



Congress of the United States  
U.S. House of Representatives  
Washington, D.C.

Dear Neighbor:

**Welcome!**

Are you new to the neighborhood? If you are – or if you have lived in the community for a long time but never had contact with my office – I want to introduce the many services available to you. As the Representative for this area in the U.S. Congress, constituent service is a top priority, and my offices are here for you.

My staff is happy to assist you with any concerns you may have with any state or federal agency such as difficulties with mail delivery, IRS, Social Security and Medicare. Please feel free to contact the New York District Office at (212) 860-0606, or write to 1651 Third Avenue, Suite 311, New York, NY 10128. If the web is more convenient, please feel free to send your concerns via the internet at [www.house.gov/maloney](http://www.house.gov/maloney). All efforts will be made to address your needs.

Please also share your views regarding the future of public policy issues facing our community and our nation. Hearing your views and opinions is helpful in enabling me to represent you in the U.S. Congress in the best way possible.

I have offices in Manhattan, Queens and Washington, D.C. to serve you. The Manhattan and Queens offices have experience helping constituents solve problems with state and federal agencies, and the Washington office works on legislative issues pending before Congress. More information can be found at [www.house.gov/maloney](http://www.house.gov/maloney). Communicating with constituents is one of the most important and rewarding parts of being a Member of Congress, and I invite you to contact me regarding legislation, casework or any other matter of mutual concern. **It's an honor to serve you, please stay in touch.**

Sincerely,

CAROLYN B. MALONEY  
Member of Congress

P.S. If you would like to receive email updates about news & issues affecting NY and the nation please fill out the form below or visit my website at [www.house.gov/maloney](http://www.house.gov/maloney) to sign up.



**Get news by email!** I've started an email newsletter to constituents who would be interested in receiving them. Please complete this form and mail it to my Manhattan office, or log on to [www.house.gov/maloney](http://www.house.gov/maloney) to sign up.

Name ..... Email .....

Address .....

**Return to Congresswoman Maloney, 1651 Third Avenue, Suite 311, New York, NY 10128**

By signing up you are authorizing me to send regular email updates to the email account you provide.

Serving Constituents  
Manhattan  
(212) 860-0606  
1651 Third Avenue, Suite 311  
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(718) 932-1804  
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Congresswoman  
Carolyn Maloney



Official Business

Congress of the United States  
House of Representatives  
Washington, D.C. 20515-3214

PPRSRT-STD  
M.C.

Carolyn B. Maloney

# Important Phone Numbers from Congresswoman Carolyn Maloney

Here is a list of phone numbers that I find to be extremely useful in contacting government agencies.

If you need further help please feel free to contact me in Manhattan at (212) 860-0606 or Queens at (718) 932-1804.

## Government Programs

- The White House.....www.whitehouse.gov
- New York State..... www.state.ny.us
- New York City.....www.ci.nyc.ny.us
- Library of Congress.....thomas.loc.gov
- Birth Certificates .....(212) 788-4520
- City Clerk/Marriage Licenses.....(212) 669-2400
- Drug Enforcement Administration.....(212) 337-3900
- Federal Bureau of Investigation .....(212) 384-1000
- Federal Information Center .....(800) 688-9889
- Federal Student Financial Aid.....(800) 433-3243
- Home Energy Assistance Program.....(212) 442-3026
- Bureau of Citizenship and Immigration.....(800) 375- 5283  
or .....http://www.immigration.gov/graphics/
- Immunization Clinic Information.....(212) 676-2273
- Passport Appointments .....(212) 206-3500
- On-line postal services.....www.usps.gov
- Small Business Administration .....(212) 264-1318
- Internal Revenue Service .....(800) 829-1040  
or .....www.irs.gov
- NYS Taxpayers Assistance..... (800) CALLTAX
- Vocational/Educational Services  
for the Disabled.....(212) 630-2300
- Voter Registration Information .....(212) VOTENYC
- Human Resources Administration Info line  
(food stamps, Medicaid, rent assistance).....(877) HRA-8411

## Government Programs for Seniors

- Eldercare Locator ..... (800) 677-1116
- SCRIE .....(212) 442-1000
- Hotline for NYS Senior Citizens .....(800) 342-9871
- Meals on Wheels.....(212) 348-4344
- Medicare, Social Security and SSI.....(800) 772-1213  
.....www.ssa.gov
- NYC Department for the Aging .....(212) 442-1000
- Veterans Benefits.....(212) 807-7229
- Elder Pharmaceutical Insurance .....(800)332-3742
- Weatherization Referral And  
Packaging Program.....(212) 442-3055

- School Tax Relief Program .....311
- Housing Unit.....(212) 442-1384

## Emergencies

- Ambulance, Fire, Police.....911
- Abused Children .....(800) 342-3720
- AIDS Hotline .....(800) 342-AIDS
- AIDS Hotline/Spanish .....(800) 344-7432
- Alcohol and Drug Abuse .....(800) 729-6686
- Animal Bites .....(212) 676-2483
- Sexually Transmitted Diseases .....(800) 227-8922  
Spanish.....(800) 344-7432
- National Immunization Hotline .....(800) 232-2522  
Spanish.....(800) 232-0233
- Crime Victims Services .....(212) 577-7777
- Family Violence Hotline.....(800) 942-6906
- Lead Poisoning .....(212) 226-5323
- Health Department/Rats .....311 or (212) NEWYORK
- Missing Persons .....(646) 610-6914
- Poison Control Center.....(212) 764-7667
- Rape/Sexual Abuse Hotline .....(212) 267-7273
- Crime Stoppers .....(800) 577-TIPS

## Complaints

- Environmental Complaints.....(212) 825-3336
- Equal Employment Opportunity  
Commission.....(800) 669-4000
- Federal Aviation Administration.....(718) 553-3015
- NYC Buildings Dept. ....(212) 566-5000
- Buses and Subways .....(718) 330-3322
- Child Support Enforcement.....(518) 474-9081
- Consumer Complaints .....311
- Consumer Product Safety.....(800) 638-2772
- Housing Complaints .....311 or (212) NEWYORK
- NYC Human Rights Commission.....(212) 306-7500
- Potholes & Streetlights.....311 or (212) NEWYORK
- Snow / Ice, City Sanitation .....311 or (212) NEWYORK
- Telephone/Utility Complaints.....(800) 342-3377
- Quality of Life Complaints .....311 or (212) NEWYORK
- Post Office-Fraud Theft.....(800) 372-8347