

**If you have a problem involving a federal agency, my staff and I are always willing to assist you.**

Staff in my district office are on hand to provide you with assistance in dealing with federal agencies. Please understand that while we can assist you in bringing your case to the attention of the proper officials and guide you through the process, we cannot direct an agency to decide a matter in your favor.

In order for me to make inquiries on your behalf, the Federal Privacy Act requires your written authorization. To do this, please printout the Privacy Release Form on this page, or contact my office at (602) 256-0551 to have one sent to you. Be sure to include your contact information so that my staff is able to contact you promptly. Also, please explain what type of assistance you are seeking from my office in the space provided on the form and attach copies of any relevant documents or correspondence.

Once you have completed this form, either fax it to (602) 257-9103 or mail it to: Office of Congressman Ed Pastor; Attn: Casework; 411 North Central Avenue, Suite 150; Phoenix, AZ 85004.

If you choose to visit the office to seek assistance, **please phone the office and schedule an appointment in advance** so that we can best accommodate you.

Please feel free to [contact my office](#) if you have any questions. You may also visit this page for [Help With a Federal Agency](#).

[Privacy Release Form](#) &nbsp; [\(PDF\)](#) &nbsp;

**The following are links to the Federal government agencies that may also prove useful to you in seeking assistance:**

[GovBenefits](#)

GovBenefits.gov helps citizens access government benefit eligibility information through a free, confidential	<a href="#">Social Security Administration</a>
General Information and <a href="#">Services</a>	<a href="#">Telephone</a> (800) 772-1213
VA Benefits Telephone	(800) 827-1000;

VA Health Benefits Telephone (877) 222-VETS
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[United States Immigration and Naturalization Services](#)

Customer Service Center	Telephone (800) 375-5283
Local Office	(602) 207-8031
Medi-Cal Taxpayer Advocate	(602) 207-8240
General Information Telephone	(877) 267-2323
<a href="#">Federal Student Aid</a>	
General Information	(800) 433-8243
Local Office Telephone	(602) 745-7200
<a href="#">Business Administration</a>	

Also, due to Congressional Courtesy, should you reside outside the district that I represent, I must refer you to the Member of Congress that serves you.

If you are not sure who your representative is, please visit the [WRITE YOUR REPRESENTATIVE](#)

determine who your representative is.

site to