxpayer expense.

Please contact any of my offices for assistance in the following areas:

- ✓ **Consumer Protection Referrals**
- ✓ **Disaster Assistance**
- ✓ **Federal Grants**
- ✓ **Federal Student Loans**
- ✓ **FHA & VA Home Loan Applications**
- ✓ **Flag Requests**
- ✓ **Immigration & Naturalization**
- ✓ **Internships**
- ✓ **IRS Issues**
- ✓ **Mail Delivery & Service**
- ✓ **Passports & Visas**
- ✓ **Service Academy Appointments**
- ✓ **Small Business Loan Information**
- ✓ **Social Security & Medicare Benefits**
- ✓ **Veterans' Benefits**
- ✓ **Visits to Washington, DC**

If you are facing an issue that is not listed above, please call one of our offices or visit our website for additional information:

[www.keating.house.gov](http://www.keating.house.gov)



Bill meets with members of the U.S. Coast Guard at Station Menemsha, located on Martha's Vineyard, after a site tour of the station and surrounding facilities.



#### **SOCIAL SECURITY AND MEDICARE**

These essential programs represent our country's key commitments to our seniors. Our office can assist with Medicare eligibility and reimbursement issues as well as resolving problems with the Social Security Administration.



#### **SMALL BUSINESS SERVICES**

Local businesses are the backbone of our economy. Our office can help owners seeking assistance from the Small Business Administration and other federal programs.



#### **FLAG REQUESTS**

Every day, U.S. flags are flown over the Capitol Building. Our office can obtain one, at cost, as a keepsake for you. Each flag comes with a certificate of authenticity with the date it was flown. Please visit our website for instructions.



#### **VETERANS' BENEFITS**

It is our obligation as a nation to care for the brave men and women who fought to protect our freedoms. Our office can provide information on VA pensions and hospital care, disability benefits and military records.



#### **FORECLOSURE ASSISTANCE**

Millions of families across the country are facing difficulty keeping their homes during these tough economic times. Our office can put you in touch with a number of federally-sponsored programs available to assist with home loan modifications.



Bill discusses shellfish regulations with a member of the Massachusetts Lobsterman's Association at the Marshfield Townhall.

Find out about upcoming district events and our work for you by signing-up to receive my eNewsletter at:  
[www.keating.house.gov](http://www.keating.house.gov)

