Your Views Shape Policy

Every year, Congress votes on hundreds of issues that make a difference to the residents of Massachusetts' First District: Social Security, Medicare, health care, housing, education, foreign affairs, defense, transportation, technology, telecommunications, the environment... the list is nearly endless. To best represent you in Congress, I need to know what you think.

If you have a question or opinion to share with me about a particular issue, you can write, call or e-mail any of the offices listed on the back of this brochure. Share your experiences with me and tell me how federal policies affect you and your family. Include your name, address and phone number so that I can respond to you.

John W. Olver

John W. Olver

Call or drop by my nearest office for assistance:

Fitchburg
463 Main Street
Fitchburg, MA 01420
(978) 342-8722
(978) 343-8156 FAX

Holyoke
57 Suffolk Street
Suite 310
Holyoke, MA 01040
(413) 532-7010
(413) 532-6543 FAX

Pittsfield
Conte Federal Building
78 Center Street
Pittsfield, MA 01201
(413) 442-0946
(413) 443-2792 FAX

Washington, DC
1027 Longworth HOB
Washington, DC 20515
(202) 225-5335
(202) 226-1224 FAX

**Website
www.house.gov/olver
(Includes E-Mail Link)**

Congressman
John W. Olver

Guide to Services for Seniors

Save for Future Reference

My Offices Can Help!

My experienced staff can help with questions or problems you encounter with federal agencies. While I cannot order an agency to decide a matter in your favor, my offices can usually get thorough consideration of requests and a timely response. Caseworkers in my offices are trained to assist you in the following areas:

Social Security and Related Benefits

For retirement, survivor's or disability benefits claims, and questions/problems regarding such issues as

✔ supplemental security benefits,

✔ lost/missing benefits,

✔ disputed earnings records,

✔ eligibility based on a birth certificate, or

✔ overpayment or underpayment of benefits,

my offices can advocate on your behalf, monitor the status of your application, and work with the Social Security Administration to see that your case is given every possible consideration.
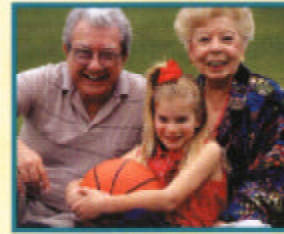
Medicare Benefits

Caseworkers in my offices can help you determine which services are covered under Medicare. If you are having specific problems regarding a coverage issue, I will make an inquiry on your behalf. My offices can also help you with information on Medigap insurance programs.

Health Insurance Issues

If you are uninsured or under-insured, my staff can provide information on agencies that can assist you in obtaining affordable health coverage. These agencies also offer information on prescription drug programs.

Housing Assistance

The federal government offers grants to eligible senior citizens to bring their home up to local health standards. My offices can also provide information about the Section 8 rental voucher program and federally subsidized housing for seniors.

Heating Fuel Assistance

My staff can provide information regarding applications for heating fuel assistance. I can contact local fuel assistance offices if you are experiencing problems or need an inquiry made as to the status of your application.

Transportation Services

My offices can refer you to transportation programs/services in your area. These services are typically designed to provide transportation to medical and other personal appointments.

Older Worker Assistance Program

My staff can provide information and referrals regarding the Experience Works Program (formally known as Green Thumb), which provides older-worker training and employment. This program provides low-income individuals, age 55 and older, a variety of opportunities to learn, work and serve others in their community.

Additional services are available for:

✔ Citizenship and naturalization cases

✔ Passports

✔ Internal Revenue Service issues

✔ Veterans benefits

✔ Referrals to state or local agencies/representatives

✔ Wedding and anniversary greetings from the White House

✔ Flags

✔ Washington, DC tours