

How to prevent mail.house.gov from being blocked by spam filters:

AOL

- Go to keyword: Mail Controls.
- Select the screen name to which you entered to receive mail from my office newsletters. Click Customize Mail Controls For This Screen Name.
- Add mail.house.gov to “People I Know”

CleanMyMailbox

- Click on the White List button.
- Add mail.house.gov to the bottom of your existing list.

Cloudmark SpamNet

- Select Cloudmark | Options... from the Cloudmark SpamNet toolbar in Outlook.
- Click Advanced.
- Go to the Whitelist tab.
- Click the Add button.
- Type: mail.house.gov
- Click OK.
- Click OK.
- Click Yes.
- Click OK.

Hotmail

- Click the Options link on the main menu tabs, then Safe List.
- Type: mail.house.gov in your Safe List.
- If you see a message in your Junk Mail folder that should not be there, click ‘This is not Junk Mail’ to avoid having email from the same source sent to the Junk Mail folder in the future.

Mailblocks

- Click the Addresses tab.
- Click New.
- Type: mail.house.gov
- Make sure ‘Accept Mail from This Address’ is selected under Receiving Options.
- Uncheck ‘Display in People Picker’ under Other options.
- Click Submit.
- Click OK.

MailShield

- Click Friends from the toolbar.
- Click Add.
- Type: mail.house.gov
- Click OK.

MailWasher

- Click Tools, then Blacklist & Friends.
- Click Add... on the right, the Friends list side.
- Make sure Plain email address is selected.
- Type: mail.house.gov
- Click OK.
- Click OK.

McAfee Spamkiller

- Click Friends from the sidebar.
- Click Add.
- Type: mail.house.gov
- Click OK.

oddpst

- Check your 'Probably Spam' folder.
- If you see that email from my office was incorrectly filtered there, select them and click the 'Move to Inbox and Mark as Not Spam' button.

SpamAssassin

- Add the following entry to your user_prefs file (the user_prefs file is in the .spamassassin subdirectory on your web/mail server): whitelist_from mail.house.gov
- Save the user_prefs file or move the updated copy to your .spamassassin subdirectory.
- If you have no user_prefs file in this subdirectory, create one:
http://spamassassin.taint.org/doc/Mail_SpamAssassin_Conf.html

SpamButcher

- Click the Configure button.
- Go to the Known Senders tab.
- Click Add under 'Known Good Senders and Recipients'
- Type: mail.house.gov
- Click OK.
- Click OK.

Spameater Pro

- Click Filters from the sidebar.
- Click the Approved Senders tab.
- Click Add Filter.
- Type: mail.house.gov under Address.
- Choose 'Full Email Address' under Address Type.
- Select email Domain.
- Click OK.

Spam Inspector

- Select Spam Inspector, then 'Manage Friends List' from either the Spam Inspector toolbar or from the Outlook menu.
- Make sure email is selected under 'Add a New Friend.'
- Type: mail.house.gov
- Click the >> button.
- Click Close.

Spam Interceptor

- Follow the Trusted link under > Authentication Lists.
- Enter the email address mail.house.gov
- Click Add.

SpamPal

- Click on the SpamPal system tray icon with the right mouse button.
- Click 'Add to Whitelist' from the menu.
- Type: mail.house.gov
- Click Add.

Spam Sleuth

- Select File, then Configure.
- Go to the Friends category.
- Make sure Active is checked.
- Type: mail.house.gov on a line by itself in the entry field.
- Click OK.

Yahoo! Mail

- Open your Yahoo! mailbox.
- Click Mail Options.
- Click Filters.

- Click Add Filter.
- In the top row, labeled 'From Header:' make sure Contains is selected in the pull-down menu.
- Click in the text box next to that pull-down menu, then enter the address mail.house.gov
- At the bottom, where it says "Move the Message To:" select Inbox from the pull-down menu.
- Click the Add Filter button again.
- If any email from my office has been filtered to your "bulk" folder, simply open the newsletters and click on the "This is not Spam" link next to the "From" field.

Other providers

- If any email from my office is being filtered, try adding mail.house.gov to your Address Book or Contact list.
- If this option is not available, try moving the message to your 'inbox' or forwarding the message to yourself.
- If subsequent mail from my office continues to be filtered, call or email your ISP's technical support and ask how you can be sure to receive all email from mail.house.gov