

## Visiting Our Nation's Capital



The Washington office can help you obtain passes to tour various historic sights throughout our nation's capital:

- ▶ U.S. Capitol
- ▶ Supreme Court
- ▶ Library of Congress
- ▶ National Archives
- ▶ Kennedy Center
- ▶ Smithsonian Museums
- ▶ National Cathedral
- ▶ Mount Vernon
- ▶ Bureau of Engraving & Printing

Please call two months in advance, if possible, so we can make tour arrangements for you. Also, please stop by our office when you visit Washington, DC and sign the guest book.

## United States Flags



U.S. flags are available for purchase to commemorate special occasions. At your request, a flag can be flown over the U.S. Capitol for an additional fee before being sent to you. To obtain a flag, please contact the Washington office or visit our website at [www.house.gov/mccollum](http://www.house.gov/mccollum).

## Important Phone Numbers



### FEDERAL GOVERNMENT

FBI Field Office . . . . .	(612) 376-3200
Federal Student Loan Information . . .	(800) 433-3243
Immigration and Naturalization Service	
– Customer Service Center . . . . .	(800) 375-5283
Internal Revenue Service . . . . .	(800) 829-1040
Medicare Enrollment . . . . .	(800) 772-1213
National Personnel Record Center	
(military service records) . . . . .	(301) 837-2950
Passport Agency (Seattle) . . . . .	(206) 808-5700
Small Business Administration . . . . .	(612) 370-2324
Social Security Administration . . . . .	(800) 772-1213
U.S. Attorney's Office . . . . .	(612) 664-5600
U.S. Postal Service (MN) . . . . .	(612) 349-6397
U.S. Senator Mark Dayton . . . . .	(612) 727-5220
U.S. Senator Norm Coleman . . . . .	(651) 645-0323
Veterans Affairs . . . . .	(800) 827-1000

### STATE GOVERNMENT

MN Attorney General . . . . .	(651) 296-3353
MN Drivers License Bureau . . . . .	(651) 296-6911
MN Energy Assistance Program . . . . .	(800) 657-3805
MN Governor's Office . . . . .	(651) 296-3391
MN Legislature Public Information . . .	(651) 296-2146

### LOCAL GOVERNMENT

General Information	
– Dakota County . . . . .	(651) 437-3191
– Ramsey County . . . . .	(651) 266-8500
– Washington County . . . . .	(651) 430-8368

## Congresswoman Betty McCollum *presents*



# Your Guide to Constituent Services

### Washington Office

1029 Longworth Building  
Washington, DC 20515  
Phone: (202) 225-6631  
Fax: (202) 225-1968  
Hours: 9:00 am – 6:00 pm  
<http://www.house.gov/mccollum>

### Saint Paul Office

165 Western Avenue N., Suite 17  
Saint Paul, MN 55102  
Phone: (651) 224-9191  
Fax: (651) 224-3056  
Hours: 8:30 am – 5:30 pm



*Congresswoman McCollum and her staff meet regularly with residents of the 4th District to answer their questions and help them navigate the federal bureaucracy.*

Dear Friends,

The United States government touches our lives in so many ways. It insures loans for college students and for first-time homebuyers. It provides Social Security and veterans' benefits. It helps people realize a dream and start a small business.

At times, you may find it challenging to get information from the many federal agencies. One of my jobs is to make sure the federal government is working for you.

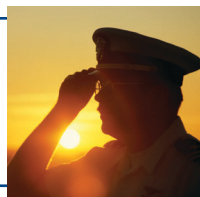
This guide is designed to let you know how my staff and I may help. If you need information about a federal program or help working with a federal agency, please do not hesitate to contact my St. Paul or Washington office.

I am very proud to be serving you and your family, and all families in the 4th Congressional District.

Best regards,

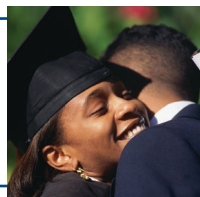
Betty McCollum

## For Veterans



We're here to assist the brave men and women who have served in our military. If you have a question about veterans' benefits or would like information regarding VA loans, please contact the St. Paul office. We are proud to offer assistance to the veterans of the 4th District.

## Student Services



The St. Paul office provides a variety of services and opportunities for high school and college students in the 4th District. Please contact us for assistance in applying to one of the nation's prestigious service academies, navigating the student loan system, or applying for a congressional internship in our St. Paul or Washington office.

## For Seniors



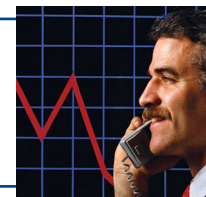
The 4th District has a very large and active seniors community. We're here to make sure the needs of seniors are addressed. If you have a question or concern related to Social Security, Medicare, Medicaid, or any other issue, please do not hesitate to contact the St. Paul office.

## Passports and Immigration



Minnesota's 4th District is connected to every corner of the globe. If you need assistance obtaining a passport, have a concern about visas and citizenship, or would like to discuss any other immigration matter, please contact the St. Paul office.

## Small Business Assistance



Small businesses are an essential part of our community, and their success is critical to the prosperity of our nation. Please contact the St. Paul office to obtain information regarding small business loans and grants. We want to help you succeed.

## We're Here to Help

My staff can help answer many of your questions. Please feel free to call my offices if you have a question regarding:

- ▶ Federal legislation
- ▶ FHA Loans
- ▶ Federal Agencies (IRS, Postal Service)
- ▶ Worker Compensation Benefits
- ▶ Federal Grants to Non-Profit Agencies