

Common Problems

Immigration

- Do you need to determine the status of your immigration petition? Click here to check the status online or to schedule an appointment with US Citizenship and Immigration Services using their "Infopass" system: www.uscis.gov.
- Do you want to know when an immigrant visa will become available for you or a family member? [Click here to view the State Department's Visa Bulletin](#).

Home Mortgage

- Do you need help refinancing or modifying your home mortgage? Visit the Department of Housing and Urban Development's web site www.hud.gov for information on government assistance programs and to find a local agency that can assist you with the process.

Unemployment Insurance

- Have you recently become unemployed and having difficulty obtaining unemployment benefits? Because unemployment benefits are administered by a state agency (the Employment Development Department), you may contact either your state senator or state assemblymember for assistance. [Click here to obtain their contact information](#).

Social Security Administration

- Do you need to determine the status of your application for benefits or appeal? Call 1-800-772-1213.
- Do you need to expedite a hearing because you are facing extreme hardship? Send a letter along with documentation to the SSA Office of Disability Adjudication and Review at 525 B St., Ste. 800, San Diego, CA 92101.

Passport

- Are you traveling soon and need to obtain a passport in a hurry? [Click here for information](#).

Veterans Affairs

- Do you need to appeal a VA decision? [Click here](#).

Taxes

- Do you have a tax problem that you have been unable to resolve with the Internal Revenue Service? [Click here for information on contacting the Taxpayer Advocate Service](#).