

## 2010 Census: Fraud Prevention

On Sunday, April 11 through mid-August, the Census Bureau will call households who have responded to the 2010 Census if they need to clarify any answers about the number of people living at the address.

Providing information to the Census Bureau is safe.

You can identify that the interviewer is from the Census Bureau.

What the 2010 Census DOES NOT Ask

- 2010 Census takers will not ask about your citizenship status.
- 2010 Census takers will not ask you for your social security number, bank account number or credit card number.
- 2010 Census takers never solicit for donations and will never contact you by e-mail.
- The caller will identify themselves as working for the U.S. Census Bureau and that the purpose of their call is to help the Census Bureau take the most accurate census and to ensure we have counted everyone at the right address.
- After confirming they have reached the correct household, the caller will provide the household an approval number from the Office of Management and Budget (0607-0946) and its expiration date (12/31/2010). This number allows them to conduct this survey and requires the household's participation. The interview will take approximately 10 minutes and may be monitored and recorded to evaluate the interviewer's performance.
- If the interviewer calls and nobody answers the phone, he or she will leave a message requesting the household to return the call. In addition, a specific case identification number will be provided so the household can call back and complete the interview.
- The caller ID will likely show "U.S. Census Bureau." If this text is not supported (such as on a cell phone), then the inbound toll-free number should show up. The exact number depends on the language skill for which the call is made. The possible numbers are:
  - o English: 866-851-2010
  - o Spanish: 866-859-2010
  - o Russian: 866-848-2010
  - o Korean: 866-874-2010
  - o Vietnamese: 866-863-2010
  - o Chinese: 866-881-2010
  - o TDD: 866-784-2010
- If a household would like to confirm they have been contacted by the Census Bureau, they could call one of the numbers above and use the eight-digit case identification number they were provided to complete the interview.

- **The calls will originate from one of eleven call centers, which are located across the United States. Call centers will be located in:**
  - o **Lawrence, KS**
  - o **Phoenix, AZ**
  - o **Sandy, UT (2 call centers)**
  - o **Monticello, KY**
  - o **Kennesaw, GA**
  - o **Stockton, CA**
  - o **London, KY,**
  - o **Denver, CO**
  - o **Taylorville/Murray, UT**
  - o **Ogden, UT**
  
- **The information collected over the phone, as well as provided on the census form or to a census worker in-person, is kept confidential.**
- **By law, the Census Bureau cannot share respondents' individually identifiable answers with anyone, including tribal housing authorities, other federal agencies or law enforcement entities. All Census Bureau employees take the oath of nondisclosure and are sworn for life to protect the confidentiality of the data. The penalty for unlawful disclosure is a fine of up to \$250,000 or imprisonment of up to five years, or both.**