

Your Views Shape Policy

Every year, Congress votes on hundreds of issues that make a difference to the residents of Massachusetts' First District: Social Security, Medicare, health care, housing, education, foreign affairs, defense, transportation, technology, telecommunications, the environment. . . the list is nearly endless. To best represent you in Congress, I need to know what you think.

If you have a question or opinion to share with me about a particular issue, you can write, call or e-mail any of the offices listed on the back of this brochure. Share your experiences with me and tell me how federal policies affect you and your family. Include your name, address and phone number so that I can respond to you.


John W. Olver

**Call or drop by my
nearest office for
assistance:**

Fitchburg

463 Main Street
Fitchburg, MA 01420
(978) 342-8722
(978) 343-8156 FAX

Holyoke

57 Suffolk Street
Suite 310
Holyoke, MA 01040
(413) 532-7010
(413) 532-6543 FAX

Pittsfield

Conte Federal Building
78 Center Street
Pittsfield, MA 01201
(413) 442-0946
(413) 443-2792 FAX

Washington, DC

1027 Longworth HOB
Washington, DC 20515
(202) 225-5335
(202) 226-1224 FAX

Website

www.house.gov/olver
(Includes E-Mail Link)

This mailing was prepared, published, and mailed at taxpayer expense.

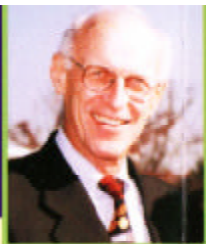
Congressman
John W. Olver



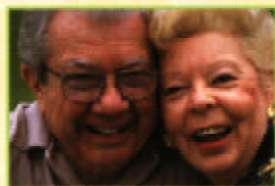
**Guide
to
Constituent
Services**

Save for Future Reference

My Offices Can Help!



My experienced staff can help with questions or problems you encounter with federal agencies. While I cannot order an agency to decide a matter in your favor, my offices can usually get thorough consideration of requests and a timely response. Caseworkers in my offices are trained to assist you in the following areas:



Social Security

For retirement, survivor's or disability benefits claims, my offices can advocate on your behalf, monitor the status of your

application, and work with the Social Security Administration to see that your case is given every possible consideration.

Medicare

Caseworkers in my offices can help you determine which services are covered under Medicare. If you are having specific problems regarding a coverage issue, I will make an inquiry on your behalf.



Health Insurance

If you are uninsured or underinsured, my staff can provide information on agencies that can assist you in obtaining affordable health coverage.

Housing

For qualified applicants, the federal government offers first-time home buyer loans and assistance in making needed home repairs. My offices can also provide information about the Section 8 rental voucher program.



IRS

If you are experiencing a federal tax problem, a caseworker on my staff can contact an IRS taxpayer advocate on your behalf and work with the agency to help ensure that you receive a fair and timely response.



Veterans

If you are a veteran or the family member of a veteran, I can help with a wide range of issues, including service-connected disability compensation, VA health care, home loans and educational benefits. My offices can also help obtain lost copies of military personnel records and/or medals and ribbons earned while serving.

Federal Workers' Compensation

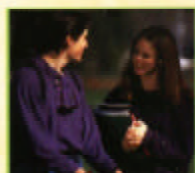
If you are a federal employee, my offices can assist you in obtaining a status report for a pending Workers' Comp claim. I may also be able to expedite the disposition of your claim.

Passports

If you have proof of citizenship and need a passport before the normal six-week processing time, my offices can help to expedite your application.

Immigration/Visas

My offices can provide you with immigration forms and assist in navigating the complex INS system. My staff can also monitor the status of an application until a decision is reached. I may be able to assist family members seeking visitor visas, and my offices will work with U.S. embassies abroad to help ensure that a fair decision is made on visa applications.



Student Loans

My staff can provide you with information regarding federal student loan repayment options.

Travel Advisories

My offices can secure information for you on the safety of traveling abroad.



Military Academy Nominations

Each year I recommend qualified students to our nation's military academies. This is a very competitive process, based on academic achievements and extra-curricular/community activities.

Referrals

If the federal government does not have jurisdiction over your particular problem, my staff will make sure you are referred to an agency or representative who can assist you.

Washington, DC Tours

When visiting our nation's Capital, I can help arrange tours of the Capitol building, White House, Supreme Court, Library of Congress, Bureau of Engraving and Printing and other popular attractions.



Flags

For commemorative occasions, my offices can provide you with a U.S. flag flown over the Capitol, accompanied by a certificate of authenticity.

Special Greetings

Through my offices, the White House will fulfill requests for greetings to acknowledge birthdays 80 years and older and wedding anniversaries 50 years and over.

